

19/5/2010

INS. CASE OWNER:

Shinni

CC 4/111800

2709, 12 0637

LKK:

IDAC:

Surveyor:

Tantikh

DOI:

ASSIGNMENT

27/7/18

Date / Time:

Registered in Meriment:

27/7/18

27/7/18

Pre-assign / CCU / FTE

SHA 4882U

Claim No.:

MCT1500714

Policy No.:

M100015

Make / Model:

Mugen/111

Place of Accident:

DUNEMEN RD TMS LAY BY RIPLE
RAMIE RD

Insured Vehicle No.:

Name of Insured:

LTPU

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Nature of Accident:

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age:

NOMY 500N VM (NOMY) SHINN VM

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SKG 1518A



INSRS:

WSP:

Tel:

Liability:

RMKS:

Falcon
AIR

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
2/7/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup):	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.

Repair Cost:

SS

3424.00

Loss of Rental (LOR):

SS

802.50 (5 days) > \$150.00

Loss of Use (LOU):

SS

(\$ x days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐

SS

LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/L Search

SS

7.49

Medical:

SS

-

(e.g. Tow/ Independent)

Disbursement:

SS

-

Legal Cost:

SS

-

Total:

SS

4233.99

Global Sum SS:

Email ☐ Call ☐

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

SS

4233.99

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Falcon-Air Auto Services Pte Ltd.

Report Format:

Lump Sum / L.B.I: (\$)

Interview: (\$)

Tech. Ins: (\$)

Weekend: (\$)

Phone: (\$)

Clear: (\$)

Total: (\$)



FALCON-AIR

AHMAD AL-MAHIR BIN ABU BAKAR
BLK710 CLEMENTI WEST ST 2 #10-259
SINGAPORE 120710

Attention : Motor Claim Department

Contact : 81187955

Estimate : ES003121

Date : 26/02/2018
Vehicle Num : SKG1518A
Make/Model : MAZDA 5
Chassis/Eng# : JM6CW10F1CO111092
Accident Date : 23/02/2018
Claim No :
Reference : TP NTUC VS III
Policy No :

S/N	Quantity	Particular	Unit Price	Amount S\$
		TO REMOVE/REFIX REAR WINDSCREEN GLASS	120.00	✓
		TO REMOVE/REFIX REVERSE SENSOR & CHECK WIRING	80.00	40
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS	850.00	700
		TO CUT/OUT REWELD REAR END PANEL, REPAIR REAR CHASSIS		
		RH REAR FENDER INCLUDES KNOCKING & REPLACEMENT OF PARTS	650.00	550
		Labour Total S\$:		1,750.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanpin 97495749
wp
28/2/18 @ 1140
5 days
Resurvey before paint
H/S suv@lkkauto.com



E & O.E.

Total S\$: 4,464.56

for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6789-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #05-00 IOB BUILDING
SINGAPORE 049711

Attention : Motor Claim Department

Contact : 62238122 Fax No. : 62244174

Estimate : ES003121

Date : 05/03/2018

Vehicle Num. : SKG1518A

Make/Model : MAZDA 5

Chassis/Eng# : JM6CW10F1CO111092

Accident Date : 23/02/2018

Claim No. :

Reference : TP NTUC VS III

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	TAILGATE		1,447.60
2.	1	TAILGATE GLASS MOULDING		58.45
3.	1	TAILGATE LOGO		65.50
4.	1	TAILGATE EMBLEM MAZDA 5		75.00
5.	1	REAR BUMPER		915.40
6.	1	REAR END PANEL	X	
7.	1	TAILGATE PULL HANDLE		25.00
8.	1	REAR BUMPER SIDE RETAINER		35.00

List TotalS\$:

2,621.95

20.00% Discount S\$:

524.39

2,097.56

SPECIAL NETT ITEMS :				
1.	1	REVERSE SENSOR		200.00
2.	1	REAR NUMBER PLATE		45.00

Special Nett Total S\$:

245.00

LABOUR :

TO TRANSFER TAILGATE PARTS/MECHANISM

40.00

CONTINUE / ...

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #05-00 IOB BUILDING
SINGAPORE 049711

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Estimate : ES003121

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		TO REMOVE/REFIX REVERSE SENSOR & CHECK WIRING		40.00
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS		700.00
		TO CUT/OUT REWELD REAR END PANEL, REPAIR REAR CHASSIS		
		RH REAR FENDER INCLUDES KNOCKING & REPLACEMENT OF PARTS		550.00
		Labour Total S\$:		1,450.00

	E. & O.E	Total S\$:	3,792.56
	L/S	LESS 15%	568.88
for FALCON AIR AUTO SERVICES PTE LTD			3223.67
		L/S	3200.00
		5 DAYS	

Hsiao Tong (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 20 June 2018 2:54 PM
To: Hsiao Tong (LKKAUTO); ANDY
Cc: SUR; CS A Team; Admin A
Subject: FW: SKG1518A FINALISE
Attachments: SKG1518A FINALISE.pdf; DSCN4695.JPG; DSCN4696.JPG; DSCN4697.JPG; DSCN4773.JPG; DSCN4774.JPG; DSCN4775.JPG

Dear Andy

For future on direct settlement Third party cases, you may email to cs-a@lkkauto.com & admin-a@lkkauto.com.

Dear Hsiao Tong,

FYNA-CC4/III18003709/T1pb3

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY [<mailto:andy@falconair.com.sg>]
Sent: Wednesday, 20 June 2018 2:35 PM
To: SUR <sur@lkkauto.com>
Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Subject: FW: SKG1518A FINALISE

Kindly finalise its been too long.
Thanks

-----Original Message-----

From: ANDY [<mailto:andy@falconair.com.sg>]
Sent: Monday, May 28, 2018 10:37 AM
To: 'Taufikh (LKKAUTO)' <Taufikh@lkkauto.com>
Subject: FW: SKG1518A FINALISE

-----Original Message-----

From: ANDY [<mailto:andy@falconair.com.sg>]
Sent: Tuesday, May 08, 2018 10:58 AM
To: 'Taufikh (LKKAUTO)' <Taufikh@lkkauto.com>
Subject: FW: SKG1518A FINALISE

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Thursday, April 19, 2018 10:38 AM
To: 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>
Subject: FW: SKG1518A FINALISE

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Tuesday, March 27, 2018 1:14 PM
To: 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>
Subject: SKG1518A FINALISE

Sir

Please confirm finalise L/S \$ 3200.00 5 days

Thanks
Andy
Tel # 67795665

Your message is ready to be sent with the following file or link attachments:

SKG1518A FINALISE

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 5 March 2018 8:49 AM
To: 'andy@falconair.com.sg'
Cc: Admin A; Zaini (LKK AUTO)
Subject: Your ref: SKG 1518A *Our Ref: CC4/III18003709/T1pb3 [ACCIDENT INVOLVING SHA 4882U(III) & SKG 1518A ON 23/02/2018]

Your ref: **SKG 1518A** Without Prejudice
Our Ref: CC4/III18003709/T1pb3

Dear Sirs,

ACCIDENT INVOLVING SHA 4882U(III) & SKG 1518A ON 23/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 13 July 2018 9:07 AM
To: ANDY
Cc: Taufikh (LKKAuto); Admin A
Subject: RE: SKG1518A FINALISE *LKK REF: CC4/III18003709/T1pb3

Without Prejudice

Dear Andy,

We refer to your below email.

For COR, recommended amount at L/sum **\$3,200.00** with **05repair days**.

*** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

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Sir

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Andy
Tel # 67795665

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SKG1518A FINALISE

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FALCON-AIR

AHMAD AL-MAHIR BIN ABU BAKAR
BLK710 CLEMENTI WEST ST 2 #10-259
SINGAPORE 120710

Contact : 81187955

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice : PL113921

Invoice Date : 13/07/2018
Vehicle Num : SKG1518A
Make/Model : MAZDA 5
Mileage(Km) :
POMVO/RO# :
Ref./Remark : SEARCH FEE

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		BEING SEARCH FEE FOR VEHICLE DOA 23/02/2018 INDIA INTERNATIONAL INSURANCE	7.00	7.00

SingDollars : Seven & Cents Forty-Nine Only

E. & O.E.

Total S\$: 7.00
7% GST S\$: 0.49
Amount Due S\$: 7.49



Terms : Cash

Customer's Signature/Co. Stamp

for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	27 Feb 2018 12:24	Cim Veh Model Changed	(204296) MAZDA 5 SP 2.0 (A).	[A] Lau Shu Pei	
2	27 Feb 2018 12:24	Cim Created	Reg No: SKG1518A, Acct Date: 2018/02/23, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Falcon-Air Auto Services Pte Ltd (Pandan)	[A] Lau Shu Pei	
3	27 Feb 2018 12:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);	[A] Lau Shu Pei	
4	27 Feb 2018 12:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/08	[A] Lau Shu Pei	
5	27 Feb 2018 12:24	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei	
6	27 Feb 2018 12:24	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei	
7	27 Feb 2018 12:24	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei	
8	01 Mar 2018 13:57	Adj Rpt Initiated		[A] Lau Shu Pei	
9	01 Mar 2018 13:57	Cim Dtl Modified	Claimant's Name: -> -, Claimant's ID: -> -.	[A] Lau Shu Pei	
10	01 Mar 2018 13:57	Cim Details Notified		[A] Lau Shu Pei	
11	02 Mar 2018 09:10	Cim Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: - -> 199303821R.	[A] Lau Shu Pei	
12	02 Mar 2018 11:06	Adj Mandate Request	Cur.Req:0.00;PODS Liability :100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG	
13	02 Mar 2018 11:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/08	[I] Sherini Pillai	
14	02 Mar 2018 11:10	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai	
15	21 Aug 2018 08:21	Adj Mandate Request	Cur.Req:4233.99;PODS Liability: 100% Quantum:(a)CORw/GST:\$3,424.00 + (b)LORw/GST(5days x \$150.00): \$802.50 + (c)LTA:\$7.49 =Total: 4,233.99 Vehicle Model: Mazda 5 (1999cc). For your approval.	[A] CHEW HSIAO TONG	

Date From



Date To



Audit Type None



Go

ACTIVITY

[12/04/2018 14:13] Lau Shu Pei :
PENDING FINALIZE

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc. Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1736395	01/03/2018 13:57	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKG1518A		10.70

Print Received Message

This mail is associated with :

***SKG1518A (MCT18020794)**
[SHA4882U]

TP

AHMAD AL-MAHIR BIN ABU BAKAR

Feb 23 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

Falcon-Air Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 23/08/2018 09:27 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4233.99) - SKG1518A - Claim Handler: Sherini Pillai

Approved:4233.99.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 30 August 2018 9:30 AM
To: 'ANDY'
Cc: Taufikh (LKKAUTO); Admin A
Subject: RE: SKG1518A FINALISE *LKK REF: CC4/III18003709/T1pb3

Without Prejudice

Hi Andy,

We refer to your LOD dated 26/07/2018.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,424.00
2. Loss of Rental (5days x \$150.00)(w/GST)	\$ 802.50
3. LTA/GIA Search Fee	\$ 7.49
TOTAL	<u>\$ 4,233.99</u>

We will proceed to close file.

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LKK Auto Consultants Pte Ltd

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKG1518A FINALISE *LKK REF: CC4/III18003709/T1pb3

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Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: SKG1518A FINALISE

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LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

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-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Thursday, April 19, 2018 10:38 AM
To: 'Taufikh (LKKAUTO)' <Taufikh@lkkauto.com>
Subject: FW: SKG1518A FINALISE

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]
Sent: Tuesday, March 27, 2018 1:14 PM
To: 'Taufikh (LKKAUTO)' <Taufikh@lkkauto.com>
Subject: SKG1518A FINALISE

Sir

Please confirm finalise L/S \$ 3200.00 5 days

Thanks

Andy

Tel # 67795665

Your message is ready to be sent with the following file or link attachments:

SKG1518A FINALISE

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.



FALCON - AIR

FALCON - AIR AUTO SERVICES PTE LTD

Co. Reg. No.: 199501140D
GST Reg. No.: 199501140D

26 July 2018

Our Ref: TPC/FAS/III/PL0307

Attn: MOTOR CLAIMS DEPARTMENT

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #05-00
IOB BUILDING
SINGAPORE 049711

Dear Sir /Madam

RE: ACCIDENT INVOLVING SKG1518A & SHA4882U ON 23/02/2018 ALONG DUNEARN ROAD

We are pleased to have a direct settlement with you based on the following:

S/N Details	Amount (S\$)
1 Cost of Repair	3,424.00
2 Car Rental @ \$150 X 5 Days	802.50
3 Vehicle Search Fee	7.49
	4,233.99
	=====

Enclosed are the relevant documents for your reference.

Thank you and best regards,



Andy Esperanza
Workshop Manager
(Pandan Loop Branch)
Tel : 6779 5665 Fax: 67791110
Email : andy@falconair.com.sg

NB: Please revert all correspondences with regards to the above case to No. 8 Pandan Loop
(Blk K / Blk 1) Singapore 128226

"Without prejudice to Injury/ Medical Claim"

FALCON - AIR AUTO SERVICES PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

AUTHORIZATION TO ACT

I, AHMAD AL-MAHIR BIN ABU BAKAR ("the third party claimant")
of BLK TO CLEMENTI WEST ST 2 #10-259 (address),
owner of SKG1518A (vehicle no.) hereby authorize
FALCON AIR AUTO SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SKG1518A that was damaged pursuant to the
accident which occurred on 23/02/18 (date) along
DUNEARN RD TOWARDS CITY (location)
involving vehicle no/s SHA 4882U
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 10 day of 03 (month) 20 18 (year)


Signed by "the third party claimant"


Signed by "the workshop"
(with chop)



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT18020794
Claimant Ref: TPC/FAS/III/PL0307/SEQ1518A

We/I, Falcon-Air Auto Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LRC Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$3424.00 (repair cost), S\$802.50 (loss of use/rental), S\$7.49 (search fee), vehicle no. SKG1518A that was damaged pursuant to the accident which occurred on 23.02.18 (date) at Dunearn Rd (toward city) (location) involving vehicle no. 51A 4882H (insured vehicle). This is pursuant to the inspection conducted on 28.02.18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Ahmad Al-Mahir Bin Abu Bakar ("the third party claimant") of vehicle no. SKG1518A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKG1518A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$4233.99 to Falcon-Air Auto Services Pte Ltd

Dated this 20 day of 08 20 18

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with check)
Fernando Fernando
GSS33460P
BIK K NO 8
Pandan Loop 12806
Filipino
Workshop Mgr



WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



M.H.
Signed by appointed Surveyor
LRC Auto Consultants Pte Ltd
199607108P
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park (U) 40893



FALCON-AIR

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #05-00 IOB BUILDING
SINGAPORE 049711

Attention: Motor Claim Department

Contact: 62238122 Fax No: 62244174

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice: TI100988

Date: 30/06/2018
Vehicle Num: SKG1518A
Make/Model: MAZDA 5
Chassis/Eng#: JM6CW10F1C0111092
Accident Date: 23/02/2018
Claim No:
Reference: TP NTUC VS III L/S \$ 3200.00
Policy No:

Amount S\$

LUMP SUM REPAIR
INCLUSIVE OF PARTS, LABOUR & PAINT

3,200.00

E & O.E.	Total S\$	3,200.00
	7% GST S\$	224.00
	Amount Due S\$	3,424.00

=====

for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg **E-mail:** email@falconair.com.sg



TAX INVOICE

FA INVOICE: PDL 07080

Please quote full invoice number when making payment

FALCON-AIR

Singapore

V. A. Nr. SKG 1518A		Vehicle Reg. Nr. SJE 1867 P		Model Type Mer. Grand		Co. Reg. No.: 1988-04415-W	
Rates/Remarks		☐ inc. GST ☐ exc. GST		Rental Period		Agreed Return Date	
\$ 150	Per Day	\$	Per Week	KM IN		Time/Date In	11/09/10 10:30 29/18
\$	Per Month	\$		KM OUT	1506 416	Time/Date Out	09/10/10 15:03 29/18
Plus First	Km Free Per		thereafter	KM DRVN		Hour	Day Mth Yr
Chargeable at \$	Per Km						
Hirer's Name AHMAD AL-MAHIR BIN ABU Bakar				Collision Damage Excess Reduction ☐ Accept ☐ Decline			
Hirer's Address BLK 710 Clementi West St 2 H 10-254 (120-710)				Personal Accident Insurance ☐ Accept ☐ Decline			
Co. Reg. No.				Rental Charge Computation			
Tel. No. (Res/HP/Pgr) 81187466				Dollars Cents			
Reference Contact				Vehicle Hire			
Tel. No. (Ofc)				506.50 750 00			
Driver's Name				CDER			
D.O.B. 17/07/71				PAI			
Driver's Address				Delivery / Collection Fee			
Tel. No. (Res/HP/Pgr) 81187455				Petrol			
Passport/I.C. Nr./Country S7134348J				Misc.			
Driving Licence Nr.				Sub-Total			
Expiry / Pass Date 20/7/97				Add GST @ %			
Issued By				Total Net Charges (incl. GST)			
Additional Driver's Name				Less Total Prepayment/Deposit Rec'd			
D.O.B. Kamsiah Binte Kasim 03/08/74				Balance Amount Due/Refundable			
Additional Driver's Address				Refund Acknowledgement ☐ By Cash ☐ By Credit Card/Net			
BLK 710 Clementi West Ave 2 H 10-254 (120-710)				Received \$ By Hirer X			
Tel. No. (Res/HP/Pgr)				Out By In By			
Passport/I.C. Nr./Country S7433617E				Check In Station Computed By			
Driving Licence Nr.				Extension 1. 2. 3.			
Expiry / Pass Date 18/7/97				Remarks: Vehicle Out			
Issued By				Remarks: Vehicle In			
Method Of Payment ☐ Cash ☐ Cheque/Net ☐ Card ☐ Bill Co.				E 1/4 1/2 3/4 F			
Details of Payment				↑ Indicate petrol level when vehicle is checked out			
Amount \$ Date Rec'd by				↓ Indicate petrol level when vehicle is returned			
* Total Payment Received				FA RENTAL AGREEMENT NO. : PDL 07080			

Hirer is responsible for the first \$ 2,000.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2,000.00 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.

X
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-2862

Branches : Tampines St 93 Blk 9006 #01-200 S(528040) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Website: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR
TRAVEL INDIA

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE: **PDL 07080**

Please quote full invoice number when making payment

V. A. Nr: SKG 1518A	Vehicle Reg. Nr. SJE 1867 P	Model Type Mit. Grandi	Co. Reg. No.: 1988-04415-W/ GST Reg. No.: M2-0084125-5
Rates/Remarks:	☐ Inc. GST ☐ Exc. GST	Rental Period:	Agreed Return Date:
\$ 150 Per Day \$ Per Week	KM IN	Time/Date In: 1100 1003 2018	Hour Day Mth Yr
\$ Per Month \$	KM OUT: 156416	Time/Date Out: 0910 0503 2018	Hour Day Mth Yr
Plus First Km Free Per thereafter,	KM DRVN		
Chargeable at \$ Per Km			

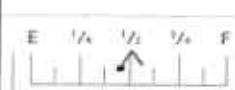
Hirer's Name AHMAD AL-MAHIR BIN ABU BAKAR	Collision Damage Excess Reduction \$ Per Day \$ Per Mth	☐ Accept ☐ Decline
Hirer's Address BLK 710 Clementi West St 2 H 10-259 (120710)	Personal Accident Insurance \$ Per Day \$ Per Mth	☐ Accept ☐ Decline
Co. Reg. No. Tel. No. (Res/HP/Pgr) Fax No. 81187966	Rental Charge Computation	Dollars Cents
Reference Contact Tel. No. (Ofc)	Vehicle Hire	
	5 days	750 00

Driver's Name 17/09/71	D.O.B.	
Driver's Address		
Tel. No. (Res/HP/Pgr) 81187955	Passport/I.C. Nr./Country S7134348J	
Driving Licence Nr.	Expiry / Pass Date 20/7/97	Issued By
Additional Driver's Name Kamsiah Binte Kasim	D.O.B. 03/08/74	
Additional Driver's Address BLK 710 Clementi West Ave 2 H 10-259 (120710)		
Tel. No. (Res/HP/Pgr)	Passport/I.C. Nr./Country S7433617E	
Driving Licence Nr.	Expiry / Pass Date 18/7/97	Issued By

Method Of Payment ☐ Cash ☐ Cheque/Notes ☐ Card ☐ Bill Co	Sub-Total	750 00
Details of Payment	Add GST @	52 50
Amount \$ Date Rec'd by	Total Net Charges (incl. GST)	802 50
	* Less Total Prepayment/Deposit Rec'd	702 50
	Balance Amount Due/Refundable	

* Total Payment Received	Refund Acknowledgement ☐ By Cash ☐ By Credit Card/Notes
	Received \$ By Hirer X
	Out By In By
	Check In Station Computed By
	Extension 1. 2. 3.
	Remarks: Vehicle Out Remarks: Vehicle In

Hirer is responsible for the first \$ 2,000.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2,000.00 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.

 57134348J	 E 1/4 1/2 3/4 F Indicate petrol level when vehicle is checked out Indicate petrol level when vehicle is returned
---	--

FA RENTAL AGREEMENT NO. : PDL 07080	
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FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches: Tampines S(92) Blk 9006 #01-200 S(570540) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1) Blk 10 S(128226) Tel: 6779-5665 Fax: 6779-1110

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHA4882U	23 Feb 2018 / 17:40:00	Successful	105	INDIA INT'L INS PTE LTD

[Previous](#)[OK](#)

Thank you

Ng Jacqueline has successfully logged out.

Your last login date and time was 24 Feb 2018, 12:09:24.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SHA4882U	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	24 Feb 2018 / 12:12:38

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Mar 2018 Edit Reg		27 Feb 2018 00:00 Edit Adj Rpt	S\$3,200.00 Edit Estimates	S\$3,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	AHMAD AL-MAHIR BIN ABU BAKAR, ID: S7134348J		
Vehicle Reg. No.:	SKG1518A	Date of Loss:	23/02/2018 00:00 - :59 [66 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18020794	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHA4882U	Policy No. (Claimant):	50791322-01
		Excess:	
Repairer:	Falcon-Air Auto Services Pte Ltd (Pandan) No 8 Pandan Loop, Clementi - Tel:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 08/03/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (23/08/2018): Alert - Adj Mandate Approved (S\$4233.99) - SKG1518A - Claim Handler: Sherini Pillai
- III_SG (02/03/2018): Alert - Adj Mandate Approved (S\$0.00) - SKG1518A - Claim Handler: Sherini Pillai

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKG1518A (MCT18020794)
[SHA4882U]
TP
AHMAD AL-MAHIR BIN ABU BAKAR
Feb 23 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Falcon-Air Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/07/18 13:39	Odometer Reading	 Load JPG	☒
2	28/07/18 13:39	Chassis Number	 Load JPG	☒
3	28/07/18 13:39	General View	 Load JPG	☒
4	28/07/18 13:39	General View	 Load JPG	☒
5	28/07/18 13:39	General View	 Load JPG	☒
6	28/07/18 13:39	General View	 Load JPG	☒
7	28/07/18 13:39	General View	 Load JPG	☒
8	28/07/18 13:39	General View	 Load JPG	☒
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26	28/07/18 13:39	General View	 Load JPG	☒
27	28/07/18 13:39	General View	 Load JPG	☒
28	28/07/18 13:39	General View	 Load JPG	☒
29	28/07/18 13:39	Reinspection Photo	 Load JPG	☒
30	28/07/18 13:39	Reinspection Photo	 Load JPG	☒
31	28/07/18 13:39	Reinspection Photo	 Load JPG	☒
32	28/07/18 13:39	Reinspection Photo	 Load JPG	☒
33	28/07/18 13:39	Reinspection Photo	 Load JPG	☒
34	28/07/18 13:39	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/02/18 12:25	EMAIL FROM III DD 27022018	 Load PDF	
2	27/02/18 12:25	TP ESTIMATE	 Load PDF	
3	27/02/18 12:25	TP GIA REPORT	 Load PDF	
4	01/03/18 17:11	TP ESTIMATE- MARKED	 Load PDF	
5	21/08/18 08:19	LOD	 Load PDF	
6	21/08/18 08:19	Authorisation to Act	 Load PDF	
7	21/08/18 08:19	RENTAL AGREEMENT & INVOICE	 Load PDF	
8	21/08/18 08:19	LTA	 Load PDF	
9	05/09/18 10:11	WORKSHOP INVOICE	 Load PDF	
10	05/09/18 10:11	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	01/03/18 09:34	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18003709/T1PB3Q2

Date: 05/09/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0015

Claimant Vehicle No: SKG1518A

Insured Vehicle No: SHA4882U

Date of Loss: 23/02/2018

Nature of Claim: TP

Claim No: MCT18020794

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKG1518A

Make & Model: MAZDA 5 SP, 2.0 (A)

Reg. Date: 01/08/2012 (Mon, Year: 2012)

Colour: White

Engine Capacity: 1999 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: LF11361738

Chassis No: JM6CW10F1C0111092

Odometer: 148677 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R17

Rear Tyre Size: 215/45 R17

Front Left Side: Yokohama 6 mm

Rear Left Side: Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,714.56	2,342.56	372.00	13.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,750.00	1,450.00	300.00	17.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,464.56	3,792.56	672.00	15.05
Approved Total (Overridden) (S\$)		3,200.00		
(S\$)	4,464.56	3,200.00	1,264.56	28.32
+ GST 7.00/7.00% (S\$)	312.52	224.00	88.52	28.32
Nett Amount (S\$)	4,777.08	3,424.00	1,353.08	28.32
+ Car Rental (5.0 x S\$150.00/day + 7.00% GST) (S\$)		802.50		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		4,233.99		

INSPECTION

Date of Assignment: 27/02/2018

Date Inspected: 28/02/2018 Inspected At:

Falcon-Air Auto Services Pte Ltd (Pandan)
No 8 Pandan Loop
Singapore

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 16 Jul 2018)
Parts: M1-MPV	MAZDA 5 SP 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKG1518A)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Bent	1,447.60 FL	*1,447.60 FL
2	1		*TAILGATE GLASS MOULDING	Necessary	58.45 FL	*58.45 FL
3	1		*TAILGATE LOGO	Necessary	65.50 FL	*65.50 FL
4	1		*TAILGATE EMBLEM MAZDA 5	Necessary	75.00 FL	*75.00 FL
5	1		*REAR BUMPER	Cracked	915.40 FL	*915.40 FL
6	1		*REAR END PANEL	Not Necessary	465.00 FL	*- FL
7	1		*TAILGATE PULL HANDLE	Cracked	25.00 FL	*25.00 FL
8	1		*REAR BUMPER SIDE RETAINER	Necessary	35.00 FL	*35.00 FL
9	1		*REVERSE SENSOR	Not Working	200.00 FS	*200.00 FS
10	1		*REAR NUMBER PLATE	Bent	45.00 FS	*45.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,331.95	2,866.95
- List Item Discount on L Items 20.00/20.00% (\$\$)	617.39	524.39
Total Parts (\$\$)	2,714.56	2,342.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO TRANSFER TAILGATE PARTS/MECHANISM	New	50.00	40.00
2	TO REMOVE/REFIX REAR WINDSCREEN GLASS	New	120.00	120.00
3	TO REMOVE/REFIX REVERSE SENSOR & CHECK WIRING	New	80.00	40.00
4	SPRAY PAINTING ON ACCIDENT DAMAGED AREAS	New	850.00	700.00
5	TO CUT /OUT REWELD REAR END PANEL ,REPAIR REAR CHASSIS RH REAR FENDER INCLUDES KNOCKING & REPLACEMENT OF PARTS	New	650.00	550.00
Gross Labour Cost (\$\$)			1,750.00	1,450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >