

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 9 July, 2018 9:33 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B (LPC REF: 17/18/18/VP05/020429) ON 23/02/2018 LKK REF CC4/LPC18003722/hb3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; TP LOD.pdf

Your Ref: 17/18/18/VP05/020429
Our Ref: CC4/LPC18003722/R1hb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES EG 36B (OI) AND SLL 2078H (TP) ON 23/02/2018 ALONG SCOTTS ROAD

We refer to the above matter.

We refer to the assignment dated 26th February 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Based on available evidence at hand, our Insured vehicle had encroached lane and collided to the TP vehicle. As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**PERFORMANCE MOTORS LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,373.10	\$ 2,136.84
Loss of Use (\$100 x 3 days)	\$ 300.00	\$ 300.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 7,675.10	\$ 2,438.84

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
TOTAL	3 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 29 March, 2018 4:39 PM

To: 'GERALD POH WEE BIN'

Cc: MT_Claim_SG; Vic (LKKAuto); Admin A

Subject: RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 LKK REF CC4/LPC18003722/hb3

Dear Gerald,

Noted with thanks.

We will inform TP repairer accordingly.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 29 March, 2018 2:16 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 LKK REF CC4/LPC18003722/hb3

Dear Vic,

Based on the CD footage, liability is substantially against our insured driver.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, 29 March, 2018 1:22 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 LKK REF CC4/LPC18003722/hb3

Dear Gerald,

We refer to the below email.

Please be informed that TP is chasing once again for an update.

Kindly advise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Thursday, 22 March, 2018 11:30 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 LKK REF CC4/LPC18003722/hb3

Our Ref : 17/18/18/VP05/020429

Dear Vic,

We have received the CD and is currently seeking clarifications with our insured.

Please request the third party to bear with us for a while.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, 22 March, 2018 10:50 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)
Subject: RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 LKK REF CC4/LPC18003722/hb3

Dear Gerald,

We refer to the below email.

Kindly confirm if you received the CD (footage) and please advise if we can proceed to do Direct Settlement.

TP is chasing for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)
Sent: Monday, 19 March, 2018 4:17 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)
Subject: RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 LKK REF CC4/LPC18003722/hb3

Dear Gerald,

We refer further to our below email.

Please find attached copy of the TP video footage (clip – file size too big) for your reference.

Based on the footage, TP vehicle was observed to be within its lane when Insured vehicle swerved to its lane.

We will forward the full copy of the footage (CD) by hand to your good office.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Monday, 19 March, 2018 11:49 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 LKK REF CC4/LPC18003722/hb3

Dear Gerald,

We refer to your below email and the contents were noted.

We will check and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 19 March, 2018 11:22 AM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: FW: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Vic,

Understand that the video was sent to you

Could you forward it to us as our insured has just lodge a report and he claimed that he was not involved in any accident.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706