

22/03/2012

ASS. REC. BY:

REF: CS/CTU8003779 / Dg

Special Instruction:

photo in 25/07/18

Surveyor:

ASSIGNMENT (Office)

Muhim

From (Person): Chong Boon Sen

of CTU

Date/Time: 26/02/2018 2.23pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBA 3G

Insured:

YN 9031G

at Workshop in/s

Kian Teong

Tel:

6455 6268

of

Blk 176 Sin Ming Drive #01-08

Policy No:

DMCVSN 3071031700

Claim No:

SNM18D00981002

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

15/03/2018

CA / REV / REP. / REV 24 HRS wpi

28.02.2018

H.O.D. Endorsement:

Date/Time: 27-02-2018 9:37am

Person Contacted:

wendy

Vehicle IN/OUT

| Date/Time | Action/Instruction (✓) Estimate                   |
|-----------|---|
|           | GBA 3G - X  |
|           | YN 9031G - X                                      |
|           |   |
|           | Finalised with wendy final fig & 6657.40, 6 days. |
|           | CPed & 4428.60, 40%                               |
|           |   |

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s: \_\_\_\_\_

of: \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: \_\_\_\_\_

IDAO Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / FR. Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: GBG 86Vr Regn: Aug 2016Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Land RoverVr: 2198Colour: white

A/O: Insured / Std / NI / NA

Sp. Reading: 20653

T. Radio: Insured / Std / NI / NA

Eng. No: \_\_\_\_\_

O. No: SALLDW 79A 47985Gen. Cond: Good / Fair / Poor / BurntSteering: Good / Jammed / Leaked / Burnt orBrake: Good / Jammed / Leaked / Burnt orModi: Nil / S. Rim / STD A/Rim orTyre Size: F: 285/75/R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Good Rich.

Front

Rear

R. Bal: 8 mmR. Bal: 8 mmL. Bal: 8 mmL. Bal: 8 mmD.O.A. 15/02/2018D.O.A. 15/02/2018

Survey held at: \_\_\_\_\_

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

OS FR.

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

No Estimate upon survey.

RECEIVED 15 NOV 2018

Date/Time: File Pass to?

☐

Prel. Report

☐

Final Report

Date/Time: File Return to?

Days Of Repair: 6

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee

Transporter

SI

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Tech. Insp \$

☐

Workshop \$

Report Format:

MER-TP

Lump Sum / I.B.I. \$

6657.40

TOTAL

220



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI18003779/M1qb

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 27-02-2018



Code : CTI

## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |                          |                |            |
|--------------|--------------------------|----------------|------------|
| Insured Veh. | YN 9031G                 | Veh. Inspected | GBG 3G     |
| Policy No.   | DMCVSN3071031700         | Coverage (\$)  | 0.00       |
| Claim No.    | SNM18D00981C02           | Excess (\$)    | 0.00       |
| Assign From  | MERIMEN (CHONG BOON SEN) | Assign Date    | 26/02/2018 |

## 2. Vehicle Particulars & Condition

|              |        |              |
|--------------|--------|--------------|
| Make & Model | c.c    | 0            |
| Engine No.   | HIDDEN | Year of Reg. |
| Chassis No.  |        | Colour       |
| Odometer     | -      | Steering     |
| Brakes       |        | Modification |
| General      |        |              |

## 3. Conditions of Tyres

|                | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre |      |      | mm      |
| L/H Front Tyre |      |      | mm      |
| R/H Rear Tyre  |      |      | mm      |
| L/H Rear Tyre  |      |      | mm      |

## 4. Description of Damages

|  |
|--|
|  |
|--|

## 5. General Information

|                |   |                 |            |
|----------------|---|-----------------|------------|
| Accident Date  | 15/02/2018  | Inspection Date | 28/02/2018 |
| Survey held at | KIAN TEONG AUTO CENTRE<br>BLK 176 SIN MING DRIVE<br>#01-08<br>SIN MING CARE<br>SINGAPORE 575721 |                 |            |

## 5a. Remarks

|   |
|---|
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|---|

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

| Case | Notified    | Est Submitted | Adj Assigned                                   | Adj Rpt | Adj Submitted | Ins Auth'd | Status   |
|------|-------------|---------------|--|---------|---------------|------------|--|
| Main | 26 Feb 2018 |               | 26 Feb 2018<br>14:23<br><a href="#">Assign</a> |         |               |            | <b>New Assignment</b><br><a href="#">Cancel Case</a> |

|      |           |               |           |          |
|------|-----------|---------------|-----------|----------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|----------|

**CLAIM SUBFOLDER DETAILS** [Created by insurer]

|                                    |   |                               |                        |
|------------------------------------|---|-------------------------------|------------------------|
| <b>Insured:</b>                    |   |                               |                        |
| <b>Main Claimant:</b>              | KENZEN F&B PTE LTD, Co. Reg. No.: 201401863Z  |                               |                        |
| <b>Vehicle Reg. No.:</b>           | GBG3G   | <b>Date of Loss:</b>          | 15/02/2018 11:00 - :59 |
| <b>Claim Type:</b>                 | TP / SNM18D00981C02   | <b>Policy/Cover Note No.:</b> | DMCVSN3071031700       |
| <b>Vehicle Reg. No. (Insured):</b> | YN9031G   | <b>Policy No. (Claimant):</b> | 5083063320-01 COMP     |
|                                    |   | <b>Excess:</b>                | S\$0.00                |
| <b>Repairer:</b>                   | VAC (Kaki Bukit) 23 Kaki Bukit Ave 4, 768732 Kaki Bukit - Tel:                                      |                               |                        |
| <b>Handling Insurer:</b>           | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen] |                               |                        |
| <b>Claimant's Insurer:</b>         | NTUC Income Insurance Co-operative Ltd (HQ) - Tel:  |                               |                        |
| <b>Adjuster:</b>                   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... <b>[Final Rpt due 07/03/2018]</b>            |                               |                        |

**ASSOCIATED MAIL RECEIVED** View All Compose Case Mail

There are no mail for this case.

**ALL ASSOCIATED TASKS** View All Search Tasks Create New Task Complete

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

## Shiau Chan (LKKAUTO)

---

**From:** info@ktauto.com.sg  
**Sent:** Wednesday, 10 October 2018 10:26 AM  
**To:** Shiau Chan (LKKAUTO)  
**Subject:** Re: FW: FINALISE OF VEHICLE GBG 3G (DOA: 15/02/2018)  
**Attachments:** inv - GBG(3).pdf

Dear Shiau Chan,

Thank you for your kind attention, please find attached invoice for the cross out items. This is a part by part case hence please assist to go through all items. Assuring you our best attention at all times.

Yours faithfully  
Wendy Siew  
On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
Fax: 65 64555166  
HP: 91786498  
Website: [www.ktauto.com.sg](http://www.ktauto.com.sg)

---

**From:** "Shiau Chan (LKKAUTO)" <siewsc@lkkauto.com>  
**Sent:** 10/9/18 11:42 AM  
**To:** "info@ktauto.com.sg" <info@ktauto.com.sg>  
**Subject:** FW: FINALISE OF VEHICLE GBG 3G (DOA: 15/02/2018)  
undefinedundefined

Dear Wendy,

As per your requested.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 26 September 2018 3:04 PM  
**To:** 'info@ktauto.com.sg' <info@ktauto.com.sg>  
**Subject:** FINALISE OF VEHICLE GBG 3G (DOA: 15/02/2018)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                              |
|----------------------------|------------------------------|
| Date Of Report             | 20/02/2018 16:53             |
| Date Of Accident           | 15/02/2018 11:50             |
| Exact Location Of Accident | SIMEI AVE / JALAN ANGIN LAUT |
| Country/State of Loss      | SINGAPORE                    |

### DETAILS OF OWN VEHICLE

|                             |                    |
|-----------------------------|--------------------|
| Vehicle Registration Number | GBG3G              |
| <b>Insured/Policyholder</b> |                    |
| Name Of Registered Owner    | KENZEN F&B PTE LTD |
| Co Reg No                   | 201401863Z         |
| Email Address               | NOEMAIL            |
| Mobile Phone No             |                    |
| Alternative Phone No        | OFFICE-94887129    |

### Vehicle Particulars

|              |                   |
|--------------|-------------------|
| Manufacturer | LAND ROVER        |
| Model        | DEFENDER 90 2.2 M |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken REPORTING ONLY

Vehicle Category COMMERCIAL VEHICLE

### Insurance Company

|                           |  |
|---------------------------|--|
| Name of Insurance Company | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Type Of Coverage          | COMPREHENSIVE                          |
| Fleet Policy              | NO                                     |
| Policy Number             | 5083063320-01 COMP                     |
| Cover Note Number         |  |

### Driver

|                      |                              |
|----------------------|------------------------------|
| Name of Driver       | PNG ENG KHOON (FANG RONGKUN) |
| NRIC No              | S7736813B                    |
| Date Of Birth        | 13/12/1977                   |
| Occupation           | OUTDOOR                      |
| Date Of Driving Pass | 05/02/2002                   |
| Driving Experience   | 16 YEARS AND 0 MONTHS        |
| Gender               | MALE                         |
| Mobile Number        | (LOCAL) +65-94887129         |
| Fax Number           |                              |
| Contact Number       |                              |
| EMail Address        | NOEMAIL                      |

|   |                                |
|---|--------------------------------|
| Address   | 18 GUAN SOON AVE               |
| Postcode  | 489595                         |
| Was driver an employee of the Insured's Company     | NO                             |
| If No, Relationship of the Driver with the Insured  | OTHER - OWN COMPANY / DIRECTOR |
| Vehicle Registration Number of Driver's Own Vehicle | -                              |
|   | -                              |
|   | -                              |
| Insurance Company of Driver's Own Vehicle           | -                              |
|   | -                              |
|   | -                              |

#### General Information of the Accident

|                    |            |
|--------------------|------------|
| Type Of Accident   | SIDE SWIPE |
| Weather Conditions | CLEAR      |
| Road Surface       | DRY        |

#### Other Information

|   |     |
|---|-----|
| Was any foreign vehicle involved in this accident?  | NO  |
| Number of vehicles involved in the accident   | 2   |
| Was any body injured in the Accident?   | NO  |
| Was any injured conveyed to hospital by ambulance?  | NO  |
| Was any other material or property damaged?   | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)   | 1   |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

REFER TO SKETCH PLAN ATTACHED

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |                    |
|-------------------------------------|--------------------|
| Vehicle Registration Number         | YN9031G            |
| Vehicle Make/Model/Colour           | ISUZU NNR85UH4A    |
| Details Of Properties               |                    |
| Vehicle Category                    | COMMERCIAL VEHICLE |
| Name of Driver                      |                    |
| NRIC/Passport Number                |                    |
| Contact Number                      |                    |
| Address                             |                    |
| Postcode                            |                    |
| Insurance Company Name              |                    |
| Nature Of Damage                    |                    |
| No. Of Passenger (Including Driver) |                    |

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

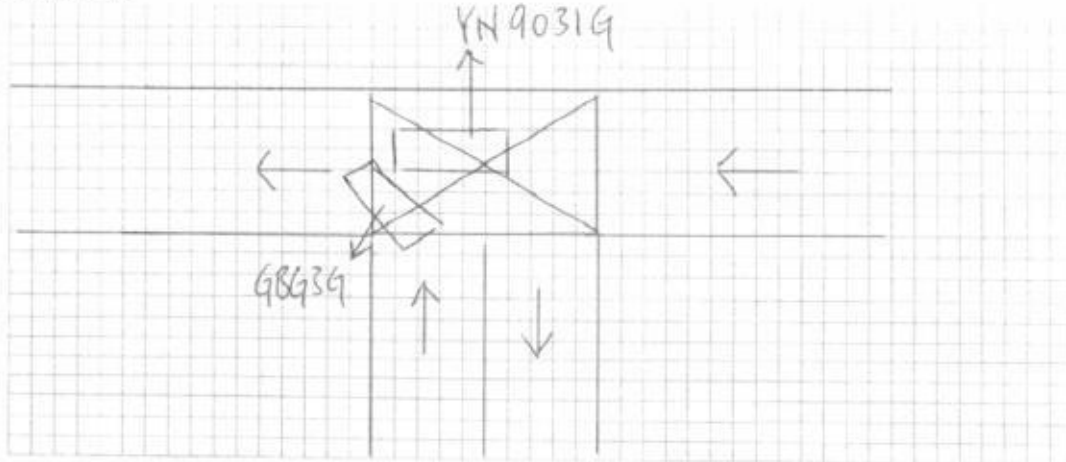
20/2/18 17:00

**IDAC KAKI BUKIT (VAC)**  
23 Kaki Bukit Ave 4  
Singapore 415933  
Tel: 67416697 Fax: 67492305  
Email: [yackb@singnet.com.sg](mailto:yackb@singnet.com.sg)  
Name:  
NRIC/FIN No.:



# Sketch Plan #2 Pg. 1

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was turning out from Jalan Angin Laut towards Simei Ave. There was this lorry YN9031G stopping inside the YELLOW BOX. I move my vehicle behind the lorry with half of my vehicle front diagonal in front of him. The next moment, the lorry just move on and hit my vehicle while I am still stationary.

## DECLARATION

I declare the foregoing particulars are true in every respect.



★ Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

20/2/18 17:00

## IDAC KAKI BUKIT (VAC)

23 Kaki Bukit Ave 4  
Singapore 415933

Tel: 67416697 Fax: 67492305

Email: [vackb@singnet.com.sg](mailto:vackb@singnet.com.sg)

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08  
 Sin Ming AutoCare Singapore 575721  
 Tel No. : 64556268 Fax No. : 64555166  
 E-Mail : info@ktauto.com.sg  
 Website : www.ktauto.com.sg  
 Tax Reg. No. : 52991859E Buss. Reg. No. : 52991859E

FIRST CAPITAL INSURANCE LIMITED  
 30 ROBINSON ROAD #10-01/02 ROBINSON TOWERS  
 SINGAPORE 048546

Attention : Motor Claim Department  
 Contact : 6507 6848 Fax No. : 6507 3849

Estimate : ES000427

Date : 02/03/2018  
 Vehicle Num. : GBG 3 G  
 Make/Model : LAND ROVER DEFENDER 90-2015  
 Chassis/Eng# : SALLDWBP7GA479985/1507030756031  
 Accident Date : 02/03/2018  
 Claim No. :  
 Reference :  
 Policy No. :

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|------------|------------|------------|
|-----|----------|------------|------------|------------|

- |              |       |                                   |  |  |
|--------------|-------|-----------------------------------|--|--|
| LIST ITEMS : |       |                                   |  |  |
| 1.           | 1     | FRONT BUMPER                      |  |  |
| 2.           | 1     | FRONT BUMPER CENTER PROTECTOR     |  |  |
| 3.           | CLIPS | FRONT BUMPER CENTER PROTECTOR     |  |  |
| 4.           | 1     | FRONT BUMPER DAY LIGHT ASSEMBLY   |  |  |
| 5.           | RH    | FRONT HEADLAMP OUTER GUARD        |  |  |
| 6.           | RH    | FRONT SMALL LIGHT UNIT WITH COVER |  |  |
| 7.           | 1     | FRONT HEADLAMP PANEL              |  |  |
| 8.           | 1     | FENDER - RH                       |  |  |
| 9.           | RH    | FENDER GARNISH                    |  |  |
| 10.          | 1 SET | GANISH CLIP                       |  |  |
| 11.          | 1     | FRONT TOP FENDER PANNEL- RH       |  |  |

700.00 950.00 DDV ✓  
 295.00 CRU ✓  
 30.00 58.00 NECV ✓  
 895.00 SCR ✓  
 347.00 695.00 DD ✓  
 285.00 DD ✓  
 200.00 698.00 SCR ✓  
 1605.00 2,180.00 DDV ✓  
 414.00 680.00 SCR ✓  
 30.00 85.00 NECV ✓  
 985.00 DD ✓

List Total S\$ :

7,806.00

- |              |       |                                    |  |  |
|--------------|-------|------------------------------------|--|--|
| NETT ITEMS : |       |                                    |  |  |
| 1.           | 1     | TOWING OF VEHICLE (FLAT BED)       |  |  |
| 2.           | 1 SET | FRONT FENDER ALIUMMIN REVERT       |  |  |
| 3.           |       | COMPUTERISSED FOUR WHEEL ALIGNMENT |  |  |

140.00 NNX  
 100.00 240.00 NECV  
 80.00 NNX

Nett Total S\$ :

460.00

LABOUR :  
 LABOUR FEES:  
 TO PUTTY, APPLY PRIMER AND SPRAY PAINT DAMAGED AREAS  
 TO KNOCK AND REPAIR ALL DAMAGED PARTS  
 TO REMOVE AND CHANGE ALL DAMAGED PARTS  
 TO CHECK ALL ELECTRICAL WIRING  
 TO CHECK ALL LIGHTING UNIT  
 ALLIUMIN WELDING

400.00 860.00  
 800.00 1,560.00

50.00 120.00

100.00 280.00

Labour Total S\$ :

2,820.00

LKK Auto Consultants hence notify  
 the Repairer of the following:  
 • To resurvey before/after spray painting  
 • To display damaged part(s) during resurvey  
 • Parts prices are subject to confirmation  
 • E&O.E survey is on a "Without Prejudice" basis  
 • No illegal modification(s) is allowed  
 • Supplementary item(s) must be resurveyed and  
 is subject to final approval from Insurance Company

Total S\$ : 11,086.00

=====

for KIAN TEONG AUTO CENTRE

Please do not hesitate to contact us at the above number if there is any other further enquire.  
 We thank you for your kind attention. Your prompt reply is greatly appreciated.

Acknowledged by Repairer

Signature:

Date:

Repair days 6

21/3/18

TTCim him

21/9/18

# NAM SENG AUTO PARTS (S) PTE LTD

52 Ubi Avenue 3 #04-34 Frontier Singapore 408867

TEL: +65 67427757 / 7767 FAX: +65 6742 6676

Email: sales@namsengauto.com

GST REG NO:20-0000204-K RCB REG NO:200000204K

## TAX INVOICE

M/S: KIAN TEONG AUTO CENTRE

BLK 176 SIN MING DRIVE  
#01-08 SIN MING AUTO CARE  
SINGAPORE 575721

TEL: 64556268

FAX: 64555166

NO: NS1801187

DATE: 01/03/2018

A/C CODE: SK20

TERMS: 30 DAYS

SALLDWBP7GA479985

PAGE:1/1

| Description  | Quantity | Unit Price | Amount |
|--|----------|------------|--------|
|  |          | SS         | SS     |
| 1 BUMPER FRONT DEFENDER BLACK                        | 1 PCS    |            |        |
| 2 END CAP DEFENDER FRONT BUMPER                      | 1 PCS    |            |        |
| 3 EYEBROW FRONT RH WHEEL DEFENDER                    | 1 PCS    |            |        |
| 4 FASTENER FIR TREE FOR DPT100070                    | 4 PCS    |            |        |
| 5 FENDER DEFENDER FRONT RH XA159807>                 | 1 EA     |            |        |
| 6 LOKUT NUT FOR DOOR TRIM DEFENDER                   | 8 PCS    |            |        |
| 7 OUTER WING PANEL RH DEFENDER TDI MA939976-WA159806 | 1 PCS    |            |        |
| TOTAL  |          |            | SS     |
| ADD GST @ 7%   |          |            | SS     |
| GRAND TOTAL  |          |            | SS     |

↓ (item no 11.)

SINGAPORE DOLLAR ONE THOUSAND NINE HUNDRED THIRTY SEVEN AND CENTS SEVENTEEN ONLY

98636  
(Accident)

For NAM SENG AUTO PARTS (S) PTE LTD

KIAN TEONG AUTO CENTRE

  
AUTHORISED SIGNATURE

E. & O. E.

CONFIRMED & ACCEPTED BY

# KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08  
Sin Ming AutoCare Singapore 575721  
Tel No. : 64556268 Fax No. : 64555166  
E-Mail : info@ktauto.com.sg  
Website : www.ktauto.com.sg  
Tax Reg. No. : 52991859E Buss. Reg. No. : 52991859E

FIRST CAPITAL INSURANCE LIMITED  
36 ROBINSON ROAD  
#16-01 CITY HOUSE 068877

Attention : FIRST CAPITAL INSURANCE LIMITE  
Contact : 62222311 Fax No. : 62223547

Tax Invoice : KT047526

Invoice Date : 26/10/2018  
Vehicle Num. : GBG 3 G  
Make/Model : LAND ROVER DEFENDER 90  
Mileage(Km) :  
PO/WO/RO# :  
Ref./Remark :

| S/N | Quantity | Particular                    | Unit Price | Amount S\$ |
|-----|----------|-------------------------------|------------|------------|
| 1.  |          | ACCIDENT REPAIR DATED 15/2018 | 6,657.40   | 6,657.40   |

SingDollars : Seven Thousand One Hundred Twenty-Three & Cents Forty-Two Only

E. & O.E.

Total S\$ : 6,657.40  
GST@7% S\$ : 466.02  
Amount Due S\$ : 7,123.42  
=====

Terms : Cash

Customer's Signature/Co. Stamp

for KIAN TEONG AUTO CENTRE

Cheque must be crossed and made payable to "Kian Teong Auto Centre"



**KIAN TEONG AUTO CENTRE**

Blk 176 Sin Ming Drive #01-08, Sin Ming AutoCare

Singapore 575721

Tel: 64556268 Fax: 64555166

**Letter of Authorization**

Re: Accident on 15/2/2015 involving vehicles number \_\_\_\_\_

I, Kentzen F&B Pte Ltd <sup>CO REG</sup> NRIC NO: 201401863Z hereby authorize Kian Teong Auto Centre to handle and proceed all claims for my vehicle accident dated 15/2/18. Vehicle involved GSG 3G and VN 90J1G. I authorize Kian Teong Auto Centre to sign all necessary documents in connection with and arising out of the above claim with payment issue to Kian Teong Auto Centre.



Name & Signature of Owner

[Signature] Ming Siew

Name & Signature of Witness

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

| Case | Notified    | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'd | Status  |
|------|-------------|---------------|--|--|--|------------|---|
| Main | 26 Feb 2018 |               | 26 Feb 2018<br>14:23<br><a href="#">Edit Adj Rpt</a> | <b>S\$6,657.40</b><br><a href="#">Edit Estimates</a> | <b>S\$6,657.40</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

|                             |   |                        |  |
|-----------------------------|---|------------------------|--|
| Insured:                    | 0, Co. Reg. No.: 0  |                        |  |
| Main Claimant:              | KENZEN F&B PTE LTD, Co. Reg. No.: 201401863Z  |                        |  |
| Vehicle Reg. No.:           | GBG3G   | Date of Loss:          | 15/02/2018 11:00 - :59<br>[17 Months and 27 Days From LTA Reg Date (Man Yr)] |
| Claim Type:                 | TP / SNM18D00981C02   | Policy/Cover Note No.: | DMCVSN3071031700   |
| Vehicle Reg. No. (Insured): | YN9031G   | Policy No. (Claimant): | 5083063320-01 COMP   |
|                             |   | Excess:                | S\$0.00  |
| Repairer:                   | VAC (Kaki Bukit) 23 Kaki Bukit Ave 4, 768732 Kaki Bukit - Tel:  |                        |  |
| Handling Insurer:           | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]           |                        |  |
| Claimant's Insurer:         | NTUC Income Insurance Co-operative Ltd (HQ) - Tel:  |                        |  |
| Adjuster:                   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 07/03/2018] |                        |  |

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |



## Claim Documents

**\*GBG3G (SNM18D00981C02)**  
**[YN9031G]**

**TP**  
**KENZEN F&B PTE LTD**  
**Feb 15 2018 11:00AM**  
**[0]**  
**VAC**

| Upload Documents Upload Photos Compose New Letter |                 |                                   | View View in Browser ▾ |       |
|---|-----------------|-----------------------------------|------------------------|-------|
| Photos/Images                                     |                 |                                   | 3 per page ▾           | ✓     |
| No  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail              | Print |
| 1   | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 2   | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 3   | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 4   | 15/11/18 11:36  | Odometer Reading                  | 1 Load JPG             | ✓     |
| 5   | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 6   | 15/11/18 11:36  | Chassis Number                    | 1 Load JPG             | ✓     |
| 7   | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 8   | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 9   | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 10  | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 11  | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 12  | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 13  | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 14  | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 15  | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 16  | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 17  | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 18  | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 19  | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |
| 20  | 15/11/18 11:36  | General View                      | 1 Load JPG             | ✓     |

## Linked Accident Report Documents

|                    |                |                    | View View in Browser ▾ |       |
|--------------------|----------------|--------------------|------------------------|-------|
| Assessment Reports |                |                    | 1 per page ▾           | ✓     |
| No                 | Finalized On   | VAC (Kaki Bukit)   | Thumbnail              | Print |
| 1                  | 20/02/18 17:04 | Accident Statement | 1 Load HTM             |       |
| Photos/Images      |                |                    | 3 per page ▾           | ✓     |
| No                 | Finalized On   | VAC (Kaki Bukit)   | Thumbnail              | Print |
| 1                  | 20/02/18 17:02 | Accident Photo     | 1 Load JPG             | ✓     |
| 2                  | 20/02/18 17:02 | Accident Photo     | 1 Load JPG             | ✓     |
| 3                  | 20/02/18 17:02 | Accident Photo     | 1 Load JPG             | ✓     |
| 4                  | 20/02/18 17:02 | Accident Photo     | 1 Load JPG             | ✓     |
| 5                  | 20/02/18 17:02 | Accident Photo     | 1 Load JPG             | ✓     |
| 6                  | 20/02/18 17:02 | Accident Photo     | 1 Load JPG             | ✓     |



| Assessment Reports |                |                  | 1 per page ▾   | ✓     |
|--------------------|----------------|------------------|--|-------|
| No                 | Finalized On   | VAC (Kaki Bukit) | Thumbnail  | Print |
| 7                  | 20/02/18 17:02 | Accident Photo   |  Load JPG | ✓     |
| 8                  | 20/02/18 17:02 | Accident Photo   |  Load JPG | ✓     |
| Documentation      |                |                  | 1 per page ▾   | ✓     |
| No                 | Finalized On   | VAC (Kaki Bukit) | Thumbnail  | Print |
| 1                  | 20/02/18 17:04 | Sketch Plan      |  Load TIF |       |
| 2                  | 20/02/18 17:04 | Sketch Plan #2   |  Load TIF |       |

## Documents Checklist

| DOCUMENTS CHECKLIST                          | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. |       |      |       |

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT18003779/DQBS2

Date: 16/11/2018

## REFERENCE

|                       |   |                      |                  |
|-----------------------|---|----------------------|------------------|
| Handling Insurer:     | China Taiping Insurance (Singapore) Pte. Ltd. | Policy No:           | DMCVSN3071031700 |
| Claimant Vehicle No : | GBG3G   | Insured Vehicle No : | YN9031G          |
| Date of Loss:         | 15/02/2018                                    | Nature of Claim:     | TP               |
|                       |   | Claim No:            | SNM18D00981C02   |

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

|                             |                                   |             |                   |
|-----------------------------|-----------------------------------|-------------|-------------------|
| Reg No:                     | <b>GBG3G</b>                      | Engine No:  | 150703075603DT224 |
| Make & Model:               | LAND ROVER DEFENDER 90, 2.2 D (M) | Chassis No: | SALLDWBP7GA479985 |
| Reg. Date:                  | 19/08/2016 (Man. Year: 2015)      | Odometer:   | 20653 km          |
| Colour:                     | White                             |             |                   |
| Engine Capacity:            | 2198 cc                           |             |                   |
| Market Value/New Car Price: | N/A                               |             |                   |
| Sum Insured (S\$):          | <b>Market Value/New Car Price</b> |             |                   |

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |      |                         |     |                          |     |
|--------------------------|------|-------------------------|-----|--------------------------|-----|
| General Condition:       | Good | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes  | Engine Modification:    | No  | Pre-accident Condition:  |     |

## CONDITION OF TYRES

|                   |                |                  |                |
|-------------------|----------------|------------------|----------------|
| Front Tyre Size:  | 285/75 R16     | Rear Tyre Size:  | 285/75 R16     |
| Front Left Side:  | Good Rich 8 mm | Rear Left Side:  | Good Rich 8 mm |
| Front Right Side: | Good Rich 8 mm | Rear Right Side: | Good Rich 8 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                | Repairer's       | Adjuster's      | Difference      | Diff %       |
|-------------------------------|------------------|-----------------|-----------------|--------------|
| Parts                         | 8,186.00         | 5,307.40        | 2,878.60        | 35.16        |
| Miscellaneous Items           | 0.00             | 0.00            | 0.00            |              |
| Labour                        | 2,900.00         | 1,350.00        | 1,550.00        | 53.45        |
| Paintwork Labour              | 0.00             | 0.00            | 0.00            |              |
| Towing                        | 0.00             | 0.00            | 0.00            |              |
| <b>Gross Total (S\$)</b>      | <b>11,086.00</b> | <b>6,657.40</b> | <b>4,428.60</b> | <b>39.95</b> |
| <b>+ GST 7.00/7.00% (S\$)</b> | <b>776.02</b>    | <b>466.02</b>   | <b>310.00</b>   | <b>39.95</b> |
| <b>Nett Amount (S\$)</b>      | <b>11,862.02</b> | <b>7,123.42</b> | <b>4,738.60</b> | <b>39.95</b> |

## INSPECTION

|                             |            |               |   |
|-----------------------------|------------|---------------|---|
| Date of Assignment:         | 26/02/2018 |               |   |
| Date Inspected:             | 28/02/2018 | Inspected At: | KIAN TEONG AUTO CENTRE<br>BLK 176 SIN MING DRIVE<br>#01-08<br>SIN MING CARE<br>SINGAPORE 575721 |
| Estimated Period of Repair: | 6.0 days   |               |   |

Adjuster: BRYAN TANI

Manager: SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 16 Nov 2018)

**Parts:** 192      LAND ROVER DEFENDER 90 2.2 D (M) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for GBG3G)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

| No. | Qty | Part No. | Particulars                           | Condition     | Repairer's | Amount       |
|-----|-----|----------|---------------------------------------|---------------|------------|--------------|
| 1   | 1   |          | *FRONT BUMPER                         | Dented        | 950.00 F   | *700.00 FL   |
| 2   | 1   |          | *FRONT BUMPER CENTER PROTECTOR        | Crumpled      | 295.00 F   | *295.00 FL   |
| 3   | 1   |          | *FRONT BUMPER CENTER PROTECTOR CLIPS  | Necessary     | 58.00 F    | *30.00 FL    |
| 4   | 1   |          | *FRONT BUMPER DAY LIGHT ASSEMBLY      | Scratched     | 895.00 F   | *895.00 FL   |
| 5   | 1   |          | *FRONT HEADLAMP OUTER GUARD RH        | Dented        | 695.00 F   | *347.00 FL   |
| 6   | 1   |          | *FRONT SMALL LIGHT UNIT WITH COVER RH | Dented        | 285.00 F   | *285.00 FL   |
| 7   | 1   |          | *FRONT HEADLAMP PANEL                 | Scratched     | 698.00 F   | *200.00 FL   |
| 8   | 1   |          | *FENDER-RH                            | Dented        | 2,180.00 F | *1,605.00 FL |
| 9   | 1   |          | *FENDER GARNISH RH                    | Scratched     | 680.00 F   | *414.00 FL   |
| 10  | 1   |          | *SET GARNISH CLIP                     | Necessary     | 85.00 F    | *30.00 FL    |
| 11  | 1   |          | *FRONT TOP FENDER PANNEL-RH           | Dented        | 985.00 F   | *985.00 FL   |
| 12  | 1   |          | *TOWING OF VEHICLE (FLAT BED)         | Not Necessary | 140.00 FS  | *- FS        |
| 13  | 1   |          | *SET FRONT FENDER ALIUMMIN REVERT     | Necessary     | 240.00 FS  | *100.00 FS   |

F=Franchise part. S=SpcNett. L=ListItemDisc.

|   |                 |                 |
|---|-----------------|-----------------|
| <b>Sub Total (\$\$)</b>                                   | <b>8,186.00</b> | <b>5,886.00</b> |
| <b>- List Item Discount on L Items 0.00/10.00% (\$\$)</b> | <b>0.00</b>     | <b>578.60</b>   |
| <b>Total Parts (\$\$)</b>                                 | <b>8,186.00</b> | <b>5,307.40</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                       | Particulars  | Lab.Type | Repairer's | Amount   |
|--------------------------|--|----------|------------|----------|
| <b>Labour Items</b>      |  |          |            |          |
| 1                        | COMPUTERISSED FOUR WHEEL ALIGNMENT   | New      | 80.00      | -        |
| 2                        | TO PUTTY,APPLY PRIMER AND SPRAY PAINT DAMAGED AREAS                          | New      | 860.00     | 400.00   |
| 3                        | TO KNOCK AND REPAIR ALL DAMAGED PARTS.TO REMOVE AND CHANGE ALL DAMAGED PARTS | New      | 1,560.00   | 800.00   |
| 4                        | TO CHECK ALL ELECTRICAL WIRING   | New      | 120.00     | 50.00    |
| 5                        | TO CHECK ALL LIGHTING UNIT ALLIUMIN WELDING                                  | New      | 200.00     | 100.00   |
| 6                        | COMPUTERISED FOUR WHEEL ALIGNMENT.   | New      | 80.00      | 0.00     |
| Gross Labour Cost (\$\$) |  |          | 2,900.00   | 1,350.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >