

ASS. REC. BY:

REF:

CS/CTI18003728/Kgd302

Special Instruction:

Surveyor:  
Memmen

Kenneth

ASSIGNMENT (Office)

From (Person):

Adeline Chng

of

CTI

Date/Time:

26/2/18 4:38pm

Estimated Cost:

Bill to:

① TP/WS/TP RES / OD RES / EVA / INV / MV7CS

To Inspect Vehicle No:

SGR 34124

Insured:

at Workshop m/s

Chong Hoe Motor

Tel:

6 481 2001

of

No. 10 AMK Ind. Park 2A #01-104

Policy No:

DMPCS N3005161801

Claim No:

SNM181501004C01

Sum Insured:

Excess:

\$1,000.00

Make of Veh:

(Client's Record)

D.O.A.

20/02/2018

CA

REV

/ REP. / REV 24 HRS

Date/Time:

9:55am 02/2/18

Person Contacted:

Dorilyn

H.O.D. Endorsement:

Vehicle

① IN/OUT

Date/Time	Action/Instruction
	(✓) Estimate Check whether economical to repair
28/2/18 @	SGR 34124 - NA / LIP11015375/WI D.O.A. 2/8/2011
01/3/18	3:49pm revert to Adeline Chng via Memmen.
	Submit Extensive Total Loss report.

ASS. REC. BY:

REF: CTZ1

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

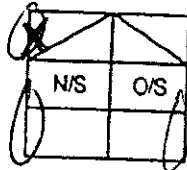
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \$25k

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SGR 34124 Yr Regn: 02 07

Type: M.Cár / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Toyota C.C. 14PZ

Colour: M. Green A/C: Insured / Std / NI / NA

Sp. Reading: \_\_\_\_\_ T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: MK053144 420 4216820

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/50R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front

R/Bal. 3 mm

L/Bal. 3 mm

D.O.A. 20/2/18

Survey held at \_\_\_\_\_

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

N/S 14, N/S Rear &amp; O/S Rec

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

28/2 Pm pass to Customer  
TILoss.

RECEIVED 2018

Date/Time, File Pass to?

11/03/18

Prell. Report

Final Report

Date/Time, File Return to?

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech Invs (\$)☐ Weekend (\$)

S - RS SI

Photos

Others

Report Format: TL-E

Lump Sum / I.B.I. (\$)

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI18003728/Kqd3

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 27-02-2018



Code : CTI

## 1. Policy Particulars - OWN DAMAGE

Insured Veh.		Veh. Inspected	SGR 3412Y
Policy No.	DMPCSN3005161801	Coverage (\$)	0.00
Claim No.	SNM18D01004C01	Excess (\$)	1,000.00
Assign From	MERIM EN (ADELINE CHNG)	Assign Date	27/02/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	20/02/2018	Inspection Date	27/02/2018
Survey held at	CHENG HOE MOTOR SERVICE 10 ANG MO KIO IND PARK 2A #01-04 ANG MO KIO AUTOPOINT . SINGAPORE 568047		

## 5a. Remarks

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# Survey Department Check List (Case Handler)

Reference No. 19/CT118013728/KGD3  
Policy Type: OD / TP / TP RES / TL / EVA

SEA 34124

Case Handler

Typist

**Admin** ( Nivitha ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

## (1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Surveyor** ( Keeneth ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## (2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
-------------------------------------	--------------------------	--------------------------	--------------------------

## (3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## (4) System - (Views/Merimen)

- C Resurvey photo Uploaded

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
--------------------------	--------------------------	--------------------------	--------------------------

Check By:

[Signature]

Case Handler

Date

21/5/18

\*C: Critical \*N: Non-Critical

21/05/2014

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Final Rpt	Adj Submitted	Final Auth'd	Status
Main	22 Feb 2018 <a href="#">Sendback Est</a>	22 Feb 2018 17:14 <b>\$55.00</b>	26 Feb 2018 16:38 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	TEE GUAN HOCK, ID: S8385864H, Tel: +6585000086		
Vehicle Reg. No.:	SGR3412Y	Date of Loss:	20/02/2018 22:00 - :59
Claim Type:	OD / SNM18D01004C01	Policy/Cover Note No.:	DMPCSN3005161801 (Comprehensive) Coverage: 06/02/2018 - 05/02/2019
		Excess:	S\$1,000.00
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Adeline Chng Pei Wen]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 07/03/2018]		
Driver/Custodian:	TEE GUAN HOCK (34 / Male), NRIC: S8385864H, Tel: +6585000086		
Adj Asg. Remarks:	-SURVEY REVERT & CHECK WHETHER ECONOMICAL TO REPAIR.		

### ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Note: This document has not been finalised.**  
**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Adeline Chng Pei Wen

Date: 28 Feb 2018

**Preliminary Advice**

Vehicle No	: SGR3412Y	Accident Date	: 20/02/2018
Make	: TOYOTA VIOS	Policy No.	: DMPCSN3005161801
Assignment Date	: 26/02/2018	Excess	: S\$1,000.00
Date of Inspection	: 27/02/2018	Est. Duration of Repair	: 0.00
Inspection At	: CHENG HOE MOTOR PTE LTD (YISHUN) BLK 1019 #01-374/382, YISHUN INDUSTRIAL PARK A SINGAPORE 768761		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front, rear & o/s rear portion and parts claimed are consistent to the accident. The undercarriage and body structure affected due to collision.

Repairer's Estimate (Gross)	:S\$	TOTAL LOSS
Revised Amount	:S\$	TOTAL LOSS
Check Items (Estimated)	:S\$	
Total	:S\$	
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	25,000.00
COE / PARF Rebate	:S\$	19,972.00
Salvage Value	:S\$	
Margin for Repair	:S\$	5,028.00

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( X ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Enquire PARF/COE Rebate for Registered Vehicle

## Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 5864H

## Vehicle Details

Vehicle No.: SGR3412Y

Vehicle to be Exported: Yes

Intended De-registration  
Date: 21 Feb 2018

Vehicle Make: TOYOTA

Vehicle Model: VIOS 1.5E A

Primary Colour: Silver

Manufacturing Year: 2006

Engine No.: 1NZX517537

Chassis No.: MR053HY4204216820

Maximum Power Output: 80.0 kW (107 bhp)

Open Market Value: \$12,237.00

Original Registration Date: 06 Feb 2007

First Registration Date: 06 Feb 2007

Transfer Count: 1

Actual ARF Paid: \$13,461.00

## Intended PARF Rebate Details

PARF Eligibility: Forfeited

PARF Eligibility Expiry  
Date: -

PARF Rebate Amount: \$0.00

## Intended COE Rebate Details

COE Expiry Date: 31 Jan 2022

COE Category: A - Car (1600cc &amp; below)

COE Period(Years): 5

PQP Paid: \$25,323.00

COE Rebate Amount: \$19,972.00

**Total Rebate Amount: \$19,972.00**

## Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 21 Feb 2018

OK

**Best Car Repair Workshops in Singapore**

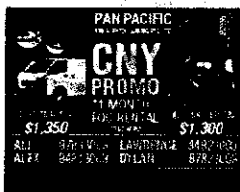
Browse more than 3,000 car workshops in Singapore.  
You can read customers' reviews & ratings on their services too.

Toyota Vios  Price Range  Depreciation  > 10 year  Vehicle Type   [Advanced Search](#)

Home » [Used Cars](#) » [Efizzig Motor Traders](#) » [Toyota Vios 1.5A E \(COE till 02/2022\)](#)

**Tools & Tips**

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[Car Selling](#)  
[Car Aftermarket](#)  
[Car Ownership](#)  
[On The Move](#)  
[Lifestyle](#)

**Commercial Vehicle**

\$679

-73% -67%

-55% -71%

-40%

-68%

**Toyota Vios 1.5A E (COE till 02/2022)**

[Overview](#) [Financial](#) [Accessories](#) [Similar](#) [Research](#) [Photos](#) [Map](#)

[Add to Shortlist](#) [Add to Compare](#) [Add a Note](#) [Report Error](#) [More Actions](#) [Share](#)

**Car Details**

<b>Price</b>	<b>\$24,500</b>
<b>Depreciation</b>	\$6,100 /yr
<b>Reg Date</b>	27-Feb-2007 (4yrs 5days COE left)
<b>Manufactured</b>	2006
<b>Mileage</b>	-
<b>Transmission</b>	Auto
<b>Engine Cap</b>	1,497 cc
<b>Road Tax</b>	\$752 /yr
<b>Power</b>	80.0 kW (107 bhp) View specs of the Toyota Vios (2003-2007)
<b>Curb Weight</b>	1,020 kg
<b>Features</b>	1.5L VVT-i 16 Valves Inline DOHC Engine, 5 Speed Auto Transmission, ABS, EBD, Dual SRS Airbags, Fuel Efficiency Of 15km/L.
<b>Accessories</b>	Leather Seats, Sports Rims, Factory Audio System, Reverse Sensors, Superb Conditions, Boot Spoiler
<b>Description</b>	\$4k All In Driveaway. No Financial Strain As We Provide In House Loans And Other Financial Services To Meet Your Needs. Attractive Insurance Rates To Cater For All Drivers. Call Us Or Even Better, Come On Down Now And See The Real Thing To Decide For Yourself. No Regrets.
<b>COE</b>	\$25,197
<b>OMV</b>	\$12,237
<b>ARF</b>	\$1,764
<b>Dereg Value</b>	\$20,240 as of today (change)
<b>No. of Owners</b>	2
<b>Type of Veh</b>	Mid-Sized Sedan
<b>Category</b>	COE Car
<b>Availability</b>	Available

[Add to Shortlist](#) [Add to Compare](#) [Add a Note](#)

Posted on: 21-Feb-2018 | Last Updated on: 21-Feb-2018

Tags: Toyota Vios, 2007 Toyota Vios, Toyota, Vios, Used Toyota

**Upfront Payment**

\* more Financial info

<b>Transfer Fee</b>	\$25	
<b>Down Payment</b>	\$7,350 (change)	Maximum 70% Loan
<b>1st Instalment</b>	\$411	
<b>Total Upfront Payment</b>	<b>\$7,786</b> (excluding insurance)	

Estimates based on 70% loan at 3.75% interest rate. Check with seller for exact figure.

**Items for Toyota Vios**

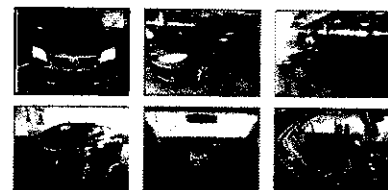
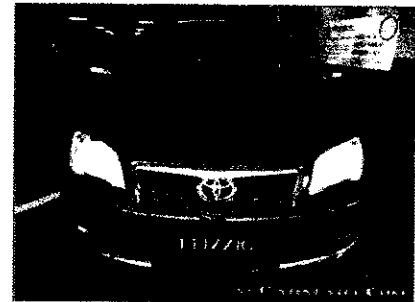
\* View All



Customized Car  
Leather Seats Cover  
**\$380**



Rearview Mirror  
**\$180**

**Seller Information**

<b>Company</b>	<b>Efizzig Motor Traders</b> * dealer's pricelist * 18 vehs sold   10 vehs available	
<b>Address</b>	50 East Coast Road #01-45 Search cars nearby this location	
<b>Location</b>	Roxy Square	
<b>Office No</b>	64472636	
<b>Contact Person(s)</b>	Jack Lim	83333038
	Muhd Faisal	96876659
	Kit	91088810
	Andra Ho	92316161

**Useful Services**

Make sure of this car condition  
with STA Evaluation.

**Vehicle Evaluation**

Find out the market value for your car.  
Get a free Car Valuation.

**Free Valuation**

[Compare](#)



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/02/2018 16:31
Date Of Accident	20/02/2018 23:50
Exact Location Of Accident	JALAN JEMALUANG (MSIA)
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGR3412Y
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TEE GUAN HOCK
NRIC No	S8385864H
Email Address	BRYAN.TEE88@GMAIL.COM
Mobile Phone No	(LOCAL) +65-85000086
Alternative Phone No	OTHERS-85000086

### Vehicle Particulars

Manufacturer	TOYOTA
Model	VIOS-1.5 E (A)
Exact Purpose for which vehicle was being used at time of accident	ON THE WAY BACK TO SINGAPORE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3005161801
Cover Note Number	06/02/2018 - 05/02/2019

### Driver

Name of Driver	TEE GUAN HOCK
NRIC No	S8385864H
Date Of Birth	24/07/1983
Occupation	INDOOR
Date Of Driving Pass	08/12/2007
Driving Experience	10 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85000086
Fax Number	
Contact Number	OTHERS-85000086
Email Address	BRYAN.TEE88@GMAIL.COM

**SKETCH PLAN**

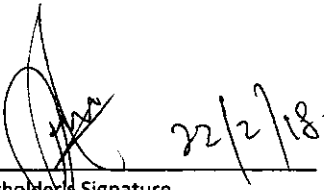
VEHICLE NO.: SGR3412Y  
INSURER : China  
DATE & TIME: 20/02/18 @ 2350

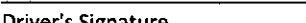
**IMPORTANT NOTICE**

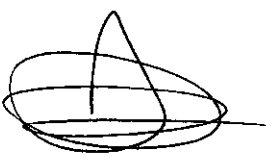
1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: Dorlyn (AMK)  
NRIC/FIN No.: 22/02/18



**SINGAPORE  
POLICE FORCE**



T/20180221/7014

1 of 3

Police Station Of Origin:  
Traffic Police Division HQ  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

Report No. T/20180221/7014

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 21/02/2018 16:46		Vide Report No.:		Station Diary No.:	
Name of Informant: TEE GUAN HOCK		Address: APT BLK 414B FERNVALE LINK #14-02 SINGAPORE 792414			
ID Type / ID No.: NRIC NO / S8385864H		Contact No.: Home/Office: Mobile: 85000086			
Nationality: MALAYSIAN		Email: Bryan.tee88@gmail.com			
Sex: Male	Age: 34	Date of Birth: 24/07/1983	Type of Informant: Driver		
Race: Chinese		Language: English		Institution / School Name:	
Occupation: SERVICE ENGINEER		Driving Licence Information: Class: 2B,2A,2,3 Date of Expiry:			

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 20/02/2018 23:50	Type of Location: Bend
Location:  Jalan Jemaluang near Ulu sungai sedili besar				
Weather: Midnight		Road Surface: Uneven		Road Speed Limit: 70 Km/h
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: No Traffic
Type of Collision: Moving Vehicle Against - Animal				Anyone conveyed by ambulance: No

SGR3412Y	Car	TOYOTA	vios	Blue	Seriously Damaged	2
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SGR3412Y	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.	DMPCSN30051618 01	06/02/2018	05/02/2019
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**SINGAPORE  
POLICE FORCE**



T/20180221/7014

Police Station Of Origin:  
Traffic Police Division HQ  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

3 of 3

Report No. T/20180221/7014

**CONTINUATION OF REPORT**

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:  
Not applicable

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:

Signature Of Informant:  
The identity of the person making this report has  
been authenticated by SingPass. No signature is  
required.

Date/Time:  
21/02/2018 16:46

Classification Of Case:

Authentication Stamp  
NP168

**CHENG HOE MOTOR PTE LTD**

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel: 67556142 Fax: 67557719

Email: chmotor@singnet.com.sg

INSURER: China Taiping Insurance (Singapore) Pte. Ltd. (HQ)

**PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD/CHINA
Policy No:	DMPCSN3005161801	Date of Loss:	20/02/2018
Vehicle Reg. No.:	SGR3412Y	Driveable?	
Driver Age/Info:	34 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TEE GUAN HOCK	Contact No:	+6585000086
Driver:	TEE GUAN HOCK		
Make/Model:	TOYOTA VIOS, 1.5 E (A)	Vehicle Reg. Date:	06/02/2007
Vehicle Colour:	SILVER		
Engine No:	1NZX517537	Chassis No:	MR053HY4204216820
Odometer:	0 KM		
Paint Type:			
Total Loss?	YES		
Est. Duration of Repair (day)	0		
Description of Accident/Loss	REFER TO GIA REPORT		
Remarks:	VEHICLE TOW FROM SCENE BACK TO OWNER HOME ON 21/02/2018 AND OWNER CALLED US ON 21/02/2018 AROUND 4PLUS TO TOW TO OUR ANG MO KIO WORKSHOP.		
Present Location:	CHENG HOE MOTOR PTE LTD (AMK)		

LKK Auto Centre  
the Repairs  
• To remove the  
• To do the  
• To do the  
• To do the  
• To do the  
• To do the  
• To do the

Not Authorize  
7/6/08

**COST OF CLAIMS**

	Amount
Parts	0.00
Miscellaneous Items	0.00
Labour	55.00
Paintwork Labour	0.00
Towing	0.00
<b>Calculated Gross Total (\$\$)</b>	<b>55.00</b>
<b>- Excess (\$\$)</b>	<b>1,000.00</b>
<b>(\$\$)</b>	<b>-945.00</b>
<b>+ GST 7.00% (\$\$)</b>	<b>-66.15</b>
<b>Nett Amount (\$\$)</b>	<b>-1,011.15</b>

This claim is handled by: DORLYN LI YAZHU

**Reference**

**Part Source:** MRM-SG      **Version:** 1.0 (Last Synchronised: 22 Feb 2018)  
**Parts:** 143      **TOYOTA VIOS 1.5 E (A)** (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's      (Price-denominated Standard List)  
**Print Code:** **Cheng Hoe Motor Pte Ltd/SGR3412Y/22/02/2018 17:14**  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

**There are no new parts selected.**

Cheng Hoe Motor Pte Ltd/SGR3412Y/22/02/2018 17:14. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

**Estimates on Miscellaneous Items**

**There are no new miscellaneous items selected.**

**Estimates on Labour**

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	Towing (from owners home to Ang Mo Kio workshop)	New	55.00
<b>Gross Labour Cost (\$\$)</b>			<b>55.00</b>

Cheng Hoe Motor Pte Ltd/SGR3412Y/22/02/2018 17:14. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

**< END OF ESTIMATES >**

張建福 (機件) 拖車服務  
TEO KIAN HOCK (CHEE CHEN) TOWING SERVICES

Mailing Address: 40 Cactus Road, Singapore 809597

Tel: 6858 4067 Fax: 6854 0407

廿四小時服務 24 HOURS SERVICE

Reg. No. 413736/00L

CASH SALE / WORK ORDER

No. 18760

Date: 21/2/2018

寶號  
Messrs: cheng ho Ang mo kio # 01-04  
車號  
Vehicle No: SGR 3412 Y 車型  
Model No: Toyota Vios  
由 414B fernvale link 到 cheng ho Auto point  
時間 (日/夜)  
Time (day/night): Auto point \* car park lot no. 280  
其他  
Others: basement car park level 1  
CASH \$: 55/- CHEQUE:

經手人  
Authorised by: Amy 收貨人  
Received by:

注意: 本公司對所拖之車輛, 在進行中如有任何損失或破壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Feb 2018 <a href="#">Sendback Est</a>	22 Feb 2018 17:14 <b>S\$55.00</b>	26 Feb 2018 16:38 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS

Insured:	TEE GUAN HOCK, ID: S8385864H, Tel: +6585000086		
Vehicle Reg. No.:	SGR3412Y	Date of Loss:	20/02/2018 22:00 - :59
Claim Type:	OD / SNM18D01004C01	Policy/Cover Note No.:	DMPCSN3005161801 (Comprehensive) Coverage: 06/02/2018 - 05/02/2019
		Excess:	S\$1,000.00
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by <b>Adeline Chng Pei Wen</b> ]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 07/03/2018]		
Driver/Custodian:	TEE GUAN HOCK (34 / Male), NRIC: S8385864H, Tel: +6585000086		
Adj Asg. Remarks:	-SURVEY REVERT & CHECK WHETHER ECONOMICAL TO REPAIR.		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- CHINA\_TAIPIING (28/02/2018): Alert - Adj Mandate Maintained - SGR3412Y - Claim Handler: Adeline Chng Pei Wen

### ALL ASSOCIATED TASKS ☐

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





## Claim Documents

SGR3412Y (SNM18D01004C01)

OD
































Feb 20 2018 10:00PM

[TEE GUAN HOCK]

Cheng Hoe Motor Pte Ltd

[Upload Documents](#) [Upload Photos](#) [Compose New Letter](#)

**View** [View in Browser](#) ▼

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	22/02/18 17:14	Repairer Estimates	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/02/18 15:49	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)	Thumbnail	Print
1	22/02/18 17:14	SCENE PHOTO	 Load JPG	<input checked="" type="checkbox"/>
2	22/02/18 17:14	SCENE PHOTO	 Load JPG	<input checked="" type="checkbox"/>
3	22/02/18 17:14	SCENE PHOTO	 Load JPG	<input checked="" type="checkbox"/>
4	22/02/18 17:14	SCENE PHOTO	 Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
2	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
3	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
4	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
5	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
6	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
7	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
8	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
9	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
10	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
11	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
12	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
13	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
14	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
15	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
16	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
17	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
18	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
19	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
20	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
21	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
22	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
23	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>
24	28/02/18 15:27	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
25	28/02/18 15:27	General View	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page ▾		
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)		Thumbnail	Print
1	22/02/18 17:12	GIA REPORT		Load PDF	
2	22/02/18 17:12	IC & DL		Load JPG	
3	22/02/18 17:12	INS CERT		Load JPG	
4	22/02/18 17:12	TOWING BILL		Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☒ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT**

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road, #16-00 Springleaf Tower  
Singapore 079909

**Our File No:** CS/CTI18003728/KQD3E2**Date:** 01/03/2018**REFERENCE**

Insured/Claimant: TEE GUAN HOCK Policy No: DMPCSN3005161801  
Date of Loss: 20/02/2018 Nature of Claim: OD Claim No: SNM18D01004C01

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

Reg No: **SGR3412Y**  
Make & Model: TOYOTA VIOS, 1.5 E (A) Engine No: 1NZX517537  
Reg. Date: 06/02/2007 (Man. Year: 2006) Chassis No: MR053HY4204216820  
Colour: Metallic Green Odometer: 0 km  
Engine Capacity: 1497 cc  
Market Value/New Car Price: S\$25,000.00  
Sum Insured (\$\$): **Market Value/New Car Price**

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

**CONDITION OF TYRES**

Front Tyre Size: 195/50 R15 Rear Tyre Size: 195/50 R15  
Front Left Side: Bridgestone 3 mm Rear Left Side: Bridgestone 2 mm  
Front Right Side: Bridgestone 3 mm Rear Right Side: Bridgestone 2 mm

*The above values represent the remaining tyre treads depth*

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	55.00	0.00	55.00	100.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>55.00</b>	<b>0.00</b>	<b>55.00</b>	<b>100.00</b>
<b>- Excess (\$\$)</b>	<b>1,000.00</b>	<b>1,000.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(\$\$)</b>	<b>-945.00</b>	<b>-1,000.00</b>	<b>55.00</b>	<b>-5.82</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>-66.15</b>	<b>-70.00</b>	<b>3.85</b>	<b>-5.82</b>
<b>Nett Amount (\$\$)</b>	<b>-1,011.15</b>	<b>-1,070.00</b>	<b>58.85</b>	<b>-5.82</b>

**INSPECTION**

Date of Assignment: 26/02/2018 Present Location: Cheng Hoe Motor Pte Ltd (Yishun)  
10 ANG MO KIO IND PARK 2A  
Date Inspected: 27/02/2018 Inspected At: #01-04 ANG MO KIO AUTOPOINT . SINGAPORE  
568047  
Estimated Period of Repair: 0.0 days

**Adjuster:** KENNETH KONG**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



**TOTAL LOSS ASPECT**

Market Value :	\$25,000.00
OMV :	\$12,237.00
PARF Rebate (1) :	\$ 0.00
Quota Premium Paid :	\$25,323.00
COE Rebate (2) :	\$19,972.00
Total Rebate (1) + (2) = :	\$19,972.00

The total amount incurred will be Market Value \$25,000.00 minus Total Rebate \$19,972.00 = \$5,028 before excess.

In view of the above, the vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 01 Mar 2018)

**Parts:** 143      TOYOTA VIOS 1.5 E (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SGR3412Y)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the  
END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	Towing (from owners home to Ang Mo Kio workshop)	New	55.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>55.00</b>	<b>0.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >