

INS. CASE OWNER: Wan | CC3 UR | AIB1800 3708, Sjbh/2 | LKK: | IDAC:

Surveyor: YWK | DOI: ASSIGNMENT | Date/Time: 26/2/18 | Registered in Merimen: 26/2/18

Pre-assign / CCU / FTE  
 Insured Vehicle No.: SLG 1984T | Claim No.: 62782823154  
 Name of Insured: UR | Policy No.: 94444514  
 Insured Tel No.: | HP: | Make / Model: Honda  
 Excess Sec II :SS | D.O.A.: 27/2/18 | Place of Accident: VISUN WOTN PAW MARI  
 Is driver the owner? ( YES / NO ) | Nature of Accident: |  
 If NO, Driver Name / Age: RABEN S/O RETNANMI | OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO  
 Driver Tel No.: | (V/L: YES / NO ) | Insured Liability: % | Final ? Yes / No



SMB 383P → → → → →  
 INSR: WSP: SMART | INSR: WSP: | INSR: WSP: | INSR: WSP:  
 Tel: | Tel: | Tel: | Tel:  
 Liability: | Liability: | Liability: | Liability:  
 RMKS: | RMKS: | RMKS: | RMKS:

Date/Time	STAGE	DATE / PIC
<u>27/2/18</u>	Non-Reporting ltr (1st):	
<u>27/2/18</u>	Non-Reporting ltr (2nd):	<u>NA</u>
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	<u>204 5-3-18</u>
	After call ltr to OI:	
	Documentation Check List:	Handler   Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	Towing Invoice	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>   <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>   <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>   <input type="checkbox"/>
	Others:	<input type="checkbox"/>   <input type="checkbox"/>

RECEIVED 23 MAR 2018

<b>PRELIMINARY ADVICE</b>	Date/Time:	Sent By:	Confirm by:
<b>FINALIZATION</b>	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS ( days) Reduction: %		Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time: <u>28-3-18</u>	Confirm with: <u>LEE GER</u>	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% <u>100</u> (Agreed / Assessed) BOLA S/N No. <u>27</u>		If NO or B 28, Ass. Lia :
Repair Cost:	SS <u>1,200</u>		
Loss of Rental (LOR):	SS <u>483.93</u> ( <u>4.5</u> days) x <u>107.54</u>		<u>OI REAR-ENDED TP</u>
Loss of Use (LOU):	SS ( <u>5</u> days)		<u>COPY SENT</u>
Loss of Income (LOI):	SS ( <u>60</u> x <u>4.5</u> days)		<u>27/2/18</u>
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	SS <u>7. x x</u>		
Medical:	SS <u>-</u>		1) Claim status: Normal/Reject/Private Settle
Disbursement:	SS (e.g. Tow/Independent)		2) Report Format:
Legal Cost	SS <u>-</u>		3) Survey fee:
<b>Total:</b>	SS <u>1,960.93</u> Global Sum SS: <u>1,950. x x</u>		
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS <u>1,950. x x</u>	Name 1: <u>SMART TAXIS PTE LTD</u>	
Payee 2: (Strike if N.A.)	SS <u>x</u>	Name 2: <u>x</u>	
Payee 3: (Strike if N.A.)	SS	Name 3: <u>x</u>	

### ASSIGNMENT

9/4/19

From: \_\_\_\_\_ Date: \_\_\_\_\_

Van No: 549383P Page: \_\_\_\_\_  
Type: M.Car / M.Cycle / Bus / Van / Lorry /  Prime Mover /

Estimated Cost: \_\_\_\_\_

Truck / Trailer or \_\_\_\_\_

DD / TP / WS / TP RES / GD RES / EVA / INV / MV

Make: Toyota Prius cc 1718

To inspect Vehicle No: \_\_\_\_\_

Colour: Black A/C:  Insured /  Sid /  NI / NA

at Workshop m/s: \_\_\_\_\_

Sp. Reading: 477416 T/Radio:  Insured /  Sid /  NI / NA

at: \_\_\_\_\_

Eng. No: \_\_\_\_\_

Insured: \_\_\_\_\_

C.No: JTOKW364705791029

Policy No: \_\_\_\_\_

Gen. Cond: Good /  Fair / Poor / Burnt

Claims No: \_\_\_\_\_

Steering:  In Order / Jammed / Leaked / Burnt or

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Brake:  In Order / Jammed / Leaked / Burnt or

(Client's Record)

Mod:  S/Rim / STD A/Rim or

Make of Veh: \_\_\_\_\_

Tyre Size: F: 195/55R15

(Policy Condition)

✓	
NS	O/S
<input checked="" type="checkbox"/>	

Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

Est. or Market Value: \_\_\_\_\_

TOYO / YOKO or Falken

IDAO Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

Front R/Bal. 6 mm

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

R/Bal. 6 mm

Est. Repair: 3 days Res.: Yes or No

L/Bal. 6 mm

Lump Sum: \_\_\_\_\_ % 3 Val: Yes or No

D.O.A. 12/2/19

D.O.I. 26/2/19

CA / REV / REP. / 24 HRS

Survey held at SMRT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Dis. of Damages : Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear N/S

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time / Action / Instruction

P/P \$1,200

Tax/62/19/2143  
LKK  
AIG

SLG1555T

R (\$1,750 / 59%)

Case Time: File Pass by  : Prefl. Report  
 : Final Report

Days Of Repair: \_\_\_\_\_

Case Time: File Return by \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:	_____
Transportation:	_____
_____	_____
_____	_____
_____	_____
_____	_____
TOTAL	_____

Add Fee:  : Site Insp (\$ \_\_\_\_\_)  
 : Interview (\$ \_\_\_\_\_)  
 : Tech. Insp (\$ \_\_\_\_\_)  
 : Weekend (\$ \_\_\_\_\_)

Report Format: \_\_\_\_\_

Lump Sum / L.B.I: (\$ \_\_\_\_\_)

1-3-18 / 02:33  
1-3-18 / 16:33

26-2-18 / 16:33

### SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB383P  
 Ref. No : TAX/02/18/2143  
 Reg. Date : 09/04/2014  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : HOONG KENG HENG  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 23/02/2018 08:00:00 PM  
 Accident Reported Date / Time : 24/02/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : Sebastian  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024094754  
 Special Instruction to ARC, if any :  
 SLG1585T - AIG LKK  
 BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK)  
 & Email : sebastianyeang @lkkauto.com HP:90036121  
 lumpsum repair  
 Prepared Date : 24/02/2018 10:11:01 AM

1/3

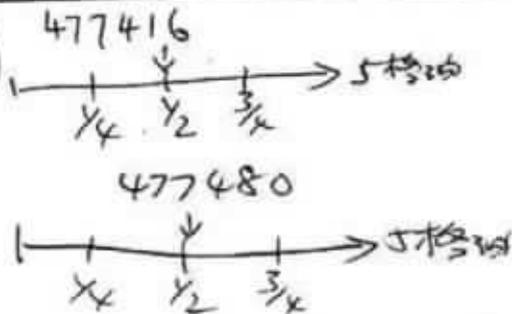
383



1025

Prepared Date : 24/02/2018 10:11:01 AM

Recording Camera    
 Radio Antenna    
 1<sup>st</sup> witness \_\_\_\_\_ Date 26-2-18  
 2<sup>nd</sup> witness \_\_\_\_\_ Date \_\_\_\_\_



Car 1/3/18 9.16 Pass

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 28/02/2018

Vehicle Return Time: 16:15

SMRT staff sign: \_\_\_\_\_

Chassis No : JTDKN36U705741027

Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	<b>Quotation from ARC</b>	<b>Adjusted by Surveyor, if applicable</b>
Total Labour Charges	: 507.00	200.00
Total Spray Painting Charges	: 756.00	400.00
Total Material Charges	: 571.25	514.37
Other Charges	: 360.00	90.00
<b>TOTAL</b>	<b>: 2,194.25</b>	<b>1,204.37</b>
<b>Lum Sum Total</b>	<b>: 2,200.00</b>	<b>1,200.00</b>
No. of Repair Days	: 5.00	3.00 /
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sing Off Date	: 26/02/2018 01:54:12 PM	26/02/2018 04:33:19 PM

*S*

*LKK*

Prepared / Adjusted Date :

Remarks :

Prepared Date : 26/02/2018 01:52:19 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

*QN-1803-008F*

Invoice No :

Quotation Date :

*3/3*

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPAIR LH REAR PORTION	507.00 ✓	200.00 /
<b>Total Labour</b>	<b>507.00</b>	<b>200.00</b>

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPSRAY REAR BUMPER	378.00 ✓	200.00 /
RESPRAY REAR FENDER LH	378.00 ✓	200.00 /
<b>Total Spray Painting &amp; Panel Beating</b>	<b>756.00</b>	<b>400.00</b>

