

REF:

C03/ALG 1800 3818 / Afbn2

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

600/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

83K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05 8/5

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SDF710E.

Yr Regn:

2014, April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3.

c.c

1395

Colour

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

85990

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU228V4E1021837.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16-

R:

205/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

27/02/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / (N/S) / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

00 416.

SDF 710E - X

28/2. ~~28/2~~ email to premium authorize repair

Part by Part \$5416.80 (Red: 10703.20 : 66%)

RECEIVED 30 MAY 2018

Date/Time, File Pass to?



Preli. Report



Final Report

1) 28/5 Typist

Date/Time, File Return to?

2)

Days Of Repair:

5

Resurvey No. of Trip:

-

Survey Fee:

Transportation:

Add Fee:



Site Insp (\$

) \$ + RS. SI



Interview (\$

) Photos



Tech. Invs (\$

) Others



Weekend (\$

)

Report Format :

00

Lump Sum / I.B.I. (\$ 5416.80)

TOTAL

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18003828/Atb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-02-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SDF 710E
Policy No.	2100370390	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/02/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	20/02/2018	Inspection Date	27/02/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699		

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 28 February 2018 2:01 PM
To: Claims Dept; SUR
Subject: RE: SFD 710 E Own Damage claims

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SFD 710E (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 27 February 2018 3:57 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SFD 710 E Own Damage claims

Dear all,

Kindly assist with the Own Damage Claim approval for the above mentioned vehicle.

Survey was carried out earlier this afternoon.

Many thanks.

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/02/2018 17:56
Date Of Accident	20/02/2018 20:55
Exact Location Of Accident	BEDOK CENTRAL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDF710E
Insured/Policyholder	
Name Of Registered Owner	NG SEOK LAY
NRIC No	S1220060I
Email Address	NGSEOKLAY@MSU.COM
Mobile Phone No	(LOCAL) +65-96715775
Alternative Phone No	HOME-64595997

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100370390
Cover Note Number	

Driver

Name of Driver	PATRICK JOSEPH RYAN
NRIC No	S1202079A
Date Of Birth	03/11/1956
Occupation	INDOOR
Date Of Driving Pass	31/08/1977
Driving Experience	40 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96331753
Fax Number	
Contact Number	
EMail Address	MIRAQSG@GMAIL.COM

Address	34 SPRINGSIDE PLACE
Postcode	786437
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : BOBBY WEE GENDER: : MALE
Passenger 2	NAME: : NG SEOK LAY GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

COMING OUT OF CARPARK LOT, I SIDE SWIPE THE LEFT SIDE OF THE CAR ON A PARAPET WALL THAT SCRAPPED THE REAR LEFT DOOR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	PARAPET WALL
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 21/2/18

Reporting Centre Personnel's Signature
Name: LIM KEE SIANG
NRIC/FIN No.: G8552569M



A:SDP 710 E



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

coming out of car park off 9 side swept the left side of the car on a pavement wall that scraped the rear left door.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Reporting Centre Personnel's Signature

Name: LIM KEE SENG

NRIC/FIN No: G85525694

Policyholder's Signature

Date & Time:

Driver's Signature

(if driver is not the policyholder)

Date & Time:

21/2/18 1730

Accident Photo





HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

RENEWAL SCHEDULE

AUDI AUTO PROTECTOR

THIS SCHEDULE IS NOT MEANT FOR ROAD TAX RENEWAL PURPOSES
PLEASE PRODUCE YOUR ORIGINAL CERTIFICATE OF INSURANCE

PERIOD OF INSURANCE : From : 15 Apr 2017 (both dates inclusive) To : 14 Apr 2018		POLICY NO. : 2100370390 ENDORSEMENT NO. : 03000
INSURED : NG SEOK LAY ADDRESS : 34 SPRINGSIDE PLACE Singapore 786437		PREMIUM CALCULATION : S\$ After 5% Safe Driving Discount & 50% No Claim Discount Premium \$1,149.76 GST @ 7.00 \$80.48 Premium \$1,230.24
BUSINESS/PROFESSION : Management REGISTRATION NO. : SDF710E MAKE & TYPE OF BODY : AUDI A3 Sedan 1.4 TFSI (Ambiente) YEAR OF REGISTRATION : 2014 CC/TONNAGE 1,395.00 SEATING CAPACITY : 5 CHASSIS NO. : WAUZZZ8V4E1021837 ENGINE NO. : CXS064672 SUM INSURED : Market Value INSURING WITH COE/PARF : Yes EXCESS : S\$600.00 (1)		Insurance coverage includes the following benefit(s): Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre
NAMED DRIVERS : 1) The Policyholder		SUBJECT TO ENDORSEMENT(S) : 2(O), 7(a), 25, 57, 72(b), 82(i), 89(a), 94, 130, 140(c)
SUBJECT TO AGE CONDITION : All Age Condition HIRE PURCHASE OWNERS/EMPLOYER'S LOAN : NA		

Person(s) Entitled To Drive :

- The Insured.
 - Any other person who is driving on the Insured's order or with his permission.
- This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions. A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Limitation As To Use :

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

- Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)
- APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)
- ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118)
- DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)
- Ethoz - 30 Bukit Batok Cres (Tel: 66547777)
- Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only
- Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)
- Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
- Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)
- Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
- SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

504125-220
PREMIUM LEASING - MH
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPL1/5

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1202079A**

Name: **PATRICK JOSEPH RYAN**

Birth Date: **03 Nov 1956**

Issue Date: **14 May 2003**

1000482678F




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S1202079A**



Name: **PATRICK JOSEPH RYAN**

Race: **EURASIAN**

Date of Birth: **03-11-1956**

Country of Birth: **SINGAPORE**

Sex: **M**





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 2B	Motorcycles not exceeding 200 cc	08 Mar 1977
Class 2A	Motorcycles between 201 cc and 400 cc	08 Mar 1977
Class 2	Motorcycles exceeding 400 cc	08 Mar 1977
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	31 Aug 1977

NP 428A

Licence No. **S1202079A**



2409318

NRIC No. **S1202079A**

Blood Group: **B+**

Date of issue: **22-09-1994**

34 SPRINGSIDE PLACE
SINGAPORE 786437

NRIC No: **S1202079A**

Date: **21/04/2008**

No: **5944452**




REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1202079A**

Name: **PATRICK JOSEPH RYAN**

Birth Date: **03 Nov 1956**

Issue Date: **14 May 2008**

000482678F




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S1202079A**




Name: **PATRICK JOSEPH RYAN**

Race: **EURASIAN**

Date of Birth: **03-11-1956**

Country of Birth: **SINGAPORE**

Sex: **M**

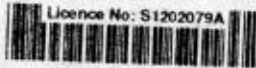




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

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2409318

NRIC No. **S1202079A**

Blood Group: **B+**

Date of Issue: **22-09-1994**

34 SPRINGSIDE PLACE
SINGAPORE 786437

NRIC No: **S1202079A**

Date: **21/04/2008**

No: **5944462**




CERTIFICATE OF INSURANCE

OR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
FOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
AD TRANSPORT ACT, 1987 (MALAYSIA)
OTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100370390-03000

OWN DAMAGE EXCESS S\$600.00 (1)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value

INSURING WITH COE/PARF Yes

SDF710E

NG SEOK LAY

15 Apr 2017

14 Apr 2018

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

4) DATE OF EXPIRY OF INSURANCE

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the Insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to you and any Authorised Driver (named or unnamed) if you are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

and that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or is not permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf.

RESTRICTIONS AS TO USE *

For personal, domestic and pleasure purposes and for the Insured's business.

Not to be used for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing

or for any other purpose other than samples in connection with any trade or business or use for any purpose in

connection with the Motor Trade.

REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

Audi Customer Service Centre - 55 Ubi Road 1 (Tel: 63662323)

REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

1. Audi Singapore - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY NA

EMPLOYER'S LOAN

Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 25 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

ed At Singapore 23 Mar 2017

AIG Asia Pacific Insurance Pte. Ltd.

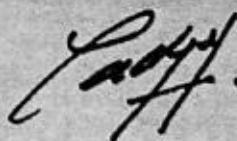
C210

RM LEASING - MH

EXANDRA ROAD

CUSTOMER SERVICE CENTRE

POKE 139938



AUTHORISED REPRESENTATIVE

ORIGINAL

SSPLUS

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0222/2018/CCS
Date : 22-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ng Seok Lay
Address : 34 Springside Place
Singapore 786437
Telephone : HP +65 96331753
Type of Claim : Own Damage Claim
Policy No. : 2100370390
Vehicle No : **SDF 710 E**
Model Code : Audi A3 SEDAN 1.4 TFSI
Model / Year : Apr-14
Engine No : CXS 064672
Chassis No : WAUZZZ8V4E1021837
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 20-Feb-18
Place of Accident : Bedok Central

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDF 710 E.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall lhs rear door's multi-lock systems and power window devices. Inspect for damages and renew if necessary.	S/N	\$ 280.00	✓
2	To remove and reinstall lhs front seat assy, ABCD pillar trims, sill trims, floor carpets, electronic components and fuse trays. Disengage lhs seat belt and head airbag	S/N	\$ 1,800.00	X
3	To remove lhs rear door, cut out and weld lhs sill panel and B-pillar. Renew lhs rear door, align to position. Reinstall all parts removed.		\$ 3,600.00	1000 ✓
4	To respray lhs rear door, lhs sill panel, door entrance, B-pillar and lhs rear fender. To carry out joint sealer works and carry out stone chip treatment		\$ 3,500.00	1100 ✓
5	To renew lhs rear rim. Carry out wheel alignment.	S/N	\$ 280.00	✓ ✓
6	To carry out diagnostic checks.	S/N	\$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		:	<u>\$ 9,652.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDF 710 E.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR - LH <i>Painted</i>	\$ 2,190.00 ✓	1752
2	REAR DOOR SEAL - LH <i>new</i>	\$ 139.00 ✓	111 20
3	BONDING AGENT <i>the new</i>	\$ 43.00 +	
4	REAR DOOR CATCH - LH <i>new</i>	\$ 82.00 +	
5	REAR WINDOW REGULATOR - LH <i>new</i>	\$ 220.00 +	
6	SILL PANEL - LH <i>Repair</i>	\$ 2,038.00 +	
7	SILL TRIM STRIP - LH <i>the new</i>	\$ 59.00 +	
8	UNDERBODY TRIM - LH <i>new</i>	\$ 152.00 +	
9	ALUMINIUM RIM - LH REAR <i>cut</i>	\$ 645.00 - 516	
10	ACRYLIC SEALER <i>3</i>	S/N \$ 180.00 ↓	
11	CAVITY WAX <i>new</i>	S/N \$ 140.00 +	
12	STONE CHIP <i>new</i>	S/N \$ 180.00 +	180
13	SUNDRIES <i>the new</i>	\$ 400.00 ?	5.60
TOTAL SPARE PARTS		\$ 6,468.00	
TOTAL LABOUR CHARGES		\$ 9,652.00	
GRAND TOTAL		\$ 16,120.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Lg

Surveyed Date

:

29/02/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 05 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager



Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Motor Claims Dept

Yr Ref: SDF 710 E

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/OD/0222/2018/MAS

23 May 2018

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref

Your Ref

Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR SDF 710 E, Audi A3 SEDAN 1.4 TFSI

With reference to the above mentioned vehicle, no. **SDF 710 E**, claimant, **Ms. Ng Seok Lay**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012521 - \$5,153.98
2. A copy of letter of Discharge duly signed by client

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer generated document. No signature is required.

Norah Khai

Claims Dept

Encls

AIG Insurance – SDF 710 E

Premium Automobiles Pte Ltd

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Feb 2018		27 Feb 2018 19:43 Edit Adj Rpt	S\$5,416.80 Edit Estimates	S\$5,416.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS				[Created by insurer]																				
Insured:	NG SEOK LAY, ID: S12200601																							
Vehicle Reg. No.:	SDF710E	Date of Loss:	20/02/2018 20:00 - :59 [46 Months and 5 Days From LTA Reg Date (Man Yr)]																					
Claim Type:	OD / 0519204470SG	Policy/Cover Note No.:	2100370390 (Comprehensive)																					
		Excess:	S\$600.00																					
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911																							
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com																							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 08/03/2018]																							
Driver/Custodian:	PATRICK JOSEPH RYAN (61 / Male), NRIC: S1202079A, Tel: +6596331753																							
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail																				
<ul style="list-style-type: none"> AIG_SG (28/02/2018): SDF710E / OD / 20/02/2018 / Coverage & Excess update 																								
ALL ASSOCIATED TASKS																								
<div> View All Search Tasks Create New Task Complete </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*SDF710E (0519204470SG)

OD

Feb 20 2018 8:55PM



[NG SEOK LAY]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print			
1	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
2	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
3	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
4	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
5	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
6	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
7	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
8	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
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12	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
13	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
14	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
15	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
16	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
17	28/02/18 13:59	General View													Load JPG	<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print			
1	28/02/18 13:58	Certificate of Insurance													Load PDF			
2	28/02/18 13:58	Driver's Driving License													Load PDF			
3	28/02/18 13:58	ESTIMATE													Load PDF			
4	28/02/18 13:58	Singapore Accident Statement													Load PDF			
5	31/05/18 10:20	WORKSHOP INVOICE													Load PDF			
6	31/05/18 10:20	DISCHARGE VOUCHER													Load PDF			

Linked Accident Report Documents

			View	Use Viewer	
Assessment Reports			1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	21/02/18 19:06	Accident Statement		Load HTM	
Photos/Images			3 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	21/02/18 18:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	21/02/18 18:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	21/02/18 18:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	21/02/18 18:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	21/02/18 18:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	21/02/18 18:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	21/02/18 18:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	21/02/18 18:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	21/02/18 18:17	Accident Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/02/18 18:10	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	21/02/18 18:10	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18003828/ATBN2

Date: 31/05/2018

REFERENCE

Insured/Claimant:	NG SEOK LAY	Policy No:	2100370390	
Date of Loss:	20/02/2018	Nature of Claim:	OD	Claim No: 0519204470SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SDF710E	Engine No:	CXS064672
Make & Model:	AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A)	Chassis No:	WAUZZZ8V4E1021837
Reg. Date:	15/04/2014 (Man. Year: 2014)	Odometer:	85990 km
Colour:	Black		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$83,000.00		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,468.00	2,564.80	3,903.20	60.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,652.00	2,852.00	6,800.00	70.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	16,120.00	5,416.80	10,703.20	66.40
- Excess (\$\$)	600.00	600.00	0.00	0.00
(\$\$)	15,520.00	4,816.80	10,703.20	68.96
+ GST 7.00/7.00% (\$\$)	1,086.40	337.18	749.22	68.96
Nett Amount (\$\$)	16,606.40	5,153.98	11,452.42	68.96

INSPECTION

Date of Assignment:	27/02/2018	
Date Inspected:	27/02/2018	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR-LH	Dented	2,190.00 FS	*1,752.00 FS
2	1		*REAR DOOR SEAL-LH	Necessary	139.00 FS	*111.20 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*REAR DOOR CATCH-LH	Not Necessary	82.00 FS	*- FS
5	1		*REAR WINDOW REGULATOR-LH	Not Necessary	220.00 FS	*- FS
6	1		*SILL PANEL-LH	Repair	2,038.00 FS	*- FS
7	1		*SILL TRIM STRIP-LH	Not Necessary	59.00 FS	*- FS
8	1		*UNDERBODY TRIM-LH	Not Necessary	152.00 FS	*- FS
9	1		*ALUMINIUM RIM-LH REAR	Cut	645.00 FS	*516.00 FS
10	1		*ACRYLIC SEALER	Not Necessary	180.00 FS	*- FS
11	1		*CAVITY WAX	Not Necessary	140.00 FS	*- FS
12	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
13	1		*SUNDRIES	Necessary	400.00 FS	*5.60 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					6,468.00	2,564.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL LHS REAR DOORS MULTI-LOCK SYSTEMS AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES AND RENEW IF NECESSARY	New	280.00	280.00
2	TO REMOVE AND REINSTALL LHS FRONT SEAT ASSY,ABCD PILLAR TRIMS,SILL TRIMS,FLOOR CARPETS,ELECTRONIC COMPONENTS AND FUSR TRAYS.DISENGAGE LHS SEAT BELT AND HEAD AIRBAG	New	1,800.00	-
3	TO REMOVE LHS REAR DOOR,CUT OUT AND WELD LHS SILL PANEL AND B-PILLAR.RENEW LHS REAR DOOR,ALIGN TO POSITION.REINSTALL ALL PARTS REMOVED	New	3,600.00	1,000.00
4	TO RESPRAY LHS REAR DOOR,LHS SILL PANEL,DOOR ENTRANCE,B-PILLAR AND LHS REAR FENDER.TO CARRY OUT JOINT SEALER WORKS AND CARRY OUT STONE CHIP TREATMENT	New	3,500.00	1,100.00
5	TO RENEW LHS REAR RIM.CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			9,652.00	2,852.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0222/2018/CCS
Date	:	22-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

5 days exclude 1 Sunday - jb

2-May-18

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ng Seok Lay
Address	:	34 Springside Place
		Singapore 786437
Telephone	:	HP +65 96331753
Type of Claim	:	Own Damage Claim
Policy No.	:	2100370390
Vehicle No	:	SDF 710 E
Model Code	:	Audi A3 SEDAN 1.4 TFSI
Model / Year	:	Apr-14
Engine No	:	CXS 064672
Chassis No	:	WAUZZZ8V4E1021837
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	20-Feb-18
Place of Accident	:	Bedok Central

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDF 710 E.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall lhs rear door's multi-lock systems and power window devices. Inspect for damages and renew if necessary.	S/N	\$ 280.00	\$ 280.00
2	To remove and reinstall lhs front seat assy, ABCD pillar trims, sill trims, floor carpets, electronic components and fuse trays. Disengage lhs seat belt abd head airbag.	S/N	\$ 1,800.00	
3	To remove lhs rear door, cut out and weld lhs sill panel and B-pillar. Renew lhs rear door, align to position. Reinstall all parts removed.		\$ 3,600.00	\$ 1,000.00
4	To respray lhs rear door, lhs sill panel, door entrance, B-pillar and lhs rear fender. To carry out joint sealer works and carry out stne chip treatment.		\$ 3,500.00	\$ 1,100.00
5	To renew lhs rear rim. Carry out wheel alignment.	S/N	\$ 280.00	\$ 280.00
6	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 9,652.00</u>	<u>\$ 2,852.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDF 710 E.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR - LH	\$ 2,190.00	\$ 1,752.00
2	REAR DOOR SEAL - LH	\$ 139.00	\$ 111.20
3	BONDING AGENT	\$ 43.00	
4	REAR DOOR CATCH - LH	\$ 82.00	
5	REAR WINDOW REGULATOR - LH	\$ 220.00	
6	SILL PANEL - LH	\$ 2,038.00	
7	SILL TRIM STRIP - LH	\$ 59.00	
8	UNDERBODY TRIM - LH	\$ 152.00	
9	ALUMINIUM RIM - LH REAR	\$ 645.00	\$ 516.00
10	ACRYLIC SEALER	S/N \$ 180.00	
11	CAVITY WAX	S/N \$ 140.00	
12	STONE CHIP	S/N \$ 180.00	\$ 180.00
13	SUNDRIES	\$ 400.00	\$ 5.60
	TOTAL SPARE PARTS	\$ 6,468.00	\$ 2,564.80
	TOTAL LABOUR CHARGES	\$ 9,652.00	\$ 2,852.00
	GRAND TOTAL	\$ 16,120.00	\$ 5,416.80

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant