



Surveyor: Kalvin

REF: \_\_\_\_\_

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workstop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SHB 8916A Yr Regn: 31 Mar 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: KIA Optima C.C. 1680

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 384269 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KNAH M 414155 K62184

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / OK / Jammed / Leaked / Burnt or

Brake: Inorder / OK / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / OK / Rim or

Tyre Size: F: 205/65 R16

R: 7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Maxx

Front Rear

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 9/2/12 D.O.I. 26/2/15

Survey held at Premis

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>2/3/18</u>	<u>Adjusted P/P \$67.13 / 3 hrs</u>
	<u>CT2</u>
	<u>CRWD: \$1,865.90 / 74%</u>

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format: \_\_\_\_\_

Copy for U.S.I. is \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech Insp (\$ \_\_\_\_\_)

☐ : Resurvey (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_ \$ + RS \_\_\_\_\_ \$

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18003729/K1hb3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 27-02-2018	
		Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJC 7797D	Veh. Inspected	SHB 8916A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/02/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	09/02/2018	Inspection Date	26/02/2018
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/CTI18003729/K1hb3

Date: 27.02.2018

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHB8916A**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26.02.2018 at the premises of M/s Premier Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,495.90
Revised Estimate Amount	: S\$	630.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:  
The vehicle sustained damages at the  
O/S Front portion



Comments/Present Status:  
Damages Consistent  
Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

Text size + -

**Enquire Transaction History****Transaction History Details**

Log Date/Time:	31 Mar 2014 / 09:51:03	Receipt No.:	AACCK001-AX239-140331-000010
Asset Type:	Vehicle	Transaction Amount:	\$71,161.00
Asset ID:	SHB8916A	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20140331095103860585		
Vehicle No.:	SHB8916A		
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)		
Vehicle Attachment 1:	Air-Con (Taxi)		
Vehicle Attachment 2:	-		
Vehicle Attachment 3:	-		
Vehicle Scheme:	Taxi (Company)		
First Registration Date:	31 Mar 2014		
Original Registration Date:	31 Mar 2014		
Vehicle Make:	KIA		
Vehicle Model:	OPTIMA 1.7(A) DIESEL		
Chassis No.:	KNAGM414ME5462144		
Engine No.:	D4FDDH308157		
Motor No.:	-		
Trailer Chassis No.:	-		
Propellant:	Diesel		
Passenger Capacity:	4		
Engine Capacity:	1685		
Power Rating:	-		
Unladen Weight:	1584		
Maximum Laden Weight:	2050		
Primary Color:	Silver		
Secondary Color:	-		
Manufacturing Year:	2013		
Open Market Value:	\$19,775.00		
Minimum PARF Benefit:	\$7,365.00		
PARF Eligibility:	Y		
No. of Transfer:	0		
Effective Ownership Date/Time:	31 Mar 2014 09:51:03		
COE No.:	2014033101001234W		
COE Expiry Date:	30 Mar 2022		
COE Bid Category:	-		
Actual OP/PQP Paid Amount:	\$58,745.00		
Lifespan Expiry Date:	30 Mar 2022		
Owner ID Type:	Company		

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02

SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

CTZ

12-Feb-18

## ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8916 A

1 pc	Front o/s wheel cover <i>X Rep</i>	\$	116.00
1 pc	Front o/s fender <i>X Rep</i>	\$	384.00
1 pc	Front o/s fender inner shield <i>X</i>	\$	120.00
1 pc	Front bumper <i>X Rep</i>	\$	531.00
1 pc	Front bumper emblem <i>X</i>	\$	44.00
1 pc	Front bumper o/s side retainer <i>X</i>	\$	16.00
		\$	1,211.00
Less 10%		\$	121.10
		\$	1,089.90

### S/NETT

1 set	Front o/s fender inner shield clips <i>X</i>	\$	28.00
1 set	Front bumper clips <i>X</i>	\$	48.00
1 pc	Front o/s fender sticker <i>X</i>	\$	30.00
Sundry		\$	<del>50.00</del> 20 -
To check wheel alignment		\$	<del>80.00</del> X
To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the same		\$	<del>650.00</del> 200 -
To putty and spray painting on front bumper, front o/s fender		\$	<del>500.00</del> 200 -
To apply rustproofing on the repaired and replaced panels		\$	<del>120.00</del> X
		\$	2,495.90

( ALL THE REPAIR COSTS ARE SUBJECTED TO GST )

2595.90

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

Ka hua (1000)  
26/2/18 13204  
30.11  
4/5  
After Repair

LKK Auto Care Centre will notify the Repairs of the following:	
• To receive, before and after, writing	
• To assist damaged parts during survey	
• Repairs are subject to examination	
• The parts survey is on "Without Prejudice" basis	
• No legal proceedings is started	
• Supermarket items must be surveyed and is subject to final approval from Insurance Company	
Acknowledged by Reparer	
Signature:	
Date:	

TEL: 65446676 / 65446689 FAX: 62141511  
CO. REG:200707743D GST REG:200707743D

(TZ

30.4.12  
4/3  
After Repair

[illegible]

## Shu Pei (LKKAUTO)

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**From:** Evon Char <evon.char@sg.cntaiping.com>  
**Sent:** Tuesday, 6 March 2018 12:40 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Irene Tay; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving SJC7797D (OI : CTI - TBA) and SHB8916A (TP : LKK REF - CC3/CTI18003729/K1hb3 ) on 09.02.2018  
**Attachments:** CharFY\_SNM18D00836C01-SJC7797D-LKKDirectSettlementAccidentLtr\_CLCR95.028.pdf; MCCA18021729-SJC7797D.pdf

Dear Shu Pei,

We refer to your email of 27<sup>th</sup> February 2018.

We attached a copy of our Assignment Letter and SAS Report for your necessary action.

Kindly take note, the claim handler is Irene Tay 6389 6192

Regards,

**Evon Char**

Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd  
3 Anson Road # 15-00  
Springleaf Tower Singapore 079909  
Co. Regn. No. 200208384E  
DID: 6389 6116  
Fax: 6224 7175  
Email: [Evon.char@sg.cntaiping.com](mailto:Evon.char@sg.cntaiping.com)  
[Claimsdept@sg.cntaiping.com](mailto:Claimsdept@sg.cntaiping.com)  
Website : <http://www.sg.cntaiping.com>

.....  
Disclaimer: This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorised disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.  
\*\*\*\*\*

**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Tuesday, February 27, 2018 6:58 PM  
**To:** Claims Dept of CTI  
**Cc:** Irene Tay; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)  
**Subject:** Direct Settlement - Accident Involving SJC7797D (OI : CTI - TBA) and SHB8916A (TP : LKK REF - CC3/CTI18003729/K1hb3 ) on 09.02.2018

**WITHOUT PREJUDICE**



Dear Irene,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 8916A at M/s Premier Automotive Services Pte Ltd - Changi.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平  
CHINA TAIPING

中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD

3 Raffles Road #10-00 Springleaf Tower Singapore 079909  
Tel: 6558 0111 Fax: 6222 1033  
Website: www.ctg.com.sg  
Co. Reg. No. 200008394E

Our Reference: **SNM18D00836/C01/7**

Date : **06 MARCH 2018**

via Ordinary & Registered Mail

**SPR REALTY PTE LTD  
200 JALAN SULTAN  
#03-17 TEXTILE CENTRE  
SINGAPORE 199018**

Dear Sir / Madam

**ACCIDENT INVOLVING SJC7797D AND SHB8916A ON 09 FEBRUARY 2018  
ALONG CLEMENCEAU AVE BEFORE TURNING RIGHT TO RIVER VALLEY ROAD**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHB8916A** , is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,  
Claims Department

*(This is a computer generated letter and no signature is required.)*

CC : LKK Auto Consultants Pte Ltd  
Attn : VIC  
Ref : TP : LKK REF - CC3/CT118003729/K1hb3  
Contact No : 6841 2096  
via Email : vicalpeh@lkkauto.com

CC : Agent - (AN0567A) - AUTOSHIELD PTE LTD

F01/LKKDS-2013

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 6 January 2020 3:39 PM  
**To:** Shafawati  
**Cc:** AccReport; Admin A  
**Subject:** RE: (Accept Offer): LOD / Accident involving SHB8916A & SJC7797D on 09.02.18 (China Taiping Case) LKK Ref: CC3/CTI18003729/K1hb3  
**Attachments:** CTI DV.pdf

Without Prejudice  
(save as to costs)

Dear Sirs/Mdm,

Thank you for the acceptance.

We attach herewith a copy of the DV.

Kindly send us (LKK) all the documents below for our necessary action: -

- Original LOD
- Original Final Repair Tax Invoice, Rental Agreement and Invoice
- Original Letter of Authorisation & hardcopy of the DV

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shafawati <[shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)>

**Sent:** Tuesday, 17 December 2019 2:52 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** (Accept Offer): LOD / Accident involving SHB8916A & SJC7797D on 09.02.18 (China Taiping Case) LKK Ref: CC3/CTI18003729/K1hb3

WITHOUT PREJUDICE

## Khanchna (LKK Auto)

**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 17 December 2019 2:43 PM  
**To:** Shafawati  
**Cc:** AccReport; Admin A  
**Subject:** RE: REMINDER: LOD / Accident involving SHB8916A & SJC7797D on 09.02.18 (China Taiping Case) LKK Ref: CC3/CT118003729/K1hb3

Tracking:	Recipient	Delivery
	Shafawati	
	AccReport	
	Admin A	
	shupeil@lkkauto.com	Delivered: 17/12/2019 2:44 PM
	olivialau@lkkauto.com	Delivered: 17/12/2019 2:44 PM
	Meikwan@lkkauto.com	Delivered: 17/12/2019 2:44 PM

**Without Prejudice  
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 674.10
2. Loss of Rental (3 days x \$ 89.69)	\$ 269.07
3. Loss of Income (3 days x \$40)	\$ 120.00
3. LTA Search	\$ 2.00
<b>Total</b>	<b>\$ 1,065.17</b>

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna | Case Handler**

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Khanchna (LKK Auto)

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**Subject:** FW: Re: Straddle Cases (Across LTA Groups)\_19826104\_12772442-Feedback Number : 20180308-0021Your Ref: SJC 7797D\_ACCIDENT INVOLVING SJC 7797D AND SHB 8916A ON 09/02/2018

**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 19 September 2019 12:06 PM  
**To:** billyteocs@gmail.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: Re: Straddle Cases (Across LTA Groups)\_19826104\_12772442-Feedback Number : 20180308-0021Your Ref: SJC 7797D\_ACCIDENT INVOLVING SJC 7797D AND SHB 8916A ON 09/02/2018

Dear Mr. Billy,

We refer to the above matter and our e-mail below.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Please let us know whether the traffic police had replied you and the outcome of the traffic police investigation to enable us to review the matter.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing by **30/09/2019**, and if we do not hear from you by then, we shall proceed with negotiation with Third Party claimant on the without prejudice basis at best terms to avoid the risk of litigation cost and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Billy Teo [<mailto:billyteocs@gmail.com>]  
**Sent:** Monday, 25 March, 2019 1:30 PM  
**To:** Vic (LKKAuto)  
**Subject:** Fwd: Re: Straddle Cases (Across LTA Groups)\_19826104\_12772442-Feedback Number : 20180308-0021Your Ref: SJC 7797D\_ACCIDENT INVOLVING SJC 7797D AND SHB 8916A ON 09/02/2018

Do noted

Traffic is at standstill and vehicle is already halfway in the diverted slip road . If vehicle is already in . Why should the taxi still charge in at a stationary position . I am also caught unaware.  
If this the judgement given . I have no trust in any verdicts or judgement

----- Forwarded message -----

From: LTA Service <[feedback@lta.gov.sg](mailto:feedback@lta.gov.sg)>

Date: Thu, Apr 12, 2018, 4:42 PM

Subject: RE:Re: Straddle Cases (Across LTA Groups)\_19826104\_12772442-Feedback Number : 20180308-0021

To: <[billyteocs@gmail.com](mailto:billyteocs@gmail.com)>

Cc: <[SPF\\_TP\\_Feedback@spf.gov.sg](mailto:SPF_TP_Feedback@spf.gov.sg)>

Our Ref: LTA/QSMO/SQSS/SQ/F20.000.000/1063965

Date : 12-Apr-2018

Tel : 62957735

Fax : 6396 1192

Dear Mr Teo

**Re: Straddle Cases (Across LTA Groups)\_19826104\_12772442  
Feedback Number 20180308-0021**

We received your email of 8 March 2018.

You may wish to note that it is the Traffic Police (TP) that oversees driver education, as well as regulates motorists' driving behaviour and enforces traffic violations against drivers who do not observe road traffic rules. We will keep the TP in the loop on your request to educate motorists to deter an unhealthy road culture.

We thank you for writing in.

Yours sincerely

Christie L (Ms)  
Principal Executive  
Service Quality Division

*Walk, Cycle, Ride Message: Downtown Line 3 (DTL3) complements the East-West Line by connecting commuters in the east seamlessly to the downtown and north-west regions of Singapore. About 60% of journeys involving DTL3 are shortened by up to 10 minutes, while 20% are shortened by more than 10 minutes. For example, a commuter living in Tampines East who uses the DTL regularly can potentially save about four hours a week. For more information, click [here](#).*

#### SENDER'S DETAILS

Sender's Name : Billy Teo  
Email Address : [billyteocs@gmail.com](mailto:billyteocs@gmail.com)  
Feedback Date : 8 March 2018

---

From : Billy Teo  
To : [FEEDBACK@lta.gov.sg](mailto:FEEDBACK@lta.gov.sg)  
cc :  
Bcc :  
Sent On : Thu Mar 08 01:41:07 SGT 2018  
Subject : Re: Straddle Cases (Across LTA Groups)\_19826104\_12772442  
Body :

In regard to the pothole that divert the lane.  
The outer right lane is to turn right  
Thrus the right lane was divert by cones to keep left .  
There was a traffic hold out and cars on the outer left do not give way.  
I am filtering to the left. Traffic have come to a standstill . I have signal my intention. I have filter out halfway into the lane. I can see the taxi not moving and i already in front filtering out. Thrus after I cannot see the taxi who do not want to give way and accelerate which cause a accident.  
This does not help in the insurance claims excess of \$1500 i have to incurred . The taxi fairly know how to play the game of insurance claims.  
I hope the authority will look into the culture of safe driving and courtesy on the roads as we are all share users.  
I have incurred 12 demerits previously due to motorists not wanting to give way . I have passengers witnesses to vouch for it. Despite all this  
Facing the blunt of the law and monetary losses is all on my side.  
I am only earning a decent living of 3 meals.  
Can the authorities work together to deter a unhealthy road culture .?  
Attached are photos of the night at clark quay.  
Do noted of car placement and traffic condition standstill and insurance liabilities should not be on me  
Do think for the driver who have a clean records for many years and suffer the blunt due to it  
Your sincerely  
Billy teo

On Mar 7, 2018 4:13 PM, "LTA Service" <[feedback@lta.gov.sg](mailto:feedback@lta.gov.sg)<<mailto:feedback@lta.gov.sg>>> wrote:

Our Ref: LTA/QSMO/SQSS/SQ/F20.000.000/1044351  
Date : 7-Mar-2018  
Tel : 62957735  
Fax : 6396 1192

Dear Mr Teo

Straddle Cases (Across LTA Groups)\_19826104\_12772442  
Feedback Number 20180212-0190

We refer to your call made to our call centre on 10 February 2018.

We note your feedback made on the ongoing works at Clemenceau Avenue before the right turn into River Valley Road junction heading towards Clarke Quay MRT. Our contractor was doing some works to rectify a pothole on 9th February 2018. The necessary precautions to close the lane and other safety measures were in place during the patching work.

You had also mentioned that there were some road works along Pasir Ris Drive 1 and that the barriers exceeded the safety line and encroached on to the 2nd lane. We have advised our contractor to adjust the barriers to contain within

the affected lane and not to encroach on to the adjacent lane.

Finally, we had replied to the last appeal you made on 6 January 2018. With regard to your views on receiving a rejection response to your appeal, please note that we do not consider appeal over the telephone. You may wish to resend your re-appeal for re-assessment.

Thank you for allowing us to clarify.

Yours sincerely

Christie L (Ms)  
Principal Executive  
Service Quality Division

Walk, Cycle, Ride Message: To cater to an aging population, LTA has introduced the Silver Zone programme. It involves the installation of senior-friendly road safety features, which remind motorists to slow down and look out for pedestrians, as well as urge senior pedestrians to exercise greater care when crossing the road. Such an initiative is welcomed by the residents as it improves road safety in the area. For more information, click [here.<https://www.lta.gov.sg/content/ltaweb/en/roads-and-motoring/projects/road-and-commuter-facilities/silver-zones.html>](https://www.lta.gov.sg/content/ltaweb/en/roads-and-motoring/projects/road-and-commuter-facilities/silver-zones.html)

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as it may be an offence under the Official Secrets Act.

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## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 25 March, 2019 10:24 AM  
**To:** Billy Teo  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Your Ref: SJC 7797D\_ACCIDENT INVOLVING SJC 7797D AND SHB 8916A ON 09/02/2018

Dear Sir,

We refer to your below email.

Please be informed that our principal M/s China Taiping Insurance (Singapore) Pte Ltd had further reviewed that evidence provided by the claimant, and is also of the view that the matter is not to our favour.

As such, we were instructed to settle the third party claim at best possible terms to avoid extra cost.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Billy Teo [<mailto:billyteocs@gmail.com>]  
**Sent:** Wednesday, 20 March, 2019 11:35 AM  
**To:** Vic (LKKAUTO)  
**Subject:** Re: Your Ref: SJC 7797D\_ACCIDENT INVOLVING SJC 7797D AND SHB 8916A ON 09/02/2018

They did not make any claims, from what i know is the car is due to scrap. Rental only keen on profits and not insurance whether liabilities fall on which side.

Those who will take this case is only 100percent.

On Wed, 20 Mar 2019, 09:03 Vic (LKKAUTO), <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Dear Sir,

We refer to your below email and the contents were noted.

We noticed on your accident report that you are also making a claim against the insurer of the taxi. Please advise the status of your claim from your repairer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Billy Teo [<mailto:billyteocs@gmail.com>]

**Sent:** Wednesday, 20 March, 2019 1:16 AM

**To:** Vic (LKKAuto)

**Subject:** Re: Your Ref: SJC 7797D\_ACCIDENT INVOLVING SJC 7797D AND SHB 8916A ON 09/02/2018

I understand the rules in regards to this. For your information there are road work carry out that explain the slip road diverting out to the next available lane. There are no traffic controller and it is locate at Clark Quay. Traffic is at a standstill and the front car have move leaving a gap which my vehicle proceed.. The car have already half exiting and there no reason why the taxi should acceleration. He should give way. If it a slow down situation, I would say he is gracious and I am wrong to exit.

I want to know the authority that govern all this claims.

Do update me.

All these I have written to Ita too

Your sincerity

Billy teo

On Tue, 19 Mar 2019, 17:44 Vic (LKKAuto), <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

**Our Ref: CC3/CTI18003729/K1hb3**

19 MARCH 2019

**SPR REALTY PTE LTD**

**By Post and By Email**

200 JALAN SULTAN

#03-17 TEXTILE CENTRE

SINGAPORE 199018

ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING SJC 7797D AND SHB 8916A ON 09/02/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC3/CTI18003729/K1hb3**

19 MARCH 2019

**SPR REALTY PTE LTD**  
200 JALAN SULTAN  
#03-17 TEXTILE CENTRE  
SINGAPORE 199018  
ATTN: THE MANAGEMENT

**By Post and By Email**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJC 7797D AND SHB 8916A ON 09/02/2018**

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Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,



Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*  
[billyteocs@gmail.com](mailto:billyteocs@gmail.com)  
*(Email)*



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18003729/K1ka3n2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 10-01-2020		
		Code : CTI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJC 7797D	Veh. Inspected	SHB 8916A	
Policy No.	DMHCSN1756201700	Coverage (\$)	0.00	
Claim No.	SNM18D00836/C01/7	Excess (\$)	0.00	
Assign From		Assign Date	26/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	KIA OPTIMA	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	KNAGM414ME5462144	Colour	SILVER	
Odometer	384269	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/65 R16	MAXXIS	7 mm	
L/H Front Tyre	205/65 R16	MAXXIS	7 mm	
R/H Rear Tyre	205/65 R16	MAXXIS	7 mm	
L/H Rear Tyre	205/65 R16	MAXXIS	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	09/02/2018	Inspection Date	26/02/2018	
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 8916A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT O/S WHEEL COVER	TO REPAIR SEE LABOUR	116.00	-
1	FRONT O/S FENDER	TO REPAIR SEE LABOUR	384.00	-
1	FRONT O/S FENDER INNER SHIELD	SERVICEABLE	120.00	-
1	FRONT BUMPER	TO REPAIR SEE LABOUR	531.00	-
1	FRONT BUMPER EMBLEM	NOT NECESSARY	44.00	-
1	FRONT BUMPER O/S SIDE RETAINER	SERVICEABLE	16.00	-
	LESS 10% DISCOUNT		-121.10	-
			1,089.90	-
<b>SPECIAL NETT ITEMS</b>				
1	SET FRONT O/S FENDER INNER SHIELD CLIPS (SN)	NOT NECESSARY	28.00	-
1	SET FRONT BUMPER CLIPS (SN)	NOT NECESSARY	48.00	-
1	FRONT O/S FENDER STICKER (SN)	NOT NECESSARY	30.00	-
1	SUNDRY (SN)	NECESSARY	50.00	20.00
			156.00	20.00
<b>LABOUR</b>				
	TO CHECK WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS.INCLUDING KNOCK-OUT ,STRAIGHTEN ,REPAIR,RESHAPE AND ADJUST OF THE SAME.INCLUSIVE OF THE REPAIR OF FRONT O/S WHEEL COVER,FRONT O/S FENDER AND FRONT BUMPER.		650.00	200.00
	TO PUTTY AND SPRAY PAINTING ON FRONT BUMPER ,FRONT O/S FENDER .		500.00	410.00
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.	NOT NECESSARY	120.00	-
			1,350.00	610.00
<b>GRAND TOTAL</b>			<b>2,595.90</b>	<b>630.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>630.00</b>

Report Ref No. CC3/CT118003729/K1ka3n2



Report Ref No. CC3/CT118003729/K1ka3n2

A stylized handwritten signature in black ink.

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

A stylized handwritten signature in black ink.

HO LEONG CHUAN

Automotive Assessor

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