

## Shu Pei (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 16 March 2018 2:02 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 \*\*\*\*LKK  
REF:CC4/LPC18003722/hb3  
**Attachments:** 16032018135244.pdf

Our Ref : 17/18/18/VP05/020429

Dear Shu Pei,

We attached a copy of insured 's GIA report for your attention.

Our insured has stated in his accident report that he was not aware  
Being involved in any accident.

As the accident was captured by the car camera of SLL2078H, please proceed  
to obtain the recording to determine our liability

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Monday, 12 March, 2018 11:45 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 \*\*\*\*LKK  
REF:CC4/LPC18003722/hb3

WITHOUT PREJUDICE

Dear Gerald,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our  
necessary action.

Thank you.

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Tuesday, 27 February 2018 2:13 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 \*\*\*\*\*LKK REF:CC4/LPC18003722/hb3

Our Ref : 17/18/18/VP05/020429

Dear Shu Pei,

Our insured has yet to lodge a report and we are making enquiries.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 27 February, 2018 2:01 PM

**To:** GERALD POH WEE BIN; ERIC WOO JUN KIAT; ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018 \*\*\*\*\*LKK REF:CC4/LPC18003722/hb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 26 February 2018 3:04 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Mr Gerald,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Monday, 26 February, 2018 2:24 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Catherine,

Kindly proceed to conduct the survey accordingly.

Our insured has yet to lodge a report and we are making enquiries.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Monday, 26 February, 2018 10:18 AM  
**To:** GERALD POH WEE BIN; ERIC WOO JUN KIAT; [lionelchua@lonpac.com](mailto:lionelchua@lonpac.com)  
**Subject:** REQ FOR DIRECT SETTLEMENT- SLL2078H AND EG36B ON 23/02/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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