

Vivian Lau (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 7 June, 2018 11:28 AM
To: Vivian Lau (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3 (part 2)

Dear Vivian

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Wednesday, 6 June, 2018 9:42 AM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3 (part 2)

Lonpac Ref: **17/18/18/VP05/020422**
LKK Ref: CC4/LPC18003720/wb3

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 26/03/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision.. BOLA 27 Liability is 100%

Summary to offer to third party repairer, Cycle & Carriage Industries Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$6,038.40	\$4,730.02
2. Loss of USE (\$ 120.00 x 7days)	\$ 545.70	\$ 545.70(3days x \$170.00 +GST)
3. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$6,586.10	\$ 5,277.72

**03 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Wednesday, 6 June, 2018 9:40 AM

To: 'ONG LI LI' <long@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3 (part 1)

Lonpac Ref: **17/18/18/VP05/020422**

LKK Ref: CC4/LPC18003720/wb3

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 26/03/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision.. BOLA 27 Liability is 100%

Summary to offer to third party repairer, Cycle & Carriage Industries Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$6,038.40	\$4,730.02
2. Loss of USE (\$ 120.00 x 7days)	\$ 545.70	\$ 545.70(3days x \$170.00 +GST)
3. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$6,586.10	\$ 5,277.72

**03 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shu Pei (LKKAuto)

Sent: Monday, 26 March, 2018 7:57 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SDU 8333D at M/s Cycle & Carriage Industries Pte Ltd.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 27 February 2018 2:44 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3

Hi Shu Pei

Please see our Insured's GIA report attached.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555 Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

-----Original Message-----

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Tuesday, 27 February, 2018 1:57 PM

To: ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI

Cc: MT_Claim_SG; Admin A; Vivian Lau (LKKAuto); Joy Irene (LKKAuto)

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement ***LKK REF:CC4/LPC18003720/wb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Monday, 26 February 2018 4:11 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ERIC WOO JUN KIAT [mailto:ericwoo@lonpac.com]

Sent: Friday, 23 February, 2018 2:20 PM

To: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020422 Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement

Dear Chan Hoe,

We will be appoint LKK Auto Consultants Pte Ltd to survey SDU 8333D.

Dear Catherine/Navitha,

FYA.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

-----Original Message-----

From: Yik Chan Hoe [mailto:chanhoe.yik@cyclecarriage.com.sg]
Sent: Thursday, 22 February, 2018 6:26 PM
To: MT_Claim_SG
Subject: Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T // Propose for Direct Settlement

To: Lonpac Ins
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SDU 8333 D & SKF 3214 T along Jurong Town Hall road junction,
Accident date: 22/02/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SDU 8333 D), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SKF 3214 T) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at chanhoe.yik@cyclecarriage.com.sg

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any

views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.