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00 /
TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00 /
WASH AND VACUUM	60.00	0.00
<b>Total Other Costs</b>	<b>380.00</b>	<b>90.00</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
32159-47905		6505548	BUMPER REAR	1	458.80	R 100.00	0.00	Replace	Repair	No R
32678-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	X 25.00	71.10	Replace	Check	No X
			PIXEL STICKER	2	60.00	✓ 0.00	120.00	Replace	Replace	No NET
81561-47170		6505461	TAIL LAMP LH	1	548.40	✓ 10.00	493.66	Replace	Replace	No ✓
51602-47091		6505478	FENDER RR/LH	1	786.80	R 100.00	0.00	Replace	Repair	No R
	COMMO N		SMRT LOGO	1	7.80	✓ 0.00	7.80	Replace	Replace	No
	COMMO N		STICKER DECAL 6555 8888	1	21.60	✓ 0.00	21.60	Replace	Replace	No
<b>TOTAL MATERIALS</b>								<b>714.06</b>	<b>842.96</b>	
<b>TOTAL MATERIALS(Discounted)</b>								<b>571.25</b>	<b>514.37</b>	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

642.96 /  
 - 20%  
 514.37 /  
 + 200.00 /  
 + 490.00 /  


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 1204.37 /  
 45 \$1200/- /

Sebastian  
 7/1/18.



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607196-R

**Affiliated to Federation Internationale Des Experts En Automobile**

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/LCR18003708/Sjb3

78 SHENTON WAY #08-16  
CHARTIS BUILDINGS SINGAPORE 079120

Date : 27-02-2018



Code : LCR

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLG 1585T	Veh. Inspected	SHB 383P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/02/2018

### 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

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### 5. General Information

Accident Date	23/02/2018	Inspection Date	26/02/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

### 5a. Remarks

	A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHB383P
Vehicle to be Exported:	No
Intended De-registration Date:	27 Feb 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR6000552
Chassis No.:	JTDKN36U705741027
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$33,120.00
Original Registration Date:	09 Apr 2014
First Registration Date:	09 Apr 2014
Transfer Count:	0
Actual ARF Paid:	\$8,368.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Apr 2022

PARF Rebate Amount:	\$6,276.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	08 Apr 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$59,871.00
COE Rebate Amount:	\$30,805.00
<b>Total Rebate Amount:</b>	<b>\$37,081.00</b>

**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 27 Feb 2018

OK

## SMRT Accident Vehicle Repair Estimates

SLG 6-119

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB383P  
 Ref. No : TAX/02/18/2143  
 Reg. Date : 09/04/2014  
 Vehicle Type : TAXI  
 Make : TOYOTA PRIUS  
 Model : PRIUS  
 Name of Driver : HOONG KENG HENG  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 23/02/2018 08:00:00 PM  
 Accident Reported Date / Time : 24/02/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by :  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024094754  
 Special Instruction to ARC, if any :  
 SLG1585T - AIG LKK  
 Prepared Date : 24/02/2018 10:11:01 AM



Sebastian.  
 26/2/18.  
 - Long Sun Repair.  
 - Question Mark Item  
 Photo.  
 - Photo After Paint.

#### LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No : JTDKN36U705741027

Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	507.00	0.00
Total Spray Painting Charges :	756.00	0.00
Total Material Charges :	1,306.49	1,306.49
Other Charges :	360.00	0.00
<b>TOTAL :</b>	<b>2,929.49</b>	<b>0.00</b>
<b>Lum Sum Total :</b>	<b>2,950.00</b>	<b>0.00</b>
No. of Repair Days :	5.00	<del>0.00</del> 5 days
Prepared / Adjusted By :		
Arc / Surveyor Sing Off Date :	26/02/2018 01:54:12 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 26/02/2018 01:52:19 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	507.00	0.00 <del>100</del> 200
<b>Total Labour</b>	<b>507.00</b>	<b>0.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY REAR FENDER LH	378.00	0.00 200
<b>Total Spray Painting &amp; Panel Beating</b>	<b>756.00</b>	<b>0.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 30
TO WASH AND VACUUM	60.00	0.00 X
<b>Total Other Costs</b>	<b>360.00</b>	<b>0.00</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No
81561-47170		6505461	TAIL LAMP LH	1	548.40	10.00	493.56	Replace	Replace	No
61602-47091		6505476	FENDER RR/LH	1	766.80	25.00	575.10	Replace	Replace	No
	COMMO N		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No
	COMMO N		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No
<b>TOTAL MATERIALS</b>								<b>1,633.11</b>	<b>1,633.11</b>	
<b>TOTAL MATERIALS(Discounted)</b>							<b>1,306.49</b>	<b>1,306.49</b>		

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									



**Joy Irene (LKKAuto)**

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**From:** Joy Irene (LKKAuto)  
**Sent:** Monday, 5 March 2018 2:24 PM  
**To:** 'Eileen, May Hwee Yap'  
**Cc:** Vivian Lau (LKKAuto); Admin A  
**Subject:** ACCIDENT INVOLVING SLG 1585T(LCRF/AIG) & SHB 383P ALONG YISHUN NORTH POINT MALL ON 23/02/2018, 20:00 HRS

**05 March 2018**

**LION CITY RENTALS PTE LTD**

Policy Holder

Your Ref: **SLG 1585T**  
Our Ref: CC3/LCR18003708/Sjb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SLG 1585T(LCRF/AIG) & SHB 383P ALONG YISHUN NORTH POINT MALL ON 23/02/2018, 20:00 HRS**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 383P against your insurance policy.

