

REF:

CC3 / ALH18003829 / Adg 9L

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

160K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03/8/18

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLH2026A

Yr Regn:

2018 Jan.

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4.

c.c

1984

Colour:

Grey.

A/C:

Insured / Std / NI / NA

Sp. Reading

1893

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU222FA2JA058258

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front:

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

27/02/18

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

DDALG

SLH 2026A - X

01/3/18 @ 10.35am Informal Jeffrey ex: 80k by email.

30/5/18 @ 5.37pm confirmed with Mr Bro fuel eig \$2688.96, 3 days by email
(Lum \$1670.04, 38%.)

RECEIVED 20 JUN 2018

Date/Time, File Pass to?

☐

: Preli. Report

1) 20/6/18

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

3

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

) S + RS St

☐

: Interview (\$

) Photos

☐

: Tech. Invs (\$

) Others

☐

: Weekend (\$

)

TOTAL

Report Format:

MER-00

Lump Sum / I.B.I. (\$

2688.96



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18003829/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-02-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SLW 2026A
Policy No. 3100027299	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	27/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	10/02/2018	Inspection Date	27/02/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 30 May 2018 5:32 PM
To: 'Boo seng yak'; SUR; Carrine Leong; Nora Khai
Subject: RE: FINAL REVISION SLW2026A - OD AIG - SURVEYED 27 FEB 18

Dear Mr Boo,

Confirm final fig \$2,688.96 before excess \$0.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Friday, 18 May 2018 3:08 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FINAL REVISION SLW2026A - OD AIG - SURVEYED 27 FEB 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$2688.96 @ 3 days of repairs.

Your early closure is well appreciated.

best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 1 March 2018 10:35 AM
To: 'Claims Dept'; SUR
Subject: RE: SLW 2026 A Own Damage Claim

Dear Jeffrey,

Please be informed that the excess of above vehicle is \$0.00.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 27 February 2018 4:00 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SLW 2026 A Own Damage Claim

Dear all,

Kindly assist in confirming the excess amount for the above mentioned vehicle.

Survey was carried out earlier this afternoon.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8401D
Vehicle Details	
Vehicle No.:	SLW2026A
Vehicle to be Exported:	No
Intended De-registration Date:	28 Feb 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CVK048693
Chassis No.:	WAUZZZF42JA058258
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,206.00
Original Registration Date:	31 Jan 2018
First Registration Date:	31 Jan 2018
Transfer Count:	0
Actual ARF Paid:	\$38,489.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jan 2028
PARF Rebate Amount:	\$28,866.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jan 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$48,011.00
COE Rebate Amount:	\$46,597.00
Total Rebate Amount:	\$75,463.00

The information contained herein is correct as at 28 Feb 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/02/2018 18:16
Date Of Accident	10/02/2018 14:45
Exact Location Of Accident	20 STEVEN ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW2026A
Insured/Policyholder	
Name Of Registered Owner	PHA POH SIONG, JERRY
NRIC No	S8308401D
Email Address	IRENELIM@MINWA.COM.SG
Mobile Phone No	(LOCAL) +65-98215893
Alternative Phone No	OFFICE-98215893

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	3100027299

Driver

Name of Driver	PHA POH SIONG, JERRY
NRIC No	S8308401D
Date Of Birth	12/03/1983
Occupation	INDOOR
Date Of Driving Pass	17/01/2007
Driving Experience	11 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98215893
Fax Number	
Contact Number	
EEmail Address	IRENELIM@MINWA.COM.SG

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:
10/02/2018 1530

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Wong Kuan Seng, George
NRIC/FIN No: G2987143X


Accident Photo



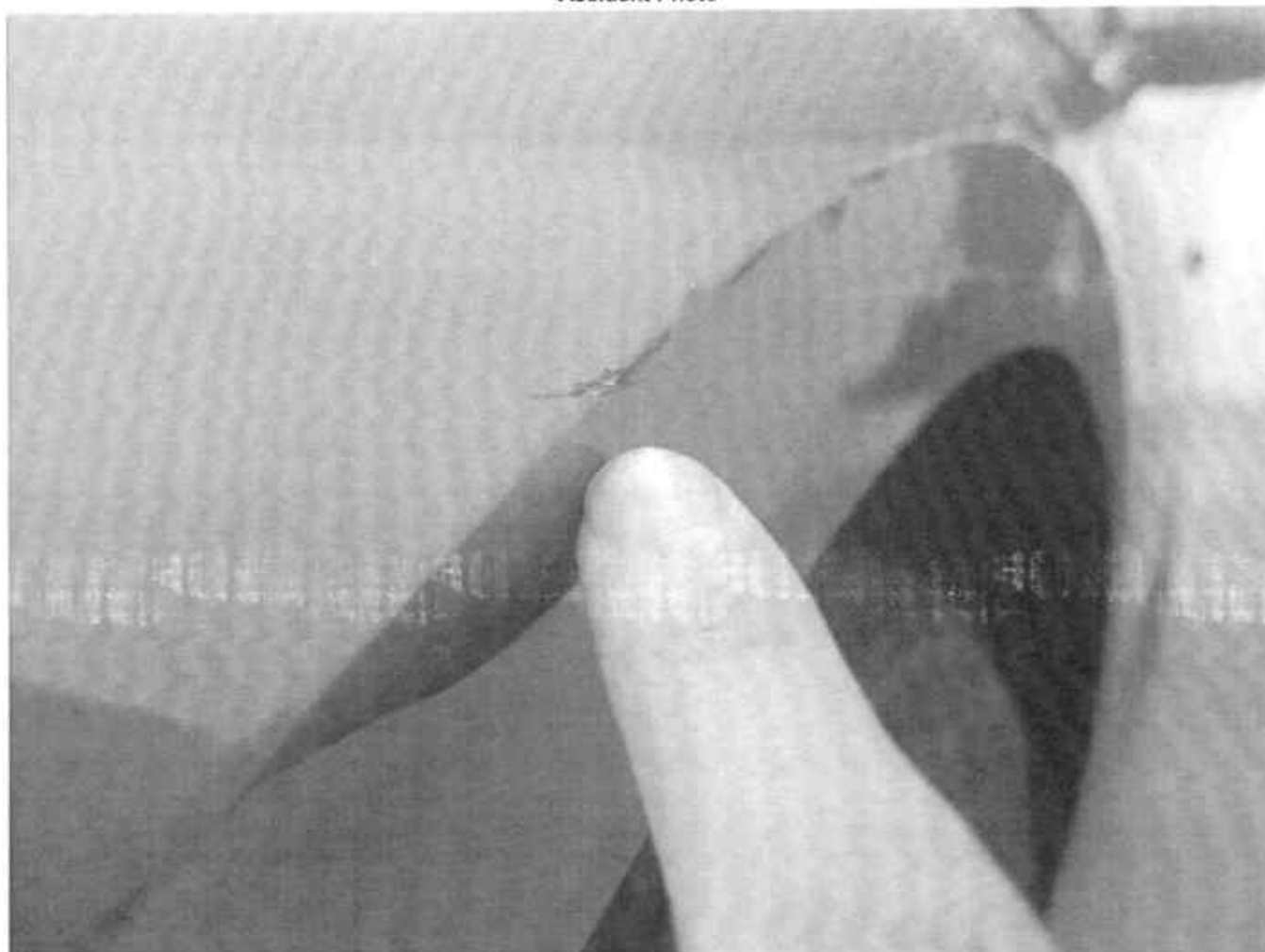
Accident Photo



Accident Photo



Accident Photo



Accident Photo



ORIGINAL

Co. Reg. No. 201009404M

Hotline: (65) 6419-3000 Fax: (65) 6415-3723

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.

Cover Note: 3100027299

The following risk described in the Schedule below is hereby covered subject to the applicable terms and conditions of AIG's policy issued to the Policyholder. The Policy to which this Cover Note relates to is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Schedule (please circle where applicable)

	1	All Age		Policy Period	31/01/2018 to 30/01/2019 23:59
	2	30 Years Old and Above		Registration Number	SLW2026A
	3	35 Years Old and Above		Make/Model	MAZDA 04 SEDAN 2.0 16V ✓
	4	40 Years Old and Above		CC/Tonnage	1984 ✓
	5	Named Driver Basis		Engine Number	CV K048693 ✓
Policy Type		Comprehensive		Chassis Number	MA0222 F45 3A 05 235 ✓
		Third Party Fire and Theft		Year of Registration	2018
		Third Party only		Hire Purchase Company	MAHBANK ✓
			Excess	S\$ 1600 (Section I/II Both) S\$ (Windscreen excess)	

Please note that acceptance of the risk is subject to our final acceptance and the terms and conditions applicable to the policy. For important notes and applicable laws and regulations, please refer to the reverse page.

Issued in Singapore

29/1/18

Date of issuance



Authorised Representative

504125

Agent Code

Manik Bucha, Personal Insurance

This insurance is underwritten by AIG Asia Pacific Insurance Pte. Ltd.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8308401D



Name

PHA PON SIONG, JERRY

傅 宝 祥

Race

CHINESE

Date of Birth

12-03-1963

Sex

M

Country of Birth

SINGAPORE

S8308401D



4953252

HIC No. S8308401D



Date of Issue

25-03-2013

Address

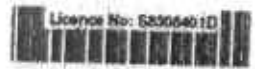
APT 81K 406 FAJAR ROAD
#02-336
SINGAPORE 670406

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

VALID DATE

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg 17 Jan 2007

NP 42BA



REPUBLIC OF SINGAPORE DRIVING LICENCE

52005401D



PUA PON SIONG, JERRY

DOB: 12 Mar 1983

EXP: 17 Jan 2007



001472599A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0196/2018/CCS
Date	:	13-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Pha Poh Siong, Jerry
Address	:	Blk 408 Fajar Road #02-335 Singapore 670408
Telephone	:	HP +65 98215893
Type of Claim	:	Own Damage Claim
Policy No.	:	
Vehicle No	:	SLW 2026 A
Model Code	:	Audi A4 SEDAN 2.0 TFSI
Model / Year	:	Jan-18
Engine No	:	CVK 048693
Chassis No	:	WAUZZZF42JA058258
Mileage	:	-
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	10-Feb-18
Place of Accident	:	20 Steven Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2026 A.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To dismantle front bumper and renew lhs front fender. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,800.00 ¹⁰⁰⁰ 500	
3	To respray front bumper and lhs front fender.	\$ 800.00 ⁵⁵⁰ 500	
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$ 3,152.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 2026 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER - LH <i>Dented</i>	\$ 665.00	<i>✓ 532</i>
2	FRONT FENDER CLOSING ELEMENT - LH <i>2</i>	\$ 44.00	<i>+</i>
3	FRONT FENDER BRACKET - LH FRONT <i>1</i>	\$ 31.00	<i>+</i>
4	FRONT FENDER BRACKET - LH REAR <i>1</i>	\$ 43.00	<i>+</i>
5	FRONT FENDER RIVET SET <i>1</i>	\$ 24.00	<i>✓ 18.56</i>
6	FRONT FENDER BRACE - LH <i>1</i>	\$ 103.00	<i>+</i>
7	HEADLIGHT TOP TRIM - LH <i>1</i>	\$ 20.00	<i>✓ 15.36</i>
8	FRONT FENDER TOP COVER - LH <i>1</i>	\$ 27.00	<i>✓ 21.04</i>
9	SUNDRIES <i>2</i>	\$ 200.00	<i>2+</i>
TOTAL SPARE PARTS		:	\$ 1,157.00
TOTAL LABOUR CHARGES		:	\$ 3,152.00
GRAND TOTAL		:	\$ 4,309.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 27/02/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repairs, 03 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0196/2018/CCS
Date : 13-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 dys - ok - jb - 18 May 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Pha Poh Siong, Jerry
Address : Blk 408 Fajar Road
#02-335
Singapore 670408
Telephone : HP +65 98215893
Type of Claim : Own Damage Claim
Policy No. :
Vehicle No : **SLW 2026 A**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : Jan-18
Engine No : CVK 048693
Chassis No : WAUZZZF42JA058258
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 10-Feb-18
Place of Accident : 20 Steven Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2026 A.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle front bumper and renew lhs front fender. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,800.00	\$ 1,000.00
3	To respray front bumper and lhs front fender.	\$ 800.00	\$ 550.00
4	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 3,152.00	\$ 2,102.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 2026 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER - LH	\$ 665.00	\$ 532.00
2	FRONT FENDER CLOSING ELEMENT - LH	\$ 44.00	
3	FRONT FENDER BRACKET - LH FRONT	\$ 31.00	
4	FRONT FENDER BRACKET - LH REAR	\$ 43.00	
5	FRONT FENDER RIVET SET	\$ 24.00	\$ 18.56
6	FRONT FENDER BRACE - LH	\$ 103.00	
7	HEADLIGHT TOP TRIM - LH	\$ 20.00	\$ 15.36
8	FRONT FENDER TOP COVER - LH	\$ 27.00	\$ 21.04
9	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS		\$ 1,157.00	\$ 586.96
TOTAL LABOUR CHARGES		\$ 3,152.00	\$ 2,102.00
GRAND TOTAL		\$ 4,309.00	\$ 2,688.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLW 2026 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0196/2018/MAS

14 June 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLW 2026 A, Audi A4 Sedan 2.0 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLW 2026 A**, claimant, **Mr. Pha Poh Siong, Jerry**, please find the related document per attached.

1. A copy of the Original invoice no. 85012606 – S\$2,877.19
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

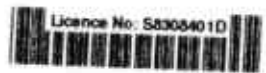
AIG – SLW 2026 A

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

PASS DATE

Class 3 Motor Cars $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of the driver; and other motor vehicles $\leq 2500\text{kg}$ 17 Jan 2007

NP 428A



REPUBLIC OF SINGAPORE DRIVING LICENCE

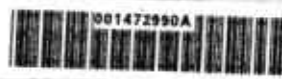
License Number: **S8308401D**

Name: **PHA POH SIONG, JERRY**

Birth Date: **12 Mar 1983**

Issue Date: **17 Jan 2007**



 001472990A

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8308401D



Name

PHA POH SIONG, JERRY

傅 宝 祥

Race

CHINESE

Date of Birth

12-03-1983

Country of birth

SINGAPORE

Sex

M

S8308401D



4883282

NRIC No. S8308401D



Date of issue

25-03-2013

Address

APT BLK 408 FAJAR ROAD
#02-335
SINGAPORE 670408

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : PHA POH SIONG, JERRY
Period of Insurance : 31 Jan 2018 To 30 Jan 2019
Engine No. : CVK048693
Chassis No. : WAUZZZF42JA05B2S8

Vehicle No. : SLW2026A
Policy No. : 1800015556
Endorsement No. :
Issued Date : 12 Feb 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

PHA POH SIONG, JERRY - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662322

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

55CNFY



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6366 2223
Main Telefax: 6471 3733
Page 1 15:05

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6366 2223
Telefax: 6475 1023

INS TAX INVOICE
Company No. 199902271W
GST Reg. No. 199902271W

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2323
6828 5233

AIG ASIA PACIFIC INSURANCE PTE LTD	Invoice: 85012606	Account: A8006 (T 0)
MOTOR CLAIM DEPT	Date : 08/06/2018	AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING	Order : SLW2026A	MOTOR CLAIM DEPT
78 SHENTON WAY	Term : 30	AIG BUILDING
#07-16		78 SHENTON WAY
SINGAPORE 079120 079120		#07-16
		SINGAPORE 079120

Regn No.: SLW2026A (V 35693) Regn Date: 31/01/2018 Mileage: 3823 WIP No.: 55801
Model: A4 SEDAN 2.0 TFSI 8M2ADG Chassis: WAUZZZF42JA058258 Engine: CWK 048693 Dept: U
USB No.:
You have been assisted by :- UB-Jiayee (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORN, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WAGHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER AND RENEW LHS FRONT FENDER, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY LHS FRONT FENDER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00
X	ABW0820581C	COVER (V)	1.00	26.30	21.04
X	ABW0821105A	FENDER	1.00	665.00	532.00
X	ABW0823745	COVER	1.00	19.20	15.36
X	AN 0161857	POP-RIVET	8.00	2.90	18.56

Parts 586.96
Labour 0.00
Sublet 2,102.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,688.96
7% GST 188.23
Grand Total 2,877.19



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLW 2026 A

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0196/2018/GW
12 April 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 Sedan 2.0 TFSI
Vehicle Chassis No. : WAUZZZF42JA058258
Vehicle Regn No. : SLW 2026 A
Vehicle Mileage : 3823 Km
Vehicle Owner : Mr. Pha Poh Siong, Jerry
Certificate No : 3100027299
Policy Excess : NIL
Accident Date : 10 February 2018
Place : 20 Steven Road
Repair Cost : \$ 2,877.19
WIP No. : 55801
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 12/4

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Feb 2018		27 Feb 2018 19:46 Edit Adj Rpt	S\$2,688.96 Edit Estimates	S\$2,688.96 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: PHA POH SIONG, JERRY , ID: S8308401D, Tel: +6598215893, Email: IRENELIM@MINWA.COM.SG									
Vehicle Reg. No.: SLW2026A		Date of Loss: 10/02/2018 14:00 - :59 [10 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 9252046884SG		Policy/Cover Note No.: (Comprehensive)							
		Excess: S\$0.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 08/03/2018]									
Driver/Custodian: PHA POH SIONG, JERRY (34 / Male), NRIC: S8308401D, Tel: +6598215893									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG (01/03/2018): SLW2026A / OD / 10/02/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLW2026A (9252046884SG)
 OD
 Feb 10 2018 2:45PM
 [PHA POH SIONG, JERRY]
 Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser v		
Video			1 per page v ☒		
No	Finalized On	Premium Autocare Centre (Benoi)		Thumbnail	Print
1	10/02/18 18:55	Video - Accident [Linked Accident Report Documents]		Load MP4	
Photos/Images			3 per page v ☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	30/05/18 16:54	General View		Load JPG	☒
2	30/05/18 16:54	General View		Load JPG	☒
3	30/05/18 16:54	General View		Load JPG	☒
4	30/05/18 16:54	General View		Load JPG	☒
5	30/05/18 16:54	General View		Load JPG	☒
6	30/05/18 16:54	General View		Load JPG	☒
7	30/05/18 16:54	General View		Load JPG	☒
8	30/05/18 16:54	General View		Load JPG	☒
9	30/05/18 16:54	General View		Load JPG	☒
10	30/05/18 16:54	General View		Load JPG	☒
11	30/05/18 16:54	General View		Load JPG	☒
12	30/05/18 16:54	General View		Load JPG	☒
13	30/05/18 16:54	General View		Load JPG	☒
14	30/05/18 16:54	General View		Load JPG	☒
Documentation			1 per page v ☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/02/18 17:39	Singapore Accident Statement		Load PDF	
2	28/02/18 17:39	COVER NOTE		Load PDF	
3	28/02/18 17:39	Driver's Driving License		Load PDF	
4	28/02/18 17:39	WORKSHOP ESTIMATE		Load PDF	
5	25/06/18 11:04	WORKSHOP INVOICE		Load PDF	
6	25/06/18 11:04	DISCHARGE VOUCHER		Load PDF	

Linked Accident Report Documents

			View View in Browser v		
Video			1 per page v ☒		
No	Finalized On	Premium Autocare Centre (Benoi)		Thumbnail	Print
1	10/02/18 18:55	Video - Accident		Load MP4	
Assessment Reports			1 per page v ☒		
No	Finalized On	Premium Autocare Centre (Benoi)		Thumbnail	Print
1	10/02/18 19:18	Accident Statement		Load HTM	
Photos/Images			3 per page v ☒		
No	Finalized On	Premium Autocare Centre (Benoi)		Thumbnail	Print

Video			1 per page	☒
No	Finalized On	Premium Autocare Centre (Benoi)	Thumbnail	Print
1	10/02/18 18:33	Accident Photo	 Load JPG	☒
2	10/02/18 18:33	Accident Photo	 Load JPG	☒
3	10/02/18 18:33	Accident Photo	 Load JPG	☒
4	10/02/18 18:33	Accident Photo	 Load JPG	☒
5	10/02/18 18:33	Accident Photo	 Load JPG	☒
6	10/02/18 18:33	Accident Photo	 Load JPG	☒
7	10/02/18 18:33	Accident Photo	 Load JPG	☒
8	10/02/18 18:33	Accident Photo	 Load JPG	☒
9	10/02/18 18:33	Accident Photo	 Load JPG	☒
10	10/02/18 18:33	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Autocare Centre (Benoi)	Thumbnail	Print
1	10/02/18 18:31	Sketch Plan	 Load JPG	☒
2	10/02/18 18:31	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18003829/AQBQ2

Date: 25/06/2018

REFERENCE

Insured/Claimant: PHA POH SIONG, JERRY

Policy No:

Date of Loss: 10/02/2018

Nature of Claim: OD Claim No: 9252046884SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLW2026A

Make & Model: AUDI A4, 2.0 (A)

Engine No: CVK048693

Reg. Date: 31/01/2018 (Man. Year: 2017)

Chassis No: WAUZZZF42JA058258

Colour: Grey

Odometer: 893 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$160,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,157.00	586.96	570.04	49.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,152.00	2,102.00	1,050.00	33.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,309.00	2,688.96	1,620.04	37.60
+ GST 7.00/7.00% (S\$)	301.63	188.23	113.40	37.60
Nett Amount (S\$)	4,610.63	2,877.19	1,733.44	37.60

INSPECTION

Date of Assignment: 27/02/2018

Date Inspected: 27/02/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER -LH	Dented	665.00 FS	*532.00 FS
2	1		*FRONT FENDER CLOSING ELEMENT -LH	Not Necessary	44.00 FS	*- FS
3	1		*FRONT FENDER BRACKET -LH FRONT	Not Necessary	31.00 FS	*- FS
4	1		*FRONT FENDER BRACKET -LH REAR	Not Necessary	43.00 FS	*- FS
5	1		*SET FRONT FENDER RIVET	Necessary	24.00 FS	*18.56 FS
6	1		*FRONT FENDER BRACE -LH	Not Necessary	103.00 FS	*- FS
7	1		*HEADLIGHT TOP TRIM -LH	Necessary	20.00 FS	*15.36 FS
8	1		*FRONT FENDER TOP COVER -LH	Necessary	27.00 FS	*21.04 FS
9	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS
					Total Parts (\$\$)	1,157.00 586.96

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE FRONT BUMPER AND RENEW LHS FRONT FENDER .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,800.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			3,152.00	2,102.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >