

ASS. REC. BY:

REF: CS/MSG18003727/ RHD357 Special Instruction:

Surveyor: Rasul ASSIGNMENT (Office)

From (Person): Menmen Katherine Wong of MS16 Date/Time: 26/2/18 @ 3:01pm

Estimated Cost: _____ Bill to: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKF 660T Insured: SJS 4693E

at Workshop m/s: Mova Automotive Tel: 62723892

of Blk 1008 Blk Merah Leine 3# 01-04 91917073

Policy No: 8 279 41616 SMA Claim No: 550280

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 21/02/18
(Client's Record)

CA / REV / REP. / REV 24 HRS hwp 06032018 @ 12:30pm H.O.D. Endorsement: _____

Date/Time: 9:46am 27/2/18 Person Contacted: Annie Vehicle IN / OUT

Date/Time	Action/Instruction () Estimate
	SKF 660T - NBA / MSG18003345 / Y D.O.A: 22/2/18
	SJS 4693E - NBA / MSG18003345 / Y D.O.A: 22/2/18
	Part by Part \$1510 - (Red 1068: 41%)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18003727/R1td3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 27-02-2018	
		Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJS 4693E	Veh. Inspected	SKF 6660T
Policy No.	S27941616SMA	Coverage (\$)	0.00
Claim No.	550280	Excess (\$)	0.00
Assign From	MERIMEN (KATHERINE WONG)	Assign Date	27/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	21/02/2018	Inspection Date	
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Feb 2018		26 Feb 2018 15:01 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	GOH LEE SUAN, FIONA , ID: S7938427E, Tel: +6597885416, Email: fionagoh7@gmail.com								
Main Claimant:	CHUA POH TECK , ID: S7100627A								
Vehicle Reg. No.:	SKF6660T	Date of Loss:	21/02/2018 18:00 - :59						
Claim Type:	TP / 550280	Policy/Cover Note No.:	S27941616SMA (Comprehensive) Coverage: 31/08/2017 - 30/08/2018						
Vehicle Reg. No. (Insured):	SJS4693E	Policy No. (Claimant):							
		Excess:							
Repairer:	Mova Automotive Pte Ltd (HQ) Block 1008 Bukit Merah Lane 3 #01-04/06/08/94, 159722 Bukit Merah - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong Chew Shong - 6594 2544]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 27/02/2018]								
Driver/Custodian (Insured):	GOH LEE SUAN, FIONA (38 / Female), NRIC: S7938427E, Tel: +6597885416								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Denise Tay (LKKAuto)

To: Jia Yu
Subject: RE: Skf6660T accident on 21/2/18

Dear Jia Yu,

Our comment are as below.

- (i) Rim replacement +Tyre Replacement + labour - \$900+\$470.80=\$1370.80 – Rim replacement at similar price as affected rim. Tyre not affected by incident not payable
 - (ii) Wheel Alignment (by Mova) - done today 13/3/18 - **Approved**
 - (iii) Ceramic coating & polishing - \$1488 – **Subject to receipt proof of coating and polishing done before incident. Bumper and side skirt approved** *Rear bumper only.*
 - (iv) Repair of boot & side skirt (by Mova) - **Approved** *rear bumper approval. side skirt not objected.*
 - (v) Replacement car during repair (by Mova) - \$?? –
(Will rent from outside if no compatible car available)
 - (vi) 3 trips to reporting centre (to and fro from Ghim Moh)
- Considered as uninsured loss and insurer to follow up. To quantify after completion of repair (V) and(VI)**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Yu [mailto:jiayu@moval.com.sg]
Sent: Monday, 26 March 2018 10:39 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: Skf6660T accident on 21/2/18

Hi Denise,

We are currently still waiting for your side's advice.
Please reply us an email regarding this as owner is chasing for an answer.
Thank You.

Best Regards,

Jia Yu

MOVA Automotive Pte Ltd

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Thursday, 15 March 2018 2:16 PM
To: Jia Yu
Subject: RE: Skf6660T accident on 21/2/18

Dear Jia Yu,

Can call me?

Denise Tay (LKKAUTO)

From: Jia Yu <jiaYu@mova.com.sg>
Sent: Thursday, 15 March 2018 9:18 AM
To: Rasul (LKKAUTO)
Cc: SUR
Subject: FW: Skf6660T accident on 21/2/18
Attachments: Rim change pic 1.jpg; Rim change pic 2.jpg; Rim replacement receipt.jpg; Tyre replacement receipt.jpg; Car ceramic polishing receipt.pdf

Hi Rasul,

Below email send to us by owner.
Please advice accordingly. Thank You.

Best Regards,
Jia Yu
MOVA Automotive Pte Ltd

our comments are as below.

From: Chua property.88 [mailto:property.88@live.com]
Sent: Tuesday, 13 March 2018 4:01 PM
To: nitha@mova.com.sg; jiaYu@mova.com.sg
Subject: Re: Skf6660T accident on 21/2/18

Hi,

I will make the following claims against SJS4683E (which is 100% liable) :

- (i) Rim replacement +Tyre Replacement + labour - \$900+\$470.80=\$1370.80
- (ii) Wheel Alignment (by Mova) - done today 13/3/18 - approved.
- (iii) Ceramic coating & polishing - \$1488 - subject to receipt proof of
- (iv) Repair of boot & side skirt (by Mova) - \$?? - approved.
- (v) Replacement car during repair (by Mova) - \$?? - *sub.*
- (Will rent from outside if no compatible car available)
- (vi) 3 trips to reporting centre (to and fro from Ghim Moh)
- 4.8km x 2 (to & fro) x 3 = 28.8km => cost 28.8/7* x 2.58** = \$10.60
*fuel consumption 7 km/l
** petrol cost per litre

coating and polishing done ~~after~~ before incident. Bumper and side skirt approved.

- rim replacement at similar price as affected rim. Tyre not affected by incident. Not payable.

(v) and (vi) considered as uninsured loss and insurer to follow up.

Attached are the supporting documents.

Please ask insurer / surveyor to contact me directly if they are not allowing any of the above claims.

For your action

To quantify the completion of repairs.

Thanks.

From: Chua property.88 <property.88@live.com>
Sent: Monday, February 26, 2018 5:05 PM
To: nitha@mova.com.sg
Subject: Re: Skf6660T accident on 21/2/18

Hi Nitha,

As spoken, I **CANNOT** agree to the 50-50% liability.

I am providing the following arguments in support:

(i) Since there is no dispute over the positions of our cars and the stationary car in front of SJS4683E at that time, it is a ridiculous claim by SJS4683E that I am changing lane to hers. Kindly note that there is no stationary car in front of my car in my lane at that time, which lends weight to my counter claim.

(ii) Also my car was hit at the right rear wheel and right back side, while SJS4683E was hit at the front, it is impossible for me to watch out her car since her car is behind mine. Hence, it cannot be my liability as it is all drivers responsibility to keep their watch in front and to keep their safe distance from cars at the front,.

Please let me know if you need further info.

Thanks.

From: Chua property.88 <property.88@live.com>
Sent: Thursday, February 22, 2018 5:43:28 PM
To: nitha@mova.com.sg
Subject: Fwd: Skf6660T accident on 21/2/18

Sent from my iPhone

Begin forwarded message:

From: Chua property.88 <property.88@live.com>
Date: 22 February 2018 at 5:41:21 PM SG
To: "nitha@mova.com.sg" <nitha@mova.com.sg>
Subject: Skf6660T accident on 21/2/18

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/02/2018 17:27
Date Of Accident	21/02/2018 18:20
Exact Location Of Accident	COMMONWEALTH AVE TOWARDS CLEMENTI
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKF6660T
Insured/Policyholder	
Name Of Registered Owner	CHUA POH TECK
NRIC No	S7100627A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92991283
Alternative Phone No	OTHERS-NOPHONE

Vehicle Particulars

Manufacturer	BMW
Model	523I A
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	CHUA POH TECK
NRIC No	S7100627A
Date Of Birth	05/01/1971
Occupation	INDOOR
Date Of Driving Pass	20/10/2010
Driving Experience	7 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92991283
Fax Number	
Contact Number	OTHERS-NOPHONE
E-Mail Address	NOEMAIL

Address	880 UPPER BUKIT TIMAH RD #06-04
Postcode	678181
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJS4693E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	GOH LEE SUAN FIONA
NRIC/Passport Number	S7938427E
Contact Number	97885416
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature

Date & Time: 22/2/18, 5:20pm

Driver's Signature

(if driver is not the policyholder)

Date & Time:

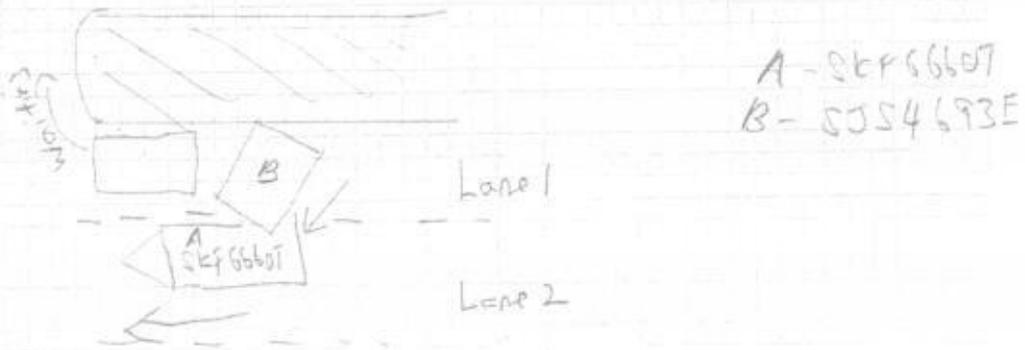

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE: SKF66607	ACCIDENT DATE & TIME: 21/2/18, 6.20pm
CONTACT NUMBER: 92991283	E-MAIL ADDRESS: peoper.m.f@LIVE.COM
LOCATION: COMMONWEALTH AVE (TOWARDS CEMENT 72)	
<p>I was driving along Lane 2 when B decides to change lane ^{from} to lane 1. Before I was completely ahead / pass car B, car B decides to make the change, causing car B front left to hit by rear right side and wheel.</p>	
NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE CHECK YOUR POLICY FOR MORE INFORMATION	
Please state:	
<input type="checkbox"/> Claim Own Policy <input checked="" type="checkbox"/> Claim Third Party <input type="checkbox"/> Claim OD/TP at other workshop <input type="checkbox"/> Reporting Only	

DECLARATION

We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time: 22/2/18, 5.20pm

Driver's Signature
 (if driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Main Office:

 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel: (65) 6476 3333
 Fax: (65) 6271 5891
 www.mova.com.sg

Workshop Dept:

 Block 1008,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722

 Tel: (65) 6272 3892
 Fax: (65) 6270 8314

 Co. Reg. 198904033G
 GST Reg. M2-0088864-2

Estimate

24/02/2018

MSIG INSURANCE (S) PTE LTD (SGX CENTRE)
16, RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581.

 Page # :- 1
 Veh # :- SKF6660T
 Veh Model :- BMW 523I
 Estimate# :- CK417105
 Claim # :-
 ACC. Date :- 21/02/18
 Terms :- C.O.D Days
 Remarks :-

Attention :- XA013

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	SIDE SKIRT RH <i>X</i>	1	PC	
2.	REAR KNUCKLE ARM RH - CHECK <i>?</i>	1	PC	
3.	REAR WHEEL HUB RH - CHECK <i>?</i>	1	PC	
4.	REAR WHEEL BEARING RH - CHECK <i>?</i>	1	PC	
5.	REAR LOWER ARM RH - CHECK <i>?</i>	1	PC	
6.	REA KNUCKLE LINK RH - CHECK <i>?</i>	1	PC	
7.	REAR UPPER ARM RH - CHECK <i>?</i>	1	PC	
	LIST TOTAL S\$			
	5% DISCOUNT S\$			
SPECIAL NET ITEMS :				
1.	REAR WHEEL RIM RH -PRICE TO CONFIRM <i>sur</i>	1	PC	900/-
2.	REAR WHEEL RIM PROTECTOR <i>sur cat X 17</i>	1	PC	60.00
	SPECIAL NET TOTAL S\$			60.00
LABOUR :				
	TO REPAIR REAR BUMPER, REMOVE & REPLACE DAMAGED PARTS & REALIGN AFFECTED ARAES			
	TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS			
	TO REMOVE AND REFIX REAR UNDERCARRIAGE SUSPENSION RH			
	TO CONDUCT WHEEL ALIGNMENT			
	LABOUR TOTAL S\$			1,030.00

Rasul
4p 900/100 68

3 days

P/P

06/03/18 @ 12 30

Ready after repair

150
~~*300.00*~~
250 ~~*450.00*~~
~~*150*~~ ~~*200.00*~~ *X 17*
~~*60*~~ ~~*80.00*~~
 1,030.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: Customer's Signature/Co. Stamp

E. & O.E



MOVA AUTOMOTIVE PTE LTD

NON-TAX AMOUNT S	1,990
AMOUNT S\$	1,090.00
GST @ 7 %	76.30
AMOUNT DUE S\$	1,166.30



Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 100B,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel: (65) 6272 3892
Fax: (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-008864-2

Estimate

24/02/2018

MSIG INSURANCE (S) PTE LTD (SGX CENTRE)
16, RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581.

Page # : 1
Veh # : SKF6660T
Veh Model : BMW 523i
Estimate# : CK417105
Claim # :
ACC. Date : 21/02/18
Terms : C.O.D Days
Remarks : ck 130854

Attention :- XA013

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	SIDE SKIRT RH	1	PC	
2.	REAR KNUCKLE ARM RH - CHECK	1	PC	
3.	REAR WHEEL HUB RH - CHECK	1	PC	
4.	REAR WHEEL BEARING RH - CHECK	1	PC	
5.	REAR LOWER ARM RH - CHECK	1	PC	
6.	REAR KNUCKLE LINK RH - CHECK	1	PC	
7.	REAR UPPER ARM RH - CHECK	1	PC	
LIST TOTAL S\$				
5% DISCOUNT S\$				
<i>Supplementary</i>				
<i>* To Re coat Rear Bumper . 150.00 SN</i>				
SPECIAL NET ITEMS :				
1.	REAR WHEEL RIM RH -PRICE TO CONFIRM <i>sur</i>	1	PC	900.00 SN
2.	REAR WHEEL RIM PROTECTOR <i>sur</i>	1	PC	60.00
SPECIAL NET TOTAL S\$				
60.00				
LABOUR :				
TO REPAIR REAR BUMPER, REMOVE & REPLACE DAMAGED PARTS & REALIGN AFFECTED AREAS				
TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS				
TO REMOVE AND REFIX REAR UNDERCARRIAGE SUSPENSION RH				
TO CONDUCT WHEEL ALIGNMENT				
LABOUR TOTAL S\$				
1,030.00				

Rasul SN: \$1050.00
LABOUR: \$460.00
150
300.00
250 450.00
3 days
3 days
150 200.00 XAN
60 80.00
06/03/18 @ 1230
Reay after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting.
- To display damaged part(s) during resurvey.
- Parts prices are subject to confirmation.
- Third party survey is on a "Without Prejudice" basis.
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer
Signature:
Date Customer's Signature/Co. Stamp

E. & O.E

NON-TAX AMOUNT S
AMOUNT S\$ 1,090.00
GST @ 7% 76.30

AMOUNT DUE S\$ 1,166.30

Jiang
MOVA AUTOMOTIVE PTE LTD



Revol Carz Makeover Pte Ltd
10 Ang Mo Kio Industrial Park 2A #01-12
AMK Autopoint S568047
Tel: 67466281
Website: www.revol.com.sg
Email: enquiry@revol.com.sg

Invoice No:
2017/12/068404

Name:	CHUA POH TECK
Address:	CONFIDENTIAL
Tel:	CONFIDENTIAL
Email:	CONFIDENTIAL

Car Make Model:	BMW 523I A
Car Plate No:	SKF6660T

Date: **29 Dec 2017**

Description	Amount
ZeTough Ceramic Exquisite Program 1 x ZeTough Foundation. 3 x ZeTough Maintenances. 12 x Car wash with vacuum. repeat customer car wash timing 6pm to 8pm 1 time transferable	\$1488.00
Total Amount:	\$1488.00

Our In House Services	<ul style="list-style-type: none">• Paint Protection & Grooming• Third Party Insurance Claims• Paintless Dent Removal• Car Servicing & Repair• Panel Beating & Respray Works• Vehicle De-registration
------------------------------	--

Mode of Payment: **UOB MASTER / VISA**

For cheque payment, please make payable to:
"Revol Carz Makeover Pte Ltd"

Served by **Marcus Koh (93222318)**

Terms and conditions:

- All Revol Carz Makeover Pte Ltd Services are strictly by appointment basis only.
- This program is to be used within 36 month(s) from date and thereafter will be expired.
- Revol Carz Makeover Pte Ltd management reserves the right to amend the terms and conditions without prior notice.

CHUA POH TECK's signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Feb 2018		26 Feb 2018 15:01 Edit Adj Rpt	S\$1,510.00 Edit Estimates	S\$1,510.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: GOH LEE SUAN, FIONA , ID: S7938427E, Tel: +6597885416, Email: fionagoh7@gmail.com									
Main Claimant: CHUA POH TECK , ID: S7100627A									
Vehicle Reg. No.:	SKF6660T	Date of Loss:	21/02/2018 18:00 - :59 [71 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 550280	Policy/Cover Note No.:	S27941616SMA (Comprehensive) Coverage: 31/08/2017 - 30/08/2018						
Vehicle Reg. No. (Insured):	SJS4693E	Policy No. (Claimant):							
		Excess:							
Repairer: Mova Automotive Pte Ltd (HQ) Block 1008 Bukit Merah Lane 3 #01-04/06/08/94, 159722 Bukit Merah - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong Chew Shong - 6594 2544]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Imm.Advice due 27/02/2018]									
Driver/Custodian (Insured): GOH LEE SUAN, FIONA (38 / Female), NRIC: S7938427E, Tel: +6597885416									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKF6660T (550280)**
[SJS4693E]
TP
CHUA POH TECK
Feb 21 2018 6:00PM
[GOH LEE SUAN, FIONA]
Mova Automotive Pte Ltd

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	26/02/18 10:34	Accident Statement From:SC - Reg. No: SJS4693E, Claimant: GOH LEE SUAN, FIONA	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
2	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
3	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
4	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
5	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
6	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
7	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
8	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
9	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
10	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
11	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
12	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
13	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
14	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
15	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
16	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
17	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
18	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
19	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
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21	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
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24	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
25	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
26	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
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30	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>
31	02/05/18 14:08	General View	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
32	02/05/18 14:08	General View	 Load JPG	<input checked="" type="checkbox"/>
33	02/05/18 14:08	General View	 Load JPG	<input checked="" type="checkbox"/>
34	02/05/18 14:08	General View	 Load JPG	<input checked="" type="checkbox"/>
35	02/05/18 14:08	General View	 Load JPG	<input checked="" type="checkbox"/>
36	02/05/18 14:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	02/05/18 14:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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41	02/05/18 14:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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45	02/05/18 14:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	02/05/18 14:09	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	26/02/18 10:35	SKF6660T e-file report	 Load PDF	
2	26/02/18 10:41	TP PRI Estimates	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18003727/R1TD3S2
Date: 03/05/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	S27941616SMA
Claimant Vehicle No :	SKF6660T	Insured Vehicle No :	SJS4693E
Date of Loss:	21/02/2018	Nature of Claim:	TP
		Claim No:	550280

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKF6660T	Engine No:	07607723N52B25AF
Make & Model:	BMW 523I, 2.5 (A)	Chassis No:	WBAFP320X0C865610
Reg. Date:	07/03/2012 (Man. Year: 2011)	Odometer:	116567 km
Colour:	Grey		
Engine Capacity:	2497 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	285/30 ZR20	Rear Tyre Size:	285/30 ZR20
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	960.00	900.00	60.00	6.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,030.00	610.00	420.00	40.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,990.00	1,510.00	480.00	24.12
+ GST 7.00/7.00% (S\$)	139.30	105.70	33.60	24.12
Nett Amount (S\$)	2,129.30	1,615.70	513.60	24.12

INSPECTION

Date of Assignment:	26/02/2018		
Date Inspected:	06/03/2018	Inspected At:	Mova Automotive Pte Ltd (HQ) Block 1008 Bukit Merah Lane 3 #01-04/06/08/94 Singapore 159722
Estimated Period of Repair:	3.0 days		

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference**

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 03 May 2018)
Parts: 143	BMW 523I 2.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKF6660T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*SIDE SKIRT RH (NPA)	Serviceable	0.00 FL	*- FL	
2	1		*REAR KNUCKLE ARM RH (NPA)	Serviceable	0.00 FL	*- FL	
3	1		*REAR WHEEL HUB RH (NPA)	Serviceable	0.00 FL	*- FL	
4	1		*REAR WHEEL BEARING RH (NPA)	Serviceable	0.00 FL	*- FL	
5	1		*REAR LOWER ARM RH (NPA)	Serviceable	0.00 FL	*- FL	
6	1		*REAR KNUCKLE LINK RH (NPA)	Serviceable	0.00 FL	*- FL	
7	1		*REAR UPPER ARM RH (NPA)	Serviceable	0.00 FL	*- FL	
8	1		*REAR WHEEL RIM RH	Scratched	900.00 FS	*900.00 FS	
9	1		*REAR WHEEL RIM PROTECTOR	Not Necessary	60.00 FS	*- FS	
					Sub Total (\$\$)	960.00	900.00
					- List Item Discount on L Items 5.00/5.00% (\$\$)	0.00	0.00
					Total Parts (\$\$)	960.00	900.00

F=Franchise part, S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPAIR REAR BUMPER,REMOVE & REPLACE DAMAGED PARTS & REALIGN AFFECTED AREAS	New	300.00	150.00
2	TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS	New	450.00	250.00
3	TO REMOVE AND REFIX REAR UNDERCARRIAGE SUSPENSION RH	New	200.00	150.00
4	TO CONDUCT WHEEL ALIGNMENT	New	80.00	60.00
Gross Labour Cost (S\$)			1,030.00	610.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >