

## Vic (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 25 March, 2019 10:17 AM  
**To:** Vic (LKKAUTO); admin@lbs-auto.com  
**Cc:** Irene Tay; Alfred Toh; Chee So Chow; mgt@autosshield.com.sg; billyteocs@gmail.com  
**Subject:** Direct Settlement - Accident Involving SJC7797D (OI: SNM18D00836C02/7) and SHB8916A (TP : LKK REF - CC3/CTI18003729/K1hb3 ) on 09.02.2018  
**Attachments:** SHB8916A - Scene video.avi; Email to OI dd 190319.pdf; LETTER TO OI.pdf

LKK REF - CC3/CTI18003729/K1hb3  
CTI REF - SNM18D00836C02/7 (SJC7797D)  
Section II Excess applicable: \$1,500.00

Dear Vic

We refer to your email of 19 March 2019 pertaining to the above matter.

Please proceed to negotiate claim at best possible terms.

Aside to Irene, please assist to keep track/follow up on the matter.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Tel (65) 6389 6183  
Fax (65) 6224 7478  
Email: claimsdept@sg.cntaiping.com  
alfred.toh@sg.cntaiping.com  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, 19 March, 2019 5:56 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SJC7797D (OI : CTI - TBA) and SHB8916A (TP : LKK REF - CC3/CTI18003729/K1hb3 ) on 09.02.2018

Dear Irene,

We refer further to the below email.

Please find attached TP video footage which shows Insured vehicle swerved lane to avoid road works when the accident happened.

As such, liability is not to our Insured's favour.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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**From:** Evon Char <[evon.char@sg.cntaiping.com](mailto:evon.char@sg.cntaiping.com)>

**Sent:** Tuesday, 6 March 2018 12:40 PM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJC7797D (OI : CTI - TBA) and SHB8916A (TP : LKK REF - CC3/CTI18003729/K1hb3 ) on 09.02.2018

Dear Shu Pei,

We refer to your email of 27<sup>th</sup> February 2018.

We attached a copy of our Assignment Letter and SAS Report for your necessary action.

Kindly take note, the claim handler is Irene Tay 6389 6192

Regards,

**Evon Char**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd

3 Anson Road # 15-00

Springleaf Tower Singapore 079909

Co. Regn. No. 200208384E

DID: 6389 6116

Fax: 6224 7175

Email: [Evon.char@sg.cntaiping.com](mailto:Evon.char@sg.cntaiping.com)

[Claimsdept@sg.cntaiping.com](mailto:Claimsdept@sg.cntaiping.com)

Website : <http://www.sg.cntaiping.com>

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From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Tuesday, February 27, 2018 6:58 PM

To: Claims Dept of CTI

Cc: Irene Tay; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: Direct Settlement - Accident Involving SJC7797D (OI : CTI - TBA) and SHB8916A (TP : LKK REF - CC3/CTI18003729/K1hb3 ) on 09.02.2018

**WITHOUT PREJUDICE**

Dear Irene,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 8916A at M/s Premier Automotive Services Pte Ltd - Changi.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

To: Ms. Khoo Ching

## PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8916A/GS

**WITHOUT PREJUDICE**

9<sup>th</sup> March 2018

**(By Email Only)**

**Attn: The Motor Claims Department**

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Dear Sir/Madam

### **ACCIDENT INVOLVING SHB8916A & SJC7797D ALONG CLEMENCEAU AVE ON 09.02.18**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHB8916A, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SJC7797D at the material time of the accident with the driver of our client's vehicle, Mr Sng Yong Wee

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SJC7797D, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$	674.10 (Incl. GST)
(2) Loss of Rental - 3Days @\$89.69per day	\$	269.07
(3) Loss of Income – 3Days @\$100.00per day	\$	300.00
(4) GIA Search fee	\$	2.00
	<b>\$</b>	<b><u>1245.17</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHB8916A
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

## **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8916A/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: [gary.shi@premiertaxi.com](mailto:gary.shi@premiertaxi.com)

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 19 March, 2019 5:44 PM  
**To:** billyteocs@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Your Ref: SJC 7797D\_ACCIDENT INVOLVING SJC 7797D AND SHB 8916A ON 09/02/2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC3/CTI18003729/K1hb3**

19 MARCH 2019

**SPR REALTY PTE LTD**  
200 JALAN SULTAN  
#03-17 TEXTILE CENTRE  
SINGAPORE 199018  
ATTN: THE MANAGEMENT

**By Post and By Email**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJC 7797D AND SHB 8916A ON 09/02/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**WITHOUT PREJUDICE**

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

**Attn: The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB8916A AND SJC7797D ALONG CLEMENCEAU AVE  
ON 09.02.18**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHB8916A**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



\_\_\_\_\_  
Premier Taxis Pte Ltd  
Authorized Signatory

Date 17/12/18



This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCEN1756291700

Claim No : SMCLSD00836/C01/7

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$1,065.17

DOLLARS ONE THOUSAND SIXTY-FIVE AND SEVENTEEN CENTS ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB8916A

Insured Vehicle No. : SJC7797D

Date of Loss : 09/02/2018

Place of Accident : CLEMENCEAU AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SPR REALTY PTE LTD

Driver Name : TEO CHIA SHIANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Expense</del>	S\$	674.10
(3) Loss of Use/Rental/Earning	S\$	389.07
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
<b>TOTAL . . . . .</b>	<b>S\$</b>	<b>1,065.17</b>

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Claimant Name : \_\_\_\_\_

NRIC No : 2003049754

Signature : \_\_\_\_\_

Date : 06/01/2020



PREMIER TAXIS PTE LTD  
23 CHANGI SOUTH AVENUE 2 #03-02  
SINGAPORE 486443**TAX INVOICE**DATE 9-Mar-2018  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8916 A			\$ 630.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 630.00
GST @ 7%				\$ 44.10
GRAND TOTAL				\$ 674.10



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

## Premier Automotive Services Pte Ltd

23 Changi South Avenue 2

#04-02

Singapore 486443

GST: 200707743D ROC: 200707743D

Phone: (65) 6214 8880

Fax: (65) 6214 4498

## Tax Invoice



Date	Page
Dec 20, 2019	1
Invoice Number	
IV1912019581	

## Sold To:

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

## Ship To:

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

Shipment / DO No.	Order Date	Vehicle No.	Case ID	PO Number	Terms
SM1912025108		SHB8916A	TP/180209/SHB8916A		30D

S/N	Item Number	Description	Qty. Shp.	Unit Price	Total Discount	Total Amount
1	ICGST1	Cost of Repair (subject to GST)			0.00	630.00
2	ICGST2	Loss of Rental (subject to GST)			0.00	251.47
3	ICGIA	GIA Search Fee (subject to GST)			0.00	1.87
4	ICNGST	Misc Charges (not subject to GST)			0.00	120.00

## Comments:

Accident involving SJC7797D on 9/2/18

Authorised By:

Subtotal

1,003.34

Less discount

0.00

Total amount

1,003.34

GST 7%

61.83

Grand total

1,065.17



20 February 2018

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Sng Yong Wee of NRIC Number S7237276Z is a registered driver of SHB8916A. Sng Yong Wee is paying daily rental rate of \$89.69 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".

Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared By: SY

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com](http://www.premiertaxi.com)  
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

VEH NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

## CHECK IN / OUT VOUCHER

| | | | | | | |

DRIVER'S NAME <u>Tan Kee Huat</u>	
NRIC <u>S F33 090 6 I</u>	HANDPHONE <u>91914469</u>
TAXI REGN NO. <u>S H B 8916 A</u>	MAKE / MODEL <u>KO2</u>
DATE IN <u>26/2/18</u> TIME IN <u>11:30</u>	DATE OUT <u>28/2/18</u> TIME OUT <u>11:30</u>
KILOMETRES IN _____ FUEL IN _____	KILOMETRES OUT _____ FUEL OUT _____
<input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	<input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

## CHECK IN

Tan Kee Huat  
DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

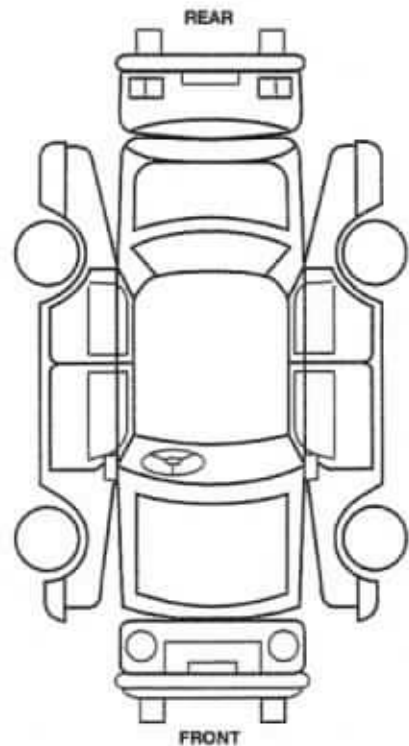
## CHECK OUT

Sng Yong Wae x  
DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<input checked="" type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <u>09/02/18 2245</u> <u>TP/W</u>



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**Third Party Insurer Enquiry**

Our Ref No: GR-18-023476

Date of Request: 12/02/2018

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date: 12/02/2018  
Enquiry By: GOH WEE DEK  
TP Vehicle No.: SJC7797D  
Accident Date: 09/02/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJC7797D	China Taiping Insurance (Singapore) Pte. Ltd.	28/08/2017-27/08/2018	6389 6111

Thank You,

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-023478

Date of Request: 12/02/2018

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 12/02/2018  
Enquiry By GOH WEE DEK  
TP Vehicle No. SJC7797D  
Accident Date 09/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque