

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 19 March, 2018 11:49 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 LKK REF CC4/LPC18003722/hb3

Dear Gerald,

We refer to your below email and the contents were noted.

We will check and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** GERALD POH WEE BIN [mailto:[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)]  
**Sent:** Monday, 19 March, 2018 11:22 AM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** FW: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Vic,

Understand that the video was sent to you

Could you forward it to us as our insured has just lodge a report and he claimed that he was not involved in any accident.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Monday, 19 March, 2018 10:49 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Gerald,

The video we had to pass to Vic from LKK.

Please advise.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 19 March 2018 10:30:03 AM

**To:** PBSP

**Cc:** MT\_Claim\_SG

**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

WITHOUT PREJUDICE

Dear Caroline,

We attached a copy of the sketch plan and police statement for your attention.

We require the video footage to establish liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Monday, 19 March, 2018 9:32 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Gerald,

Meanwhile, please let us have your insured sketch plan and statement.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 19 March 2018 9:24:10 AM  
**To:** PBSP  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

WITHOUT PREJUDICE

Our Ref : 17/18/18/VP05/020429

Dear Caroline,

Our insured driver has reported the accident to us.

We understand that the accident was captured by the car camera in your client's vehicle.

As our liability is not clear, please provide us with the video footage.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** PBSP [<mailto:pml-pbsp@simeдарby.com.sg>]  
**Sent:** Saturday, 17 March, 2018 10:44 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Gerald,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 13 March 2018 9:50:45 AM  
**To:** PBSP  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

WITHOUT PREJUDICE

Our Ref : 17/18/18/VP05/020429

Dear Caroline,

Upon receipt of our insured's report, we shall advise you accordingly.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Tuesday, 13 March, 2018 9:36 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Gerald,

Has your insured reported by now?

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 9 March 2018 10:53:06 AM

**To:** PBSP

**Cc:** MT\_Claim\_SG

**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

WITHOUT PREJUDICE

Dear Caroline,

Our insured has yet to report.

We will send another reminder to him.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Friday, 9 March, 2018 10:18 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Gerald ,

Has your insured reported by now?

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, 7 March 2018 11:22:12 AM  
**To:** PBSP  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

WITHOUT PREJUDICE

Dear Caroline,

We have no comments on liability as our insured has not lodged a report.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Wednesday, 7 March, 2018 11:10 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Gerald,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 5 March 2018 10:28:15 AM  
**To:** PBSP  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Our Ref : 17/18/18/VP05/020429

WITHOUT PREJUDICE

Dear Caroline,

We are unable to comment on liability as our insured has yet to lodge a report.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** PBSP [<mailto:pml-pbsp@simerdarby.com.sg>]  
**Sent:** Monday, 5 March, 2018 9:57 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Gerald,

Please let us have your reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 1 March 2018 10:11:41 AM  
**To:** PBSP  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

WITHOUT PREJUDICE

Our Ref : 17/18/18/VP05/020429

Dear Caroline,

Not reported yet.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

**Sent:** Thursday, 1 March, 2018 10:10 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Gerald,

Has your insured reported by now?

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 26 February 2018 10:27:14 AM

**To:** PBSP

**Cc:** MT\_Claim\_SG

**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

WITHOUT PREJUDICE

Dear Caroline,

Our insured has yet to lodge a report and we are unable to comment on liability.

Please note that Lionel Chua is no longer with us.

For future surveys, please forward your requests to [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com).

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]  
**Sent:** Monday, 26 February, 2018 10:18 AM  
**To:** GERALD POH WEE BIN; ERIC WOO JUN KIAT; [lionelchua@lonpac.com](mailto:lionelchua@lonpac.com)  
**Subject:** REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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