

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 25 March, 2019 10:17 AM
To: Vic (LKKAUTO); admin@lbs-auto.com
Cc: Irene Tay; Alfred Toh; Chee So Chow; mgt@autosshield.com.sg; billyteocs@gmail.com
Subject: Direct Settlement - Accident Involving SJC7797D (OI: SNM18D00836C02/7) and SHB8916A (TP : LKK REF - CC3/CTI18003729/K1hb3) on 09.02.2018
Attachments: SHB8916A - Scene video.avi; Email to OI dd 190319.pdf; LETTER TO OI.pdf

LKK REF - CC3/CTI18003729/K1hb3
CTI REF – SNM18D00836C02/7 (SJC7797D)
Section II Excess applicable: \$1,500.00

Dear Vic

We refer to your email of 19 March 2019 pertaining to the above matter.

Please proceed to negotiate claim at best possible terms.

Aside to Irene, please assist to keep track/follow up on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 19 March, 2019 5:56 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJC7797D (OI : CTI - TBA) and SHB8916A (TP : LKK REF - CC3/CTI18003729/K1hb3) on 09.02.2018

Dear Irene,

We refer further to the below email.

Please find attached TP video footage which shows Insured vehicle swerved lane to avoid road works when the accident happened.

As such, liability is not to our Insured's favour.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Evon Char <evon.char@sg.cntaiping.com>

Sent: Tuesday, 6 March 2018 12:40 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJC7797D (OI : CTI - TBA) and SHB8916A (TP : LKK REF - CC3/CTI18003729/K1hb3) on 09.02.2018

Dear Shu Pei,

We refer to your email of 27th February 2018.

We attached a copy of our Assignment Letter and SAS Report for your necessary action.

Kindly take note, the claim handler is Irene Tay 6389 6192

Regards,

Evon Char

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd

3 Anson Road # 15-00

Springleaf Tower Singapore 079909

Co. Regn, No. 200208384E

DID: 6389 6116

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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, February 27, 2018 6:58 PM

To: Claims Dept of CTI

Cc: Irene Tay; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)

Subject: Direct Settlement - Accident Involving SJC7797D (OI : CTI - TBA) and SHB8916A (TP : LKK REF - CC3/CTI18003729/K1hb3) on 09.02.2018

WITHOUT PREJUDICE

Dear Irene,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 8916A at M/s Premier Automotive Services Pte Ltd - Changi.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)