INS. CASE OWNER: Stacy' | CC 9 / HSM AXA 1800 3768, 9 76352 | LKK: IDAC:

**ASSIGNMENT**

Surveyor: XUR DOI: 6/7/18 Date / Time: 27/7/18

Registered in Merimen:

**Pre-assign / CCU / FTE**

Insured Vehicle No. : SJL 3069B Claim No. : S8M008WB | 32317

Name of Insured : EOH ENG FIAT EEUNN Policy No. : GAN0197711

Insured Tel No. : HP: Make / Model : BMW

**Excess Sec II :S$** D.O.A : 11/7/18 Place of Accident : PIE TMOS INBOUND

Is driver the owner? ( YES / NO ) Nature of Accident :

If **NO**. Driver Name / Age : LHIA SOO CHENG FONG OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO ) Insured Liability : % **Final ? Yes / No**

PC 5329P →

| | | | |
|---|---|---|---|
| INSRS: | INSRS: | INSRS: | INSRS: |
| WSP: connect3 | WSP: | WSP: | WSP: |
| Tel : | Tel : | Tel : | Tel : |
| Liability : | Liability : | Liability : | Liability : |
| RMKS: | RMKS: | RMKS: | RMKS: |

| Date/ Time | |
|---|---|
| 6/7/18 NM. | PC 5329P - X SJL 3069B - X<br>* smart claim<br>please request TP video footage |
| 8/8/2018 pchkin 2.30pm | spoke to OI (Mr Koh), confirmed the accident statement. Informed him about TP claim and conflict version statement issue. OI dispute on liability. (CCTV installed but DIDN'T plug on. Informed OI video footage was mention in third party IPRC report. Informed OI we won't close this case first update OI when we receive footage. send letter to OI. |
| | - TO CHOT TP VIDEO FOOTAGES<br>- TP VIDEO IN. V DRIVER JOY / PC 5329P |
| 11/8/2018 pchkin | update OI that we received TP video footage. OI will drop by our office review the video footage soon. |
| 15/8/2018 | will call in advance when OI can drop by |
| | RECEIVED 0 1 AUG 2018 |

| STAGE | DATE / PIC |
|---|---|
| Non-Reporting ltr (1st): | |
| Non-Reporting ltr (2nd): | |
| Non-Reporting ltr (Final): | |
| Notification ltr (if non-pickup): | |
| Call OI: | |
| After call ltr to OI: 8/8/2018 | VE-OU 11/8 |

| Documentation Check List: | Handler | Typist |
|---|---|---|
| Notification ltr (if non-pickup) | X | |
| After call ltr to OI: | / | |
| Authorisation To Act: | / | |
| Release Voucher: | / | |
| Final Repair Bill: | / | |
| Car Rental Invoice: | X | |
| Towing Invoice | X | |
| LTA / GIA : | X | |
| Medical Bill: | X | |
| PIR: | X | |
| Mandate/Reject Instruction: | / | |
| LOD | / | |
| Payment Breakdown Form: | | |
| Post-Repair Photos: | | |
| Others: | | |

**PRELIMINARY ADVICE** Date/Time: 7/7/18 Sent By: NM

**FINALIZATION** Date/Time: Confirm with: Confirm by:

Repair Cost: S$ ( days) Reduction: % Email ☐ Call ☐

**FINAL SETTLEMENT** Date/Time: 30-7-18 Confirm with WINNIE Email ☐ Call ☐

| | | |
|---|---|---|
| Final Liability: | % 100 (Agreed / Assessed) BOLA S/N No. : NIL | If NO or B 28, Ass. Lia : |
| Repair Cost: | S$ 700 | Conflict Statement |
| Loss of Rental (LOR): | S$ X ( days) | VIDEO |
| Loss of Use (LOU): | S$ 300 ($150 x 2 days) | COPY SENT 11/8/18 VIDEO SHOWED |
| Loss of Income (LOI): | S$ X ($ x days) | OIV CUT LANE. |
| LOR only ☐ LOU only ☐ | ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one] | |
| GIA/LTA Search | S$ X | |
| Medical: | S$ X | 1) Claim status: Normal/Reject/Private Settle |
| Disbursement: | S$ X (e.g. Tow/ Independent ) | 2) Report Format: |
| Legal Cost | S$ X | 3) Survey fee: |
| **Total:** | **S$** 1,000 **Global Sum S$:** | |

**FINAL PAYMENT** Date/Time: Confirm with: Email ☐ Call ☐

| | | | |
|---|---|---|---|
| Payee 1: | S$ 1,000 | Name 1: | CONNECT 3 |
| Payee 2: (Strike if N.A.) | S$ X | Name 2: | X |
| Payee 3: (Strike if N.A.) | S$ | Name 3: | |

Surveyor: Xerl. REF: ASM (AXA)

# ASSIGNMENT

From: Date: 01032018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: PC 5329P

at Workshop m/s: Connect 3

of: 566 Mandai Estate

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

10am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| N/S | O/S |
|---|---|
| | |

Bal. or Market Value:

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: PC5329P Yr Regn: 03 Nov 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Yu Tong ZK6107HE 669 o

Colour: white & Red A/C: Insured / Std / NI / NA

Sp.Reading: 18705 T.Radio: Insured / Std / NI / NA

Eng No:

C/No: LZYTBTD 60G 1041955

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Loose / Jammed / Leaked / Burnt or

Brake: Loose / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 11R22.5

R: " (Aeolus)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Double coin (Frt)

| Front | | Rear | |
|---|---|---|---|
| R/Bal. | 6 mm | R/Bal. | 6/6 mm |
| L/Bal. | 6 mm | L/Bal. | 6/6 mm |
| D.O.A. | | D.O.I. | 01/3/18 |

Survey held at w/s 11AM

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision

| Date / Time | Action / Instruction |
|---|---|
| 01/3 | Finalised $700 with winnie. |

R ($3,800/84%)

Date/Time File Pass to? 1) : Preli. Report : Final Report

Date/Time File Return to? 2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: Site Insp $ Interv'ew $ Tech. Insp $ Weekend $

Survey Fee

Transportation

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: $

# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R


Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18003768/Gjb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 27-02-2018

Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

| | | | | |
|---|---|---|---|---|
| | Insured Veh. | SJL 3069B | Veh. Inspected | PC 5329P |
| | Policy No. | | Coverage ($) | 0.00 |
| | Claim No. | | Excess ($) | 0.00 |
| | Assign From | | Assign Date | 27/02/2018 |

## 2. Vehicle Particulars & Condition

| | | | | |
|---|---|---|---|---|
| | Make & Model | | c.c | 0 |
| | Engine No. | HIDDEN | Year of Reg. | |
| | Chassis No. | | Colour | |
| | Odometer | - | Steering | |
| | Brakes | | Modification | |
| | General | | | |

## 3. Conditions of Tyres

| | | Size | Make | Balance |
|---|---|---|---|---|
| | R/H Front Tyre | | | mm |
| | L/H Front Tyre | | | mm |
| | R/H Rear Tyre | | | mm |
| | L/H Rear Tyre | | | mm |

## 4. Description of Damages

| | |
|---|---|
| | |

## 5. General Information

| | | | | |
|---|---|---|---|---|
| | Accident Date | 11/02/2018 | Inspection Date | 01/03/2018 |
| | Survey held at | CONNECT3<br>7 OLD TOH TUCK ROAD<br>SINGAPORE 597648 | | |

## 5a. Remarks

| | |
|---|---|
| | A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |

**CONNECT 3**
7 Old Toh Tuck Road Singapore 597648
Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com
Roc: 53360061L

QT18/PC5329P/TPC-164

**AXA Insurance Singapore Pte Ltd**
**8 Shenton Way, #27-01 AXA Tower**
**Singapore 068811**

QUOTATION

Dear Sir,
Cost of Repair to Vehicle PC5329P
With reference to the above-mentioned, we are pleased to quote as follows:-

| No. | DESCRIPTION | QTY | U/PRICE (S$) | AMOUNT (S$) |
|---|---|---|---|---|
| 1. | Front bumper RH Repair x | 1 | 1,850.00 | 1,850.00 |
| 2. | Front RH small compartment cover Repair x | 1 | 1,450.00 | 1,450.00 |
| 3. | Spray painting 500 | 1 | 700.00 | 700.00 |
| 4. | Labour charges 200. | 1 | 500.00 | 500.00 |
| | 700. | | **SUB-TOTAL** | **S$4,500.00** |

2 Days.
part by part.
After repair photos.
Guo Qiang – 82880282
Guo Qiang @ lkkauto.com
01/3/18.

Thank you.

Yours faithfully,

CONNECT 3

Winnie Chai
HP: 9850-9666

LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

LKK AUTO CONSULTANTS PTE LTD (TP) ▾ Menu

# Re:QUANTUM MANDATE REQUEST

Type
Information

Message
Pls proceed

Reply

# THIRD PARTY EXPRESS SETTLEMENT
# (PAYMENT BREAKDOWN)

| | | | |
|---|---|---|---|
| **Vehicle No:** | **SJL 3069B (Insd veh)** | **Model:** | **YUTONG** |
| | **PC 5329P (TP veh)** | | **ZK6107HE AUTO** |
| **Date of Accident:** | **11/02/2018** | | |

| | | | | |
|---|---|---|---|---|
| Global Sum Settlement | : | [ ] Yes | [X] No | |
| Repair Estimate | : $ | 4,500.00 | | |
| Final Repair Cost | : $ | 700.00 | | |
| Loss of Use | : $ | 300.00 | 2 | days at $150.00 per day |
| Rental (if any) | : $ | | | days |
| LTA / GIA Search Fee | : $ | | | |

| | | |
|---|---|---|
| Others: | : $ | |

| | | |
|---|---|---|
| | : $ | |
| Final Settlement Sum | : $ | 1,000.00 |

**Is Third Party Workshop GIA Registered?** [ ] **YES** [ X ] **NO** (Kindly indicate below)

**A)** For **Non GIA Registered Workshop:** Agreed Liability _____100_____(%)

**B)** For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: _____(%) Assessed Liability (*):_____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

_____

| **Payment Instruction: Payee's Breakdown** | | | |
|---|---|---|---|
| 1) | CONNECT3 | : $ | 1,000.00 |

NUR SHAQILAH BTE ABDOL WAHAB

10/08/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

# Service Request Details

Claim S8M008WB

Reference CC4/ASM18003768/Gjb3s2

Date

February 11, 2018 Request Date

February 27, 2018 Due Date

February 27, 2019 Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss Third Party Vehicle Damage

Services

## Actions

Next Step Finish the work

Complete Work

More

## Vehicle Information

Incident Vehicle Registration # PC5329P

Make TPVD YUTONG

Service Address , , ,

Model LZYTB7060

## Primary Contact/Insured

KOH ENG KIAT KELVIN
13 SELETAR ROAD, #01-59, THE GREENWICH, 807017, Singapore
97390954
kppetsvs@gmail.com

## Claim Handler

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---|---|---|---|---|
| SCREEN SHOT FROM TP VIDEO-OI CUT LANE -2.jpg | Evidence | Videos | LKK AUTO CONSULTANTS PTE LTD (TP) | June 7, 2018 |
| TP ESTIMATE- MARKED.pdf | Reports & Statement | Estimate / Quotation | LKK AUTO CONSULTANTS PTE LTD (TP) | March 2, 2018 |
| Preliminary Advice.PDF | Reports & Statement | Estimate / Quotation | LKK AUTO CONSULTANTS PTE LTD (TP) | March 2, 2018 |
| SJL3069B INSD GIA.PDF | Reports & Statement | GIA Report | NIKAM Santosh Pandurang | February 27, 2018 |
| EMAIL RECEIVED FROM WORKSHOP INCLUDING QUOTATION & PC5329P TP GIA.msg | Letters and Correspondence | Workshop | NIKAM Santosh Pandurang | February 27, 2018 |

# Service Request Details

Claim S8M008WB

Reference

CC4/ASM18003768/Gjb3s2 Date

February 11, 2018 Request Date

February 27, 2018 Due Date

February 27, 2019 Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Actions

Next Step Finish the work

Complete Work

More

Vehicle Information

Incident Vehicle Registration # PC5329P

Make

Service Address

TPVD YUTONG

Model LZYTB7060

Primary Contact/Insured

KOH ENG KIAT KELVIN
13 SELETAR ROAD, #01-59, THE GREENWICH, 807017, Singapore
97390954
kppetsvs@gmail.com

Claim Handler

# Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary

## Vehicle & Driver Details

Vehicle Registration#
PC5329P

Registration State
SINGAPORE

Mileage
18705

CATEGORY Manufacturing Year

POLICY INFORMAT...

ASSESSMENT INFO... 2016

CATEGORY Make

Purchase Date
mm/dd/yyyy

Registration Date *
11/03/2016

Age of Vehicle

## Driver Details

CATEGORY Driver Name

FNOL INFORMATI... MOHAMED SOPHIAAN BIN MOHAMED SARIP

| | |
|---|---|
| CATEGORY | Engine No |
| POLICY INFORMAT... | |
| ASSESSMENT INFO... | ISB67E525022202096 |
| CATEGORY | Engine Capacity |
| POLICY INFORMAT... | |
| ASSESSMENT INFO... | 6690 cc |
| CATEGORY | Sum Insured |
| POLICY INFORMAT... | |
| ASSESSMENT INFO... | 0 |
| CATEGORY | Market Value |
| POLICY INFORMAT... | |
| ASSESSMENT INFO... | 0 |

| | |
|---|---|
| FNOL INFORMATI... | 0 |
| POST SURVEY INF... | |
| CATEGORY | Driver License # |
| FNOL INFORMATI... | |
| POST SURVEY INF... | |
| CATEGORY | License Type |
| FNOL INFORMATI... | |
| POST SURVEY INF... | |
| CATEGORY | License Issue Date |
| FNOL INFORMATI... | |
| POST SURVEY INF... | mm/dd/yyyy |
| CATEGORY | License Expiration Date |
| FNOL INFORMATI... | |
| POST SURVEY INF... | mm/dd/yyyy |
| CATEGORY | Address |

# Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary

Front left side

DOUBLE COIN 6mm

Rear left side

AEOLUS 66mm

Front right side

DOUBLE COIN 6mm

Rear right side

AEOLUS 66mm

English (default) LKK AUTO CONSULTANTS PTE LTD (TP)

SERVICE REQUESTS MESSAGES CLAIMS

# Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary

## Parts

Add | Approve | Deny | Submit All

| EDIT | SR NO | QUANTITY | MATERIAL | SIDE | PART NAME | PART NUMBER | REPAIR/REPLACE (PARTS) | CONDITION | LIST PRICE | DEPR./ BTTR% | DISC OUNT% | SALV AGE% | PART PRICE(NET) |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | 1 | 1 | | | FRONT BUMPER RH | | | Repair | 0 | | | | 0 |
| | 2 | 1 | | | FRONT RH SMALL COMPARTMENT COVER | | | Repair | 0 | | | | 0 |

## Labour

Add | Approve | Deny | Submit All

| EDIT | SR NO | REPAIR/REPLACE (LABOUR) | PART NAME | LABOUR R&R | LABOUR REPAIR | PAINT | ACTION (LABOUR) | COMMENT |
|---|---|---|---|---|---|---|---|---|
| | 1 | | SPRAY PAINTING. | 500 | 0 | 0 | Reviewing | |
| | 2 | | LABOUR CHARGES. | 200 | 0 | 0 | Reviewing | |

English (default) LKK AUTO CONSULTANTS PTE LTD (TP)

SERVICE REQUESTS MESSAGES CLAIMS

# Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous

Summary

Add | Approve | Deny | Submit All

| | EDIT | SR NO | NAME | ACTION | AMOUNT | COMMENT | REMOVE |
|---|---|---|---|---|---|---|---|
| ☐ | ✎ | 1 | DAYS OF REPAIR | Reviewing | | 2 | 🗑 |

English (default) LKK AUTO CONSULTANTS PTE LTD (TP)

SERVICE REQUESTS MESSAGES CLAIMS

# Assessment Details

General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous

Summary Claim Amount $700.00 Claim Amount $700.00

| CATEGORY | ESTIMATE | REVISED AMOUNT |
|---|---|---|
| Labour | $700.00 | $700.00 |

Submit for Review