

ASS. REC BY:

REF: CS/ASM18003764/Atd304

Special Instruction:

Surveyor: Adrian

ASSIGNMENT (Office)

From (Person): Kitty Teo

of

ASM

Date/Time: 27/2/18 @ 11:49am

Estimated Cost:

Bill to:

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV / ☐ CS

To Inspect Vehicle No:

SJD 3300 A

Insured:

at Workshop m/s

Premium Automobile

Tel: 67689828

of

55 Ubi Road 1

Policy No:

Claim No:

S8M009LV

Sum Insured:

Excess:

NIL

Make of Veh:

D.O.A. 25/2/18

(Client's Record)

CA / ☒ REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:52am @ 27/2/18

Person Contacted:

Tony

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction (✓) Estimate

SJD 3300 A - X

27/2 - 4:22pm - authorise repair by Kitty Teo

27/2 - 5:05pm - email premium authorise repair excess \$NIL

28/2 - 11:56pm - IA upload in ASM

Signature

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 88K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 02 1/2 days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SDFSD300A Yr Regn: 2012 Nov
 Type: M Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Audi A6 Avant cc 1984
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 83481 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAUZZZ4G8CX080628
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim
 Tyre Size: F: 225/55R17
 R: 225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front		Rear
R/Bal. <u>06</u> mm		R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm		L/Bal. <u>06</u> mm
D.O.A. _____		D.O.I. <u>27/02/18</u>
Survey held at <u>Premium</u>		

Des. of Damages: Frt / Rear O/S N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 AKA.

Part by Part \$3673.50 (Red. 192; 42) 7/5

RECEIVED 0 9 MAR 2018

Date/Time, File Pass to?

1) 8/5 Typist

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: \$ 3673.50

Days Of Repair: 2

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

3 - RS. BI

Photos

Notes

Add Fee:

☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

TOTAL

150

150



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18003764/Atd3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 27-02-2018



Code : ASM

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SJD 3300A
Policy No.	Coverage (\$)	0.00
Claim No. S8M009LV	Excess (\$)	0.00
Assign From SMARTCLAIM (KITTY TEO)	Assign Date	27/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 25/02/2018	Inspection Date 27/02/2018
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699	

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Nivitha (LKK Auto)

From: TEO Kitty <kitty.teo@axa.com.sg>
Sent: Tuesday, 27 February 2018 11:49 AM
To: sur@lkkauto.com; 'assignments'
Cc: ANG Yvonne
Subject: URGENT OD Survey - SJD3300A - S8M009LV
Attachments: SAftersales18022710380.pdf; SJD 3300 A - 25022018.PDF

Hi

Please survey WP and get estimate from workshop.

Excess NIL.

Thank you.

Best Regards

Kitty Teo | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: kitty.teo@axa.com.sg
Customer Care No. 1800 8804741 Press 3



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 27 February, 2018 10:38 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SJD 3300 A

Dear all,

Kindly register OD claim above mention case and arrange for survey urgently.

Attached GIA report and DL for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Service Request Details

Claim

S8M009LV

LKK AUTO CONSULTANTS PTE LTD (OD) ▾

Reference

None 

Loss Date

February 25, 2018

Request Date

February 27, 2018

Due Date

March 6, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJD3300A

Make

AUDI

Service Address

55 Ubi Road 1 Road, . . 408699

Primary Contact/Insured

LIM HOI KHAN WINNIE
8 BURN ROAD, #09-10, 369977, Singapore
96698786
WINNIE@MAXURANCE.COM

Claim Handler

ANG Yvonne
6568804461
yvonne.ang@axa.com.sg

Additional Instructions
EXCESS NIL

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Denise Tay (LKKAuto)

From: TEO Kitty <kitty.teo@axa.com.sg>
Sent: Tuesday, 27 February 2018 4:22 PM
To: Admin-D (LKKAuto)
Subject: RE: URGENT OD Survey - SJD3300A - S8M009LV
Attachments: PA02492018 - SJD 3300 A - Audi A6 C7 Avant 2.0 TFSI (A) - RHS (AXA).xls

Dear Nivitha,

Please survey and authorise if damages consistent and within economical repair limit.

Excess is NIL.

Thank you.

Best Regards

Kitty Teo | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: kitty.teo@axa.com.sg
Customer Care No. 1800 8804741 Press 3



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From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 27 February, 2018 2:35 PM
To: TEO Kitty <kitty.teo@axa.com.sg>
Subject: RE: URGENT OD Survey - SJD3300A - S8M009LV

Dear Kitty,

Survey has been done today.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TEO Kitty [<mailto:kitty.teo@axa.com.sg>]
Sent: Tuesday, 27 February 2018 11:49 AM
To: sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>
Cc: ANG Yvonne <yvonne.ang@axa.com.sg>
Subject: URGENT OD Survey - SJD3300A - S8M009LV

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 27 February 2018 5:05 PM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SJD 3300 A - WRONG VEH NO IN ESTIMATE

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKD 3300A (Excess NIL/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TEO Kitty [mailto:kitty.teo@axa.com.sg]
Sent: Tuesday, 27 February 2018 4:25 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SJD 3300 A - WRONG VEH NO IN ESTIMATE

Dear Jeffrey,

We have informed LKK to authorise repairs.

Thank you.

Best Regards

Kitty Teo | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: kitty.teo@axa.com.sg
Customer Care No. 1800 8804741 Press 3



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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7017E
Vehicle Details	
Vehicle No.:	SJD3300A
Vehicle to be Exported:	No
Intended De-registration Date:	28 Feb 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 AVANT 2.0 TFSI MU
Primary Colour:	Black
Manufacturing Year:	2011
Engine No.:	CDN240770
Chassis No.:	WAUZZZ4G8CN080628
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$46,757.00
Original Registration Date:	30 Nov 2012
First Registration Date:	30 Nov 2012
Transfer Count:	1
Actual ARF Paid:	\$46,757.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Nov 2022
PARF Rebate Amount:	\$32,729.00
Intended COE Rebate Details	
COE Expiry Date:	29 Nov 2022
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$93,990.00
COE Rebate Amount:	\$44,151.00
Total Rebate Amount:	\$76,880.00

The information contained herein is correct as at 28 Feb 2018

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Your Ref: S8M009LV

Our Ref: CS/ASM18003764/Atd3

Date: 28/2/2018

The Motor Claims Department
M/s AXA Insurance Singapore Pte Ltd

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO SJD 3300A

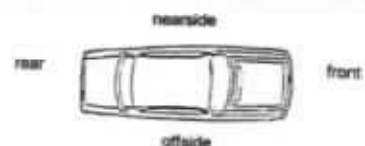
We thank you for the instruction on 27/02/2018

Please be informed that we had conducted the inspection of the abovementioned vehicle on 27/2/2018 at the premises of M/s PREMIUM AUTOMOBILE and have the following to report: -

Workshop Estimate Amount	: S\$ <u>3,865.00</u>
Revised Estimate Amount	: S\$ <u>3,515.00</u>
"Check" Items Amount	: S\$ <u>80.00</u>
Total	: S\$ <u>3,565.00</u>
Market Value	: S\$ <u>88,000.00</u>
LTA Reimbursement Value	: S\$ <u>76,880.00</u>
Nett Value	: S\$ <u>11,120.00</u>

Description of Damage:

The vehicle sustained damages at the o/s portion.



Comments/ Present Status:

Damages Consistent

Repair cost economical

We have authorized repair @ 27/2/2018 @ 5:05PM

Days of repair: 3

Yours Faithfully,

Adrian
Automotive Assessor

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/02/2018 13:57
Date Of Accident	25/02/2018 13:00
Exact Location Of Accident	JALAN RINDU
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJD3300A
Insured/Policyholder	
Name Of Registered Owner	WINNIE LIM HOI KHAN
NRIC No	S7337017E
Email Address	WINNIE@MAXURANCE.COM
Mobile Phone No	(LOCAL) +65-96698786
Alternative Phone No	OTHERS-96698786

Vehicle Particulars

Manufacturer	AUDI
Model	A6 C7 AVANT 2.0 TFI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA072808
Cover Note Number	

Driver

Name of Driver	WINNIE LIM HOI KHAN
NRIC No	S7337017E
Date Of Birth	20/10/1973
Occupation	INDOOR
Date Of Driving Pass	11/03/1993
Driving Experience	24 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96698786
Fax Number	
Contact Number	OTHERS-96698786
Email Address	WINNIE@MAXURANCE.COM

Address	BLK 987 BUKIT TIMAH ROAD #01-19
Postcode	589628
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PARKED ON JALAN RINDU @ 12:15 PM ON TWO WAY (SINGLE LANE) TRAFFIC. RETURNED TO VEHICLE @13:29 PM AND FOUND SIDE MIRROR SMASHED AND ON THE GROUND.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	UNKNOWN
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/IN No.: 6724411474





Parked on Jalan Rindu @ 12:15 pm on two way (single lane) traffic

Returned to vehicle @ 13:29 pm and found side mirror smashed and on the ground.

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time: 1.1.20

26/2/18

Driver's Signature _____

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature: _____

Name: Tony Foss

NRIC/PIN No.: 674961413



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AXA Insurance Pte Ltd
 1800 880 4888 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4740
 customer.care@axa.com.sg
 www.axa.com.sg

Certificate of Insurance

account number
 03926

Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 - Road Transport Act, 1987 (Malaysia)
 Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

Policyholder name	LIM HOI KHAN WINNIE	Certificate number	GA072808 / 1
Cover	Comprehensive	Chassis number	WALZZZ4G8CN080628
Plan name	Flexi Family	Engine number	CDN240770
NCD applicable	30%		
Vehicle registration number	SJD3300A		
Period of Insurance	from 30/11/2017 to 29/11/2018 (both dates inclusive)		
Finance loan company	MAYBANK		

Persons or classes of persons entitled to drive*

- (a) The Policyholder
 (b) Any Named Driver as stated in the Policy:
 1. JUN LOREN
 (c) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade, or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS	Windscreen Excess	Not Applicable
	Third Party Excess	SGD 500.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed *Authorised Driver*
2. S\$500 for declared *Young and Inexperienced Driver*
3. S\$5,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to S\$2,500 if You have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.



Licence No: S7337017E



Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

11 Mar 1993

PASS DATE

PERMITTED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S7337017E

Name

WINNIE LIM HOI KHAN

Birth Date 20 Oct 1973

Issue Date 28 Oct 2003



000956313D

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0249/2018/PH
Date	:	27-Feb-18

Vehicle not in workshop. Kindly arrange for survey.

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name	:	Miss Winnie Lim Hoi Khan
Address	:	987 Bukit Timah Road Singapore 589628
Telephone	:	HP 96698786
Type of Claim	:	Own Damaged Claim
Policy No.	:	GA072808
Vehicle No	:	SJD 3300 A
Model Code	:	Audi A6 C7 Avant 2.0 TFSI (A)
Model / Year	:	Nov-12
Engine No	:	CDN 240770
Chassis No	:	WAUZZZ4G8CN080628
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	25-Feb-18
Place of Accident	:	Jalan Rindu

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJD 3300 A .

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove driver's door board . Dismantle and renew external mirror assy .	S/N \$	300.00 ✓	✓
2	To respray RH wing mirror cover .	S/N \$	280.00 ✓	✓
3	To conduct diagnostic check	S/N \$	192.00 ✓	✓
TOTAL LABOUR CHARGES		:	<u>\$ 772.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJD 3300 A**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	WING MIRROR MOUNTING - RH <i>end</i>	\$ 1,237.00	✓ 1237.00
2	WING MIRROR GLASS - RH <i>missing</i>	\$ 1,506.00	✓ 1506.00
3	EXTERIOR MIRROR HOUSING - RH <i>end</i>	\$ 159.00	+ 158.50
4	TURN SIGNAL INDICATOR - RH <i>new</i>	\$ 111.00	+ X
5	SUNDRIES <i>?</i>	\$ 80.00	? X
TOTAL SPARE PARTS CHARGES		\$ 3,093.00	
TOTAL LABOUR CHARGES		\$ 772.00	
GRAND TOTAL		\$ 3,865.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 27/02/18
Authorised Date :
Excess Cost :
Liability :
Remarks : not Authorised, 03 Apr

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0249/2018/PH
Date : 27-Feb-18

Vehicle not in workshop. Kindly arrange for survey.

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Hi Adrian

2 days - ok - JB - 26 Mar 18

Attn: Motor Claims Dept
Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Miss Winnie Lim Hoi Khan
Address : 987 Bukit Timah Road
Singapore 589628
Telephone : HP 96698786
Type of Claim : Own Damaged Claim
Policy No. : GA072808
Vehicle No : **SJD 3300 A**
Model Code : Audi A6 C7 Avant 2.0 TFSI (A)
Model / Year : Nov-12
Engine No : CDN 240770
Chassis No : WAUZZZ4G8CN080628
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 25-Feb-18
Place of Accident : Jalan Rindu

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJD 3300 A .

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove driver's door board . Dismantle and renew external mirror assy .	S/N	\$ 300.00	\$ 300.00
2	To respray RH wing mirror cover .	S/N	\$ 280.00	\$ 280.00
3	To conduct diagnostic check	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 772.00</u>	<u>\$ 772.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJD 3300 A**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	WING MIRROR MOUNTING - RH	\$ 1,237.00	\$ 1,237.00
2	WING MIRROR GLASS -RH	\$ 1,506.00	\$ 1,506.00
3	EXTERIOR MIRROR HOUSING-RH	\$ 159.00	\$ 158.50
4	TURN SIGNAL INDICATOR - RH	\$ 111.00	
5	SUNDRIES	\$ 80.00	
TOTAL SPARE PARTS CHARGES		\$ 3,093.00	\$ 2,901.50
TOTAL LABOUR CHARGES		\$ 772.00	\$ 772.00
GRAND TOTAL		\$ 3,865.00	\$ 3,673.50

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AXA Insurance Singapore Pte Ltd

No 8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept**Yr Ref: SJD 3300 A**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/OD/0249/2018/MAS

3 May 2018

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref

Your Ref

Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SJD 3300 A, Audi A6 C7 AVANT 2.0 TFSI Mu

With reference to the above mentioned vehicle, no. **SJD 3300 A**, claimant, **Ms. Winnie Lim Hoi Khan**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012406 - \$3,930.65
2. A copy of letter of Discharge duly signed by client

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AXA Insurance – SJD 3300 A

Premium Automobiles Pte Ltd
Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 8733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6886 2223
Telefax: 6475 1023

UBI Service Centre
33 Ubi Road 1
Singapore 408040
Telephone: 6399 2755

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6395 2323
6828 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 13:34

AXA INSURANCE S'PORE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85812406 Date : 30/04/2018 Order : SJD3300A Term : 30	Account: A0008 (T 0) AXA INSURANCE S'PORE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
--	---	---

Regn No.: SJD3300A (V 17619) Regn Date: 30/11/2012 Mileage: 83513 WIP No.: 56906

Model: A6 C7 AVANT 2.0 TFSI MU 46507H Chassis: WAUZZZ4G8CN060628 Engine: CDN 240770 Dept: U

USB No.:

You have been assisted by :- UB-Carrine ()

	Details	Qty	Unit Price	Amount
S	BODYWORK N: TO REMOVE DRIVER'S DOOR BOARD. DISMANTLE AND RENEW EXTERNAL MIRROR ASSY.	388.00	1.00	388.00
S	BODYWORK N: TO RESPRAY RH WING MIRROR COVER.	288.00	1.00	288.00
S	BODYWORK N: TO CONDUCT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A462857410AE01C MOUNTING	1.00	1237.00	1,237.00
X	A460857528 GRU HOUSING	1.00	158.50	158.50
X	A460857536E MIRROR	1.00	1586.00	1,586.00

Parts 2,901.50
Labour 0.00
Sublet 772.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,673.50

7% GST 257.15

Grand Total 3,930.65



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AXA Insurance Singapore Pte Ltd**
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your Ref: **SJD 3300 A**

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0249/2018/TF
1 March 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A6 C7 AVANT 2.0 TFSI MU
Vehicle Chassis No. : WAUZZZ4G8CN080628
Vehicle Regn No. : **SJD 3300 A**
Vehicle Mileage : 83513 KM
Vehicle Owner : Ms. Winnie Lim Hoi Khan
Certificate No : GA072808
Policy Excess : Nil
Accident Date : 25 February 2018
Place : Jalan Rindu
Repair Cost : **\$ 3,930.65**
WIP No. : 56906
Repairer 's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 01/03/2018

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7337017E



Name:

WINNIE LIM HOI KHAN

林 愷 新

Race:

CHINESE

Date of birth:

20-10-1973

Sex:

F

S7337017E

Country of birth:

SINGAPORE

3419810



NRIC No. S7337017E



Date of issue:

27-10-2003

APT BLK 887 BUKIT TIMAH ROAD #01-19
SINGAPORE 589628

NRIC No: S7337017E

Date: 30/04/2014



Licence No: S7337017E

Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

11 Mar 1993

PASS DATE

PERMITTED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S7337017E

WINNIE LIM HOI KHAN



Birth Date: 20 Oct 1973

Exp. Date: 28 Oct 2003



000956313D



redefining / insurance

AXA Insurance Pte Ltd

1800 880 4888 (Within Singapore)

(65) 6880 4888 (International)

(65) 6880 4740

customer.care@axa.com.sg

www.axa.com.sg

Certificate of Insurance

account number

03926

-Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 - Road Transport Act, 1987 (Malaysia)
-Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Policy details

Policyholder name	LIM HOI KHAN WINNIE	Certificate number	GA072808 / 1
Cover	Comprehensive	Chassis number	WUZZZ4G8CN080628
Plan name	Flexi Family	Engine number	CDN240770
NCD applicable	50%		
Vehicle registration number	SJD3300A		
Period of insurance	from 30/11/2017 to 29/11/2018 (both dates inclusive)		
Finance loan company	MAYBANK		

Persons or classes of persons entitled to drive*

- (a) The Policyholder
(b) Any Named Driver as stated in the Policy:
1. JUN LOREN
(c) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS	Windscreen Excess	Not Applicable
	Third Party Excess	\$GD 500.00

An Additional Excess is applicable as follows:

1. \$5500 for unnamed *Authorised Driver*
2. \$5500 for declared *Young and Inexperienced Driver*
3. \$55,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to \$2,500 if You have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.