

REF:

CC3/MSG-15003822 / Svbz

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. _____

at Workshop m/s _____

at _____

Insured: SLM 2166GPolicy No. A29069766 MKFClaims No. 549383

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Vch: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Rest: Yes or No

Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB 118P Reg: 29/12/2016Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ (Prime Mover)

Truck / Trailer or _____

Make: Toyota Prius cc 1798Colour: Maroon A/C: Insured / Std / NI / NASp. Reading: 179923 T/Radio: Insured / Std / NI / NA

Eng No: _____

C/N: J7DKN 364 108768515Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: Insured / Jammed / Leaked / Burnt orBrake: Insured / Jammed / Leaked / Burnt orMod: K1 / S/Rim / STD A/Rim orTyre Size: F: 195/65 R15R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Fallen

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 12/2/18 D.O.I. 20/2/18Survey held at SWRTDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SHB 118P - TS/EGT 1800 1629 / SvdznzDon: 250/18TH x 02/18/2078SLM 2166G - XCKKMSG28/2/18 Email GIA to Catherine Thia / DanSLM 2166G1/3/18 Final fig \$570 confirmed by email (Ref 1849-50, 767)6/4/18 Send prei. revised by merimen

RECEIVED 08 APR 2018

Date/Time, File Pass to?



: Preli. Report

Days Of Repair: 2

11



: Final Report

Resurvey No. of Trip: 1

Survey Fee:

Date/Time, File Return to?

6/4 - typist

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Transportation:

) 3 - RS, SI

) Phone:

) O/GW:

Report Format:

Lump Sum / L.B.I. (\$

merimen
570/-

TOTAL

200
10210

Survey Department Check List (Case Handler)

Reference No. : CC3/MSG/8003822/Svb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 6/4/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSG INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/MSG18003822/Svb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 27-02-2018		
		Code : MSG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLM 2166G	Veh. Inspected	SHB 118P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/02/2018	Inspection Date	20/02/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	12 Feb 2018		05 Apr 2018 12:32 Edit Adj Rpt			
						Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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[\[Created by insurer\]](#)

CLAIM SUBFOLDER DETAILS

Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB118P	Date of Loss:	12/02/2018 08:00 - :59 [13 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 549383	Policy/Cover Note No.:	A29069766MKF (Comprehensive) Coverage: 01/02/2018 - 31/01/2019
Vehicle Reg. No. (Insured):	SLM2166G	Policy No. (Claimant):	
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Imm.Advice due 06/04/2018]		
Driver/Custodian (Insured):	TEO LAI CHOON (), NRIC: S1597121E, Tel: +6582203386		

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Catherine Thia Shi Yi

Date: 06 Apr 2018

Preliminary Advice

Insured Vehicle No	: SLM2166G	Accident Date	: 12/02/2018
TP Vehicle No	: SHB118P	Assignment Date	: 05/04/2018
Make	: TOYOTA PRIUS	Est. Duration of Repair	: 2.00
Date of Inspection	: 20/02/2018		
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,419.50
Revised Amount	:S\$	570.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	570.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 1 March 2018 12:47 PM
To: Sebastian Yeang (LKK Auto); Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)
Cc: SUR; CS A Team; 'Leong Chee kwong'
Subject: RE: SHB118P

Dear Poh Suan,

Amount confirmed of \$570 @ 2 working days

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Sebastian Yeang (LKK Auto)
Sent: Thursday, 1 March 2018 10:43 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <YeoPohsuan@smrt.com.sg>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Leong Chee kwong' <cheekwongwega@gmail.com>
Subject: RE: SHB118P

Dear Poh Suan

Please refer to attachment for the finalization.

Thank You

Best Regards,
Sebastian | Automotive Assessor
LKK Auto Consultants
phone: 6256-3561 email: sebastianyeang@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Monday, 26 February 2018 6:45 PM
To: Sebastian Yeang (LKK Auto)
Cc: SUR; CS A Team; 'Leong Chee kwong'
Subject: SHB118P

Hi Sebastian,

Attached herewith the repair estimate of SHB 118P having Case No: TAX/02/18/2078.

There is no change to the approved amount of \$570 @ 2 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards

Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Sent: Monday, 26 February 2018 5:01 PM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Subject: Scan Data from FX-D421D6

Veron Chen (LKKAuto)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <YeoPohsuan@smrt.com.sg>
Sent: Friday, 2 March 2018 9:10 AM
To: Sebastian Yeang (LKK Auto)
Cc: SUR; CS A Team; 'Leong Chee kwong'
Subject: RE: SHB118P

Hi

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

-----Original Message-----

From: Sebastian Yeang (LKK Auto) [mailto:SebastianYeang@lkkauto.com]
Sent: Thursday, 1 March 2018 10:43 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)
Cc: SUR; CS A Team; 'Leong Chee kwong'
Subject: RE: SHB118P

Dear Poh Suan

Please refer to attachment for the finalization.

Thank You

Best Regards,
Sebastian | Automotive Assessor
LKK Auto Consultants
phone: 6256-3561 email: sebastianyeang@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi
Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Monday, 26 February 2018 6:45 PM
To: Sebastian Yeang (LKK Auto)
Cc: SUR; CS A Team; 'Leong Chee kwong'
Subject: SHB118P

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Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards
Poh Suan

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From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Sent: Monday, 26 February 2018 5:01 PM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Subject: Scan Data from FX-D421D6

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 28 February 2018 10:31 AM
To: 'Catherine Thia'; 'Lee Chee Hwee'
Cc: KKLau; Accounts (LKKAuto); 'Christopher Chionh'; SUR
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 12/2/2018, SHB 118P (TP VEHICLE), SLM 2166G (OI VEHICLE)
Attachments: EST.pdf; GIA.pdf

Dear Catherine/Dan,

Please be informed that we had inspected the vehicle SHB 118P at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 20/2/2018.

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 5369K

Vehicle Details

Vehicle No.: SHB118P

Vehicle to be Exported: No

Intended De-registration Date: 21 Feb 2018

Vehicle Make: TOYOTA

Vehicle Model: PRIUS TAXI (SMRT)

Primary Colour: Maroon

Manufacturing Year: 2015

Engine No.: 2ZR6609454

Chassis No.: JTDKN36U105768515

Maximum Power Output: 100.0 kW (134 bhp)

Open Market Value: \$29,508.00

Original Registration Date: 29 Dec 2016

First Registration Date: 29 Dec 2016

Transfer Count: 0

Actual ARF Paid: \$5,000.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 28 Dec 2024

PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	28 Dec 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$41,017.00
COE Rebate Amount:	\$35,131.00
Total Rebate Amount:	\$38,881.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 21 Feb 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 12/02/2018 10:54
 Date Of Accident 12/02/2018 08:45
 Exact Location Of Accident MANDAI ROAD
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SHB118P
Insured/Policyholder
 Name Of Registered Owner SMRT TAXIS PTE LTD
 Co Reg No 198905369K
 Email Address NOEMAIL
 Mobile Phone No
 Alternative Phone No OFFICE-800000000

Vehicle Particulars

Manufacturer TOYOTA
 Model PRIUS TAXI-1.8 (A)
 Exact Purpose for which vehicle was being used at time of accident HIRE AND REWARD
 Are you claiming under your own insurance policy for repair to your vehicle? NO
 If No, Please state action to be taken THIRD PARTY
 Vehicle Category TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD
 Type Of Coverage THIRD PARTY FIRE AND/OR THEFT
 Fleet Policy YES
 Policy Number D-17087562MFSH
 Cover Note Number

Driver

Name of Driver SIM KWANG LONG
 NRIC No S1472745J
 Date Of Birth 19/12/1961
 Occupation OUTDOOR
 Date Of Driving Pass 12/12/1979
 Driving Experience 38 YEARS AND 2 MONTHS
 Gender MALE
 Mobile Number
 Fax Number
 Contact Number
 Email Address NOEMAIL

Address	187A RIVERVALE DRIVE 13-854
Postcode	541187
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG MANDAI ROAD AT THE LEFT MOST LANE WITH A PASSENGER ON BOARD AND HAD STOPPED DUE TO THE FRONT VEHICLE STOPPING AS TRAFFIC WAS CONGESTED AHEAD. OUT OF A SUDDEN, THE VEHICLE SLM2166G FROM BEHIND COLLIDED ONTO THE REAR PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO LARGE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLM2166G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TEO LAI CHOON
NRIC/Passport Number	S1597121E
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Signature] 28/7/18

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature] 28/7/2018

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

A-SHG 118P
B-SLM 2166G



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SMRT Accident Vehicle Repair Estimates

MS/G

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB118P
Ref. No : TAX/02/18/2078
Reg. Date : 29/12/2016
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : SIM KWANG LONG
Type of Accident : HEAD TO REAR
Date / Time of Accident : 12/02/2018 08:45:00 AM
Accident Reported Date / Time : 12/02/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024094655
Special Instruction to ARC,if any :
SLM2166G
Prepared Date : 20/02/2018 08:55:39 AM



Sebastian
20/2/18
- Part by part repair.
- Question Mark Item
Photo
- Photo Before Paint.
[Signature]
28/2/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U105768515

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 558.00	0.00
Total Material Charges	: 1,007.62	1,007.62
Other Charges	: 280.00	0.00
TOTAL	: 2,183.62	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 3.00	0.00 2 days
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 20/02/2018 01:48:12 PM	01/01/1900 12:00:00 AM

Prepared / Adjusted Date :

Remarks :

Prepared Date : 20/02/2018 01:48:12 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	0.00 200
Total Labour	338.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 300
TO RESPRAY BUMPER BEAM	180.00 ?	0.00
Total Spray Painting & Panel Beating	558.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	280.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace	No
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace	No
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace	No
TOTAL MATERIALS								1,007.63	1,007.62	
TOTAL MATERIALS(Discounted)								1,007.62	1,007.62	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

22-2-18 / 10:38
22-2-18 / 14:38

SMRT Accident Vehicle Repair Estimates

22-2-18 / 14:38

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB118P
Ref. No : TAX/02/18/2078
Reg. Date : 29/12/2016
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : SIM KWANG LONG
Type of Accident : HEAD TO REAR
Date / Time of Accident : 12/02/2018 08:45:00 AM
Accident Reported Date / Time : 12/02/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024094655
Special Instruction to ARC, if any :
SLM2166G MS1G P/P
BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)
& Email : sebastianyeang @lkkauto.com HP: 90036121
Prepared Date : 20/02/2018 08:55:39 AM



22/2/18 15:00 PASS

Recording Camera

☒ ☐

Radio Antenna

☒ ☐

1st witness

Date 20-2-18

2nd witness

Date

Vehicle to Waga Date In: 20/2/18 Towing:
Time In: 1500 Driver:
Waga Job No: 02/0131
Vehicle sent to SMRT Date In: 27/2/18 Towing:
Time In: 1050 Driver:
Received by (SMRT):

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U105768515

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates**Quotation from ARC****Adjusted by Surveyor, if applicable**

Total Labour Charges : 338.00

200.00

Total Spray Painting Charges : 558.00

200.00

Total Material Charges : 663.67

120.00

Other Charges : 280.00

50.00

TOTAL : 1,839.67**2419.50****570.00**

Lum Sum Total : 0.00

0.00

No. of Repair Days : 3.00

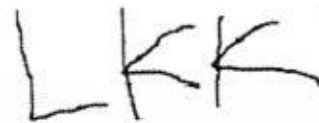
2.00

Prepared / Adjusted By :

SEBASTIAN (LKK)

Arc / Surveyor Sing Off Date : 20/02/2018 01:48:12 PM

20/02/2018 02:38:37 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 20/02/2018 01:48:12 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of RepairQuotation No : **QN-1802-0593**

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

74/2.

Prepared Date : 2/20/2018 2:38:34 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00 ✓	200.00 老明做 ✓
Total Labour	338.00	200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00 ✓	200.00 ✓
TO RESPRAY BUMPER BEAM	180.00 X	0.00
Total Spray Painting & Panel Beating	558.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 ✓
TO REPLACE SUNDRY PARTS	100.00	20.00 ✓
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	280.00	50.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	12	458.60	100.00	0.00	Replace	Repair	No R
			SENSOR REVERSE	X 1	180.00	0.00	180.00	Replace	Check	No X
			PIXEL STICKER	✓ 2	60.00	0.00	120.00	Replace	Replace	No NEC
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	00	154.28	Replace	Check	No X
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	30.00	104.70	Replace	Check	No X
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	30.00	104.70	Replace	Check	No X
TOTAL MATERIALS							663.68	120.00		
TOTAL MATERIALS(Discounted)							663.67	120.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

120
200
+ 250

570

Sebastian
28/7/18

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG18003822/SVBN2
Date: 09/04/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: A29069766MKF
Claimant: SHB118P Insured Vehicle No: SLM2166G
Vehicle No: SHB118P Nature of Claim: TP Claim No: 549383
Date of Loss: 12/02/2018

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB118P Engine No: 2ZR6609454
Make & Model: TOYOTA PRIUS, 1.8 (A) Chassis No: JTDKN36U105768515
Reg. Date: 29/12/2016 (Man. Year: 2015) Odometer: 199923 km
Colour: Maroon
Engine Capacity: 1798 cc
Market Value/New Car Price: N/A
Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15
Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,243.50	120.00	1,123.50	90.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,176.00	450.00	726.00	61.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (\$\$)	2,419.50	570.00	1,849.50	76.44

INSPECTION

Date of Assignment: 05/04/2018

Date Inspected: 20/02/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 09 Apr 2018)
Parts: 144	TOYOTA PRIUS 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SHB118P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
2	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
3	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F
4	1		*ARM SUB-ASSY,RR BUMPER LH	Not Necessary	139.60 F	*- F
5	1		*ARM SUB-ASSY,RR BUMPER RH	Not Necessary	139.60 F	*- F
6	1		*BUMPER REAR	Repair	458.60 F	*- F
F=Franchise part.						
Total Parts (S\$)					1,243.50	120.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items**There are no new miscellaneous items selected.****Recommended Labour**

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	458.00	230.00
2	SPRAY PAINT	New	558.00	200.00
3	TO REPLACE SUNDRY PARTS	New	100.00	20.00
4	TO WASH AND VACUUM	New	60.00	-
Gross Labour Cost (\$\$)			1,176.00	450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >