

Vivian Lau (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 7 June, 2018 11:28 AM
To: Vivian Lau (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3 (part 2)

Dear Vivian

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Wednesday, 6 June, 2018 9:42 AM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3 (part 2)

Lonpac Ref: **17/18/18/VP05/020422**
LKK Ref: CC4/LPC18003720/wb3

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 26/03/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision.. BOLA 27 Liability is 100%

Summary to offer to third party repairer, Cycle & Carriage Industries Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$6,038.40	\$4,730.02
2. Loss of USE (\$ 120.00 x 7days)	\$ 545.70	\$ 545.70(3days x \$170.00 +GST)
3. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$6,586.10	\$ 5,277.72

**03 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Wednesday, 6 June, 2018 9:40 AM

To: 'ONG LI LI' <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3 (part 1)

Lonpac Ref: **17/18/18/VP05/020422**

LKK Ref: CC4/LPC18003720/wb3

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 26/03/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

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Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shu Pei (LKKAuto)

Sent: Monday, 26 March, 2018 7:57 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SDU 8333D at M/s Cycle & Carriage Industries Pte Ltd.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 27 February 2018 2:44 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3

Hi Shu Pei

Please see our Insured's GIA report attached.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555 Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

-----Original Message-----

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Tuesday, 27 February, 2018 1:57 PM

To: ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI

Cc: MT_Claim_SG; Admin A; Vivian Lau (LKKAuto); Joy Irene (LKKAuto)

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Monday, 26 February 2018 4:11 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ERIC WOO JUN KIAT [mailto:ericwoo@lonpac.com]

Sent: Friday, 23 February, 2018 2:20 PM

To: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement

Dear Chan Hoe,

We will be appoint LKK Auto Consultants Pte Ltd to survey SDU 8333D.

Dear Catherine/Navitha,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

-----Original Message-----

From: Yik Chan Hoe [mailto:chanhoe.yik@cyclecarriage.com.sg]

Sent: Thursday, 22 February, 2018 6:26 PM

To: MT_Claim_SG

Subject: Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement

To: Lonpac Ins

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T along Jurong Town Hall road junction,
Accident date: 22/02/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SDU 8333 D), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SKF 3214 T) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at chanhoe.yik@cyclecarriage.com.sg

Thanks & Regards,

Yik Chan Hoe

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

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views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

Our ref:
Your ref:

SDU8333D
SKF3214 T

Direct Settlement

Date:

- 9 APR 2018

To:

Lompac Ins.

Singapore

Attn:

Motor Claims Department

Re:

Accident Involving Motor Vehicle Nos.

SDU8333D & SKF3214 T

At/Along

Sulong Town Hall Rd.

On

22/11/2009

I am the owner of vehicle no. SDU8333D that was involved in an accident with your insured vehicle no. SKF3214 T of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs

2. Loss of Use / Rental (3 days @ \$ 181.90 per day)

3. LTA/GIA Search Fee

4. GIA Report Fee

5. Others

\$ 4730.02
\$ 545.70
\$ 2.00
\$
\$
Total: \$ 5277.72

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714353 (Mr Yik Chan Hoe) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Gong



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378

Cc: Mr Yik Chan Hoe/ Ms Amanda Ang

E-mail: chanhoe.yik@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg

Fax No. 67795383

LETTER OF AUTHORIZATION

To: Lonpac Insurance Bhd

Singapore _____

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SDU8333D (OWNER'S
VEHICLE NO.) AND SKF3214T (3RD PARTY'S VEHICLE NO.)
ON 22/2/18 (DATE) AT 0920 (TIME)
AT/ALONG Jurong Town Hall Rd. (ROAD)

I am the registered owner of SDU8333D (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

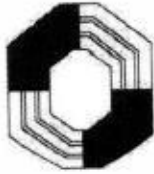




Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Teo Tai Hin
NRIC No. : S7218458F
Date : _____



LONPAC INSURANCE BHD



CLAIM NO : 17/18/18/VP05/020422
DATE : 07 June 2018

DISCHARGE VOUCHER

I/We, TEO TAI HIN confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SKF 3214T the sum of Singapore Dollar Five Thousand Two Hundred Seventy Seven and cents Seventy Two Only (\$ 5,277.72) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SDU 8333D on 22/02/2018 along Jurong Town Hall Rd Junction

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/YANG LEE MING AND/OR TOH SOH LING SANDY**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to Cycle & Carriage Industries Pte Ltd

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

~~SDU 8333D~~ TEO TAI HIN / 18/6/2018

.....
Name of vehicle owner /Date



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address

LONPAC INSURANCE BHD
MOTOR CLAIM DEPARTMENT
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Contact No 62507388



Owner Name & Vehicle Info

Cust No/Name WCV33980/Mr Teo Tai Hin (Zhang Taixing)
Reg No/Reg Date SDU8333D / 05/02/2018
Date In/Mileage 21/03/2018/ 2918
Chassis No WDD2130452A376366
Engine No 27492031303180
Make/Model MB/MB E 250 2.0 SEDAN (W213) "AVANTGARDE
Colour/Trim 028 890 Cavansit B1/ 042 214 Leather - J

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WL001605	Credit	05/04/2018/ 17:41	YK	395 / Yik Chan Hoe	21488	28141117	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
M BPNSUN							F.O.C.
POLICY NO/ACC DATE : 180008582 // 22/02/2018							
DRIVE IN/EXCESS : 22/02/2018 // TP VEH NO SKF3214T LONPAC							
DATE IN/DATE SURVEY: 21/03/2018 @ 1220 // TAIFIKH LKK							
BY/AUTHORIZED ON : DIRECT SETTLEMENT // VIVIAN LKK							960.00
A BPILAB							
PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW							
BODY PANELS WITH REFINISH.							600.00
A BPIRES							
RESPRAY REAR BUMPER						0.10	380.00
A BPILAB							
USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET MEMORY TO							
STANDARD SETTINGS.					1.00	301.99	301.99
X	REAR BUMPER LOWER CHROME MOULDING				1.00	260.25	260.25
X	REAR BUMPER LOWER				1.00	1918.34	1918.34
X	REAR BUMPER						

Parts 2,480.58
Labour 1,940.00
Standard Menu 0.00
Specialist Job 0.00
Diagnostics Job 0.00
Sundry/Others 0.00
Total(w/o GST) 4,420.58

7% GST on 4420.58
Total Payable 4,730.02
Paid 0.00
Total Due 4,730.02

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

TEO TAI HIN

INVOICE : AR1803-0444
DATE : 29/03/2018
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201803-0220

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SJW605R
Make / Model : TOYOTA CAMRY 2.0 AUTO
Rental Dates : Rental Billing From 20/03/2018 To 23/03/2018
Period : 3 days
Rental Rate : S\$ 181.90 Per Day (Including GST)
Reference No : SDV8333D

510.00

AMOUNT : S\$
FIVE HUNDRED FORTY-FIVE DOLLARS AND CENT
SEVENTY ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 510.00
GST 7% : 35.70
TOTAL S\$: 545.70

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

Member of
VRA & ARTAS



ARTAS

363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E sales@chans.com.sg

RENTAL AGREEMENT

201803-0220

Hirer's Name 160 TAI HIN		Date of Birth 28.05.1972	Passport/ Nric No. S7218858F	Nationality
Address 68 PAVILION RISE		Occupation	Driving Licence No.	Date of Expiry
Postal Code 658061		Contact No.	Mobile Phone No. 96805133	
Joint Hirer's / Guarantor's Name Ang Sok Uan		Date of Birth 6/1/72	Passport/ Nric No. S720838C	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

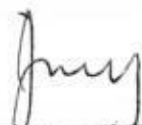
CHECK OUT	Date 20.3.18	Time 1.30p	Mileage KM	E 1/4 1/2 3/4 F
CHECK IN	Date 23.3.18	Time 4.40pm	Mileage KM	Remarks Not

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3 @	170 + gst	510.00
DISCOUNT			
GST @ 7%			35.70
TOTAL			545.70
EXTENSION			
VIN			
SDV 8333 D			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			
			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.


Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SDV 655N

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-027799

Date of Request: 22/02/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 22/02/2018

Enquiry By Lim Xin Yi

TP Vehicle No. SKF3214T

Accident Date 22/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKF3214T	Lonpac Insurance Bhd	13/11/2017-12/11/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-027799
Date of Request: 22/02/2018

Your Ref No: Online Purchase

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop
Singapore 128378

Dear Sir/Madam,

Enquiry Date 22/02/2018
Enquiry By Lim Xin Yi
TP Vehicle No. SKF3214T
Accident Date 22/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque