Survey Department Check List (Case Handler)

Reference No.: CC3 MSG 1800 3810 SVb Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

dmin ((): Case handler to make sure all Inform a Assign Form	<u>Y-Date</u>	N-Date	Y-Date	N-Date
C	Reference No.	_			
c	Customer Code				
N	Assign From				
C	Assign Date	-			
c	Veh No (Inspected)	~			
c	Veh No (Insured)	~			
c	D.O.A	~			
c	Policy No	~			
c	Claim No	~			
c	Insurance Authorisation (CA /REV/REP)				
c	Report Type	~			
c	Weekend Charges				
N	Survey held at/Repairer	-			
c	Excess				
			ompleted	all required	informa
Survey	or (): Case handler to make sure	tne surveryor c	ompieteu	anrequired	morma
1) Assig	gnment Form	V			
С	Vehicle No			1	1
С	Regn Month/Year	~		-	
N	Vehicle Type	V	-	1	+
N	Make & Model	~	-	-	
C	Engine Capacity. (C.C)	~		-	-
N	Colour	-	-	-	
С	Odometer. (Sp.Reading)	~	-	 	-
С	Chassis No	r	-	 	-
N	General Condition	V			+
N	Steering		+	+	+
N	Brake		+	1	+
N	Modification (Modi)	-	-	-	-
C	Tyre Size	~	+		+
N	Tyre Make	~		-	-
С	Tyre Balance	~		-	+
С	Date of Inspection	-			+-
N	Survey held	V			+
N	Des.of Damages				1
(2) Sys	tem - (Views/Merimen)				_
C	Damaged Vehicle Photographs Uploaded	~			
/21 14/0	orkshop Estimate/Assignment Form				
(3) WU	ALL Parts condition	/			
	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				10 0
C		~			
C	Days of repair Finalised Amount	~	3		1
-					
c	Re-inspection Cases to Finalize within 5 Days				
С	Re-inspection Cases to Finalize within 5 Days stem - (Views/Merimen)			-	

Date

Case Handler



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

MOI	CINCUIDANCE (CI	NGAPORE) PTE LTD	Ref : CC3/MSG1800	3810/Svb
IVIOIV	3 INSURANCE (SI	NGAPORE) FILLID	iter . Goormoorboo	00101010
	AFFLES QUAY 01 HONG LEONG	BLDG SINGAPORE 048581	Date: 27-02-2018 Code: MSG	
1.		Policy Particulars	:- THIRD PARTY CLAI	M
	Insured Veh.	S 2415CD	Veh. Inspected	SHC 4968X
	Policy No.	808705388844	Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
_	Assign From		Assign Date	22/02/2018
2.		Vehicle Parti	culars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	915 016	Steering	
	Brakes		Modification	
	General			
3.		Condit	ions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre		8	mm
4.		Descripti	on of Damages	
5.	STATUTE AND IN	Genera	al Information	
	Accident Date	21/02/2018	Inspection Date	22/02/2018
	Survey held at	SMRT AUTOMOTIVE SERVICE	S PTE LTD	
		60 WOODLANDS INDUSTRIAL	PARK E4 SINGAPORE 7	57705
5a.	TO THE RESIDENCE OF THE PARTY O		Remarks	AND THE PARTY OF T

...CLAIM SUBFOLDER...(Pending for Survey Report)

IM SUB	FOLDER TRACE		Adi Assigned	Adi Rot	Adi Submitted	Ins Auth'ed	Status
Case	Notified	Est Submitted	Adj Assigned	maj repr			Pending for
20/20/20	22 Feb 2018		02 Mar 2018 09:09				Survey Repor
Main	n 22 Feb 2010	M	Edit Adi Rpt	-			Cancel Case

Main	Reference	Claim Details	Documents Show All
CLAIM SUBFOLDER DETAI	1S	AND RESIDENCE OF THE PARTY OF T	[Created by insurer]
Insured:	Atsushi Magaribuchi, ID:	RA0006362, Tel: 97877331	
Main Claimant:		o. Reg. No.: 198905369K	
Vehicle Reg. No.:	SHC4968X	Date of Loss:	21/02/2018 12:00 - :59
Claim Type:	TP / 215850	Policy/Cover Note No.	1000642384 (Comprehensive) Coverage: 13/02/2018 - 12/02/201
Vehicle Reg. No. (Insured):	S2415CD	Policy No. (Claimant):	
venicle keg, No. (Insured).		Excess:	
Repairer:	T-1, 60663639		dlands Industrial Park E4, 757705 Woodlands
Handling Insurer:	CED4 35411		827 7888 [Handled by Irene Tan Gek Ing
Adjuster:	[Imm.Advice due 03/0	03/2018]	Handled by Sebastian Yeang Wai Keen]
	[Imm.Advice due 03/0 Atsushi Magaribuchi (38),	03/2018] NRIC: RA0006362, Tel: 97877	331
Driver/Custodian (Insured):	[Imm.Advice due 03/0 Atsushi Magaribuchi (38),	03/2018]	331
Driver/Custodian (Insured): Adj Asg. Remarks:	[Imm.Advice due 03/0 Atsushi Magaribuchi (38), DIRECT SURVEY DONE BY LI	03/2018] NRIC: RA0006362, Tel: 97877	331 2.2018
Driver/Custodian (Insured):	[Imm.Advice due 03/0 Atsushi Magaribuchi (38), DIRECT SURVEY DONE BY LI	03/2018] NRIC: RA0006362, Tel: 97877	331 2.2018
Driver/Custodian (Insured): Adj Asg. Remarks: ASSOCIATED MAIL RECEI There are no mail for this cas	[Imm.Advice due 03/0 Atsushi Magaribuchi (38), DIRECT SURVEY DONE BY LI EVED	03/2018] NRIC: RA0006362, Tel: 97877	2.2018 View All Compose Case Ma Search Tasks Create New Task Complete
Driver/Custodian (Insured): Adj Asg. Remarks: ASSOCIATED MAIL RECEI There are no mail for this cas ALL ASSOCIATED TASKS	[Imm.Advice due 03/0 Atsushi Magaribuchi (38), DIRECT SURVEY DONE BY LI EVED	03/2018] NRIC: RA0006362, Tel: 97877 KK AUTO CONSULTANTS ON 22.0	2.2018 View All Compose Case Ma

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

Го:	MSIG Insur 4 Shenton V #21-01 SGX Singapore 0	X Centre 2	From:	51 Ubi A Paya Ul	to Consultants Ave 1 #01-25 bi Industrial Pa bre 408933	
Attn:	Irene Tan G	ek Ing	Date:	08 Mar	2018	
		Prelimir	nary Adv	<u>rice</u>		
		Toouson				
	ed Vehicle No			Accident	Date	: 21/02/2018
	hicle No	: SHC4968X : CHEVROLET EPICA	Assignment Date		: 02/03/2018	
Make		: 22/02/2018	Est. Duration of Repair		: 2.00	
	of Inspection ction At	S PTE LTD PARK E4				
he v	ehicle sustain	ned impact / damages rear portion	and parts di	alliled are	consistent to	ino doordone
		Repairer's Estimate (Gross)		S\$	4,419.88	
		Revised Amount	:	S\$	866.88	
		Check Items (Estimated)		S\$	0.00	
		Total	-	S\$	866.88	
		Lump Sum Repair		S\$		
		Total Loss Consideration				
		N		s\$		
		New for Old Value Pre-Accident Value		S\$		
		COE / PARF Rebate		S\$		
		Salvage Value		S\$		
		Margin for Repair		:S\$		
Rem	arks					
() The vehic	cle is economical/not economical fo	or repair.			
	The venic					

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Thursday, 1 March 2018 4:18 PM

To:

'Catherine Thia'

Cc:

KKLau; Accounts (LKKAuto); 'Christopher Chionh'; SUR

Subject:

DIRECT SURVEY INSPECTION ON WORKSHOP -SMRT AUTOMOTIVE SERVICES PTE

LTD, DOA: 21/2/2018, SHC 4968X (TP VEHICLE), S 2415CD (OI VEHICLE)

Attachments:

EST.pdf; SHC 4968X (GIA).pdf

Dear Catherine,

Please be informed that we had inspected the vehicle SHC 4968X at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 22/2/2018

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From:

Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <YeoPohsuan@smrt.com.sg>

Sent:

Wednesday, 7 March 2018 1:36 PM

To:

Sebastian Yeang (LKK Auto)

Cc:

SUR; CS A Team

Subject:

RE: SHC4968X

Hi

Amount confirmed as per your recommendation, thanks.

Regards Poh Suan

----Original Message-----

From: Sebastian Yeang (LKK Auto) [mailto:SebastianYeang@lkkauto.com]

Sent: Wednesday, 7 March 2018 9:46 AM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Subject: RE: SHC4968X

Dear Poh Suan

Please refer to attachment for the finalization.

Thank You

Best Regards,

Sebastian | Automotive Assessor

LKK Auto Consultants

phone: 6256-3561 email: sebastianyeang@lkkauto.com| fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:YeoPohsuan@smrt.com.sg]

Sent: Saturday, 3 March 2018 11:11 AM

To: Sebastian Yeang (LKK Auto)

Subject: SHC4968X

Hi Sebastian,

Attached herewith the repair estimate of SHC 4968X having Case No: TAX/02/18/2127.

There is no change to the approved amount of \$866.88 @ 2 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards Poh Suan

----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) Sent: Saturday, 3 March 2018 10:42 AM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)

Subject: Scan Data from FX-D421D6

Enquire PARF/COE Rebate for Registered Vehicle

. In T	Company
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHC4968X
Vehicle to be Exported:	No
Intended De-registration Date:	23 Feb 2018
Vehicle Make:	CHEVROLET
Vehicle Model:	EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO
Primary Colour:	Maroon
Manufacturing Year:	2011
Engine No.:	Z20S1463447K
Chassis No.:	KL1LA69RJBB028991
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$14,395.00
Original Registration Date:	25 Apr 2011
First Registration Date:	25 Apr 2011
Transfer Count:	0
Actual ARF Paid:	\$14,395.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Apr 2019

PARF Rebate Amount:	\$9,356.00
Intended COE Rebate Details	
COE Expiry Date:	24 Apr 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
QP Paid:	\$31,112.00
COE Rebate Amount:	\$4,547.00
Total Rebate Amount:	\$13,903.00
Message	
Please note that the 8-year COE for the registered upon COE expiry or when to whichever is earlier.	nis vehicle cannot be further renewed. The vehicle must be de- the vehicle reaches its statutory lifespan (if applicable),

The information contained herein is correct as at 23 Feb 2018

ОК

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

aforesaid.	u hereby consent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	22/02/2018 14:20
Date Of Accident	21/02/2018 12:45
Exact Location Of Accident	TANGLING SC DRIVEWAY TOWARDS TANGLIN ROAD
Country/State of Loss	SINGAPORE
THE RESERVE AND ADDRESS OF THE PERSON NAMED IN	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHC4968X
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	CHEVROLET
	EDICA-2 0 (A)

EPICA-2.0 (A) Model

Exact Purpose for which vehicle was being used at

time of accident

HIRE AND REWARD

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

Insurance Company

Name of Insurance Company

MS FIRST CAPITAL INSURANCE LTD THIRD PARTY FIRE AND/OR THEFT

Type Of Coverage

YES

Fleet Policy Policy Number

D-17087562MFSH

Cover Note Number

Driver

LEE JIMMY(LI JIMMY) Name of Driver

S1766399B NRIC No 06/04/1966 Date Of Birth OUTDOOR Occupation 28/01/1987 Date Of Driving Pass

31 YEARS AND 0 MONTHS **Driving Experience**

Gender

MALE

Mobile Number

Fax Number Contact Number

EMail Address

NOEMAIL

Address

426

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - RELIEF

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I WAS DRIVING ALONG TANGLIN SHOPPING CENTRE DRIVEWAY TOWARDS TANGLIN ROAD. I STOPPED TO LOOK OUT FOR THE ONCOMING TRAFFIC. SUDDENLY I FELT AN IMPACT AT THE REAR OF MY TAXI. A VEHICLE S2415CD HAD COLLIDED ONTO THE REAR OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

FILE TOO BIG

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

S2415CD

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

MAGARIBUCHI ATSUSHI

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

CETCH PLAN	The second secon	
	Tanglin Rand	1
	A A	7-11-11-11
	1 / /3	
	Tanglin Shopping Cuntre.	A- SHC4968X B- SJ415CD
ESCRIBE CIRCUMSTANCES O	F THE ACCIDENT	
0x		
-		
DECLARATION		9
I/We declare the foregoing parti	culars are true in every respect.	1 /10/4
	vinue	July Sy
173		ting Centre Personnel's Signature
Policyholder's Signature Date & Time:	(If driver is not the policyholder) Name	

Sketch Plan Pg. 2

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed;
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

WS STE

Policyholder's Signature Date & Time:

on the description of the second

LEE JIMMY

Driver's Signature (If driver is not the policyholder) Date & Time: 2 | 2 | 18 14:50 Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

22-FEB-2018 11:21

SPRINGWELL

+6567784712

P. 01





1 of 3 Report No. T/20180221/2151

Police Station Of Origin: Clementi NPP 427 Clementi Avenue 3 #01-456 SINGAPORE 120427 Tel No: 1800-7759999

Tel No: 1800-7759999
REPORT OF A TRAFFIC ACCIDENT

Station Diary No.:

Vide Report No.: Date/Time Report Made: 59 21/02/2018 18:06 Informerre Farlieup's APT BLK 426 CLEMENTI AVENUE 3 #06-484 SINGAPORE Name of Informant: LEEJIMMY 120426 Contact No .: Mobile: 90936988 ID Type / ID No .: Home/Office: NRIC NO / 81766399B Email: Nationality: SINGAPORE CITIZEN Type of Informant: Date of Birth: Sex: Age: Driver 06/04/1966 Institution / School Name: 51 Male Language: Race: English Chinese Driving Licence Information: Occupation: Date of Expiry: Class: 3,4,5 Taxi driver

CHARLEST TO STATE OF THE STATE Type of Location: Date/Time of Drink Exit Driveway Non-Injury Accident: Type of Government Vehicle Drive: 21/02/2018 12:45 Accident: No Location: Along Road 1 TANGLIN ROAD Along Tanglin Road, exit driveway of Tanglin Shopping Centre Road Speed Limit: Road Surface: Weather: Traffic Volume: Clear Traffic Control: Traffic Flow: Heavy -Anyone conveyed by Type of Collision: ambulance; Moving Vehicle Against - Others No

2415CD	Car	MAZDA	MAZDA3 SEDAN 1.5	Black	Slightly	0
HC4968X	Car	CHEVROLET	EPICA 2.0DSL AT ABS D/AB 2WD 4DR	Maroon	Slightly Damaged	0

22-FEB-2018 11:23

SPRINGWELL

+6567784712

P. 02



Police Station Of Origin: Clementi NPP 427 Clementi Avenue 3 #01-456 SINGAPORE 120427 Tel No: 1800-7759999



2 of 3

Report No. T/20180221/2151

CONTINUATION OF REPORT

ny Pedestrian In No. of Pedestrian	s Injured; NIL	Use of Pedi	estrian Cross	ing. NA
	MAGARIBUCHI ATSUSHI	NAME AND SERVICE OF THE PARTY O	ID No.	G1594555P
Name .	MAGARIBUCHI A 190011	100		
Related Vehicle	S2415CD (Car)		Contact No.	97877331
lospital/Clinic	NIL -	12	Class of Driving Licence & Expiry Date	Class: 3 Date of Explry: NIL
	NIL .	Date Disc	narge NIL	
ate Treatment	ted Medical Leave NIL	Degree of	Injury NIL	response to the second section of the second
lo, of Days gran	LEE JIMMY		ID No.	\$1766399B
Related Vehicle	SHC4968X (Car)		Contact No	
Hospital/Clinic	NIL	1	Class of Driving Licence & Explry Date	Class: 3,4,5 Date of Expiry: NIL
T - Imani	NII	Date Disc	harge NIL	
Date Treatment	nted Medical Leave NIL	Degree o	f Injury NIL	

On 21/02/2018 around 1245 hours, I had dropped a passenger at Tanglin Shopping Centre taxi-stand. I then drove towards the exit driveway and stopped to look for oncoming traffic before making a right turn towards Tanglin Road. My taxi (SHC4968X) was stationary then when all of a sudden, a car knocked onto the rear of my taxi. Both drivers stepped out of our vehicle. The driver is one Japanese guy who identified that he was from Japanese embassy and was then driving a government vehicle: S2415CD.

The accident left dents and scratches on the rear bumper of my taxi, causing it to slightly dislodged. The Japanese driver admitted it was his mistake. No one was injured during the accident. We exchanged our particulars and left thereafter. Traffic was heavy then due to the lunch hour crowd.

There is front-facing in car camera installed in my taxi. I have send the video footage to SMRT for their assessment.

22-FEB-2018 11:24

SPRINGWELL

+6567784712

P. 03



Police Station Of Origin: Clementi NPP 427 Clementi Avenue 3 #01-456 SINGAPORE 120427 Tel No: 1800-7759999



T/20180221/2151

3 of 3 Report No. T/20180221/2151

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 85474885 stating the report number as reference.

Signature Of Officer Record D / Staff Sgt HIZAMI BIN MON	CO 002	Signature Of Informant:				
Signature Of Interpreter: Not applicable	<u>.</u>	Date/Time: 21/02/2018 18:06				
	x	202				: 1
Officer In Charge Of Case TP / GIA / Staff Sgt TANG SIEW PIN	50	Classification Of Case:	4		151 (3)	
Contact No.: 65476430	W-N CINCAPODE	SN 40		_	1	
Authentication Stamp NP188	POCITE FUNCE	-W	3 5		25	

FAX Number : 63685592



60 Woodlands Industrial Park E4, Singapore 757705

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

MSIG

6555 8888

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No

SHC4968X

Ref. No.

TAX/02/18/2127

Reg. Date

25/04/2011

Vehicle Type

TAXI

Make

CHEVROLET EPICA 2.0 VCDI

Model

EPICA-2.0

Name of Driver

LEE JIMMY(LI JIMMY)

Type of Accident

HEAD TO REAR

Date / Time of Accident

21/02/2018 12:45:00 PM

Accident Reported Date / Time: 21/02/2018 12:00:00 AM

Surveyor is Required?

Survey by

Vehicle is Towed Back?

No

Towed Back Date/Time

Replacement Vehicle issued? :

No

Accident Repair Job Card No :

000024094694

Special Instruction to ARC, if any :

S2415CD

Prepared Date

21/02/2018 03:39:14 PM

Subagnia.

- Lung Sun Repair. - Oustin Mark Item Plate

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- · Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No: KL1LA69RJBB028991

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges : 33

338.00

0.00

Total Spray Painting Charges
Total Material Charges

558.00

0.56.535

0.00

Total Material Onlarges

1,994.73

2,035.44

Other Charges

716.88

0.00

TOTAL

3,607.61

0.00

Lum Sum Total

3,600.00

0.00

No. of Repair Days

4.00

0.00

Prepared / Adjusted By

35

2 days

Arc / Surveyor Sing Off Date

: 22/02/2018 07:11:22 AM

01/01/1900 12:00:00 AM

Prepared / Adjusted Date

Remarks

arks

Prepared Date : 22/02/2018 07:11:22 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

Invoice No

Quotation Date :

Invoice Date :

Invoice Amount

Prepared Date:

Section D - Details of Repair Estimates

Part 1 - Labour Works

Total Labour	338.00	0.00		
TO REPAIR REAR PORTION	338.00	9.00 200		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicab		

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicab		
TO REPSRAY REAR BUMPER	378.00	0.00 200		
TO RESPRAY BUMPER BEAM	180.00	0.00 7		
Total Spray Painting & Panel Beating	558.00	0.00		

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable		
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	0.00		
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET)	140.00			
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0:00 36		
TO REPLACE SUNDRY PARTS	100.00	0.00 ×		
TO WASH AND VACUUM	60.00	0.00 X		
Total Other Costs	716.88	0.00		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	Photos Attached
93745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace K	No
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace ?	No
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Replace ×	No
96633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	$^{\rm Replace}\times$	No
96873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	10.00	63.00	Replace	Replace 7	No
96941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace 7	No
		1	TOTAL MATERIALS					2,544.30	2,544.30	
		TOTAL	MATERIALS(Discoun	ted)				1,994.73	2,035.44	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
	TOTA	L SUPPLEMENTARY	MATERIA	ALS					

Page:

23-2-18/16:03 ADV: 24-2-14/11:03

24-2-18/15:03

SMRT Automotive Service Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre Reg. No. SHC4968X Ref. No. TAX/02/18/2127 Reg. Date 25/04/2011 Vehicle Type TAXI Make CHEVROLET EPICA 2.0 VCDI Model EPICA-2.0 Name of Driver LEE JIMMY(LI JIMMY) PLANTS. Type of Accident HEAD TO REAR Date / Time of Accident 21/02/2018 12:45:00 PM Accident Reported Date / Time : 21/02/2018 12:00:00 AM Surveyor is Required? Survey by Vehicle is Towed Back? Towed Back Date/Time 6555 8888 Replacement Vehicle issued? Accident Repair Job Card No 000024094694 Special Instruction to ARC, if and S2415CD MSI & US BEFORE PAINT PHOTO AND AFTER PAINT PHOTO , FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email :sebastianyeang @lkkauto.com HP:90036121 LUMPSUM REPAIR Prepared Date 21/02/2018 03:39:14 PM Recording Camera 18 10 nes pass Radio Antenna 1st witness Date

> Vehicle sent to SMAY Date In: 12 localized by (SIART) :

2nd witness

Date

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No: KL1LA69RJBB028991

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labout Charges

338.00

200.00

Total Spray Painting Charges

558.00

200.00

Total Material Charges

693.57

0.00

Other Charges

716.88

466.88

TOTAL

2,306.45

866.88 0.00

Lum Sum Total No. of Repair Days 0.00

Ŷ

2.00

4.00

SEBASTIAN (LKK)

Prepared / Adjusted By

22/02/2018 02:51:38 PM

Arc / Surveyor Sing Off Date

22/02/2018 07:11:22 AM

4419.88

Prepared / Adjusted Date

Remarks

Prepared Date : 22/02/2018 07:11:22 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No

QN-1803-0066

Invoice No

Quotation Date

Invoice Date :

Invoice Amount

Prepared Date:

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable 200.00 / 200.00		
TO REPAIR REAR PORTION	338.00			
Total Labour	338.00			

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable		
TO REPSRAY REAR BUMPER	378.00	200.00		
TO RESPRAY BUMPER BEAM	180.00	0.00		
Total Spray Painting & Panel Beating	558.00	200.00		

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable		
TO PROVIDE LABOUR & MATERIAL EOR ADVERTISEMENT STICKER(NET)	296.88	296.88 / nec		
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET)	140.00	140.00		
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00		
TO REPLACE SUNDRY PARTS	100.00	0.00		
TO WASH AND VACUUM	60.00	0.00		
Total Other Costs	716.88	466.88		

AX/02/18/2127 Page: 3

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommen d	Surveyor Approved	110,793.00	otos iched
93745100	REAR	6504569	BUMPER RR	1	1,238.00	100.00	0.00	Replace	Repair	No	R
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Check	No	X
	REAR		BRACKET RR BUMPER SIDE LH	0	49.00	30.00	0.00	Replace	Not given	No	Χ
96633534	REAR		BRACKET RR BUMPER SIDE RH	0	49.00	30.00	0.00	Replace	Not given	No	X
96873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	30.00	49.00	Replace	Check	No	Χ
96941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	30.00	854.70	Replace	Check	No	χ
			TOTAL MATERIALS					1,083.70	0.00		
		TOTAL	MATERIALS(Discour	nted)				693.57	0.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
	TOTA	L SUPPLEMENTARY	MATERIA	ALS	05- 5- 7/1/1/1/			N=	

+ 200.00 + 666.88 + 866.88 + 866.88

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/MSG18003810/SVBN2

Date:

09/03/2018

REFERENCE

Handling

MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

1000642384

Insurer: Claimant

Claimant Vehicle No :

SHC4968X

Insured Vehicle No:

S2415CD

Date of Loss:

21/02/2018

Nature of Claim:

TP

Claim No: 215850

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHC4968X

4DR TUR (A)

Make & Model:

CHEVROLET EPICA, 2.0 2.0DSL AT ABS D/AB 2WD

Linginio ...

Engine No: Z20S1463447K

Reg. Date:

25/04/2011 (Man. Year: 2011)

Chassis No:

KL1LA69RJBB028991

Colour:

Maroon

1991 cc

Engine Capacity: Market Value/New Car

N/A

Price:

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable): No Pre-accident Condition: Yes

Handbrake (Serviceable): CONDITION OF TYRES Yes Engine Modification:

Rear Tyre Size:

205/55 R15

Odometer: 975825 km

Front Tyre Size: Front Left Side: 205/55 R15 Falken 6 mm

Rear Left Side: Rear Right Side: Falken 6 mm Falken 6 mm

Front Right Side: Falken 6 mm
The above values represent the remaining tyre treads depth

Miscellaneous Items Labour Paintwork Labour	0.00 1,176.00 0.00	0.00 430.00 0.00	0.00 746.00 0.00	63.44
Towing	0.00	0.00	0.00	
Nett Amount (S\$) 4.419.88	866.88	3,553.00	80.39

INSPECTION

Date of Assignment:

02/03/2018

Date Inspected:

22/02/2018 Inspected At:

SMRT Automotive Services Pte Ltd

(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair:

2.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce	
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 09 Mar 2018)
Parts:	143	CHEVROLET EPICA 2.0 2.0DSL AT ABS D/AB 2WD 4DR TUR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitte	d, no print-code for SHC4968X)
Validity:	These estim	ates are valid only if they contain the print code (above) on all estimate pages, running page th the END OF ESTIMATES marker on the last estimate page
Further Info	: Items/value:	s not in reference catalogue are prefixed with an asterisk *.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
2	1		*BRACKET RR BUMPER SIDE LH	Not Necessary	49.00 F	*- F
3	1		*BRACKET RR BUMPER SIDE RH	Not Necessary	49.00 F	*- F
4	1		*ABSORBER ENGY RR BUMPER	Not Necessary	70.00 F	*- F
5	1		*BEAM RR BUMPER IMPACT	Not Necessary	1,221.00 F	*- F
6	1		*BUMPER RR	Repair	1,238.00 F	*- F
7	1		*ADVERTISEMENT STICKER	Necessary	296.88 F	*296.88 F
8	1		*SHIELD REAR BUMPER	Necessary	140.00 F	*140.00 F
F=Fra	anchise	part.		_		
				Total Parts (S\$)	3,243.88	436.88

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	558.00	200.00
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
4	TO REPLACE SUNDRY PARTS	New	100.00	()=
5	TO WASH AND VACUUM	New	60.00	-
	Gross Labour Cost (S\$)		1,176.00	430.00
	Report was unsubmitted d	uring this print-out.		

< END OF ESTIMATES >