Based on the information on hand, we are of the opinion that liability is not in our favour.  
We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SHB 383P (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 383P that was damaged pursuant to the accident which occurred on 23/02/2018 (date) along YISHUN CENTRAL 1 (location) involving vehicle no/s SLG 1585T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of March (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,950.00** (global sum) for vehicle no. **SHB 383P** that was damaged pursuant to the accident which occurred on **23/02/2018** (date) along **YISHUN NORTH POINT MALL/YISHUN CENTRAL 1** (location) involving vehicle no/s **SLG 1585T**. This is pursuant to the inspection conducted on **26/02/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 383P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 383P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of March (month) 2018 (year)

  
Signed by appointed surveyor

  
Signed by "the workshop" (with chop)



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247



### Tax Invoice

Customer Code: 3000063  
SMRT TAXIS PTE LTD  
Block Unit  
60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV180300110  
Date : 08.03.2018  
Vehicle No. : SHB383P  
Your Ref No. : TAX/02/18/2143  
Our Ref No. : 24094754  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 1,200.00
<b>GRAND TOTAL</b>				<b>\$ 1,200.00</b>

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 23.02.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

  
\_\_\_\_\_  
Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/02/18/2143

From: SMRT Taxis Pte Ltd

Date: 12/03/2018

**ACCIDENT ON 23/02/2018 INVOLVING SHB 383P & SLG 1585T  
ALONG YISHUN CENTRAL 1 TOWARDS YISHUN CENTRAL**

This is to confirm that the daily rental rate for SHB 383P is \$107.54 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager

TAX|02|18|2143-SHB3839<sup>Vehicle Hub</sup>

### Enquire Transaction History

#### Transaction History Details

Log Date/Time:	24 Feb 2018 / 10:10:16		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLG1585T		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180224101015999638

Search Date / Time: 23 Feb 2018 20:00:00  
 Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Feb 2018 <a href="#">Edit Reg</a>		25 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b>				<a href="#">[Created by adjuster]</a>					
Insured:		LCRF Pte Ltd, Co. Reg. No.: NA							
Main Claimant:		SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K							
Vehicle Reg. No.:		SHB383P	Date of Loss:	23/02/2018 20:00 - :59					
Claim Type:		TP / 6338282331SG	Policy/Cover Note No.:	(Comprehensive)					
Vehicle Reg. No. (Insured):		SLG1585T	Policy No. (Claimant):	D-17087562MFSH					
Repairer:		SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by <b>Boyogan, Joane</b> ] Joane.Boyogan@aig.com							
Claimant's Insurer:		MS First Capital Insurance Ltd (HQ) - Tel: 62222311							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>Sebastian Yeang Wai Keen</b> ] ... [Final Rpt due 08/03/2018]							
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a> <a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>				<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>					
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

**\*SHB383P (6338282331SG)**  
**[SLG1585T]**  
**TP**  
**SMRT TAXIS PTE LTD**  
**Feb 23 2018 8:00PM**  
**[LCRF Pte Ltd]**  
**SMRT Automotive Services Pte Ltd**

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View <span style="border: 1px solid black; padding: 2px;">View in Browser</span>	
<b>Letters/Correspondences</b>					1 per page <span style="border: 1px solid black; padding: 2px;">v</span>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown		1 Edit		
<b>Assessment Reports</b>					1 per page <span style="border: 1px solid black; padding: 2px;">v</span>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print	
1	01/03/18 16:34	<b>Accident Statement</b> <small>From: SC - Reg. No: SLG1585T, Claimant: LCRF PTE LTD</small>		1 Load HTM		
<b>Photos/Images</b>					3 per page <span style="border: 1px solid black; padding: 2px;">v</span>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
2	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
3	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
4	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
5	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
6	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
7	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
8	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
9	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
10	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
11	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
12	29/03/18 10:17	Odometer Reading		1 Load JPG	<input checked="" type="checkbox"/>	
13	29/03/18 10:17	General View		1 Load JPG	<input checked="" type="checkbox"/>	
14	29/03/18 10:17	Chassis Number		1 Load JPG	<input checked="" type="checkbox"/>	
15	29/03/18 10:17	Reinspection Photo		1 Load JPG	<input checked="" type="checkbox"/>	
16	29/03/18 10:17	Reinspection Photo		1 Load JPG	<input checked="" type="checkbox"/>	
17	29/03/18 10:17	Reinspection Photo		1 Load JPG	<input checked="" type="checkbox"/>	
18	29/03/18 10:17	Reinspection Photo		1 Load JPG	<input checked="" type="checkbox"/>	
19	29/03/18 10:17	Reinspection Photo		1 Load JPG	<input checked="" type="checkbox"/>	
20	29/03/18 10:17	Reinspection Photo		1 Load JPG	<input checked="" type="checkbox"/>	
21	29/03/18 10:17	Reinspection Photo		1 Load JPG	<input checked="" type="checkbox"/>	
22	29/03/18 10:17	Reinspection Photo		1 Load JPG	<input checked="" type="checkbox"/>	
23	29/03/18 10:17	Reinspection Photo		1 Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>					1 per page <span style="border: 1px solid black; padding: 2px;">v</span>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	27/02/18 19:23	TP ESTIMATE- MARKED		1 Load PDF		
2	27/02/18 19:23	TP GIA REPORT		1 Load PDF		
3	05/03/18 14:27	LETTER TO LCRF		1 Load PDF		

4	02/04/18 09:29	<b>WORKSHOP INVOICE</b>		Load PDF	
5	02/04/18 09:29	<b>AUTHORISATION TO ACT FORM</b>		Load PDF	
6	02/04/18 09:29	<b>Release Voucher</b>		Load PDF	
7	02/04/18 09:29	<b>RENTAL RECEIPT</b>		Load PDF	
8	02/04/18 09:29	<b>LTA SEARCH</b>		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	SLG1585T (Insd veh)	<b>Model:</b>	TOYOTA PRIUS TAXI 1.8 (A)
	SHB383P (TP veh)		
<b>Date of Accident:</b>	23/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	<b>3,546.20</b>
Final Repair Cost	:	\$	1,950.00
Loss of Use	:	\$	4.50 days at \$60.00 per day
Rental (if any)	:	\$	4.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,950.00
<b>Is Third Party Workshop GIA Registered?</b> <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
<b>A) For Non GIA Registered Workshop:</b>		Agreed Liability ____ 100 ____ (%)	
<b>B) For GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 1,950.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN  
\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

02 Apr  
2018  
\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18003708/SJB3Q2

Date: 02/04/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:  
**Claimant Vehicle No :** SHB383P **Insured Vehicle No :** SLG1585T  
 Date of Loss: 23/02/2018 Nature of Claim: TP Claim No: 6338282331SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SHB383P**  
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 22R6000552  
 Reg. Date: 09/04/2014 (Man. Year: 2014) Chassis No: JTDKN36U705741027  
 Colour: Maroon Odometer: 477416 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm  
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,923.20	642.96	1,280.24	66.57
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,623.00	690.00	933.00	57.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,546.20</b>	<b>1,332.96</b>	<b>2,213.24</b>	<b>62.41</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,200.00</b>		
<b>Nett Amount (S\$)</b>	<b>3,546.20</b>	<b>1,200.00</b>	<b>2,346.20</b>	<b>66.16</b>
+ Loss of Use (4.5 x S\$60.00/day) (S\$)		270.00		
+ Car Rental (4.5 x S\$107.54/day) (S\$)		483.93		
+ Doc/Search Fee (S\$)		7.00		
<b>Nett Liability (S\$)</b>		<b>1,960.93</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,950.00</b>		

## INSPECTION

Date of Assignment: 26/02/2018  
 Date Inspected: 26/02/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 3.0 days

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**Adjuster:** Sebastian Yeang Wai Keen

**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAIL LAMP LH (DISC 10%)	Cracked	548.40F	*493.56 F
2	2		*PIXEL STICKER (SN)	Necessary	120.00F	*120.00 F
3	1		*SMRT LOGO (SN)	Necessary	7.80F	*7.80 F
4	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60F	*21.60 F
5	1		*BUMPER REAR	Repair	458.60F	*- F
6	1		*FENDER RR/LH	Repair	766.80F	*- F
<b>Total Parts (S\$)</b>					<b>1,923.20</b>	<b>642.96</b>

F=Franchise part

Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING & BODY WORK	New	507.00	200.00
2	SPRAY PAINT	New	756.00	400.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
5	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	30.00
6	TO WASH AND VACUUM	New	60.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>1,623.00</b>	<b>690.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >