

INS. CASE OWNER

CC 3/AIG1800

3846, F2 103

LKK
IDAC

Surveyor:

Fulvin

DOI:

ASSIGNMENT

27/7/18

Date / Time:

27/7/18

Registered in Merimen:

26/7/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKG 6813P

Name of Insured:

EUREKARS LEASING P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

26/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KEE QUINN, 27

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

78449304054

Policy No.:

99994455 / 10077528-0000

Make / Model:

MAZDA

Place of Accident:

LAVENDER ST TURNING INTO 7TH
BESAR RD

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final ? Yes / No

SHD 664R



INSRS:

WSP:

Tel:

Liability:

RMKS:

LDUE
W3

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/3/18

20/4

16-4-18C

30-11-18

SHD 664R 435 SPOKEN W/ MR. KIRU.
CONFIRMED ACC.
NO PHOTOS PER RECORDVIDEO SHOWED TP TURNING
RIGHT. UNABLE TO SEE
OI IF MOVING STRAIGHT
OR TURNING.ACCORDING TO BLAME. TP
VIDEO INCONCLUSIVE. FOR
IF TO PROVE WE ARE DOWN.
emailed AIG for mandate.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

2-4-19

Confirm with:

KILEEN

Email

Call

Final Liability:

%

50

(Agreed / Assessed)

BOLA S/N No.:

NIL

Repair Cost:

1774.06

887.03

Loss of Rental (LOR):

516.24

258.12

(

3

days)

x 172.08

Loss of Use (LOU):

SS

15

x

days)

Loss of Income (LOI):

150

75

(5.50

x

3 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

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GIA/LTA Search

7.49

7.49

Medical:

SS

Disbursement:

SS

Legal Cost:

SS

Total:

2,447.79

1,227.64

Global Sum SS:

1,225

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1,225.77

Name 1:

COMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

X

Name 2:

X

Payee 3: (Strike if N.A.)

SS

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

REF:

Sume UR Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimate # Cost: _____

OD / T / E / WS / TP RES / OD RES / EVA / INV / MV

To Insp # Vehicle No: _____

at Work # Shop no: _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

NIS	OIS

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est Repairs: 2 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: _____

SHD 6651R

Yr Regn: _____

23 Mar 2016

Type: M/Car / M/Cycle / Bus / Van / Lorry / T / ☒ Prime Mover /

Truck / Trailer or

Make: _____

Mercedes Benz E220

cc

Colour: _____

White

A/C: ☒ Insured / Std / NI / NA

Sp. Reading: _____

283702

T/Radio: ☒ Insured / Std / NI / NA

Eng/No: _____

C/No: _____

WPD21 200128316628

Gen. Cond: Good / ☒ Poor / Burnt

Steering: In order / ☒ Jammed / Leaked / Burnt or

Brake: In order / ☒ Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

225 / 55 R 16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Wetite

Front

Rear

R/Bal: _____

7

mm

R/Bal: _____

7

mm

L/Bal: _____

7

mm

L/Bal: _____

7

mm

D.O.A: _____

25/2/8

D.O.I: _____

27/2/8

Survey held at

CDHE (Loyang)

Des. of Damages: Frt / Rear / OIS / NIS / UIC / Rooftop or

o/s Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1/3/8

Control PIP \$1658 / 20p.

AZK

PIP

R (\$ 2,228 / 57%)

Date/Time, File Pass to?

☐

: Prel. Report

Days Of Repair: _____

1)

☐

: Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: _____

☐

: Site Insp (\$

Survey Fee: _____

Transportation: _____

\$ + RS \$

Thru

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305120211

Date : 28/02/2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508868
Fax: 6546 6156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHD6651R

Date of Accident : 25.02.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SKG6813P
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$1,258.00
 - (b) Labour Charges ### \$400.00
 - Total for Part-By-Part Repair Cost \$1,658.00
 - (c) Lumpsum Repair (if applicable)
 - Total for Lumpsum repair cost after Less: 20%
 - Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : K. J. L.

Date : 1/3/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CHECK ITEMS:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 28.02.2018

REPAIR ESTIMATE

Time: 15:57:56

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305120211
REGN NO : SHD6651R
MILEAGE : 0000000000
MAKE : MERCEDES BENZ
MODEL : E220CDI(E6)
DATE OF REGN : 23.03.2016
DATE/TIME IN : 26.02.2018 15:25
ACCIDENT DATE : 25.02.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0202-2282-G 212VB REAR BUMPER ASSY 1 1,510.00 20.00 1,208.00
0002 04-01-0103-1150-A I40VC PROTECTOR MAT 1 50.00 2.00- 50.00

SUB-TOTAL : 1,258.00

JOB NATURE

0000 L PANEL BEATING- REAR 200.00
0001 23-502 SPRAYPAINT ON AFFECTED AREA 180.00
0002 L REMOVE/REFIX REVERSE SENSOR 20.00

SUB-TOTAL : 400.00

TOTAL : 1,658.00

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 6651R

MAKE :

MODEL : MERCEDES BENZ

DATE 27/2/2018 10:29

Jumani

MODEL : MERCEDES BENZ		Qty	Parts Description/ Labour	Type	Unit Price	Amount	
			Rear Bumper — <i>DF</i>			\$ 1,510.00	
			Rear Bumper Reinforcement <i>x</i>			\$ 1,150.00	
			Rear Bumper Bracket Lower (LH/RH) <i>x</i> <i>SVL</i>	\$	135.00	\$ 270.00	
			Rear Bumper Bracket Top (LH/RH) <i>x</i>	\$	125.00	\$ 250.00	
			Rear Bumper Retainer Mounting (LH/RH) <i>x</i>	\$	115.00	\$ 230.00	
			SUB TOTAL			\$ 3,410.00	
			LESS 20%			\$ 682.00	
			DISCOUNTED TOTAL			\$ 2,728.00	
			Rear Bumper Sensor <i>x</i> <i>M</i>			\$ 388.00	Nett
			Rear Bumper Rubber Mat — <i>NH</i>			\$ 50.00	Nett
						\$ 438.00	
			Labour Charge			<i>2000</i> \$ 350.00	
			Panel Beating			\$ 200.00	<i>180</i>
			Spray Painting Charge			\$ 50.00	<i>x</i>
			Wiring Charge			\$ 120.00	<i>20</i>
			Remove/Refix Reverse Sensor				
			TOTAL LABOUR			\$ 720.00	
			ESTIMATE TOTAL			\$ 3,886.00	
			<i>1 Ka Lu' (KK)</i> <i>27/2/18 1105L</i> <i>2 Pys</i> <i>PIP</i> <i>Before Part p Lt</i>				




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18003846/K1jb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 28-02-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKG 6813P	Veh. Inspected	SHD 6651R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	25/02/2018	Inspection Date	27/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

am: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO. 305120211

JMER COMFORT TRANSPORTATION PTE LTD \$ 7010045 JMER NO 383 SIN MING DRIVE EBS Singapore SINGAPORE 575717 65508755 (R) (P) UNIT CARD NO.	REGN NO SHD6651R MAKE MERCEDES BENZ MODEL E220CDI (E6) 26.02.2018 15:25 YR OF MANU 23.03.2016 CHASSIS CODE WDD2F20012B316628	MILEAGE FUEL E 1/2 F DATE/TIME IN TARGET DATE COMPLETION DATE/TIME:
---	--	--

Incident Date: 25.02.2018
 TIME: 3P 25.02.18/C

JOB DESCRIPTION

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

KED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE _____

edgement Slip

Exit Pass

SHD6651R JU AIG LKK

Vehicle No.: SHD6651R

Service Advisor

Signature/Date

Name of Service Advisor

Date _____

turned to Service Reception upon collection.

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 6651R

DATE 27/2/2018 10:29

Jumani

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 1,510.00	
	Rear Bumper Reinforcement			\$ 1,150.00	
	Rear Bumper Bracket Lower (LH/RH)		\$ 135.00	\$ 270.00	
	Rear Bumper Bracket Top (LH/RH)		\$ 125.00	\$ 250.00	
	Rear Bumper Retainer Mounting (LH/RH)		\$ 115.00	\$ 230.00	
	SUB TOTAL			\$ 3,410.00	
	LESS 20%			\$ 682.00	
	DISCOUNTED TOTAL			\$ 2,728.00	
	Rear Bumper Sensor			\$ 388.00	Nett
	Rear Bumper Rubber Mat			\$ 50.00	Nett
				\$ 438.00	
	Labour Charge				
	Panel Beating			\$ 350.00 200	
	Spray Painting Charge			\$ 200.00 180	
	Wiring Charge			\$ 50.00 20	
	Remove/Refix Reverse Sensor			\$ 120.00	
	TOTAL LABOUR			\$ 720.00	
	ESTIMATE TOTAL			\$ 3,886.00	
<p>Ka hui (KK)</p> <p>27/2/18 1105h</p> <p>2 Pys</p> <p>PIP</p> <p>Before Part p. U</p>					
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before (a) spray painting To display damaged parts during resurvey Parts prices are cut to confirmation Third party survey on a "Without Prejudice" basis No "legal motion" (a) is allowed Supplementary (a) must be surveyed and is subject to final report from Insurance Company <p>Acknowledged by: planet</p>					
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor surveyor appointed by the insurance company.</p>					

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Monday, 16 April 2018 4:37 PM
To: 'kiku.awa.keanichi@eurokars.com.sg'
Cc: 'juliennekee@gmail.com'; Admin A
Subject: ACCIDENT INVOLVING SKG 6813P AND SHD 6651R ON 25/02/2018

Our ref: CC3/AIG18003846/K1jb3

EUROKARS LEASING PTE LTD

Policy Holder

Dear Sir,

ACCIDENT INVOLVING SKG 6813P AND SHD 6651R ON 25/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, both parties have given conflicting versions.

Your full co-operation in the handling of this claim is required and kindly submit the following to joyirene@lkkauto.com

- Coloured photographs of accident scene (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

In the event that we are unable to provide evidence to substantiate our driver's claim, we will proceed to negotiate for an amicable settlement with the Third Party at equal liability basis.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **MERCEDES E220 SHD6651R , SKG6813P** **ON 25-Feb-18 13:10**
ALONG **LAVENDER ST TWDS CRAWFORD ST X JALAN BESAR**

I / We **JASWANT SINGH** (Hirer) NRIC No.: **S1158901D**

and/or **CHENG WEE LIN** (Relief) NRIC No.: **S8033398F**

Taxi Number **SHD6651R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Feb-2018**

Name of Hirer **JASWANT SINGH**
 Hirer NRIC **S1158901D**

Signature :

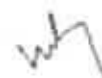


Address **364A UPPER SERANGOON RD 07-10...**
531364

Contact No. **82688529**

Name of Relief **CHENG WEE LIN**
 Relief NRIC **S8033398F**

Signature :



Address **305D PUNGGOL DRIVE #11-885**
824305

Contact No. **93886321**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,225.00** (Global Sum) for vehicle no. **SHD 6651R** that was damaged pursuant to the accident which occurred on **25/02/2018** (date) along **LAVENDER STREET** (location) involving vehicle no/s **SKG 6813P**. This is pursuant to the inspection conducted on **27/02/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 6651R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6651R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of 04 (month) 2019 (year)

A circular stamp with the letters "LKK" inside, and a handwritten signature "mk" to its right.

Signed by appointed surveyor

A handwritten signature in black ink, followed by the printed name "AILEEN TAN" and the title "Manager, Claims".

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHAWTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD6651R

MAKE
MERCEDES BENZ

MODEL
K220CDI (K6)

DATE OF REG
23.03.2016

CHASSIS CODE
WDD2120012B316628

INV. NO/DATE
91364377 27.03.2018

JOB NO.
305120211

ODOMETER READING

DATE/TIME IN
26.02.2018 15:25

Description : 3P 25.02.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0202-2282	21ZVB REAR BUMPER ASSY	1	1,510.00	20.00	1,208.00
0002	04-01-0103-1150	140VC PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL:				:		1,258.00

JOB NATURE

0001	I.	PANEL BEATING- REAR	200.00		200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00		180.00
0003	I.	REMOVE/REPAIR REVERSE SENSOR	20.00		20.00
SUB-TOTAL:				:	400.00

WE HEREBY TAKE ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY IS NOT RESPONSIBLE FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AT THE RISK OF THE OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE PROVIDED TIME IN PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND NOTIFY THE COMPANY OF ANY DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91364377	1,774.06	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD6651R

MAKE
MERCEDES BENZ

MODEL
E220CDI (K5)

DATE OF REG
23.03.2016

CHASSIS CODE
WDD2120012R316628

INV. NO/DATE
91364377 27.03.2018

JOB NO.
305120211

ODMETER READING

DATE/TIME IN
26.02.2018 15:25

Items total		1,658.00
Add GST @	7.000 %	116.06
Invoice amount		1,774.06

Issued by : KATHERINETAN 27.03.2018 09:32:10
Repair type : CISO/57/57
Payment Type/Term: /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AT THE RISK OF THE OWNER'S RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE DATE OF INVOICE.
PLEASE EXAMINE THE RECEIPT IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY IF NOT SATISFIED IMMEDIATELY WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THE RECEIPT AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91364377	1,774.06	

Our Ref: CT18020862

Date: 06 March 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	25/02/2018 @ 13:10 hrs
ALONG	LAVENDER ST TWDS CRAWFORD ST X JALAN BESAR
INVOLVING	SKG6813P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6651R** (the "Taxi"). The Taxi was hired to **JASWANT SINGH IC NO S1158901D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$172.08** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Our Ref : T 0218 / SHD6651R /CL(st)
Your Ref: _____
Date : 4-Apr-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD6651R YOUR INSURED SKG6813P
AND OTHER _____ ON 25.02.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD6651R** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SKG6813P** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,774.06
2	3 days Loss of Rental @ \$ 172.08 per day	\$ 516.24
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 2,297.79

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 2,537.79

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
- b) LTA search slip/s of : SKG6813P
- c) GIA / Police report/s of : SHD6651R
- d) Letter of authority from owner / hirer / operator
 - (X) Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 8383 6280

Facsimile +65 8280 9755

www.cdge.com.sg

Company Registration No: 106900484V

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Accident Photo



Accident Photo



SHD6651R [SKG6813P] - Submitted by: LKK Auto Consultants Pte Ltd (HQ)



1/3: General View

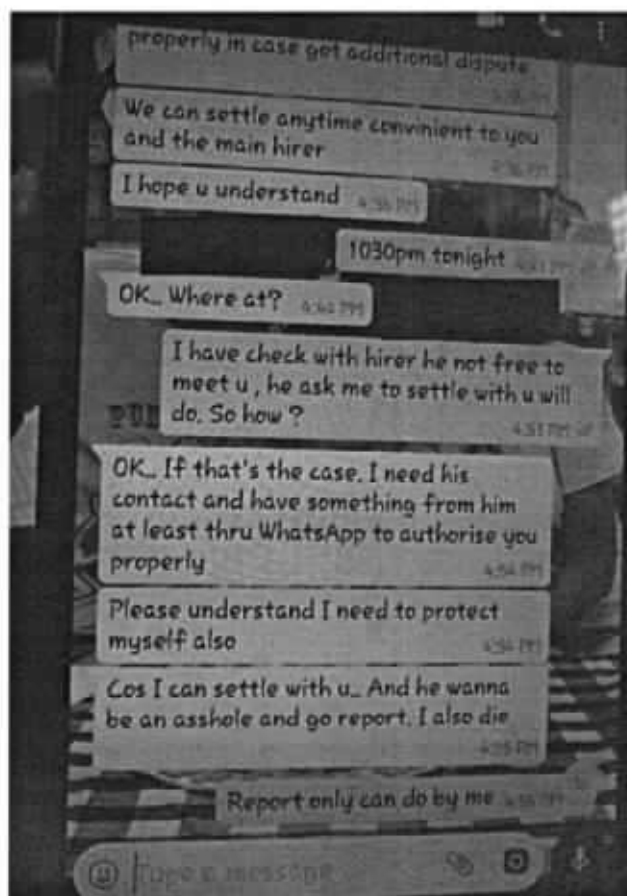
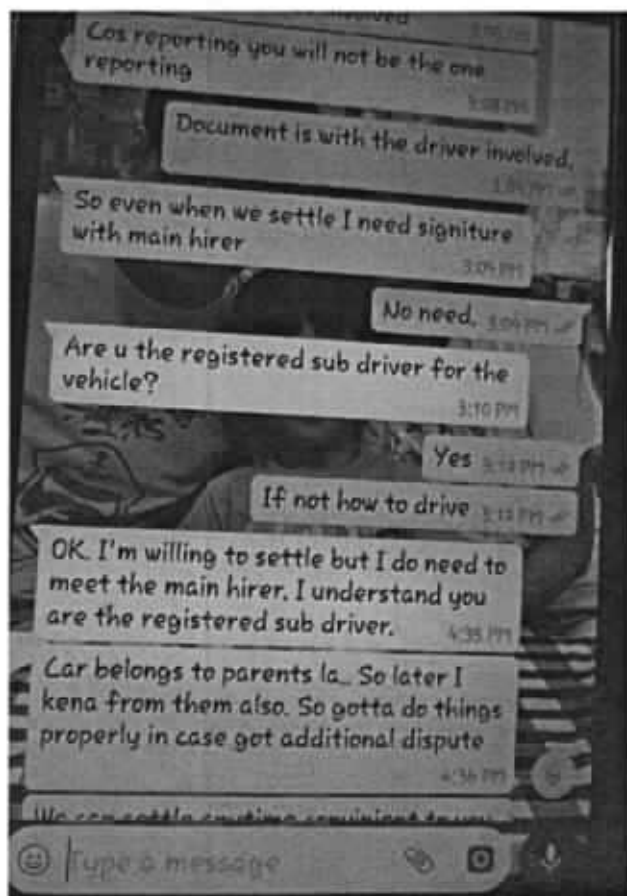
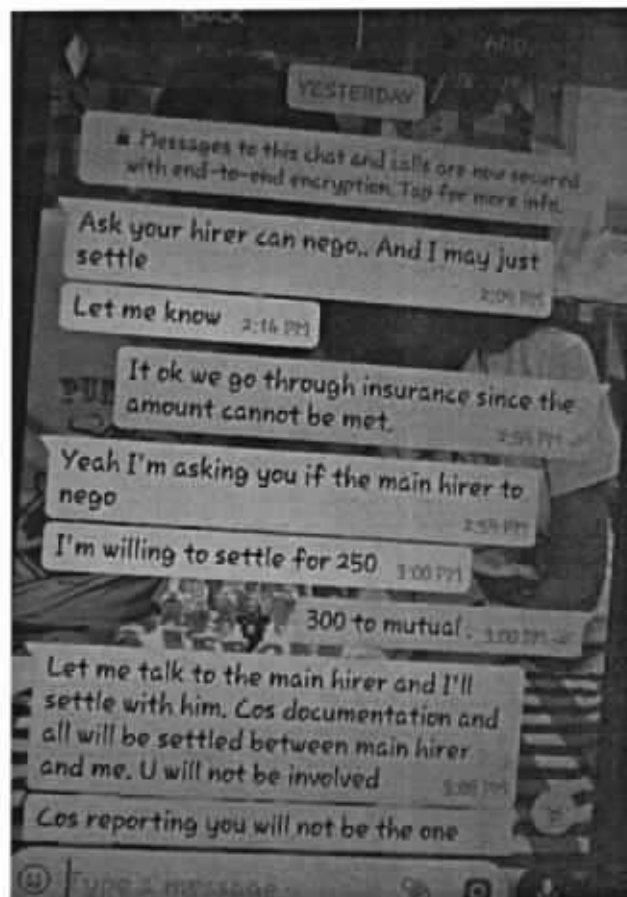
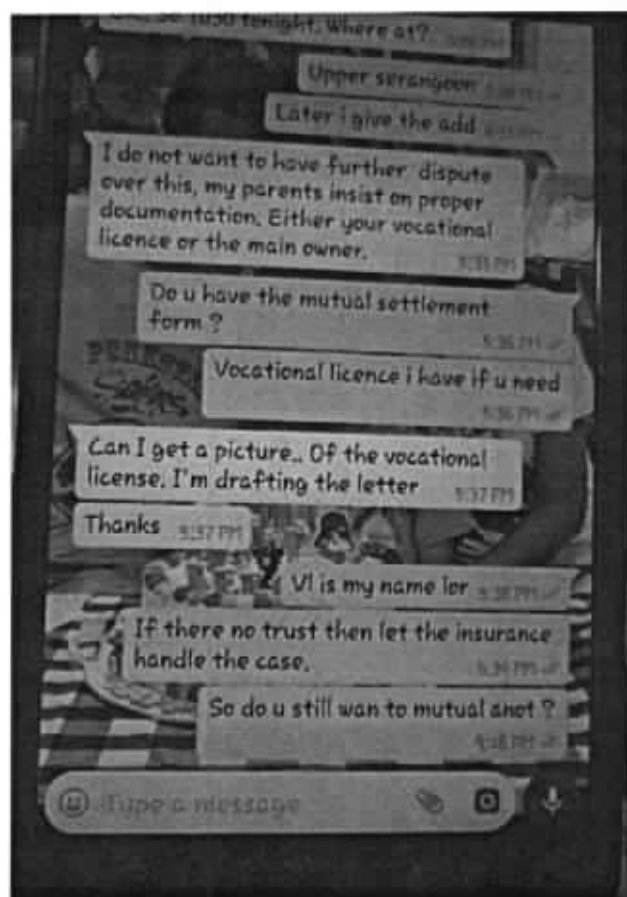


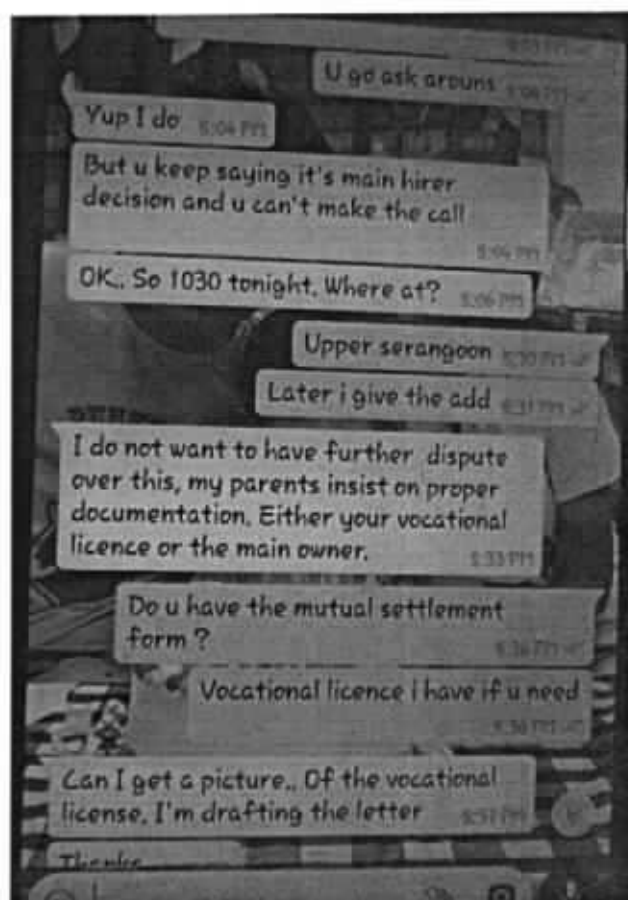
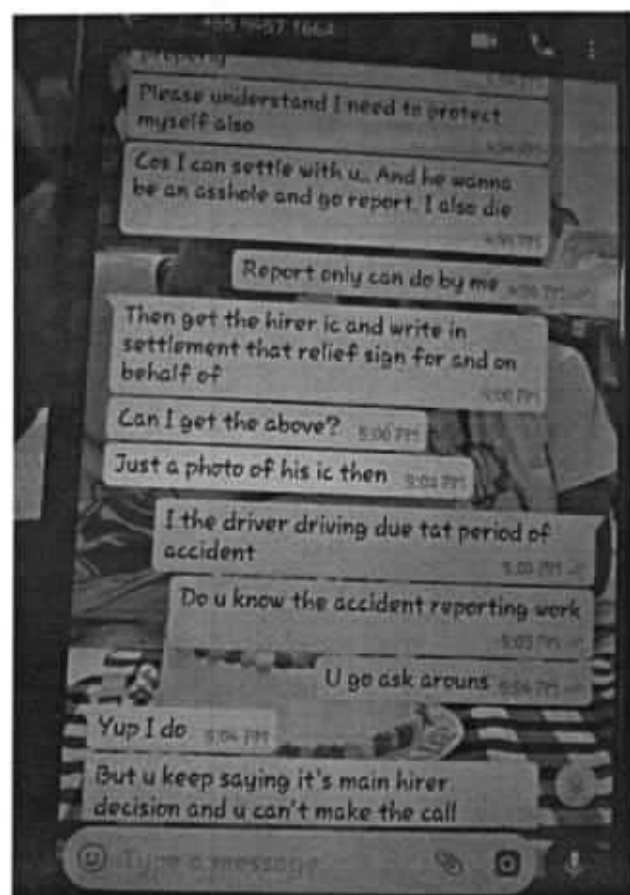
2/3: General View



3/3: General View







SAP 66512

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		HOURS OPERATED (TIME)	
		FROM	TO					FROM	TO
79993	308	0500	1630	26-02-18	Accident Bepan	14	14	1525	-
0506	393	1630	0115	28-02-18				0001	-
0691	305	0445	1630						
1244	300	0450	1630						
1538	294	1630	0330						
1823	285	0450	1630						
2155	331	1630	0335						
2592	427	0500	1730						
2881	289	1730	0430						
3487	515	0555	1735						

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKG6813P	25 Feb 2018 / 13:10:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Feb 2018 Edit Reg		27 Feb 2018 00:00 Edit Adj Rpt	S\$1,658.00 Edit Estimates	S\$1,658.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Eurokars Leasing Pte Ltd, Co. Reg. No.: NA								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHD6651R	Date of Loss:	25/02/2018 13:00 - :59 [23 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7842493040SG	Policy/Cover Note No.:	0999994955						
Vehicle Reg. No. (Insured):	SKG6813P	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 09/03/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHD6651R (7842493040SG)**
[SKG6813P]
TP
COMFORT TRANSPORTATION PTE LTD
Feb 25 2018 1:00PM
[Eurokars Leasing Pte Ltd]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Video															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print		
1	13/06/18 16:50	TP Video - Accident														Load AVI		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown														Edit		
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
2	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
3	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
4	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
5	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
6	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
7	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
8	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
9	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
10	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
11	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
12	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
13	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
14	28/02/18 17:40	General View														Load JPG <input checked="" type="checkbox"/>		
15	01/03/18 17:34	Reinspection Photo														Load JPG <input checked="" type="checkbox"/>		
16	01/03/18 17:34	Reinspection Photo														Load JPG <input checked="" type="checkbox"/>		
17	01/03/18 17:34	Reinspection Photo														Load JPG <input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	28/02/18 18:45	TP GIA REPORT														Load PDF		
2	28/02/18 18:45	TP ESTIMATE- MARKED														Load PDF		
3	05/04/19 16:03	WORKSHOP INVOICE														Load PDF		
4	05/04/19 16:03	AUTHORISATION TO ACT FORM														Load PDF		
5	05/04/19 16:03	Release Voucher														Load PDF		
6	05/04/19 16:03	RENTAL RECEIPT														Load PDF		
7	05/04/19 16:03	RENTAL MILEAGE														Load PDF		
8	05/04/19 16:03	LTA SEARCH														Load PDF		
9	05/04/19 16:03	LETTER TO OI														Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print		
1	02/03/18 14:45	OI GIA														Load PDF		
2	13/06/18 16:54	Email LKK if there is other evidences														Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKG6813P (Insd veh)	Model:	MERCEDES-BENZ E220 2.0
	SHD6651R (TP veh)		(A)
Date of Accident:	25/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,158.02
Final Repair Cost	:	\$	887.03
Loss of Use	:	\$	75.00
			3.00 days at \$50.00 per day
Rental (if any)	:	\$	258.12
			3 days
LTA / GIA Search Fee	:	\$	7.49
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,225.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: _____ 50 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,225.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

05 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18003846/K1JB3Q2

Date: 05/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994955
Claimant Vehicle No : SHD6651R **Insured Vehicle No :** SKG6813P
 Date of Loss: 25/02/2018 Nature of Claim: TP Claim No: 7842493040SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD6651R**
 Make & Model: MERCEDES-BENZ E220, 2.0 (A) Engine No: 65192433261179
 Reg. Date: 23/03/2016 (Man. Year: 2015) Chassis No: WDD2120012B316628
 Colour: White Odometer: 283702 km
 Engine Capacity: 2143 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R16 Rear Tyre Size: 225/55 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,166.00	1,258.00	1,908.00	60.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	720.00	400.00	320.00	44.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,886.00	1,658.00	2,228.00	57.33
+ GST 7.00/7.00% (S\$)	272.02	116.06	155.96	57.33
Nett Amount (S\$)	4,158.02	1,774.06	2,383.96	57.33
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$172.08/day) (S\$)		516.24		
		(S\$) 2,440.30		
Liabile Amount (50.00%) (S\$)		1,220.15		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		1,227.64		
Global Sum Settlement (S\$)		1,225.00		

INSPECTION

Date of Assignment: 27/02/2018

Date Inspected: 27/02/2018 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,510.00 FL	*1,510.00 FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	1,150.00 FL	*- FL
3	2		*REAR BUMPER BRACKET LOWER (LH/RH)	Serviceable	270.00 FL	*- FL
4	2		*REAR BUMPER BRACKET TOP (LH/RH)	Serviceable	250.00 FL	*- FL
5	2		*REAR BUMPER RETAINER MOUNTING (LH/RH)	Serviceable	230.00 FL	*- FL
6	1		*REAR BUMPER SENSOR	Not Necessary	388.00 FS	*- FS
7	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,848.00	1,560.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	682.00	302.00
Total Parts (\$\$)	3,166.00	1,258.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (S\$)			720.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >