

INS. CASE OWNER:

CC 4/AXA1800 3750, A

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

Date / Time:

26/2/18

Registered in Merimen:

26/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHB 79815

Name of Insured:

TRANS-LOG SERVICES PTE

Insured Tel No.:

HP:

Excess Sec II :SS

45000

D.O.A.:

16/2/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TOM LAM 57M

Driver Tel No.:

96780688

(V/L: YES / NO)

Claim No.:

10471032

Policy No.:

VPR1610520

Make / Model:

HONDA

Place of Accident:

XIN AVENUE TRANS LOG SERVICES PTE

OI GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

STN 7248P



INSRS:

WSP:

Tel:

Liability:

RMKS:

(SMRT) (Licensing)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

URGENT

Date / Time

27/2/18  
HTSTN 7248P ->  
STN 7248P -> LK 10471032 / 10471032 / 10471032  
"pls assist to obtain LCU & liaise with OI  
64 settlement."

24/2/18

Request OI police report &amp; video

24/2/18

Rec'd OI & TP video  
Thumper light green in TP, fender, CID  
made right turn with green light (no arrow)  
Best letter to OI via email.

25/2/18

Rec'd letter to OI via email.

7/3/18

File pass to type machine

23/4/19

File -&gt; Shu Pei to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Manoe/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No. : 5.

If NO or B 28, Ass. Lia :

Repair Cost:

SS

12305.00

Loss of Rental (LOR):

SS

2000.00

( 28 days)

x #

Loss of Use (LOU):

SS

-

(5

x

days)

Loss of Income (LOI):

SS

-

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

7-05

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

45340.00

Total:

SS

14312.45

Global Sum SS

14300.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

14300.00

Name 1:

SMRT Automotive Services Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ՄԱՆՈՒՆ

## ASSIGNMENT

Date: 27/02/2018

OD / TP WS / TP RES / OD RES / EVA / INV / MV

Insured

Policy No.

Claims No.

| Sum Insured | Excess   |
|-------------|----------|
| 100,000     | 10,000   |
| 200,000     | 20,000   |
| 300,000     | 30,000   |
| 400,000     | 40,000   |
| 500,000     | 50,000   |
| 600,000     | 60,000   |
| 700,000     | 70,000   |
| 800,000     | 80,000   |
| 900,000     | 90,000   |
| 1,000,000   | 1,00,000 |

Client's Record:

State of Utah

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

|  |  |
|--|--|
|  |  |
|  |  |
|  |  |

Size or Market Value

| IDAC Accident Root:                          | Consistent? : Yes or No |
|----------------------------------------------|-------------------------|
| 1. Inadequate training                       |                         |
| 2. Inadequate supervision                    |                         |
| 3. Inadequate communication                  |                         |
| 4. Inadequate equipment                      |                         |
| 5. Inadequate maintenance                    |                         |
| 6. Inadequate safety procedures              |                         |
| 7. Inadequate safety culture                 |                         |
| 8. Inadequate safety management              |                         |
| 9. Inadequate safety training                |                         |
| 10. Inadequate safety awareness              |                         |
| 11. Inadequate safety knowledge              |                         |
| 12. Inadequate safety skills                 |                         |
| 13. Inadequate safety attitude               |                         |
| 14. Inadequate safety motivation             |                         |
| 15. Inadequate safety commitment             |                         |
| 16. Inadequate safety responsibility         |                         |
| 17. Inadequate safety accountability         |                         |
| 18. Inadequate safety leadership             |                         |
| 19. Inadequate safety vision                 |                         |
| 20. Inadequate safety mission                |                         |
| 21. Inadequate safety values                 |                         |
| 22. Inadequate safety beliefs                |                         |
| 23. Inadequate safety norms                  |                         |
| 24. Inadequate safety standards              |                         |
| 25. Inadequate safety goals                  |                         |
| 26. Inadequate safety objectives             |                         |
| 27. Inadequate safety strategies             |                         |
| 28. Inadequate safety policies               |                         |
| 29. Inadequate safety procedures             |                         |
| 30. Inadequate safety protocols              |                         |
| 31. Inadequate safety rules                  |                         |
| 32. Inadequate safety regulations            |                         |
| 33. Inadequate safety laws                   |                         |
| 34. Inadequate safety codes                  |                         |
| 35. Inadequate safety standards              |                         |
| 36. Inadequate safety guidelines             |                         |
| 37. Inadequate safety best practices         |                         |
| 38. Inadequate safety lessons learned        |                         |
| 39. Inadequate safety incident investigation |                         |
| 40. Inadequate safety root cause analysis    |                         |
| 41. Inadequate safety corrective action      |                         |
| 42. Inadequate safety prevention measures    |                         |
| 43. Inadequate safety risk assessment        |                         |
| 44. Inadequate safety hazard identification  |                         |
| 45. Inadequate safety risk control           |                         |
| 46. Inadequate safety risk reduction         |                         |
| 47. Inadequate safety risk elimination       |                         |
| 48. Inadequate safety risk transfer          |                         |
| 49. Inadequate safety risk acceptance        |                         |
| 50. Inadequate safety risk monitoring        |                         |
| 51. Inadequate safety risk review            |                         |
| 52. Inadequate safety risk reporting         |                         |
| 53. Inadequate safety risk communication     |                         |
| 54. Inadequate safety risk documentation     |                         |
| 55. Inadequate safety risk management        |                         |
| 56. Inadequate safety risk control           |                         |
| 57. Inadequate safety risk reduction         |                         |
| 58. Inadequate safety risk elimination       |                         |
| 59. Inadequate safety risk transfer          |                         |
| 60. Inadequate safety risk acceptance        |                         |
| 61. Inadequate safety risk monitoring        |                         |
| 62. Inadequate safety risk review            |                         |
| 63. Inadequate safety risk reporting         |                         |
| 64. Inadequate safety risk communication     |                         |
| 65. Inadequate safety risk documentation     |                         |
| 66. Inadequate safety risk management        |                         |
| 67. Inadequate safety risk control           |                         |
| 68. Inadequate safety risk reduction         |                         |
| 69. Inadequate safety risk elimination       |                         |
| 70. Inadequate safety risk transfer          |                         |
| 71. Inadequate safety risk acceptance        |                         |
| 72. Inadequate safety risk monitoring        |                         |
| 73. Inadequate safety risk review            |                         |
| 74. Inadequate safety risk reporting         |                         |
| 75. Inadequate safety risk communication     |                         |
| 76. Inadequate safety risk documentation     |                         |
| 77. Inadequate safety risk management        |                         |
| 78. Inadequate safety risk control           |                         |
| 79. Inadequate safety risk reduction         |                         |
| 80. Inadequate safety risk elimination       |                         |
| 81. Inadequate safety risk transfer          |                         |
| 82. Inadequate safety risk acceptance        |                         |
| 83. Inadequate safety risk monitoring        |                         |
| 84. Inadequate safety risk review            |                         |
| 85. Inadequate safety risk reporting         |                         |
| 86. Inadequate safety risk communication     |                         |
| 87. Inadequate safety risk documentation     |                         |
| 88. Inadequate safety risk management        |                         |
| 89. Inadequate safety risk control           |                         |
| 90. Inadequate safety risk reduction         |                         |
| 91. Inadequate safety risk elimination       |                         |
| 92. Inadequate safety risk transfer          |                         |
| 93. Inadequate safety risk acceptance        |                         |
| 94. Inadequate safety risk monitoring        |                         |
| 95. Inadequate safety risk review            |                         |
| 96. Inadequate safety risk reporting         |                         |
| 97. Inadequate safety risk communication     |                         |
| 98. Inadequate safety risk documentation     |                         |
| 99. Inadequate safety risk management        |                         |
| 100. Inadequate safety risk control          |                         |

| Q14 : DO Agree | Consistent? : Yes or No |
|----------------|-------------------------|
| Q14 : DO Agree | Consistent? : Yes or No |

18. days Fee: Yes or No

|           |    |                  |
|-----------|----|------------------|
| Exam Sum: | 20 | 3 Val: Yes or No |
|-----------|----|------------------|

CA / REV / REP. / 24 HRS

Vehicle IN / OUT

| Date | Person Contacted |
|------|------------------|
|------|------------------|

| Date / Time | Action / Instruction |
|-------------|----------------------|
|-------------|----------------------|

TPAXA

US # 115W (Red) \$ 1773.06 / 619.7

MV: 24°C

PV: 12.1K

Nett: 11.9K

CaseTime File Page 101

☐: Prel. Report

☐ : Final Report

CaseTime - the Return is?

### Report Format

Lump Sum / I.B.I. = 5

Days Of Repair:

Resurvey No. of Trip:

### Survey Fee

Add Fee:  Site Info  \$[Site Map](#)

Figure 3

[illegible]

Page 10 of 10



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                            |      |                           |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------|---------------------------|-------------------------------------------------------------------------------------|
| AXA INSURANCE PTE LTD                                                                                                                  |                                                                            |      | Ref : CC4/AXA18003750/pb3 |                                                                                     |
| 8 SHENTON WAY #24-01<br>AXA TOWERSINGAPORE 068811                                                                                      |                                                                            |      | Date : 27-02-2018         |  |
|                                                                                                                                        |                                                                            |      | Code : AXA2               |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                            |      |                           |                                                                                     |
| Insured Veh.                                                                                                                           | SHB 7981S                                                                  |      | Veh. Inspected            | SJN 7248P                                                                           |
| Policy No.                                                                                                                             |                                                                            |      | Coverage (\$)             | 0.00                                                                                |
| Claim No.                                                                                                                              |                                                                            |      | Excess (\$)               | 0.00                                                                                |
| Assign From                                                                                                                            |                                                                            |      | Assign Date               | 27/02/2018                                                                          |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                            |      |                           |                                                                                     |
| Make & Model                                                                                                                           |                                                                            |      | c.c                       | 0                                                                                   |
| Engine No.                                                                                                                             | HIDDEN                                                                     |      | Year of Reg.              |                                                                                     |
| Chassis No.                                                                                                                            |                                                                            |      | Colour                    |                                                                                     |
| Odometer                                                                                                                               | -                                                                          |      | Steering                  |                                                                                     |
| Brakes                                                                                                                                 |                                                                            |      | Modification              |                                                                                     |
| General                                                                                                                                |                                                                            |      |                           |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                            |      |                           |                                                                                     |
|                                                                                                                                        |                                                                            | Size | Make                      | Balance                                                                             |
|                                                                                                                                        | R/H Front Tyre                                                             |      |                           | mm                                                                                  |
|                                                                                                                                        | L/H Front Tyre                                                             |      |                           | mm                                                                                  |
|                                                                                                                                        | R/H Rear Tyre                                                              |      |                           | mm                                                                                  |
|                                                                                                                                        | L/H Rear Tyre                                                              |      |                           | mm                                                                                  |
| <b>4. Description of Damages</b>                                                                                                       |                                                                            |      |                           |                                                                                     |
|                                                                                                                                        |                                                                            |      |                           |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                            |      |                           |                                                                                     |
| Accident Date                                                                                                                          | 16/02/2018                                                                 |      | Inspection Date           |                                                                                     |
| Survey held at                                                                                                                         | LEE SHENG AUTO PTE LTD<br>1 KAKI BUKIT AVE 6<br>#01-60<br>SINGAPORE 417883 |      |                           |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                            |      |                           |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                            |      |                           |                                                                                     |

## Enquire PARF/COE Rebate for Registered Vehicle

|                                |                          |
|--------------------------------|--------------------------|
| Vehicle Owner Particulars      |                          |
| Owner ID Type:                 | Singapore NRIC           |
| Owner ID:                      | 9568A                    |
| Vehicle Details                |                          |
| Vehicle No.:                   | SJN7248P                 |
| Vehicle to be Exported:        | Yes                      |
| Intended De-registration Date: | 27 Feb 2018              |
| Vehicle Make:                  | HONDA                    |
| Vehicle Model:                 | STREAM 1.8L A            |
| Primary Colour:                | Red                      |
| Manufacturing Year:            | 2008                     |
| Engine No.:                    | R18A13800154             |
| Chassis No.:                   | JHMRN686095200154        |
| Maximum Power Output:          | 103.0 kW (138 bhp)       |
| Open Market Value:             | \$24,076.00              |
| Original Registration Date:    | 25 Feb 2009              |
| First Registration Date:       | 25 Feb 2009              |
| Transfer Count:                | 0                        |
| Actual ARF Paid:               | \$24,076.00              |
| Intended PARF Rebate Details   |                          |
| PARF Eligibility:              | Yes                      |
| PARF Eligibility Expiry Date:  | 24 Feb 2019              |
| PARF Rebate Amount:            | \$12,038.00              |
| Intended COE Rebate Details    |                          |
| COE Expiry Date:               | 24 Feb 2019              |
| COE Category:                  | B - Car (1601cc & above) |
| COE Period(Years):             | 10                       |
| QP Paid:                       | \$689.00                 |
| COE Rebate Amount:             | \$68.00                  |
| <b>Total Rebate Amount:</b>    | <b>\$12,106.00</b>       |

The information contained herein is correct as at 27 Feb 2018

OK

## Free Car Valuation

Unsure of how much your car is worth?

Let us tell you how much is the value - no charges & no obligations!

**Post an Advertisement**  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

[Post an Ad](#)
[Advertiser Login](#)
[Ways of Selling](#)

6/2013 Low Mileage Syphy At \$5800 Negotiable.



No Gemuck! Super Low Mileage!  
Done, Easy In House  
Loan/Trade In Available!  
Bellamy Trading

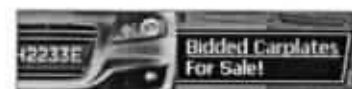

[Browse by Category](#)
[Back \( 1 2 \) Next >](#)
[Sort by Date Posted](#)
[20 results/page](#)

21 vehicles

honda stream

Advanced Search

| Make                                                                                                                                                                                                           | Model                                | Price           | Depreciation        | Reg. Date          | Eng Cap         | Mileage           | Veh Type   | Status           |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|-----------------|---------------------|--------------------|-----------------|-------------------|------------|------------------|
| Search Selection                                                                                                                                                                                               | honda stream                         | Any             | Any                 | 2009               | Any             | Any               | Any        | Available        |
|                                                                                                                               | <b>Honda Stream 1.8A RSZ Sunroof</b> | <b>\$23,800</b> | <b>\$10,730 /yr</b> | <b>15-Jan-2009</b> | <b>1,799 cc</b> | <b>129,000 km</b> | <b>MPV</b> | <b>Available</b> |
| 1 Owner Unit, Smooth Engine And Gearbox With No Repair Needed, Highest OMV Unit In The Market, Suitable For Short Term Drive Or COE Renewal, High Trade In For Your Used Car And High Loan Available. Ca...    |                                      |                 |                     |                    |                 |                   |            |                  |
| Starise Automobile                                                                                                                                                                                             |                                      |                 |                     |                    |                 |                   |            |                  |
| Posted: 08-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda                                                                                                                           |                                      |                 |                     |                    |                 |                   |            |                  |
|                                                                                                                              | <b>Honda Stream 1.8A</b>             | <b>\$25,998</b> | <b>\$12,870 /yr</b> | <b>20-Feb-2009</b> | <b>1,799 cc</b> | <b>-</b>          | <b>MPV</b> | <b>Available</b> |
| 1 Owner, Shelter Parked Car With High PARF Value At \$13406. Great For Short Term Commitment. Test Drive To Believe! Down Payment \$6k, Easy Approval And Flexible Bank/In House Loan Up To \$19k! Quality ... |                                      |                 |                     |                    |                 |                   |            |                  |
| Posted: 04-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda                                                                                                                           |                                      |                 |                     |                    |                 |                   |            |                  |
|                                                                                                                             | <b>Honda Stream 1.8A X</b>           | <b>\$20,800</b> | <b>\$10,440 /yr</b> | <b>26-Feb-2009</b> | <b>1,799 cc</b> | <b>-</b>          | <b>MPV</b> | <b>Available</b> |
| Only 1 Owner! Superb Condition! Extended Warranty Available! Go For An Enjoyable Ride In This Stylish MPV Built With Comfortable And Roomy Interior. Buy It From Us With A Peace Of Mind, A Company Accr...    |                                      |                 |                     |                    |                 |                   |            |                  |
| Dickson Automobile                                                                                                                                                                                             |                                      |                 |                     |                    |                 |                   |            |                  |
| Posted: 07-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda                                                                                                                           |                                      |                 |                     |                    |                 |                   |            |                  |
|                                                                                                                             | <b>Honda Stream 1.8A RSZ</b>         | <b>\$23,900</b> | <b>\$14,190 /yr</b> | <b>19-Mar-2009</b> | <b>1,799 cc</b> | <b>162,500 km</b> | <b>MPV</b> | <b>Available</b> |
| \$4k Drive Away, 100% Loan Approval With Our Flexible In House Financing Options. Reliable And Low Fuel Consumption, A Car Fits For All Occasion, Immediate Transfer Of Ownership, Call Us For More Detail...  |                                      |                 |                     |                    |                 |                   |            |                  |
| Posted: 17-Jan-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda                                                                                                                           |                                      |                 |                     |                    |                 |                   |            |                  |

[Car Buying](#)
[Car Selling](#)
[Car Aftermarket](#)
[Car Ownership](#)
[On The Move](#)
[Lifestyle](#)


**Honda Stream 1.8A RSZ Sunroof**

**\$25,888**

**\$10,950 /yr**

**01-Apr-2009**

**1,799 cc**

**138,133 km**

**MPV**

**Available**

(Buy With Confidence!) Kah Motor Unit. 1st Owner Car. Vehicle Maintain By Agent (Kah Motor) With Servicing History. Purchase And Enjoy 6 Months Engine And Gearbox Protection Plan With 24/7 Roadside As...

Sincere Motoring Pte Ltd

Posted: 27-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda

View more



**Honda Stream 1.8A**

**\$24,555**

**\$10,220 /yr**

**02-Apr-2009**

**1,799 cc**

**117,511 km**

**MPV**

**Available**

(100% Quality Buy!) 1st Owner Unit. Reasonable Mileage Done. Purchase And Enjoy 6 Months Engine And Gearbox Protection Plan With 24/7 Roadside Assistance And Replacement Vehicle Coverage Worth \$688! S...

Sincere Motoring Pte Ltd

Posted: 26-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda

View more



**Honda Stream 1.8A Style Edition**

**\$22,888**

**\$10,930 /yr**

**09-Apr-2009**

**1,799 cc**

**150,985 km**

**MPV**

**Available**

(1st Owner Unit!) High OMV Value. Accident Free Guarantee. Vehicle Maintain By Agent (Kah Motor) With Servicing History. Purchase And Enjoy 6 Months Engine And Gearbox Protection Plan With 24/7 Roadside...

Sincere Motoring Pte Ltd

View more

Posted: 27-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda



**Honda Stream 1.8A X**      **\$23,800**      **\$11,060 /yr**      **04-May-2009**      **1,799 cc**      **120,000 km**      **MPV**      **Available**

The Most Affordable And Spacious Honda MPV For Your Family, Excellent Fuel Economy And Low Maintained. Please Feel Free To Call Our Friendly Sales Consultants Now To Check Out The Latest Offer!

Posted: 09-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda



**Honda Stream 1.8A**      **\$25,800**      **\$11,580 /yr**      **04-May-2009**      **1,799 cc**      **163,634 km**      **MPV**      **Available**

This Stream Is Up For Sale Now. Under KAH Motors. Great Condition On The Outside, Brilliant On The Inside. Hurry, Call Me Now.

Posted: 01-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda



**Honda Stream 1.8A**      **\$24,866**      **\$10,750 /yr**      **03-Jun-2009**      **1,799 cc**      **108,000 km**      **MPV**      **Available**

New Road Tax. Beautiful And Sporty Agent (Kah Motors) Honda Stream 1.8A. Reliable Yet Low In Maintenance Cost. Meticulously Well Maintained By Previous Careful Owner. Low Mileage Done! Cheapest Deprec...

Creative Auto

Posted: 27-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda

Compare



**Honda Stream 1.8A RSZ**      **\$27,999**      **\$11,260 /yr**      **04-Jun-2009**      **1,799 cc**      **-**      **MPV**      **Available**

High Spec, High OMV, Excellent Condition For Both Interior And Exterior. Nice And Smooth Engine. Flexible Loans Packages Available. 6 Months Warranty Provided. Interest Rate At 2.78%. Call Our Friendl...

Posted: 29-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda



**Honda Stream 1.8A X**      **\$26,800**      **\$12,650 /yr**      **12-Jun-2009**      **1,799 cc**      **90,000 km**      **MPV**      **Available**

Very Low Mileage! Extended Warranty And Free Servicing Package Available! High Trade In! Well Maintained In Superb Condition, With Its Car Condition As Evidence. See It For Yourself To Believe! Buy It...

Dickson Automobile

Posted: 09-Jan-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda



**Honda Stream 1.8A RSZ Sunroof**      **\$31,800**      **\$13,410 /yr**      **16-Jul-2009**      **1,799 cc**      **-**      **MPV**      **Available**

Low Interest From 1.99%. A Reliable MPV With Great Aerodynamics, Combined With Spaciousness And Comfort. This Honda Stream Is The Perfect Car For You To Take Your Family On A Ride. Drop By View It In ...

Dickson Automobile

Posted: 03-Jan-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda



**Honda Stream 1.8A RSZ Sunroof**      **\$28,800**      **\$10,520 /yr**      **03-Aug-2009**      **1,799 cc**      **106,000 km**      **MPV**      **Available**

Latest Arrival! Most Valued Buy! Beautiful Black Unit With Original Condition! Peace Of Mind! Fully Serviced At Agent Since Day 1! 100% Accident Free! Lowest Genuine Mileage At 106000km! Well Maintain...

Consignment

Posted: 26-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda



**Honda Stream 1.8A**      **\$29,800**      **\$11,480 /yr**      **03-Aug-2009**      **1,799 cc**      **130,000 km**      **MPV**      **Available**

Interest Rate At 2.78%. Rare Gem White Stream! Value Short Term Drive Now And Renewal Of COE Later In 2019. New Road Tax Till Aug 2018, High PARF At \$13,407, Superb Condition, Depreciation At \$10K Plu...

Posted: 12-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda



**Honda Stream 1.8A Style Edition**      **\$29,800**      **\$12,110 /yr**      **29-Sep-2009**      **1,799 cc**      **-**      **MPV**      **Available**

1 Owner Only! Extended Warranty Available! Go For A Spin And Feel It For Yourself, Well Kept By Its Previous Owner In Excellent Condition! Buy It From Us With A Peace Of Mind, A Company Accredited Wit...

Dickson Automobile

Posted: 21-Jan-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda



**Honda Stream 1.8A X**      **\$29,800**      **\$11,580 /yr**      **22-Oct-2009**      **1,799 cc**      **-**      **MPV**      **Available**

Just Arrived. This Is A Newer Facelift Model, Most Reasonable Price In The Market Compared To Other Units Which Are Overpriced. Absolutely Good Interior/Exterior Condition To Drive Until Scrap. Owner ...

Posted: 03-Feb-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda



**Honda Stream 1.8A RSZ Sunroof**      **\$33,000**      **\$11,470 /yr**      **12-Nov-2009**      **1,799 cc**      **-**      **MPV**      **Available**

High PARF \$13454! Regularly Serviced Car, Fussy Owner, Evaluation Welcome, Most Popular MPV With Good Fuel Efficiency. Trade In Welcome! In House/Bank Loan Available. Owner Consignment. Call Now For V...

Consignment

Prem Roy Motoring

Posted: 31-Jan-2018 Tags: 2009 Honda Stream, Honda Stream, Honda, Stream, Used Honda

**Honda Stream 1.8A**      **\$29,888**      **\$9,970 /yr**      **14-Nov-2009**      **1,799 cc**      **147,951 km**      **MPV**      **Available**

## SMRT Vehicle Repair Estimate

Group : Buses / Taxis / Private Car *Ben TPAAS*

Reg. No. : SJN7248P Ref. No. : \_\_\_\_\_

Make / Model : HONDA STREAM Reg. Date : 25/02/2009

Chassis No. : JHMRN68509s200154 Mileage : \_\_\_\_\_

Name of Driver : GOH SIEW HOON Rental/Replacement Vehicle : Yes / No

Date/Time of Accident : 16-02-2018 07.40AM

Surveyor is Required ? YES / NO

If Yes, VICOM / LKK / AIS / Others MSIG : \_\_\_\_\_

Vehicle is Towed Back ? YES / NO Date / Time : 16/02/2018 3.30AM

Accident reporting date : \_\_\_\_\_

Type of Accident Skid / Head-Rear / Head-On / Side Swipe / Others

Special instruction to ARC, if any :  
TP CLAIM NTUC

The damages on the vehicle are as indicated in the following diagram :



Signed : \_\_\_\_\_ Date : \_\_\_\_\_

Accident Repair Job Card No. : \_\_\_\_\_ Date Prepared : \_\_\_\_\_

Summary of Repair Estimates Repair Completed : \_\_\_\_\_

|                                | Quotation from ARC  | Adjusted by Surveyor, if applicable |
|--------------------------------|---------------------|-------------------------------------|
| Total Labour Charges :         | \$ 2,200.00         | \$ -                                |
| Total Spray Painting Charges : | \$ 1,800.00         | \$ -                                |
| Total Material Charges :       | \$ 23,646.06        | \$ -                                |
| Other Charges :                | \$ 1,585.00         | \$ -                                |
| <b>TOTAL :</b>                 | <b>\$ 29,231.06</b> | <b>\$ -</b>                         |

Lump Sum Repair, if any : \_\_\_\_\_

No. of Repair Days : [ 28 ] days [ ] days

Signature : Prepared by: \_\_\_\_\_ Adjusted by: \_\_\_\_\_

QN No. : \_\_\_\_\_ Invoice No. : \_\_\_\_\_

Signed : \_\_\_\_\_ Date : \_\_\_\_\_

## Part 1 - Labour Works

| Job Scope                                                                | Quotation from ARC     |      |
|--------------------------------------------------------------------------|------------------------|------|
| To renew damaged parts, re-align chassis, cutting, welding, knocking etc | \$ <del>2,200.00</del> | 1500 |
| <b>Total Labour Cost</b>                                                 | \$ 2,200.00            | \$   |

## Part 2 - Spray Painting &amp; Panel Beating Related Works

| Job Scope                 | Quotation from ARC     |      |
|---------------------------|------------------------|------|
| To respray affected areas | \$ <del>1,800.00</del> | 1200 |
| <b>Spray Painting</b>     | \$ 1,800.00            |      |

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Page ( )

| Job Scope                                  | Quotation from ARC   |     |
|--------------------------------------------|----------------------|-----|
| Towing                                     | \$ <del>120.00</del> | 60  |
| To remove & refix front windscreen         | \$ 120.00            | ✓   |
| To remove & refix dashboard & air bag      | \$ <del>350.00</del> | 300 |
| To apply anti rush                         | \$ <del>150.00</del> | 60  |
| windscreen sealant                         | \$ 80.00             | ✓   |
| To remove & refix engine and undercarriage | \$ 350.00            | ✓   |
| To remove & refix undercarriage            | \$ 350.00            | x.  |
| To top up air con gas                      | \$ <del>35.00</del>  | 250 |
| Wheel alignment                            | \$ 50.00             | ✓   |
| <b>Total Other Costs</b>                   | \$ 1,585.00          |     |

3950

## Part 4 - Spare Parts / Material Usage

| To be completed by Service Advisor, ARC |                                                 |     |                 |          |                  |                        |                                      |
|-----------------------------------------|-------------------------------------------------|-----|-----------------|----------|------------------|------------------------|--------------------------------------|
| Part Number                             | Parts Description                               | Qty | Cost Price (\$) | LESS 20% | Final Price (\$) | Repair (R) Replace (/) | Not given (?) Repair (R) Replace (/) |
|                                         | FRONT BUMPER <i>Distorted</i>                   | 1   | \$ 635.60       | 20%      | 508.48           | ✓                      |                                      |
|                                         | FRONT BUMPER GRILLE LOWER <i>Missing</i>        | 1   | \$ 91.80        | 20%      | 73.44            | ✓                      |                                      |
|                                         | FRONT BUMPER REINFORCEMENT <i>Distorted</i>     | 1   | \$ 222.40       | 20%      | 177.92           | ✓                      |                                      |
|                                         | FRONT BUMPER SIDE RETAINER RH <i>3pc</i>        | 1   | \$ 14.90        | 20%      | 11.92            | ✓                      |                                      |
|                                         | FRONT BUMPER SIDE RETAINER LH                   | 1   | \$ 14.90        | 20%      | 11.92            | ✓                      |                                      |
|                                         | FRONT BUMPER BRACKET RH <i>3pc</i>              | 1   | \$ 39.30        | 20%      | 31.44            | x                      |                                      |
|                                         | FRONT BUMPER BRACKET LH <i>3pc</i>              | 1   | \$ 39.30        | 20%      | 31.44            | x                      |                                      |
|                                         | FRONT BUMPER FOG LAMP COVER RH <i>3 missing</i> | 1   | \$ 21.00        | 20%      | 16.8             | ✓                      |                                      |
|                                         | FRONT BUMPER FOG LAMP COVER LH                  | 1   | \$ 21.00        | 20%      | 16.8             | ✓                      |                                      |
|                                         | FRONT BUMPER CLIPS <i>in</i>                    | 6   | \$ 3.50         | 20%      | 21.6             | ✓                      |                                      |
|                                         | FRONT GRILLE <i>Smashed</i>                     | 1   | \$ 235.90       | 20%      | 188.72           | ✓                      |                                      |
|                                         | GRILLE EMBLEM <i>crushed</i>                    | 1   | \$ 24.70        | 20%      | 19.76            | ✓                      |                                      |
|                                         | HEADLAMP RH <i>3 crushed</i>                    | 1   | \$ 774.60       | 20%      | 619.68           | ✓                      |                                      |
|                                         | HEADLAMP LH                                     | 1   | \$ 774.60       | 20%      | 619.68           | ✓                      |                                      |
|                                         | FRONT FENDER LH <i>3 crushed</i>                | 1   | \$ 509.10       | 20%      | 407.28           | ✓                      |                                      |
|                                         | FRONT FENDER RH                                 | 1   | \$ 509.10       | 20%      | 407.28           | ✓                      |                                      |
|                                         | FRONT FENDER INNER SHIELD LH <i>Missing</i>     | 1   | \$ 89.20        | 20%      | 71.36            | ✓                      |                                      |
|                                         | FRONT FENDER INNER SHIELD LH <i>3pc</i>         | 1   | \$ 89.20        | 20%      | 71.36            | x                      |                                      |
|                                         | FRONT ENGINE UNDERCOVER <i>3pc</i>              | 1   | \$ 93.80        | 20%      | 75.04            | ✓                      |                                      |
|                                         | FRONT FENDER LAMP RH <i>3pc</i>                 | 1   | \$ 19.90        | 20%      | 15.92            | x                      |                                      |
|                                         | FRONT FENDER LAMP LH                            | 1   | \$ 19.90        | 20%      | 15.92            | x                      |                                      |
|                                         | BONNET <i>Distorted</i>                         | 1   | \$ 638.90       | 20%      | 511.12           | ✓                      |                                      |
|                                         | BONNET HINGES LH <i>3pc</i>                     | 1   | \$ 39.50        | 20%      | 31.6             | ✓                      |                                      |
|                                         | BONNET HINGES RH                                | 1   | \$ 39.50        | 20%      | 31.6             | ✓                      |                                      |
|                                         | BONNET LOCK <i>3pc</i>                          | 1   | \$ 86.50        | 20%      | 69.2             | ✓                      |                                      |
|                                         | BONNET CLIPS <i>in</i>                          | 8   | \$ 3.50         | 20%      | 22.4             | ✓                      |                                      |
|                                         | BONNET RUBBER <i>Not in</i>                     | 2   | \$ 35.30        | 20%      | 56.48            | x                      |                                      |
|                                         | BONNET INSULATOR <i>crushed</i>                 | 1   | \$ 94.40        | 20%      | 75.52            | ✓                      |                                      |
|                                         | FRONT WINDSCREEN <i>crushed</i>                 | 1   | \$ 1,418.40     | 20%      | 1,134.72         | ✓                      |                                      |
|                                         | FRONT ROOF MOULD LH <i>3pc</i>                  | 1   | \$ 98.70        | 20%      | 78.96            | x                      |                                      |
|                                         | FRONT ROOF MOULD RH                             | 1   | \$ 98.70        | 20%      | 78.96            | x                      |                                      |
|                                         | WIPER GARNISH LH <i>Not in</i>                  | 1   | \$ 197.60       | 20%      | 158.08           | x                      |                                      |
|                                         | WIPER GARNISH RH <i>Not in</i>                  | 1   | \$ 197.60       | 20%      | 158.08           | ✓                      |                                      |
|                                         | SUPPORT PANEL <i>Distorted</i>                  | 1   | \$ 469.60       | 20%      | 375.68           | ✓                      |                                      |
|                                         | CROSS MEMBER <i>3pc</i>                         | 1   | \$ 1,136.70     | 20%      | 909.36           | ✓                      |                                      |
|                                         | CONVERTER <i>Not in</i>                         | 1   | \$ 1,494.10     | 20%      | 1,195.28         | x                      |                                      |
|                                         | ENGINE MOUNTING FRT <i>3pc</i>                  | 1   | \$ 118.90       | 20%      | 95.12            | ✓                      |                                      |
|                                         | ENGINE MOUNTING RR <i>3pc</i>                   | 1   | \$ 101.20       | 20%      | 80.96            | ✓                      |                                      |
|                                         | ENGINE MOUNTING RH <i>3pc</i>                   | 1   | \$ 296.40       | 20%      | 237.12           | ✓                      |                                      |
|                                         | GEAR BOX MOUNTING <i>3pc</i>                    | 1   | \$ 227.30       | 20%      | 181.84           | ✓                      |                                      |
|                                         | RADIATOR <i>Distorted</i>                       | 1   | \$ 1,507.30     | 20%      | 1,205.84         | ✓                      |                                      |
|                                         | AIR CON CONDENSER <i>Distorted</i>              | 1   | \$ 840.10       | 20%      | 672.08           | ✓                      |                                      |
|                                         | AIR CON FAN <i>3pc</i>                          | 1   | \$ 491.60       | 20%      | 393.28           | ✓                      |                                      |
|                                         | RADIATOR FAN <i>3pc</i>                         | 1   | \$ 465.00       | 20%      | 372              | ✓                      |                                      |
|                                         | INNER PANEL LH <i>3pc</i>                       | 1   | \$ 395.40       | 20%      | 316.32           | x                      |                                      |
|                                         | FRONT CHASSIS LH <i>3pc</i>                     | 1   | \$ 568.30       | 20%      | 454.64           | x                      |                                      |
|                                         | FRONT CHASSIS RH                                | 1   | \$ 568.30       | 20%      | 454.64           | x                      |                                      |
|                                         | EXHAUST MAINFOLD COVER <i>Distorted</i>         | 1   | \$ 61.80        | 20%      | 49.44            | ✓                      |                                      |
|                                         | CENTRE EXHAUST <i>Not in</i>                    | 1   | \$ 593.10       | 20%      | 474.48           | x                      |                                      |
|                                         | EXHAUST RUBBER <i>Not in</i>                    | 1   | \$ 30.10        | 20%      | 24.08            | x                      |                                      |
|                                         | ALTERNATOR <i>3pc</i>                           | 1   | \$ 1,606.20     | 20%      | 1,284.96         | x                      |                                      |
|                                         | AIR CON COMPRESSOR <i>3pc</i>                   | 1   | \$ 1,754.20     | 20%      | 1,403.36         | x                      |                                      |
|                                         | POWER STEERING PUMP <i>3pc</i>                  | 1   | \$ 543.70       | 20%      | 434.96           | x                      |                                      |

|    |                             |             |   |             |   |     |             |   |  |
|----|-----------------------------|-------------|---|-------------|---|-----|-------------|---|--|
|    | RACK AND PINION             | Not New     | 1 | \$ 1,606.20 | X | 20% | 1284.96     | X |  |
|    | WIPER TANK                  | Deformed    | 1 | \$ 66.70    |   | 20% | 53.36       | ✓ |  |
|    | SPARE TANK                  | Deformed    | 1 | \$ 59.30    |   | 20% | 47.44       | ✓ |  |
|    | AIR CON DRYER               | Deformed    | 1 | \$ 123.60   |   | 20% | 98.88       | ✓ |  |
|    | AIR CON SUCTION PIPE        | Best        | 1 | \$ 137.70   |   | 20% | \$ 110.16   | ✓ |  |
|    | AIR CON DISCHARGE HOSE      | Best        | 1 | \$ 252.70   |   | 20% | \$ 202.16   | ✓ |  |
|    | POWER STEERING PIPE         | Best        | 1 | \$ 350.00   |   | 20% | \$ 280.00   | ✓ |  |
|    | RADIATOR TOP HOSE           | twisted     | 1 | \$ 29.60    |   | 20% | \$ 23.68    | ✓ |  |
|    | RADIATOR LOWER HOSE         | Not new     | 1 | \$ 32.10    | X | 20% | \$ 25.68    | X |  |
|    | FUSE BOX                    | Not new     | 1 | \$ 786.50   | X | 20% | \$ 629.20   | X |  |
|    | BATTERY TRAY                | Deformed    | 1 | \$ 14.90    |   | 20% | \$ 11.92    | ✓ |  |
|    | DRIVE SHAFT LH              | 3 new       | 1 | \$ 995.40   | X | 20% | \$ 796.32   | X |  |
|    | DRIVE SHAFT RH              |             | 1 | \$ 995.40   | X | 20% | \$ 796.32   | X |  |
|    | SHOCK ABSORBER RH           | }           | 1 | \$ 550.50   | X | 20% | \$ 440.40   | X |  |
|    | SHOCK ABSORBER LH           |             | 1 | \$ 550.50   | X | 20% | \$ 440.40   | X |  |
|    | LOWER ARM RH                |             | 1 | \$ 343.60   | X | 20% | \$ 274.88   | X |  |
|    | LOWER ARM LH                |             | 1 | \$ 343.60   | X | 20% | \$ 274.88   | X |  |
|    | KNUCKLE ARM RH              | All New     | 1 | \$ 271.80   | X | 20% | \$ 217.44   | X |  |
|    | KNUCKLE ARM LH              |             | 1 | \$ 271.80   | X | 20% | \$ 217.44   | X |  |
|    | WHEEL HUB RH                |             | 1 | \$ 198.00   | X | 20% | \$ 158.40   | X |  |
|    | WHEEL HUB LH                |             | 1 | \$ 198.00   | X | 20% | \$ 158.40   | X |  |
| FF | TIE ROD END LH              | }           | 1 | \$ 63.70    | X | 20% | \$ 50.96    | X |  |
|    | INNER TIE ROD RH            |             | 1 | \$ 86.50    | X | 20% | \$ 69.20    | X |  |
|    | TIE ROD END RH              |             | 1 | \$ 63.70    | X | 20% | \$ 50.96    | X |  |
|    | INNER TIE ROD LH            |             | 1 | \$ 86.50    | X | 20% | \$ 69.20    | X |  |
|    | FRONT SEAT BELT RH          | } Activated | 1 | \$ 502.20   |   | 20% | \$ 401.76   | ✓ |  |
|    | FRONT SEAT BELT LH          |             | 1 | \$ 502.20   |   | 20% | \$ 401.76   | ✓ |  |
|    | FRONT SEAT BELT BUCKLE RH   | 3 new       | 1 | \$ 108.70   | X | 20% | \$ 86.96    | X |  |
|    | FRONT SEAT BELT BUCKLE LH   | 3 new       | 1 | \$ 108.70   | X | 20% | \$ 86.96    | X |  |
|    | OXYGEN SENSOR LOWER         | 3 new       | 1 | \$ 457.20   | X | 20% | \$ 365.76   | X |  |
|    | OXYGEN SENSOR TOP           |             | 1 | \$ 457.20   | X | 20% | \$ 365.76   | X |  |
|    | DASHBOARD                   | to new      | 1 | \$ 764.80   |   | 20% | \$ 611.84   | ✓ |  |
|    | AIR BAG CABLE               | Activated   | 1 | \$ 332.60   |   | 20% | \$ 266.08   | ✓ |  |
|    | AIR BAG SENSOR DRIVER       | } Activated | 1 | \$ 1,520.50 |   | 20% | \$ 1,216.40 | ✓ |  |
|    | AIR BAG CONTROL UNIT        |             | 1 | \$ 969.10   |   | 20% | \$ 775.28   | ✓ |  |
|    | HEADLAMP LOWER BRACKET LH   | } cracked   | 1 | \$ 39.30    |   | 20% | \$ 31.44    | ✓ |  |
|    | HEADLAMP LOWER BRACKET RH   |             | 1 | \$ 39.30    |   | 20% | \$ 31.44    | ✓ |  |
|    | HORN LOW                    | } Damaged   | 1 | \$ 52.40    |   | 20% | \$ 41.92    | ✓ |  |
|    | HORN HIGH                   |             | 1 | \$ 52.40    |   | 20% | \$ 41.92    | ✓ |  |
|    | BONNET CABLE                | Not new     | 1 | \$ 47.30    | X | 20% | \$ 37.84    | X |  |
|    | BONNET LOCK COVER           | Deformed    | 1 | \$ 11.90    |   | 20% | \$ 9.52     | ✓ |  |
|    | FRT FENDER UPPER GARNISH LH | } Deformed  | 1 | \$ 37.10    |   | 20% | \$ 29.68    | ✓ |  |
|    | FRT FENDER UPPER GARNISH RH |             | 1 | \$ 37.10    |   | 20% | \$ 29.68    | ✓ |  |
|    | WIPER GARNISH COVER LH      | 3 new       | 1 | \$ 37.10    | X | 20% | \$ 29.68    | X |  |
|    | WIPER GARNISH COVER RH      | 3 new       | 1 | \$ 37.10    | X | 20% | \$ 29.68    | X |  |
|    | A/C FAN SHROUD              | } Repeated  | 1 | \$ 89.10    | X | 20% | \$ 71.28    | X |  |
|    | RADIATOR FAN SHROUD         |             | 1 | \$ 111.10   | X | 20% | \$ 88.88    | X |  |
|    | AIR CLEANER DUCT            | Deformed    | 1 | \$ 22.20    |   | 20% | \$ 17.76    | ✓ |  |
|    | AIR RESONATOR               | Not New     | 1 | \$ 185.30   | X | 20% | \$ 148.24   | X |  |
|    | AIR RESONATOR DUCT          | Not new     | 1 | \$ 78.60    | X | 20% | \$ 62.88    | X |  |
|    | AIR CLEANER BOX UPPER       | Not New     | 1 | \$ 49.50    | X | 20% | \$ 39.60    | X |  |
|    | AIR CLEANER BOX LOWER       | cracked     | 1 | \$ 74.10    |   | 20% | \$ 59.28    | ✓ |  |
|    | TRANSMISSION COOLER HOSE    | Not new     | 2 | \$ 19.80    | X | 20% | \$ 31.68    | X |  |
|    | TRANSMISSION COOLER PIPE    | Not new     | 2 | \$ 50.70    | X | 20% | \$ 81.12    | X |  |



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 22 June 2018 11:17 AM  
**To:** 'TeyChorKeng@smrt.com.sg'  
**Cc:** Adrian Ling (LKKAuto); Admin A; Olivia Lau (LKKAuto)  
**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018  
**Attachments:** SJN 7248P Est.pdf

Without Prejudice

Hi Esther,

Thank you for your email.

We will check and get back to you.

Hi Olivia,

Kindly assist. CC4/AXA18003750/Amb3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [mailto:TeyChorKeng@smrt.com.sg]  
**Sent:** Thursday, 21 June 2018 5:19 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>  
**Subject:** FW: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

Dear Xiao Tong,

Kindly follow and advice.

Regards,  
Esther

---

**From:** Bevan Lim (LKK Auto) [mailto:[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)]  
**Sent:** 31 May 2018 10:14  
**To:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
**Cc:** Vic (LKKAuto); Admin A; Adrian Ling (LKKAuto)  
**Subject:** Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

WITHOUT PREJUDICE

Your Ref: SJN 7248P  
Our Ref: CC4/AXA18003750/Amb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018**

We refer to the above matter.

Our surveyor have finalise COR at \$11,500.00 (exclude gst) 18 days, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Thank You.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 24 July 2018 3:33 PM  
**To:** 'Ng Wai Yin'  
**Cc:** claims@transcab.com.sg  
**Subject:** Your Ref: SHB 7981S; DOA: 16/02/2018

Your Ref: SHB 7981S

Hi Wai Yin,

We refer to the above matter.

As spoken earlier, we would like to request a copy of police report of SHB 7981S for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 24 July 2018 3:36 PM  
**To:** 'Ng Wai Yin'  
**Cc:** 'claims@transcab.com.sg'  
**Subject:** RE: Your Ref: SHB 7981S; DOA: 16/02/2018

Hi Wai Yin,

Further to our below email.

As per AXA instruction, we would like to request a copy of video footage as stated in your driver GIA report.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 24 July 2018 3:33 PM  
**To:** 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** Your Ref: SHB 7981S; DOA: 16/02/2018

Your Ref: SHB 7981S

Hi Wai Yin,

We refer to the above matter.

As spoken earlier, we would like to request a copy of police report of SHB 7981S for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
<TeyChorKeng@smrt.com.sg>  
**Sent:** Tuesday, 24 July 2018 4:56 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Adrian Ling (LKKAuto)  
**Subject:** SJN7248P video

Hi Hsiao Tong,

Please refer to the below for the SJN7248P video

has shared a link to the following folder:



7428 video



video of SJN7428P

[Open](#)

Google Drive: Have all your files within reach from any device.

Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA



Regards,  
Esther

**Hsiao Tong (LKKAUTO)**

---

**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** Tuesday, 24 July 2018 4:05 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** claims@transcab.com.sg  
**Subject:** RE: Your Ref: SHB 7981S; DOA: 16/02/2018 [AAD1802-192]  
**Attachments:** AAD1802-192 - TPR.pdf

Hi Hsiao Tong

Enclosed the police report for your perusal.

Please follow the link below to the requested footage.  
<http://www.transcab.com.sg/Files/SHB7981S.AVI>

Please follow the link below to the requested footage.  
<http://www.transcab.com.sg/Files/SHB7981S1.AVI>

Thank You  
Best Regards,  
Ng Wai Yin  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



**TRANS-CAB SERVICES PTE LTD**  
No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for expiry deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, 24 July, 2018 3:36 PM  
**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Cc:** 'claims@transcab.com.sg' <claims@transcab.com.sg>  
**Subject:** RE: Your Ref: SHB 7981S; DOA: 16/02/2018

Hi Wai Yin,

Further to our below email,

As per AXA instruction, we would like to request a copy of video footage as stated in your driver GIA report.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 24 July 2018 3:33 PM

**To:** 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** Your Ref: SHB 7981S; DOA: 16/02/2018

Your Ref: SHB 7981S

Hi Wai Yin,

We refer to the above matter.

As spoken earlier, we would like to request a copy of police report of SHB 7981S for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

### AUDIT TRAIL

| No. | On                   | Audits                           | Remarks                                                                                                                                                                                                                                                         | By                      |
|-----|----------------------|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|
| 1   | 22 Feb 2018<br>09:25 | <b>Cim Veh Model Changed</b>     | (201726) HONDA STREAM 1.8 L (A).                                                                                                                                                                                                                                | [1] Shailendra Kumar    |
| 2   | 22 Feb 2018<br>09:25 | <b>Cim Created</b>               | Reg No: SJN7248P, Policy No: P1680520, Acct Date: 2018/02/16, Claim Type: TP, Insurer: AXA Insurance Pte Ltd (HQ), Ins.Status => Incoming Claim                                                                                                                 | [1] Shailendra Kumar    |
| 3   | 26 Feb 2018<br>16:35 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ); RR Region: AXA 6 Month Rotation LBS/RT, Suggested Adj. : RT Appraisal Pte Ltd.                                                                                                                                               | [1] Cynthia Loh         |
| 4   | 26 Feb 2018<br>16:35 | <b>Adj Next Rpt Changed</b>      | Next Rpt: Final Rpt, Due Date: 2018/03/07                                                                                                                                                                                                                       | [1] Cynthia Loh         |
| 5   | 26 Feb 2018<br>16:35 | <b>Adj Mandate Set</b>           | Approved: 8000.00, Reinsp: Adj decides.                                                                                                                                                                                                                         | [1] Cynthia Loh         |
| 6   | 27 Feb 2018<br>09:29 | <b>Assignment 1st Accessed</b>   |                                                                                                                                                                                                                                                                 | [A] Nivitha Govindasamy |
| 7   | 27 Feb 2018<br>15:55 | <b>Adj Adjuster Assigned</b>     | [None] -> ADRIAN LING                                                                                                                                                                                                                                           | [A] Lau Shu Pei         |
| 8   | 28 Feb 2018<br>17:00 | <b>Cim Registration Modified</b> | Rep: 1137->200446.                                                                                                                                                                                                                                              | [A] Lau Shu Pei         |
| 9   | 25 Jul 2018<br>09:01 | <b>Adj Mandate Request</b>       | Cur.Req: 15608.09: We have uploaded a copy of O1 & TP video footage in Merimen for your easy reference. The traffic light was green in TP's favour, OID made a right turn with green light (NO GREEN ARROW). Liability is not in OID's favour. We have updated. | [A] CHEW HSIAO TONG     |

Date From



Date To



Audit Type None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Invoice No. | Bill Date           | Acc. Type | Acc. Name                  | Co. Name (Branch)          | Ref 1    | Ref 2           | Amount |
|-------------|---------------------|-----------|----------------------------|----------------------------|----------|-----------------|--------|
| 1868883     | 25/07/2018<br>07:24 | Motor     | AXA Insurance Pte Ltd (HQ) | AXA Insurance Pte Ltd (HQ) | SJN7248P | CHEW HSIAO TONG | XX.XX  |
| 1868886     | 25/07/2018<br>07:29 | Motor     | AXA Insurance Pte Ltd (HQ) | AXA Insurance Pte Ltd (HQ) | SJN7248P | CHEW HSIAO TONG | XX.XX  |
| 1868887     | 25/07/2018<br>07:29 | Motor     | AXA Insurance Pte Ltd (HQ) | AXA Insurance Pte Ltd (HQ) | SJN7248P | CHEW HSIAO TONG | XX.XX  |



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563561 FAX : (65) 62563515

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25.07.2018

### Survey Details:

|                     |                                  |
|---------------------|----------------------------------|
| Date of loss        | 16.02.2018                       |
| Date of appointment | 26.02.2018                       |
| Date of survey      | 27.02.2018                       |
| Location of survey  | SMRT AUTOMOTIVE SERVICES PTE LTD |

### Vehicle Details:

|                      |                       |
|----------------------|-----------------------|
| Claim Type:          | Third party           |
| Vehicle number       | SJN 7248P             |
| Make and Model       | HONDA STREAM (1799cc) |
| Date of registration | 25.02.2009            |
| Excess               |                       |
| Market Value         | \$ 24,000.00          |
| Parf/COE Rebate      | \$ 12,106.00          |
| Nett Loss            | \$ 11,894.00          |

### Repair details:

|                  |              |
|------------------|--------------|
| Initial Estimate | \$ 29,231.06 |
|------------------|--------------|

### Proposed/Revised repair cost:

|                                |                     |
|--------------------------------|---------------------|
| Parts                          | \$ 18,485.00        |
| Check items (estimate)         | .                   |
| Labour                         | \$ 3,950.00         |
| <b>Total</b>                   | <b>\$ 22,435.00</b> |
| <b>Lump Sum(if applicable)</b> | <b>\$ 11,500.00</b> |

|                           |           |
|---------------------------|-----------|
| Number of days for repair | <u>18</u> |
|---------------------------|-----------|



Auto  
Consultants  
Pte Ltd

Company Registration No. 189607188R

UUV AUTO CONSULTANTS PTE LTD, 402-25 PAVAN INDUSTRIAL PARK, SINGAPORE 489033 TEL : (65) 62963561 FAX : (65) 62963515

**Date: 25.07.2018**

**Remarks:**

OI & TP VIDEO HAD BEEN UPLOADED IN MERIMEN FOR YOUR EASY REFERENCE.

**Mandate:**

| Liability(TP)                | 100%                |                     |
|------------------------------|---------------------|---------------------|
|                              |                     |                     |
| Proposed repair cost (w/GST) | \$ 12,305.00        |                     |
| Loss of use                  |                     |                     |
| Loss of rental (w/GST)       | \$ 3,295.60         | (22days x \$140.00) |
| Loss of income               |                     |                     |
| LTA search fees              | \$ 7.49             |                     |
| Others                       |                     |                     |
| <b>Proposed Total</b>        | <b>\$ 15,608.89</b> |                     |
|                              |                     |                     |

## Print Sent Message

This mail is associated with :

**\*SJN7248P (C0471032)**  
**[SHB7981S]**

TP

GOH SIEW HOON

Feb 16 2018 7:00AM

[TRANS-CAB SERVICES PTE LTD]  
SMRT Automotive Services Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 25/07/2018 09:00 AM.  
**To** vale.oh@axa.com.sg  
**CC** AXA\_SG; chewht@lkkauto.com  
**Subject** <Seek Mandate> C0471032

Hi Vale,

We refer to the above matter.

We have uploaded a copy of OI & TP video footage in Merimen for your easy reference. The traffic light was green in TP's favour, OID made a right turn with green light(NO GREEN ARROW). Liability is not in OID's favour.

We have uploaded a copy of IA with mandate for your perusal.

We seek your mandate up to \$15,608.09(all-in).

For your approval/ instruction.

**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197

## Print Received Message

This mail is associated with :

**\*SJN7248P (C0471032)**  
**[SHB7981S]**

TP

GOH SIEW HOON

Feb 16 2018 7:00AM

[TRANS-CAB SERVICES PTE LTD]  
SMRT Automotive Services Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 27/07/2018 14:25 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - SJN7248P - Claim Handler: Vale Oh

Maintained:Hi Where is your report and IA? VO

## Claim Audit

| AUDIT TRAIL |                      |                                  |                                                                                                                                                                                                                                                              |                         |
|-------------|----------------------|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|
| No.         | On                   | Audit                            | Remarks                                                                                                                                                                                                                                                      | By                      |
| 1           | 22 Feb 2018<br>09:25 | <b>Clm Veh Model Changed</b>     | (201726) HONDA STREAM 1.8 L (A).                                                                                                                                                                                                                             | [I] Shailendra Kumar    |
| 2           | 22 Feb 2018<br>09:25 | <b>Clm Created</b>               | Reg No: SJN7248P, Policy No: P1680520, Acct Date: 2018/02/16, Claim Type: TP, Insurer: AXA Insurance Pte Ltd (HQ), Ins.Status => Incoming Claim                                                                                                              | [I] Shailendra Kumar    |
| 3           | 26 Feb 2018<br>16:35 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ); RR Region: AXA 6 Month Rotation LBS/RT, Suggested Adj. : RT Appraisal Pte Ltd.                                                                                                                                            | [I] Cynthia Loh         |
| 4           | 26 Feb 2018<br>16:35 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2018/03/07                                                                                                                                                                                                                       | [I] Cynthia Loh         |
| 5           | 26 Feb 2018<br>16:35 | <b>Adj Mandate Set</b>           | Approved:8000.00.Reinsp:Adj decides.                                                                                                                                                                                                                         | [I] Cynthia Loh         |
| 6           | 27 Feb 2018<br>09:29 | <b>Assignment 1st Accessed</b>   |                                                                                                                                                                                                                                                              | [A] Nivitha Govindasamy |
| 7           | 27 Feb 2018<br>15:55 | <b>Adj Adjuster Assigned</b>     | [None] -> ADRIAN LING                                                                                                                                                                                                                                        | [A] Lau Shu Pei         |
| 8           | 28 Feb 2018<br>17:00 | <b>Clm Registration Modified</b> | Rep:1137->200446.                                                                                                                                                                                                                                            | [A] Lau Shu Pei         |
| 9           | 25 Jul 2018<br>09:01 | <b>Adj Mandate Request</b>       | Cur,Req:15608.09:We have uploaded a copy of OI & TP video footage in Merimen for your easy reference. The traffic light was green in TP's favour, OID made a right turn with green light(NO GREEN ARROW). Liability is not in OID's favour. We have uploaded | [A] CHEW HSIAO TONG     |
| 10          | 27 Jul 2018<br>14:25 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2018/03/07. Mandate Remarks: Hi Where is your report and IA? VO                                                                                                                                                                  | [I] Vale Oh             |
| 11          | 27 Jul 2018<br>14:25 | <b>Adj Mandate Set</b>           | Maintained:Hi Where is your report and IA? VO                                                                                                                                                                                                                | [I] Vale Oh             |
| 12          | 28 Jul 2018<br>11:36 | <b>Adj Mandate Request</b>       | Cur,Req:15608.09:We have uploaded IA with mandate in Merimen.                                                                                                                                                                                                | [A] CHEW HSIAO TONG     |

Date From



Date To



Audit Type None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date           | Acc Type | Acc Name                   | Co Name (Branch)           | Ref 1    | Ref 2           | Amount |
|-------------|---------------------|----------|----------------------------|----------------------------|----------|-----------------|--------|
| 1868883     | 25/07/2018<br>07:24 | Motor    | AXA Insurance Pte Ltd (HQ) | AXA Insurance Pte Ltd (HQ) | SJN7248P | CHEW HSIAO TONG | XX.XX  |
| 1868886     | 25/07/2018<br>07:29 | Motor    | AXA Insurance Pte Ltd (HQ) | AXA Insurance Pte Ltd (HQ) | SJN7248P | CHEW HSIAO TONG | XX.XX  |
| 1868887     | 25/07/2018<br>07:29 | Motor    | AXA Insurance Pte Ltd (HQ) | AXA Insurance Pte Ltd (HQ) | SJN7248P | CHEW HSIAO TONG | XX.XX  |

## Print Received Message

This mail is associated with :

**\*SJN7248P (C0471032)**

**[SHB7981S]**

TP

GOH SIEW HOON

Feb 16 2018 7:00AM

[TRANS-CAB SERVICES PTE LTD]

SMRT Automotive Services Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 30/07/2018 08:35 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - SJN7248P - Claim Handler: Vale Oh

Maintained:Hi Normally in seeking mandates, you will upload the report, where is your report? VO

# Print Received Message

This mail is associated with :

**\*SJN7248P (C0471032)**

**[SHB7981S]**

TP

GOH SIEW HOON

Feb 16 2018 7:00AM

[TRANS-CAB SERVICES PTE LTD]

SMRT Automotive Services Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 09/10/2018 13:32 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$14000.00) - SJN7248P - Claim Handler: Vale Oh

Approved:14000.00:Hi Pls counter propose S\$14000/- (all in) VO Hi Normally in seeking mandates, you will upload the report, where is your report? VO

16/2/18 - PUA (Sat)  
17-18 - PH conly.)

(Wed) 21/2/18 - TP sent to AXA - ?  
22/2/18 - reminder.

26/2/18 - reminder. ✓

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 26 October 2018 4:57 PM  
**To:** 'Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))'  
**Cc:** Adrian Ling (LKKAUTO); Admin A; Olivia Lau (LKKAUTO)  
**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

### Without Prejudice

Hi Esther,

We refer to the above matter.

For COR, we have our principal instruction to offer L/sum \$10,500.00(before GST) with 18 repair days.

Kindly confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

10/2 ~ \$70/day x 28 day  
16/2/18 - 16/3/18 = \$2K  
\$71.50

**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
<TeyChorKeng@smrt.com.sg>  
**Sent:** Thursday, 25 October 2018 5:01 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>  
**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

### Without Prejudice

Hi Hsiao Tong,

Any status update ?

Thank you.

## Hsiao Tong (LKKAUTO)

---

**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <TeyChorKeng@smrt.com.sg>  
**Sent:** Tuesday, 4 December 2018 4:53 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018  
**Attachments:** img-Z04165246-0001.pdf

Without Prejudice

Hi Hsiao Tong,

Please refer to the attached LOD letter to claim for SJN7248P.

Hope we can receive the settlement for payment soonest.

Thanks.

Regards,  
Esther

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** 20 November 2018 16:09  
**To:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

Without Prejudice

Hi Esther,

We refer to you below email.

For COR, we have our principal instruction to offer L/sum \$11,500.00(before GST) with 18 repair days.

\*\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
<[TeyChorKeng@smrt.com.sg](mailto:TeyChorKeng@smrt.com.sg)>

**Sent:** Monday, 19 November 2018 11:54 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

Without Prejudice,

Dear Hsiao Tong,

Gentle Reminder.

Regards,

Esther

---

**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

**Sent:** 15 November 2018 16:41

**To:** 'Hsiao Tong (LKKAuto)'

**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

Without Prejudice,

Dear Hsiao Tong,

Kindly advice, thanks

Regards,

Esther

---

**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

**Sent:** 30 October 2018 15:50

**To:** 'Hsiao Tong (LKKAuto)'

**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

Without Prejudice,

Dear Hsiao Tong,

We are unable to accept the finalise amount on L/sum \$10,500.00 (before GST).  
The repair cost is base on surveyor recommendation.  
We accept the surveyor recommendation repair cost at \$11,500.00.

And the repair days is 18 days not including Sun and holiday, delay due to Chinese new year.

Accident on 16/2/2018 – 1<sup>st</sup> day of CNY Fri

Sat – 17/02/2018 Holiday

Sun – 18/02/2018 Holiday

2 days due to holiday

4 days due to no workshop / surveyor

1 day Sun

Total 25 days for car rental, we need to recover back at least \$2,000.00 for one month car rental charges.

Please kindly assist, thanks.

Regards,  
Esther

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** 26 October 2018 16:57

**To:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

**Cc:** Adrian Ling (LKKAuto); Admin A; Olivia Lau (LKKAuto)

**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

**Without Prejudice**

Hi Esther,

We refer to the above matter.

For COR, we have our principal instruction to offer L/sum \$10,500.00(before GST) with 18 repair days.

Kindly confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
<TeyChorKeng@smrt.com.sg>  
**Sent:** Thursday, 25 October 2018 5:01 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>  
**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

**Without Prejudice**

Hi Hsiao Tong,

Any status update ?

Thank you.

Regards,  
Esther

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**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
**Sent:** 28 September 2018 11:37  
**To:** 'Hsiao Tong (LKKAUTO)'  
**Cc:** 'Adrian Ling (LKKAUTO)'; 'Admin A'; 'Olivia Lau (LKKAUTO)'  
**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

**Without Prejudice**

Hi Hsiao Tong,

**Urgent**

Please advise the below status as we need to create billing.

Thank you.

Regards,  
Esther

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**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
**Sent:** 15 August 2018 17:28  
**To:** 'Hsiao Tong (LKKAUTO)'  
**Cc:** Adrian Ling (LKKAUTO); Admin A; Olivia Lau (LKKAUTO)  
**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

**Without Prejudice**

Hi Hsiao Tong,

Please check and update the status ASAP as our finance is chasing for billing.

Thanks.

Regards,  
Esther

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** 22 June 2018 11:17  
**To:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
**Cc:** Adrian Ling (LKKAuto); Admin A; Olivia Lau (LKKAuto)  
**Subject:** RE: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

Without Prejudice

Hi Esther,

Thank you for your email.

We will check and get back to you.

Hi Olivia,

Kindly assist. CC4/AXA18003750/Amb3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [<mailto:TeyChorKeng@smrt.com.sg>]  
**Sent:** Thursday, 21 June 2018 5:19 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>  
**Subject:** FW: Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

Dear Xiao Tong,

Kindly follow and advice.

Regards,  
Esther

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**From:** Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]  
**Sent:** 31 May 2018 10:14  
**To:** Esther Tey Chor Keng (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)  
**Cc:** Vic (LKKAuto); Admin A; Adrian Ling (LKKAuto)  
**Subject:** Your Ref: SJN 7248P Our Ref: CC4/AXA18003750/Amb3 ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018

WITHOUT PREJUDICE

Your Ref: SJN 7248P  
Our Ref: CC4/AXA18003750/Amb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB7981S AND SJN7248P ON 16/02/2018**

We refer to the above matter.

Our surveyor have finalise COR at \$11,500.00 (exclude gst) 18 days, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Thank You.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Bevan Lim | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [BevanLim@lkkauto.com](mailto:BevanLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## SATISFACTION FORM

I, Goh Siew Hoon, hereby acknowledge having received from SMRT Automotive Services Pte Ltd my vehicle bearing registration number SJN7248P which has been repaired to my satisfaction and acceptance. And I agree that the payment of the account for such repairs to SMRT Automotive Services Pte Ltd. shall be in full discharge of all claims under policy number 17-MX000854-R03 in respect of the damage caused in the accident which occurred on 16/2/2018.



Signature, NRIC No. & Date

Co. Stamp (If applicable)

## Print Received Message

This mail is associated with :

**\*SJN7248P (C0471032)**

**[SHB7981S]**

**TP**

**GOH SIEW HOON**

**Feb 16 2018 7:00AM**

**[TRANS-CAB SERVICES PTE LTD]**

**SMRT Automotive Services Pte Ltd**

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 11/04/2019 15:48 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$14312.49) - SJN7248P - Claim Handler: Vale Oh

Approved:14312.49:Hi Pls counter propose S\$14000/- (all in) VO Hi Normally in seeking mandates, you will upload the report, where is your report? VO