

Survey Department Check List (Case Handler)

Reference No. : CC3 | MSG 1800 3838 | Avb
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (_____ **)**: Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (_____ **)**: Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
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Check By: VERON 19/2/18
 Case Handler Date



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/MSG18003838/Avb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 27-02-2018	
		Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YP 2042K	Veh. Inspected	SFS 6848K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date		Inspection Date	27/02/2018
Survey held at	NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Irene Tan Gek Ing	Date: 19 Apr 2018

Preliminary Advice

Insured Vehicle No	: YP2042K	Accident Date	: 27/02/2018
TP Vehicle No	: SFS6848K	Assignment Date	: 19/04/2018
Make	: NISSAN SUNNY	Est. Duration of Repair	: 3.00
Date of Inspection	: 27/02/2018		
Inspection At	: NEW HOCK TECK MOTOR WORKSHOP (HQ) BLK 1, KAKI BUKIT AVENUE 6 #01-43, AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,195.50
Revised Amount	:S\$	1,000.00 (LUMP SUM)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	0.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

The vehicle is economical/not economical for repair.

The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Feb 2018		19 Apr 2018 09:12 Edit Adj Rpt		Last:IA 19 Apr 2018 09:37		Pending for Survey Report Cancel Case

Main
Reference
Claim Details
Documents
Show All

CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	BEN FOODS (S) PTE LTD, Co. Reg. No.: 196900017H	
Main Claimant:	TAN MUI JOO, ID: S1765775E	
Vehicle Reg. No.:	SFS6848K	Date of Loss: 27/02/2018 12:00 - :59 [155 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 551098	Policy/Cover Note No.: B29067573MKF (Comprehensive) Coverage: 01/01/2018 - 31/12/2018
Vehicle Reg. No. (Insured):	YP2042K	Policy No. (Claimant):
		Excess: S\$1,500.00
Repairer:	New Hock Teck Motor Workshop (HQ) Blk 1, Kaki Bukit Avenue 6 #01-43, AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6747 9241	
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 19/05/2018]	
Driver/Custodian (Insured):	MOHAMED IGBAL BIN MOHD AMIZAD (), NRIC: S9621907E	
		View All Compose Case Mail
ASSOCIATED MAIL RECEIVED		
There are no mail for this case.		
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete
Due Date	Priority	Type
Task Group	Subject	Handler
Assigned By	Completed On	Created On
Done?		
No results.		

Veron Chen (LKKAuto)

From: Eileen Ang <eileen_ang@sg.msig-asia.com>
Sent: Thursday, 19 April 2018 9:17 AM
To: Veron Chen (LKKAuto)
Cc: Irene Tan; KKLau; SUR; Accounts (LKKAuto)
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - NEW HOCK TECK MOTOR PTE LTD,DOA: , SFS 6848K (TP VEHICLE), YP 2042K (OI VEHICLE)

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Veron,

Third Party folder created in merimen, claim ref is 551098.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 19 April, 2018 8:59 AM
To: Iryani Amin <iryani_amin@sg.msig-asia.com>
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP - NEW HOCK TECK MOTOR PTE LTD,DOA: , SFS 6848K (TP VEHICLE), YP 2042K (OI VEHICLE)

Dear Iryani,

Can you please assist?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 18 April 2018 8:45 AM
To: Tan Jin Hao <jinhao_tan@sg.msig-asia.com>
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP - NEW HOCK TECK MOTOR PTE LTD,DOA: , SFS 6848K (TP VEHICLE), YP 2042K (OI VEHICLE)

Dear Jin Hao,

Kindly create claims in merimen for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 2 March 2018 7:44 AM

To: Tan Jin Hao <jinhao_tan@sg.msig-asia.com>; 'Irene Tan' <irene_tan@sg.msig-asia.com>

Cc: KKLau <kklau@lkkauto.com>; SUR <sur@lkkauto.com>; 'Christopher Chionh' <christopher_chionh@sg.msig-asia.com>; Accounts (LKKAuto) <account@lkkauto.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - NEW HOCK TECK MOTOR PTE LTD,DOA: , SFS 6848K (TP VEHICLE), YP 2042K (OI VEHICLE)

Dear Jin Hao/Irene,

Please be informed that we had inspected the vehicle SFS 6848K at M/s: NEW HOCK TECK MOTOR PTE LTD, 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883 on 27/2/2018

Enclosed herewith a copy of TP's GIA report. The estimated cost of repair will forward to you shortly.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CONFIDENTIALITY NOTICE

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 2 March 2018 7:44 AM
To: Tan Jin Hao; 'Irene Tan'
Cc: KKLau; SUR; 'Christopher Chionh'; Accounts (LKKAuto)
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - NEW HOCK TECK MOTOR PTE LTD,DOA: , SFS 6848K (TP VEHICLE), YP 2042K (OI VEHICLE)
Attachments: SFS6848K GIA.pdf

Dear Jin Hao/Irene,

Please be informed that we had inspected the vehicle SFS 6848K at M/s: NEW HOCK TECK MOTOR PTE LTD, 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883 on 27/2/2018

Enclosed herewith a copy of TP's GIA report. The estimated cost of repair will forward to you shortly.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Deliver with Uber Eats today. No experience needed.



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Sell it yourself! Advertise it at just **\$58 until it's SOLD!**

Post an Ad Advertiser Login Ways of Selling

6/2013 Low Mileage Sylphy At 55800 Negotiable.



No Commitment Super Low Mileage Done. Easy To House Loan/Trade In Available. Bellamy Trading StarAd

Think One Automobile
NEW & USED COMMERCIAL VEHICLES

Browse by Category

Sort by Date Posted 20 results/page

11 vehicles

Nissan Sunny

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Nissan Sunny	Any	Any	> 10 year(s) old	Any	Any	Any	Available



Nissan Sunny 1.6A LE (COE till 03/2020) \$19,999 \$9,570 /yr 20-Apr-2005 1,597 cc 107,490 km Sedan Available

Very Reliable, Accident Free Ride With New Pioneer Audio/DVD System With AUX Input. New Battery And New Tires. Includes Front And Rear Cameras. View To Believe. Viewings Strictly Via Appointment Only.

DOWNLOAD

Carro
Posted: 18-Feb-2018 Tags: 2005 Nissan Sunny, Nissan Sunny, Nissan, Sunny, Used Nissan



Nissan Sunny 1.6A EX (COE till 05/2020) \$17,800 \$7,940 /yr 26-May-2005 1,597 cc - Sedan Available

We've Relocated! Monthly At \$300 Plus Only! Just 1 Owner! Very Low Mileage! Extended Warranty Available! Well Kept By Previous Owner In Tip Top Condition, View And Believe It! Buy It From Us With A Pe...

Dickson Automobile
Posted: 26-Feb-2018 Tags: 2005 Nissan Sunny, Nissan Sunny, Nissan, Sunny, Used Nissan



Nissan Sunny 1.6A EX (COE till 10/2020) \$17,500 \$6,730 /yr 04-Oct-2005 1,597 cc 104,445 km Sedan Available

Excellent And Original Condition, Well Maintained For The Last 12 Years By 1 Owner, Well Maintained Interior And Exterior, Super Low Mileage Of 104445, Scuff Plate With Blue Protector Intact, Car Rare...

DIRECT OWNER

Posted: 13-Feb-2018 Tags: 2005 Nissan Sunny, Nissan Sunny, Nissan, Sunny, Used Nissan



Nissan Sunny 1.6A EX (COE till 11/2020) \$18,800 \$6,810 /yr 01-Dec-2005 1,597 cc - Sedan Available

Full Loan Available! Call Now To Arrange For A Viewing. Trade In Welcome. Flexible Loan Readily Available For Your Convenience.

PREMIUM ED

Posted: 18-Feb-2018 Tags: 2005 Nissan Sunny, Nissan Sunny, Nissan, Sunny, Used Nissan

Car Buying Car Selling Car Aftermarket

Car Ownership On The Move Lifestyle

2233E Bidded Car Dates For Sale!



Nissan Sunny 1.6A EX (COE till 12/2025) \$46,000 \$5,870 /yr 29-Dec-2005 1,597 cc 101,000 km Sedan Available

Low Mileage And Recently Overhauled. Excellent Running Condition With New Tires (Yokohama), New Radiator And Hoses. New Paint In Original Factory Colour.

DIRECT OWNER

Posted: 30-Jan-2018 Tags: 2005 Nissan Sunny, Nissan Sunny, Nissan, Sunny, Used Nissan



Nissan Sunny 1.6M EX (COE till 03/2026) \$41,800 \$5,200 /yr 13-Mar-2006 1,597 cc 66,000 km Sedan Available

Good Condition. 1 Owner, Previously Converted From Off Peak Car. In House Loan Available.

DIRECT OWNER

Posted: 10-Feb-2018 Tags: 2005 Nissan Sunny, Nissan Sunny, Nissan, Sunny, Used Nissan



Nissan Sunny 1.6A EX (COE till 05/2021) \$18,500 \$5,800 /yr 08-May-2006 1,597 cc - Sedan Available

Loan Up To 95%. Monthly Only \$654, No Gimmicks. All Our Vehicles Has Undergone A 120 Points Safety Check By Our In House Mechanics With Assessment Report And Come With One Year In House Warranty. Purc...

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 5775E

Vehicle Details

Vehicle No.: SFS6848K
Vehicle to be Exported: Yes
Intended De-registration Date: 27 Feb 2018
Vehicle Make: NISSAN
Vehicle Model: SUNNY 1.6EXA
Primary Colour: Gold
Manufacturing Year: 2005
Engine No.: QG16361198
Chassis No.: JN1CFAN16Z0506103
Maximum Power Output: 81.0 kW (108 bhp)
Open Market Value: \$12,876.00
Original Registration Date: 11 Mar 2005
First Registration Date: 11 Mar 2005
Transfer Count: 2
Actual ARF Paid: \$14,164.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date:	10 Mar 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$31,933.00
COE Rebate Amount:	\$12,981.00
Total Rebate Amount:	\$12,981.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 27 Feb 2018

OK

MSME18028086 / SME Motor Pte Ltd - Kaki Bukit
 ENTRY DATE & TIME: 27/02/2018 16:57
 SUBMITTED BY: Chia Pei Ying

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/02/2018 16:57
Date Of Accident	27/02/2018 12:10
Exact Location Of Accident	RIVERVALE DRIVE & RIVERVALE CL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFS6848K
Insured/Policyholder	
Name Of Registered Owner	TAN MUI JOO
NRIC No	S1765775E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97507898
Alternative Phone No	OFFICE-97507898
Vehicle Particulars	
Manufacturer	NISSAN
Model	SUNNY
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA022467
Cover Note Number	
Driver	
Name of Driver	TAN MUI JOO
NRIC No	S1765775E
Date Of Birth	19/11/1966
Occupation	INDOOR
Date Of Driving Pass	14/09/1985
Driving Experience	32 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97507898
Fax Number	
Contact Number	OFFICE-97507898
EEmail Address	NOEMAIL

Address BLK 122 PAYA LEBAR WAY #08-2905
 Postcode 381122
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - MAJOR/MINOR RD
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : RICHELLE LIM
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I WAS STATIONARY ALONG RIVERVALE DRIVE ON THE LEFT LANE AS THERE WAS A CONGESTION AHEAD. SUDDENLY, VEHICLE B TRIED TO COME OUT FROM RIVERVALE TO ENTER TO THE RIGHT LANE OF RIVERVALE DRIVE. HE MISJUDGE AND HIT ONTO THE REAR RIGHT PORTION OF MY VEHICLE AND CAUSED DAMAGES. AFTER THE ACCIDENT, THE SUPERVISOR OF THE COMPANY ASKED ME TO CLAIM AGAINST THE INSURANCE.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YP2042K
 Vehicle Make/Model/Colour
 Details Of Properties VEHICLE B
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to revoke policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (POPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

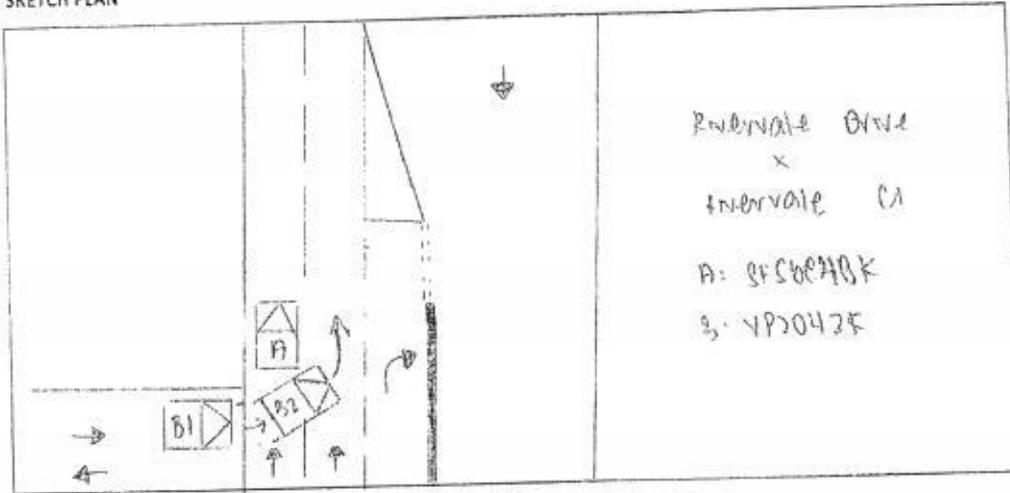

 Policyholder's Signature
 Date & Time: 27/2/18, 1430


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 27/2/18, 1430

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was stationary along Rivervale Drive on the left lane as there was a congestion ahead.

Suddenly, vehicle B tried to come out from Rivervale CA to enter to the right lane of Rivervale drive. He misjudge and hit onto the rear right portion of my vehicle and caused damage.

After the accident, the supervisor of the company asked me to claim against their insurance.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time: 27/2/18, 1430


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 27/2/18, 1430

Reporting Centre Personnel's Signature
 Name:
 NRIC/PIN No.:

Sketch Plan #3 Pg. 1

LETTER OF UNDERTAKING

I/We, Tan Mui Joo the owner of vehicle no. SE36848K
involving in an accident with vehicle no. (TP) VP2042K on 27/02/18 along
Pinevale Dr x Pinevale Ct

My/Our Insurance is under M/s AXA Insurance Singapore Pte Ltd, I/we shall decide whether to claim under my/our Policy or against the Third Party and if the former shall submit such a claim to M/s AXA Insurance Singapore Pte Ltd with all relevant facts and documents within 14(fourteen) days of occurrence or discovery of damage.

My/Our Third Party claim is handle by my/our preferred workshop.
NEW HOLE TELE MOUNT PTE LTD

Signed and Acknowledge by:


Name and signature of policyholder

Company Stamp

Date



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883
 Email: admin@nhtmotor.com Website: www.nhtmotor.com
 Tel: 6747 9241 Fax: 6741 7276
 UEN: 201718370K

28/02/2018

TAN MUI JOO

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TPMSIG

Veron.

Accident date: 27/02/2018

Estimated repair cost for vehicle no: SFS6848K NISSAN SUNNY 1.6 A EX '05

CHASSIS: W0LBE8EA9H8046691

S/N	QTY	ITEMS / NETT	U/PRICE	AMOUNT
1	1	Rear R/H Tail Lamp <i>caulced.</i>		(N) \$283.20
2	1	Rear Bumper <i>Delud</i>		(L) \$433.50
3	1	Rear R/H Bumper Side Retainer <i>flur</i>		(L) \$35.20
4	10	Rear Bumper Clip <i>Nu</i>	\$6.50	(L) \$65.00 <i>30</i>
5	1	Rear Bumper Centre Moulding <i>ut</i>		(L) \$168.60
6	1	Rear Bumper Reverse Sensor (Special Nett) <i>X62 New</i>		(N) \$350.00 <i>X</i>

hist: 667.3
 loss 30%: 467.11

Nett: 283.20
 less 10%: 254.88

Subtotal:- \$1,335.50

Labour charges

To remove & refit reverse sensor	\$100.00 <i>40</i>
To check wiring	\$60.00 <i>30</i>
Tuff kote	\$150.00 <i>X</i>
Panel beating	\$750.00 <i>150</i>
Spray painting	\$800.00 <i>400</i>

620

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Subtotal:- \$1,860.00

Total:- \$3,195.50

Label: BAI SS
 2/s IK
 03 Days (IK)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG18003838/AVBN2
Date: 23/04/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	B29067573MKF
Claimant	SFS6848K	Insured Vehicle No :	YP2042K
Vehicle No :		Nature of Claim:	TP
Date of Loss:	27/02/2018		Claim No: 551098

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SFS6848K	Engine No:	QG16361198
Make & Model:	NISSAN SUNNY, 1.6 EX (A)	Chassis No:	JN1CFAN16Z0506103
Reg. Date:	11/03/2005 (Man. Year: 2005)	Odometer:	203749 km
Colour:	Gold		
Engine Capacity:	1597 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	1,335.50	721.99	613.51	45.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,860.00	620.00	1,240.00	66.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,195.50	1,341.99	1,853.51	58.00
Approved Total (Overridden) (S\$)		1,000.00		
	(S\$) 3,195.50	1,000.00	2,195.50	68.71
+ GST 7.00/7.00% (S\$)	223.69	70.00	153.69	68.71
Nett Amount (S\$)	3,419.19	1,070.00	2,349.19	68.71

INSPECTION

Date of Assignment:	19/04/2018	
Date Inspected:	27/02/2018 Inspected At:	New Hock Teck Motor Workshop (HQ) Blk 1, Kaki Bukit Avenue 6 #01-43, AutoBay @ Kaki Bukit Singapore 417883

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 23 Apr 2018)
Parts: 143	NISSAN SUNNY 1.6 EX (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFS6848K)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	433.50 F	*433.50 FL
2	1		*REAR R/H BUMPER SIDE RETAINER	Necessary	35.20 F	*35.20 FL
3	10		*REAR BUMPER CLIP	Necessary	65.00 F	*30.00 FL
4	1		*REAR BUMPER CENTRE MOULDING	Cut	168.60 F	*168.60 FL
5	1		*REAR R/H TAIL LAMP	Cracked	283.20 F	*283.20 FN
6	1		*REAR BUMPER REVERSE SENSOR	Not Necessary	350.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.

Sub Total (S\$)	1,335.50	950.50
- List Item Discount on L Items 0.00/30.00% (S\$)	0.00	200.19
- Nett Item Discount on N Items 0.00/10.00% (S\$)	0.00	28.32
Total Parts (S\$)	1,335.50	721.99

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REFIT REVERSE SENSOR	New	100.00	40.00
2	TO CHECK WIRING	New	60.00	30.00
3	TUFF KOTE	New	150.00	-
4	PANEL BEATING	New	750.00	150.00
5	SPRAY PAINTING	New	800.00	400.00
Gross Labour Cost (S\$)			1,860.00	620.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >