

REF:

C13 / ALH18003834 / Avb2

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

2100503886

Claims No.

Sum Insured:

Excess:

600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

145K.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5 1/2 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLM3355X

Yr Regn:

2017 / March

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4 Sedan

c.c 1395

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

13985

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAK22F47HA059674

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

205/60 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

25/2/18

D.O.I.

27/02/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD ALG.

SLM 3355X - X

28/2/18

Revert by merimen

28/2/18

Rate approved \$13,149 from victor by merimen

28/2/18

Informed Jeffery CIA ex \$600 by email

2/4/18

Final fig \$11,711.92 (Red 3944.08, 25/2) confirmed by email

RECEIVED 17 APR 2018

Date/Time, File Pass to?

☐

Preli. Report

1)

Date/Time, File Return to?

☐

Final Report

2)

12/4- typist

Days Of Repair:

5

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

200

10

Add Fee:

☐

Site Insp (\$

) S + RS. SI

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Others

☐

Weekend (\$

)

Report Format:

merimen

Lump Sum / I.B.I. (\$

11,711.92

TOTAL

210

Survey Department Check List (Case Handler)

Reference No.: CC3 | AIG | 8003834 | Avb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges	✓			
N	Survey held at/Repairer				
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: **VERON** | **17/4/18**
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18003834/Avb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-02-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLM 3355X
Policy No. 2100503886	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	27/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	25/02/2018	Inspection Date	27/02/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 28 February 2018 5:57 PM
To: 'Claims Dept'; SUR
Subject: RE: SLM 3355 X Own Damage Claims (Vehicle IN)

Dear Jeffery,

As instructed by our client AIG , please proceed to repair the insured vehicle **SLM 3355X (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 28 February 2018 8:59 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLM 3355 X Own Damage Claims (Vehicle IN)

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 27 February 2018 3:52 PM
To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SLM 3355 X Own Damage Claims (Vehicle IN)

Dear all,

Kindly assist with the Own Damage Claim approval for the above mentioned vehicle.

Survey was carried out earlier this afternoon.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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View Received Message

This mail is associated with :

***SLM3355X (0809739720SG)**

OD

Feb 25 2018 12:40PM

[WONG PING FOONG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 28/02/2018 17:18 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13149.00) - SLM3355X - Claim Handler: Mohd Zawaye, Norsazani

Approved:13149.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Loo, Tong Shing	Date: 28 Feb 2018
<u>Preliminary Advice</u>	

Vehicle No	: SLM3355X	Accident Date	: 25/02/2018
Make	: AUDI A4	Policy No.	: 2100503886-00000
Assignment Date	: 27/02/2018	Excess	: S\$0.00
Date of Inspection	: 27/02/2018	Est. Duration of Repair	: 5.00
Inspection At	PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,389.00
Revised Amount	:S\$	13,149.00
Check Items (Estimated)	:S\$	560.00
Total	:S\$	13,709.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	145,000.00
COE / PARF Rebate	:S\$	66,044.00
Salvage Value	:S\$	
Margin for Repair	:S\$	78,956.00

Remarks

☒ (X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
☐ ()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
☐ ()	Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9884F
Vehicle Details	
Vehicle No.:	SLM3355X
Vehicle to be Exported:	No
Intended De-registration Date:	28 Feb 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	CVN022535
Chassis No.:	WAUZZZF47HA059674
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,212.00
Original Registration Date:	13 Mar 2017
First Registration Date:	13 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$27,097.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Mar 2027
PARF Rebate Amount:	\$20,322.00
Intended COE Rebate Details	
COE Expiry Date:	12 Mar 2027
COE Category:	E - Open Category

COE Period(Years):	10
QP Paid:	\$51,000.00
COE Rebate Amount:	\$45,722.00
Total Rebate Amount:	\$66,044.00

The information contained herein is correct as at 28 Feb 2018

OK

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S8029884F**

Name: **WONG PING FOONG (HUANG BINGFENG)**

Birth Date: **02 Oct 1980**

Issue Date: **04 Sep 2003**

1006803557E



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8029884F



Name

WONG PING FOONG (HUANG BINGFENG)

黄炳丰

Race

CHINESE

Date of birth

02-10-1980

Country of birth

SINGAPORE

Sex

M

S8029884F

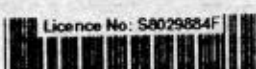
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE **02 Oct 2000**

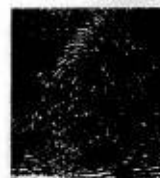
NP 428A

Licence No: **S8029884F**




4761178

NRIC No: **S8029884F**



Date of issue

18-08-2011

APT BLK 138B LORONG 1A TOA PAYOH #36-14
SINGAPORE 312138
 NRIC No: **S8029884F**

Date: **06/01/2012**

No: **7281370**



CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

CERTIFICATE NO. 2100503886-00000

SUM INSURED Market Value
INSURING WITH COE/PAF Yes

1) VEHICLE REGISTRATION NO.

SLM3355X

2) NAME OF INSURED

WONG PING FOONG (HUANG BING FENG)

3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT

13 Mar 2017

4) DATE OF EXPIRY OF INSURANCE

12 Mar 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *

SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY / EMPLOYER'S LOAN Standard Chartered Bank (Singapore) Limited

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 14 Mar 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-254
PREMIUM LEASING -AYF
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE
CENTRE SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

PRLYCQ

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/250/2018/GW
Date	:	27-Feb-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Wong Ping Foong
Address	:	BLK 138 B Lorong 1A Toa Payoh #36-14 Singapore 312138
Telephone	:	97644887
Type of Claim	:	Own Damage Claim
Policy No.	:	2100503886-00000
Vehicle No	:	SLM 3355 X
Model Code	:	A4 SEDAN 1.4 TFSI S
Model / Year	:	Mar-17
Engine No	:	CVN 022535
Chassis No	:	WAUZZZF47HA059674
Mileage	:	13958 KM
Date In	:	27-Feb-18
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	25-Feb-18
Place of Accident	:	267 UPPER THOMSON ROAD (OUTSIDE PEPERONI PIZZERIA)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLM 3355 X.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlight, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To remove front fittings, dismantle both headlights, bumper to renew lock carrier bracket. Remove and renew rhs front fender, repair bonnet, renew rhs headlight assy, transfer old fittings, reinstall all parts removed.	\$ 2,000.00 ✓ 1250 ✓	
3	To respray paint front bumper, rhs front fender, bonnet.	\$ 2,400.00 ✓ 1650 ✓	
4	To carry out diagnostic.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 4,952.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 3355 X.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Distorted</i>	\$ 1,849.00	✓ 1479.00
2	FRONT BUMPER AIR GUIDE-RH <i>Not Nec</i>	\$ 73.00	? X
3	FRONT BUMPER CLOSING ELEMENT <i>Not Nec</i>	\$ 180.00	+ 143.60
4	FRONT FENDER -RH <i>Distorted</i>	\$ 665.00	✓ 532
5	FRONT FENDER ATTACHEMENT PARTS-RH <i>Not Nec</i>	\$ 45.00	? X
6	FRONT FENDER BRACE-RH <i>But</i>	\$ 103.00	✓ 80.40
7	FRONT FENDER BRACKET-RH <i>Not Nec</i>	\$ 31.00	✓ 34.16
8	FRONT FENDER CLOSING ELEMENT -RH <i>Not Nec</i>	\$ 44.00	✓ 34.56
9	FRONT BUMPER LOCK CARRIER <i>Damaged</i>	\$ 118.00	? 94
10	FRONT BUMPER SUPPORT <i>Not Nec</i>	\$ 24.00	? X
11	LED HEADLIGHT-RH <i>Can't d.</i>	\$ 6,973.00	✓ 5578.40
12	FRONT BUMPER GUIDE SECTION-RH <i>Damaged</i>	\$ 32.00	✓ 55.36
13	SUNDRIES <i>Nec</i>	\$ 300.00	? 48.88
TOTAL SPARE PARTS		\$ 10,437.00	
TOTAL LABOUR CHARGES		\$ 4,952.00	
GRAND TOTAL		\$ 15,389.00	
		15,661	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lij
Surveyed Date : 27/02/18.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 05 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 2 April 2018 1:00 PM
To: 'Boo seng yak'; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION - SLM3355X - OD AIG - SURVEYED 27 FEB 18

Dear Mr Boo,

Confirm repair cost of \$11,711.92 before excess \$600 and GST @ 5 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Monday, 2 April 2018 9:10 AM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION - SLM3355X - OD AIG - SURVEYED 27 FEB 18

Hi Adrian and all,

Revised estimate attached.

Please confirm repair cost of \$11,711.92 @ 5 days of repairs.

Your early closure is appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/250/2018/GW
Date : 27-Feb-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

5 days - ok - jb - 2 Apr 18

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Wong Ping Foong
Address : BLK 138 B Lorong 1A Toa Payoh
#36-14
Singapore 312138
Telephone : 97644887
Type of Claim : Own Damage Claim
Policy No. : 2100503886-00000
Vehicle No : **SLM 3355 X**
Model Code : A4 SEDAN 1.4 TFSI S
Model / Year : Mar-17
Engine No : CVN 022535
Chassis No : WAUZZZF47HA059674
Mileage : 13958 KM
Date In : 27-Feb-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 25-Feb-18
Place of Accident : 267 UPPER THOMSON ROAD (OUTSIDE PEPERONI PIZZERIA)

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLM 3355 X.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlight, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To remove front fittings, dismantle both headlights, bumper to renew lock carrier bracket. Remove and renew rhs front fender, repair bonnet, renew rhs headlight assy, transfer old fittings, reinstall all parts removed.	\$ 2,000.00	\$ 1,250.00
3	To respray paint front bumper, rhs front fender, bonnet.	\$ 2,400.00	\$ 1,650.00
4	To carry out diagnostic.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		\$ 4,952.00	\$ 3,452.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLM 3355 X.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,849.00	\$ 1,479.20
2	FRONT BUMPER AIR GUIDE-RH	\$ 73.00	
3	FRONT BUMPER CLOSING ELEMENT	\$ 180.00	\$ 143.60
4	FRONT FENDER -RH	\$ 665.00	\$ 532.00
5	FRONT FENDER ATTACHEMENT PARTS-RH	\$ 45.00	
6	FRONT FENDER BRACE-RH	\$ 103.00	\$ 82.40
7	FRONT FENDER BRACKET-RH	\$ 31.00	\$ 24.16
8	FRONT FENDER CLOSING ELEMENT -RH	\$ 44.00	\$ 34.56
9	FRONT BUMPER LOCK CARRIER	\$ 118.00	\$ 94.00
10	FRONT BUMPER SUPPORT	\$ 24.00	
11	LED HEADLIGHT-RH	\$ 6,973.00	\$ 5,578.40
12	FRONT BUMPER GUIDE SECTION-RH	\$ 32.00	\$ 25.36
13	Added parts - see attached	\$ 272.00	\$ 217.36
14	SUNDRIES	\$ 300.00	\$ 48.88
	TOTAL SPARE PARTS	\$ 10,709.00	\$ 8,259.92
	TOTAL LABOUR CHARGES	\$ 4,952.00	\$ 3,452.00
	GRAND TOTAL	\$ 15,661.00	\$ 11,711.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Estimate No. PA/OD/250/2018/GW
Date 2-Mar-18
Service Advisor CCS/JB
Pages ONE
Regn No SLM3355X
Model No A4 SEDAN

Quantity	Description	Unit Price	Amount
Parts			
1	Wheel liner <i>to 1/2</i>	\$ 209.00	\$ 167.20 ✓
2	Wheel liner spoiler <i>deformed</i>	\$ 63.00	\$ 50.16 ✓
		\$ 272.00	\$ 217.36
TOTAL		\$ 272.00	\$ 217.36

For Premium Automobiles Pte Ltd

Adrian Ling
S&S

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLM 3355 X

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0250/2018/MAS

13 April 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLM 3355 X, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLM 3355 X**, claimant, **Mr. Wong Ping Foong**, please find the related document per attached.

1. A copy of the Original invoice no. 85012326 – S\$11,889.75
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLM 3355 X

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Feb 2018 08:29		27 Feb 2018 19:58 Edit Adj Rpt	S\$11,711.92 Edit Estimates	S\$11,711.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	WONG PING FOONG, ID: S8029884F, Tel: +6597644887, Email: BPFOOT81@HOTMAIL.COM								
Vehicle Reg. No.:	SLM3355X	Date of Loss:	25/02/2018 12:00 - :59 [11 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 0809739720SG	Policy/Cover Note No.:	2100503886-00000 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 08/03/2018]								
Driver/Custodian:	WONG PING FOONG (37 / Male), NRIC: S8029884F, Tel: +6597644887								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (28/02/2018): Alert - Adj Mandate Approved (S\$13149.00) - SLM3355X - Claim Handler: Mohd Zawaye... - AIG_SG (28/02/2018): SLM3355X / OD / 25/02/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLM3355X (0809739720SG)

OD

Feb 25 2018 12:40PM

[WONG PING FOONG]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer
Assessment Reports						1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	28/02/18 08:47	Adjuster Immediate Advice				Load HTM	
Photos/Images						3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	28/02/18 08:30	General View				Load JPG	☒
2	28/02/18 08:30	General View				Load JPG	☒
3	28/02/18 08:30	General View				Load JPG	☒
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13	28/02/18 08:30	General View				Load JPG	☒
14	28/02/18 08:30	General View				Load JPG	☒
15	28/02/18 08:30	General View				Load JPG	☒
16	28/02/18 08:30	General View				Load JPG	☒
17	02/04/18 12:43	Reinspection Photo				Load JPG	☒
18	02/04/18 12:43	Reinspection Photo				Load JPG	☒
19	02/04/18 12:43	Reinspection Photo				Load JPG	☒
20	02/04/18 12:43	Reinspection Photo				Load JPG	☒
21	02/04/18 12:43	Reinspection Photo				Load JPG	☒
Documentation						1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	28/02/18 08:47	Singapore Accident Statement				Load PDF	
2	28/02/18 08:47	Police Report				Load PDF	
3	28/02/18 08:48	Certificate of Insurance				Load PDF	
4	28/02/18 08:48	Insured's Driving License				Load PDF	
5	28/02/18 08:48	MARK ESTIMATE				Load PDF	
6	19/04/18 10:47	WORKSHOP INVOICE				Load PDF	
7	19/04/18 10:47	DISCHARGE VOUCHER				Load PDF	
8	19/04/18 10:48	Supplementary				Load PDF	

Linked Accident Report Documents

			View	Use Viewer
Assessment Reports		1 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	27/02/18 09:37	Accident Statement		
Photos/Images		3 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	27/02/18 09:29	Police Report		

2	27/02/18 09:29	Police Report		Load JPG	☒
3	27/02/18 09:29	Police Report		Load JPG	☒
4	27/02/18 09:34	Accident Photo		Load JPG	☒
5	27/02/18 09:34	Accident Photo		Load JPG	☒
6	27/02/18 09:34	Accident Photo		Load JPG	☒
7	27/02/18 09:34	Accident Photo		Load JPG	☒
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10	27/02/18 09:34	Driving License		Load JPG	☒
11	27/02/18 09:34	Accident Photo		Load JPG	☒
12	27/02/18 09:34	Accident Photo		Load JPG	☒
13	27/02/18 09:34	Accident Photo		Load JPG	☒
14	27/02/18 09:34	Accident Photo		Load JPG	☒
15	27/02/18 09:34	Accident Photo		Load JPG	☒
Documentation					1 per page ☒
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1	27/02/18 09:28	Sketch Plan		Load JPG	☒
2	27/02/18 09:28	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18003834/AVBN2

Date: 19/04/2018

REFERENCE

Insured/Claimant:	WONG PING FOONG	Policy No:	2100503886-00000	Claim No:	0809739720SG
Date of Loss:	25/02/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLM3355X	Engine No:	CVN022535
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Chassis No:	WAUZZZF47HA059674
Reg. Date:	13/03/2017 (Man. Year: 2016)	Odometer:	13985 km
Colour:	Grey		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$145,000.00		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60R16	Rear Tyre Size:	205/60R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,654.36	8,259.92	2,394.44	22.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,952.00	3,452.00	1,500.00	30.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	15,606.36	11,711.92	3,894.44	24.95
- Excess (\$\$)	600.00	600.00	0.00	0.00
(\$\$)	15,006.36	11,111.92	3,894.44	25.95
+ GST 7.00/7.00% (\$\$)	1,050.45	777.83	272.62	25.95
Nett Amount (\$\$)	16,056.81	11,889.75	4,167.06	25.95

INSPECTION

Date of Assignment:	27/02/2018	
Date Inspected:	27/02/2018	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,849.00 FS	*1,479.20 FS
2	1		*FRONT BUMPER AIR GUIDE-RH	Not Necessary	73.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT	Necessary	180.00 FS	*143.60 FS
4	1		*FRONT FENDER-RH	Dented	665.00 FS	*532.00 FS
5	1		*FRONT FENDER ATTACHMENT PARTS-RH	Not Necessary	45.00 FS	*- FS
6	1		*FRONT FENDER BRACE-RH	Bent	103.00 FS	*82.40 FS
7	1		*FRONT FENDER BRACKET-RH	Necessary	31.00 FS	*24.16 FS
8	1		*FRONT FENDER CLOSING ELEMENT-RH	Necessary	44.00 FS	*34.56 FS
9	1		*FRONT BUMPER LOCK CARRIER	Damaged	118.00 FS	*94.00 FS
10	1		*FRONT BUMPER SUPPORT	Not Necessary	24.00 FS	*- FS
11	1		*LED HEADLIGHT-RH	Cracked	6,973.00 FS	*5,578.40 FS
12	1		*FRONT BUMPER GUIDE SECTION-RH	Damaged	32.00 FS	*25.36 FS
13	1		*SUNDRIES	Necessary	300.00 FS	*48.88 FS
14	1		*WHEEL LINER	Torn	167.20 FS	*167.20 FS
15	1		*WHEEL LINER SPOILER	Deformed	50.16 FS	*50.16 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	10,654.36	8,259.92
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE FRONT FITTINGS,DISMANTLE BOTH HEADLIGHTS,BUMPER TO RENEW LOCK CARRIER BRACKET,REMOVE AND RENEW RHS FRONT FENDER,REPAIR BONNET,RENEW RHS HEADLIGHT ASSY,TRANSFER OLD FITTINGS,REINSTALL ALL PARTS REMOVED	New	2,000.00	1,250.00
3	TO RESPRAY PAINT FRONT BUMPER,RHS FRONT FENDER,BONNET	New	2,400.00	1,650.00
4	TO CARRY OUT DIAGNOSTIC	New	192.00	192.00
Gross Labour Cost (\$\$)			4,952.00	3,452.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >