

INS. CASE OWNER:

HC.

CC 3 UR
ATG1800

3706 Rph

LKK:

IDAC:

Surveyor:

PSC

DOI:

ASSIGNMENT

27/2/18

Date / Time:

21/2/18

Registered in Merimen:

26/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLM 8700A

Name of Insured:

UR

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

20/2/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

ASMAH BTE 9ANEM

Driver Tel No.:

(V/L YES / NO)

Claim No.:

9876543210

Policy No.:

99999999

Make / Model:

Fia

Place of Accident:

Main of Hill ST & STAMPON

RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 9700H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans
CMB

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/2/18

LMT

21/3/18

23/5/18

19/6/18

13/8/18

11/4/19

SHC 9700H - CS (FIA) 707312 / LKAW 000121/11/18

SLM 8700A - P

Email to OI uksp: Request video.

Rec'd email from OI uksp: NO video. Pls keep us updates on the progress of 3rd party claim.

TP has no video / evidence

sent letter to OI via email (12/8)

File pass to Shurpa: to claim

STAGE	DATE / PIC	
Non-Reporting ltr (1st):		
Non-Reporting ltr (2nd):		
Non-Reporting ltr (Final):		
Notification ltr (if non-pickup):		
Call OI:	24/05/14	
After call ltr to OI:	CBy Main	
Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>	<input type="checkbox"/>
LOD	<input type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	S\$	days	Reduction:
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed)	BOLA S/N No.:
Repair Cost:	S\$	1712.00	
Loss of Rental (LOR):	S\$	1521.90	(3 days) X #101.46
Loss of Use (LOU):	S\$	(5 x 3 days)	
Loss of Income (LOI):	S\$	75.00	(50 x 3 days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>		LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)
GIA/LTA Search:	S\$	7.45	
Medical:	S\$	-	
Disbursement:	S\$	-	(e.g. Tow/ Independent)
Legal Cost:	S\$	-	
Total:	S\$	1946.64	Global Sum S\$: 1946.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	S\$	1946.00	Name 1:
Payee 2: (Strike if N.A.)	S\$		Name 2:
Payee 3: (Strike if N.A.)	S\$		Name 3:

Trans-cab Auto Services Pte Ltd

ASS. REC. BY:

REF:

A/G/

Kennerh

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHC 532014 Yr Regn: 03, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Aerast Longitude cc 1995

Colour:

M. White / R /

A/C: Insured / Std / NI / NA

Sp. Reading

475835

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VIFI ABL 15 Ave 276865

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: N/A / S/Rim / STD A/Rim or

Tyre Size:

F: Giti 215/60R16

R: Falken

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

20/2/18

Rear

R/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

23/2/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

26/2

File para to Catherine
17 Day 83200

215 \$ 3200 Upd \$ 42426.44 93%

Data/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Data/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ - RS - \$

Photos

Others

Report Format:

Lump Sum / I.B.I. (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18003706/Kpb3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 27-02-2018	
		Code : LCR	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLM 8700A	Veh. Inspected	SHC 5320H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	20/02/2018	Inspection Date	23/02/2018
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHC5320H -

AAD1802-205

*Not Authored
1/1 Sep 8 3200h*

Vehicle No.:
Chassis No.:
Vehicle Make:
Vehicle Model:
Date of Accident :
Third Party Insurer :

SHC5320H - JHOW
VF1ABL15AUC276865
RENAULT
LATITUDE
20.02.2018
Alt

PART**LIST**

1	1	BUMPER COVER FRT	\$	<i>mycom</i> 1,259.42 ✓
2	1	BUMPER SPOILER FRT	\$	<i>Sm</i> 181.75 X
3	1	BUMPER FOG LAMP GRILLE LH	\$	<i>Sm</i> 207.22 X
4	1	BUMPER RETAINER FRT LH	\$	<i>Div</i> 151.41 ✓
5	1	BUMPER RETAINER FRT RH	\$	<i>Sm</i> 151.41 X
6	1	BUMPER SUPPORT FRT LH	\$	<i>Sm</i> 123.88
7	1	BUMPER SUPPORT FRT RH	\$	<i>Sm</i> 123.88
8	1	BUMPER BEAM FRT	\$	<i>R</i> 914.08
9	1	RADAI TOR GRILLE	\$	<i>Sm</i> 1,707.78
10	1	RADAI TOR GRILLE BADGE 'RENAULT'	\$	<i>Sm</i> 225.36
11	1	RADAI TOR GRILLE FRAME	\$	<i>Sm</i> 1,353.75
12	1	FRAME FULL SUPPORT PANEL	\$	<i>Sm</i> 615.90
13	1	FRAME FULL SUPPORT BRACKET	\$	<i>R</i> 89.79
14	1	AIR CLEANER LOWER	\$	<i>Sm</i> 352.64
15	1	AIR CLEANER HOSE	\$	<i>Sm</i> 76.14
16	1	STEERING PUMP ELECTRIC	\$	<i>Sm</i> 2,306.90
17	1	AUTO COMPUTER	\$	<i>Sm</i> 5,032.17
18	1	STEERING PINION RACK	\$	<i>Sm</i> 4,413.11
19	1	LOWER ARM LH	\$	<i>Sm</i> 685.76
20	1	KUNCKLE ARM LH	\$	<i>Sm</i> 846.98
21	1	KUNCKLE HUB+BEARING LH	\$	<i>Sm</i> 497.69
22	1	ABSORBER FRT LH	\$	<i>Sm</i> 360.54
23	1	BONNET	\$	<i>R</i> 1,941.63
24	1	HEADLALMP LH	\$	<i>mycom</i> 1,184.43 ✓
25	1	HEADLAMP PANEL FRT LH	\$	<i>R</i> 152.15 X
26	1	FENDER PANEL FRT LH	\$	<i>R</i> 783.83 ✓
27	1	FENDER INSULATOR LH	\$	<i>Sm</i> 130.84 X
28	1	WHEEL HOUSING PANEL FRT LH	\$	<i>R</i> 5,173.47 X
29	1	WHEELARCH FRT LH	\$	<i>Sm</i> 278.84 X
30	1	DOOR MIRROR LH	\$	<i>Sm</i> 1,483.40 X
31	1	DOOR MIRROR GLASS LH	\$	<i>Sm</i> 148.20 X
32	1	DOOR MIRROR BACK COVER LH	\$	<i>Sm</i> 218.46 X
33	1	DOOR PANEL FRT LH	\$	<i>R</i> 2,844.66 X
34	1	DOOR HINGE UPPER LH	\$	<i>R</i> 274.50 X

TRANS-CAB AUTO SERVICES PTE LTD**AAD1802-205**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHC5320H -

35	1	DOOR HINGE LOWER LH	\$	300.55	} X
36	1	DOOR GRAB HANDLE FRT LH	\$	210.96	
37	1	DOOR HANDLE OUTER FRT LH	\$	258.12	
38	1	DOOR HANDLE CAP FRT LH	\$	26.44	
39	1	DOOR HANDLE SEAL FRT LH	\$	7.89	
40	1	DOOR HANDLE COVER FRT LH	\$	13.22	
41	1	DOOR HANDLE MODULE FRT LH	\$	133.60	
42	1	DOOR MOULDING FRT LH	\$	176.82	

TOTAL	\$	37,419.58
10%	\$	3,741.96
	\$	33,677.62

Special Nett

1	1SET	FRONT BUMPER CLIP	\$	66.00	} X
2	1SET	WHEELARCH CLIP LH	\$	66.00	
3	1	TOW COVER FRT	\$	14.50	
4	1	CAP HUB LH FRT	\$	35.00	
5	1	RIM LH FRT	\$	385.00	
6	1	TYRE LH FRT	\$	330.00	
7	1SET	BUMPER SUPPORT FRT CLIP LH	\$	9.80	
8	1SET	BUMPER RETAINER FRT CLIP LH	\$	12.50	
9	1	DOOR STICKER "Trans-cab"	\$	80.00	
10	1	DOOR STICKER "Classic"	\$	30.00	

TOTAL	\$	1,028.80
TOTAL PARTS	\$	34,706.42

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same

\$ 4,200.00 400

To Check Electrical Lighting Concerned.

\$ 170.00 20

Putty and spray painting of the affected portion.

\$ 4,500.00 440

To check steering geometry and computer wheel alignment

\$ 220.00 X

Towing Fees

\$ 120.00 X

TRANS-CAB AUTO SERVICES PTE LTD**AAD1802-205**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHC5320H -

To transfer of tire, rim and on wheel balancing.	\$	~ 170.00 X
To rust-proofing of the affected areas.	\$	170.00 302
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	~ 380.00 X
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	~ 170.00 X
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	~ 380.00 X
To remove and renew power steering pump, oil cooler pipe and final checking and testing.	\$	~ 440.00 X

TOTAL	\$	10,920.00
Over All Total	\$	45,626.42

(PARTS BY PARTS) Repair Days**15 Days***2 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary works must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAUTO)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Friday, 2 March 2018 5:37 PM
To: Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: AIG REF: 9874511179SG

Dear all,

We refer to the above.

Please advise liability before settlement.

Thank you.

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 7 March 2018 3:52 PM
To: 'reporting@autoinsure.com.sg'
Subject: ACCIDENT INVOLVING SLM 8700A(LCRF) AND SHC 5320H ON 20/02/2018

Your Ref: **SLM 8700A**
Our Ref: CC3/LCR18003706/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLM 8700A(LCRF) AND SHC 5320H ON 20/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against SLM 8700A.

We have received a claim from SHC 5320H against SLM 8700A.

We noted that our insured driver reported that there is in-car-camera in her vehicle. Kindly advise if you have a copy of said video footage. If so, kindly let us have a copy of it.

Name	NORDAN BIN WARSO	ID No	S1620908Z
Related Vehicle	SHC5320H (Car)	Contact No	84201241
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	ASMAH BTE SALLEH	ID No	S1694423H
Related Vehicle	SLM8700A (Car)	Contact No	
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details:

On the 20/02/2018 at around 2010hrs, I was in my car (SLM8700A). I was at Hill St heading towards Victoria St. I was driving on the 3rd lane of the road. I was approaching the traffic light junction of Hill St and Stamford Road. As the traffic light turned red, I came to a stop at the junction. Subsequently, the light turned green and I proceeded to drive. A taxi driver (SHC5320H), whom was behind me on the second lane suddenly high beamed me. As he was signaling me, I proceeded to stop at the side of the road. The driver then told me that I had hit his car while I was driving when the traffic light turned green. He also claimed that he had honked to signal me however I did not hear it. The driver then told me that it will cost SGD\$2500/- to SGD\$3000/- for the damages to be repaired. However, the damage I saw on his taxi was just a minor dent on the front left side. I then told him I won't pay for the damage as I was not at fault. The driver then told me he will report the matter and subsequently left the place. My car has minor scratches on the rear right side.
I wish to state that there is in-car camera in my car however it is only for the front.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: claims01@web-designers.com on behalf of AutoInsure (Claims) <claims01@autoinsure.com.sg>
Sent: Wednesday, 23 May 2018 5:46 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING SLM 8700A(LCRF) AND SHC 5320H ON 20/02/2018

Dear Hsiao Tong,

We refer to the above matter and to your email below.

We wish to inform that we are unable to obtain our hirer's in car video footage.

However, please keep us update on the progress of the 3rd party claim against our client's hirer.

Thanks.

****Kindly note that w.e.f 21st Mar 2017, we are relocated to:
6 Marsiling Lane S739145
tel: (65) 3157 2626
Please mail all future correspondence to stated address.****

Regards

Serene Lim / Sam Goh
did: (65) 3157 2624 / 3157 2628
mobile: (65) 9743 6363
e: claims01@autoinsure.com.sg

Auto Insure Pte. Ltd.
201437380M
6 Marsiling Lane S739145

t: (65) 3157 2626
f: (65) 6368 0081
w: www.autoinsure.com.sg
g.e: claims@autoinsure.com.sg

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On Thu, Mar 8, 2018 at 12:20 PM, AutoInsure Reporting <reporting@autoinsure.com.sg> wrote:

Thanks.

Regards

Jie Ling
Customer Service
did: (65) 3157 2626
e: reporting@autoinsure.com.sg

Auto Insure Pte. Ltd.
201437380M
6 Marsiling Lane S739145

t: (65) 3157 2626
f: (65) 6368 0081
w: www.autoinsure.com.sg
g.e: claims@autoinsure.com.sg

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----- Forwarded message -----

From: **Hsiao Tong (LKKAUTO)** <chewht@lkkauto.com>
Date: Wed, Mar 7, 2018 at 3:51 PM
Subject: ACCIDENT INVOLVING SLM 8700A(LCRF) AND SHC 5320H ON 20/02/2018
To: "reporting@autoinsure.com.sg" <reporting@autoinsure.com.sg>

Your Ref: **SLM 8700A**

Our Ref: CC3/LCR18003706/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLM 8700A(LCRF) AND SHC 5320H ON 20/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against SLM 8700A.

We have received a claim from SHC 5320H against SLM 8700A.

We noted that our insured driver reported that there is in-car-camera in her vehicle. Kindly advise if you have a copy of said video footage. If so, kindly let us have a copy of it.

Name	NORDAN BIN WARSO	ID No	S1620908Z
Related Vehicle	SHC5320H (Car)	Contact No	84201241
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	ASMAH BTE SALLEH	ID No	S1694423H
Related Vehicle	SLM8700A (Car)	Contact No	
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On the 20/02/2018 at around 2010hrs, I was in my car (SLM8700A). I was at Hill St heading towards Victoria St. I was driving on the 3rd lane of the road. I was approaching the traffic light junction of Hill St and Stamford Road. As the traffic light turned red, I came to a stop at the junction. Subsequently, the light turned green and I proceeded to drive. A taxi driver (SHC5320H), whom was behind me on the second lane suddenly high beamed me. As he was signaling me, I proceeded to stop at the side of the road. The driver then told me that I had hit his car while I was driving when the traffic light turned green. He also claimed that he had horned to signal me however I did not hear it. The driver then told me that it will cost SGD\$2500/- to SGD\$3000/- for the damages to be repaired. However, the damage I saw on his taxi was just a minor dent on the front left side. I then told him I won't pay for the damage as I was not at fault. The driver then told me he will report the matter and subsequently left the place. My car has minor scratches on the rear right side.

I wish to state that there is in-car camera in my car however it is only for the front.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 16 June 2018 12:46 PM
To: 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); claims@transcab.com.sg
Subject: <Request for Evidence> Your Ref: AAD1802-205 (SHC 5320H) *Our Ref: CC3/LCR18003706/Kpb3 [ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018]

Your Ref: **AAD1802-205 (SHC 5320H)** Without Prejudice
Our Ref: CC3/LCR18003706/Kpb3

Dear Sirs/Madam,


ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018

We refer to the above matter.

Please be informed that liability is unclear. Kindly refer to our insured accident report below for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) for our consideration.

Appreciate and early reply.

SKETCH PLAN	
	A SLM8700A B SHC5320H
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
Refer to police report T/2018 0221/2005	

Brief Details.

On the 20/02/2018 at around 2010hrs. I was in my car (SLM8700A). I was at Hill St heading towards Victoria St. I was driving on the 3rd lane of the road. I was approaching the traffic light junction of Hill St and Stamford Road. As the traffic light turned red, I came to a stop at the junction. Subsequently, the light turned green and I proceeded to drive. A taxi driver (SHC5320H), whom was behind me on the second lane suddenly high beamed me. As he was signaling me, I proceeded to stop at the side of the road. The driver then told me that I had hit his car while I was driving when the traffic light turned green. He also claimed that he had horned to signal me however I did not hear it. The driver then told me that it will cost SGD\$2500/- to SGD\$3000/- for the damages to be repaired. However, the damage I saw on his taxi was just a minor dent on the front left side. I then told him I wont pay for the damage as I was not at fault. The driver then told me he will report the matter and subsequently left the place. My car has minor scratches on the rear right side.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 19 June 2018 2:04 PM
To: Hsiao Tong (LKKAUTO)
Cc: jasminetan@transcab.com.sg; zhewei.kek@transcab.com.sg; claims@transcab.com.sg
Subject: RE: <Request for Evidence> Your Ref: AAD1802-205 (SHC 5320H) *Our Ref: CC3/LCR18003706/Kpb3 [ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018]

WITHOUT PREJUDICE

Dear Hsiao Tong

We regret to inform at the moment we did not have any video/evidence for this case.

Enclosed the sketch plan and circumstance of accident for your investigation.

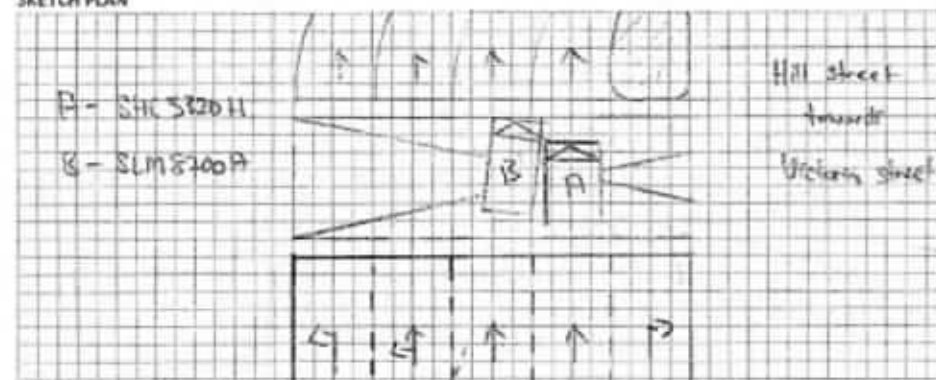
Brief Details.

On 20/02/2018 at about 1950hrs I was driving V1) SHC5320H along the 2nd lane of Hill street towards Victoria Street. V2) SLM8700A was on the 3rd lane when both vehicle approached the junction. Both vehicle stopped for the red light. The road ahead (Victoria Street) is slightly bend as the traffic turn green and both vehicles moved off. V2 which was on the 3rd lane did not keep to her lane and was seen sliding across to the 2nd lane in which I was driving.

I immediately started to horn but V2 did not realize and eventually grazed across V1 and continued ahead of me. I then signaled the highbeam and horned at V2 to notify her of the collision. V2 then came to a stop at Grand Pacific Hotel. Both parties exchanged particulars and took photos of the incident. V2's Driver initially informed she heard a mild collision noise however was not sure of the collision. She informed she is rushing to send off her passenger and she would liase with me after that.

Subsequently went we met up she denied the collision or knowing anything about the collision. There is scratches and slight dent on the front left side of the V1. She refused to private settle the matter as such I am lodging this accident report for necessary actions.

SKETCH PLAN



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Saturday, 16 June, 2018 12:46 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg

Subject: <Request for Evidence> Your Ref: AAD1802-205 (SHC 5320H) *Our Ref: CC3/LCR18003706/Kpb3 [ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018]

Your Ref: **AAD1802-205 (SHC 5320H)**

Without Prejudice

Our Ref: CC3/LCR18003706/Kpb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018

We refer to the above matter.

Please be informed that liability is unclear. Kindly refer to our insured accident report below for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) for our consideration.

Appreciate and early reply.

SKETCH PLAN	
<p>A: SLM 8700A B: SHC 5320H</p>	
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
<p>Refer to police report: T/2018 0221/2005</p>	

Brief Details.

On the 20/02/2018 at around 2010hrs, I was in my car (SLM8700A). I was at Hill St heading towards Victoria St. I was driving on the 3rd lane of the road. I was approaching the traffic light junction of Hill St and Stamford Road. As the traffic light turned red, I came to a stop at the junction. Subsequently, the light turned green and I proceeded to drive. A taxi driver (SHC5320H), whom was behind me on the second lane suddenly high beamed me. As he was signaling me, I proceeded to stop at the side of the road. The driver then told me that I had hit his car while I was driving when the traffic light turned green. He also claimed that he had horned to signal me however I did not hear it. The driver then told me that it will cost SGD\$2500/- to SGD\$3000/- for the damages to be repaired. However, the damage I saw on his taxi was just a minor dent on the front left side. I then told him I won't pay for the damage as I was not at fault. The driver then told me he will report the matter and subsequently left the place. My car has minor scratches on the rear right side.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Monday, 15 October 2018 10:09 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: AIG REF: 9874511179SG *LKK REF: CC3/LCR18003706/Kpb3

Dear Hsiao Tong,

Please proceed to offer 50%.

Thank you.

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, October 13, 2018 1:08 PM
To: Ng, Hai-Chuan
Subject: RE: AIG REF: 9874511179SG *LKK REF: CC3/LCR18003706/Kpb3

Hi Mr Ng,

We refer to our below email.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 15 September 2018 12:11 PM

To: 'Ng, Hai-Chuan' <Hai-Chuan.Ng@aig.com>

Subject: RE: AIG REF: 9874511179SG *LKK REF: CC3/LCR18003706/Kpb3

Hi Mr Ng,

We refer to the above matter.

Third party reported that he was driving along the 2nd lane of Hill Street towards Victoria Street. Our insured vehicle was on the 3rd lane. Both vehicles stopped at the traffic junction. When the traffic light turned green, both vehicles moved off. Our insured who was on the 3rd lane did not keep to her lane and encroached into third party lane. Third party driver immediately started to horn but our driver did not realise and grazed across third party taxi and continued to move. Third party driver then high beam and horned at our driver. Then our driver came to stop.

Our insured driver reported that she was driving on the 3rd lane of Hill Street towards Victoria Street. As the traffic light turned red, she stopped at the junction. After the traffic light turned green and she proceeded to drive. Third party driver who was driving behind her on 2nd lane suddenly high beam her. She proceeded to stop at the road side and third party driver told her that her car and hit onto third party taxi. Our insured driver refused to private settle as she was not at fault.

Both parties has no video footage/ concrete evidences to support either version.

In view of conflicting version, we propose to settle the matter at 50/50. The summary of claim is as follows: -

	Claimed Amount:	Adjusted Amount:	
1. Cost of Repair (w/GST)	\$ 3,424.00		\$ 3,424.00
2. Loss of Rental (4days x \$101.46)	\$ 405.84		\$ 304.38 (3days x \$101.46)
3. Loss of Income (4days x \$50.00)	\$ 200.00		\$ 150.00 (3days x \$50.00)
	\$ 4,029.84		\$ 3,878.38
		@ 50%	\$ 1,939.19
4. LTA/ GIA search fee	\$ 7.49		\$ 7.49
Total	\$ 4,037.33		\$ 1,946.68

Kindly let us have your instruction/comments.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Sent: Friday, 2 March 2018 5:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: AIG REF: 9874511179SG

Dear all,

We refer to the above.

Please advise liability before settlement.

Thank you.

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel + (65) 6419 1994 | Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 20 October 2018 10:39 AM
To: 'Ng Wai Yin'
Cc: jasminetan@transcab.com.sg; zhewei.kek@transcab.com.sg; claims@transcab.com.sg
Subject: RE: <Request for Evidence> Your Ref: AAD1802-205 (SHC 5320H) *Our Ref: CC3/LCR18003706/Kpb3 [ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018]

Without Prejudice

Hi Wai Yin,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of **\$1,900.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

20/3/19
RTM: \$1900 (all-in)
=

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 19 June 2018 2:04 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: jasminetan@transcab.com.sg; zhewei.kek@transcab.com.sg; claims@transcab.com.sg
Subject: RE: <Request for Evidence> Your Ref: AAD1802-205 (SHC 5320H) *Our Ref: CC3/LCR18003706/Kpb3 [ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018]

WITHOUT PREJUDICE

Dear Hsiao Tong

Hsiao Tong (LKKAUTO)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Thursday, 28 March 2019 4:53 PM
To: Hsiao Tong (LKKAUTO); 'Ng Wai Yin'
Cc: zhewei.kek@transcab.com.sg; claims@transcab.com.sg
Subject: RE: <Request for Evidence> Your Ref: AAD1802-205 (SHC 5320H) *Our Ref: CC3/LCR18003706/Kpb3 [ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 21 November 2018 3:20 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: jasminetan@transcab.com.sg; zhewei.kek@transcab.com.sg; claims@transcab.com.sg
Subject: RE: <Request for Evidence> Your Ref: AAD1802-205 (SHC 5320H) *Our Ref: CC3/LCR18003706/Kpb3 [ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018]

Without Prejudice

Hi,

We refer to our below email.

Kindly get back to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Hsiao Tong, Chew | Case Handler

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Saturday, 20 October 2018 10:39 AM

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Cc: jasminetan@transcab.com.sg; zhewei.kek@transcab.com.sg; claims@transcab.com.sg

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[ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018]

Without Prejudice

Hi Wai Yin,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of **\$1,900.00(all-in)**.

Please confirm acceptance.

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 19 June 2018 2:04 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: jasminetan@transcab.com.sg; zhewei.kek@transcab.com.sg; claims@transcab.com.sg

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Dear Hsiao Tong

We regret to inform at the moment we did not have any video/evidence for this case.

Enclosed the sketch plan and circumstance of accident for your investigation.

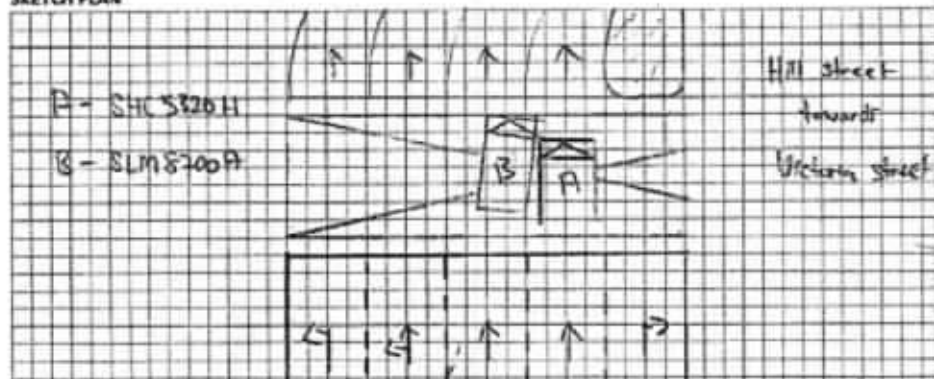
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On 20/02/2018 at about 1950hrs I was driving V1) SHC5320H along the 2nd lane of Hill street towards Victoria Street. V2) SLM8700A was on the 3rd lane when both vehicle approached the junction. Both vehicle stopped for the red light. The road ahead (Victoria Street) is slightly bend as the traffic turn green and both vehicles moved off. V2 which was on the 3rd lane did not keep to her lane and was seen sliding across to the 2nd lane in which I was driving.

I immediately started to horn but V2 did not realize and eventually grazed across V1 and continued ahead of me. I then signaled the highbeam and horned at V2 to notify her of the collision. V2 then came to a stop at Grand Pacific Hotel. Both parties exchanged particulars and took photos of the incident. V2's Driver initially informed she heard a mild collision noise however was not sure of the collision. She informed she is rushing to send off her passenger and she would liase with me after that.

Subsequently went we met up she denied the collision or knowing anything about the collision. There is scratches and slight dent on the front left side of the V1. She refused to private settle the matter as such I am lodging this accident report for necessary actions.

SKETCH PLAN



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Saturday, 16 June, 2018 12:46 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg

Subject: <Request for Evidence> Your Ref: AAD1802-205 (SHC 5320H) *Our Ref: CC3/LCR18003706/Kpb3 [ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018]

Your Ref: AAD1802-205 (SHC 5320H)

Without Prejudice

Our Ref: CC3/LCR18003706/Kpb3

Dear Sirs/Madam,

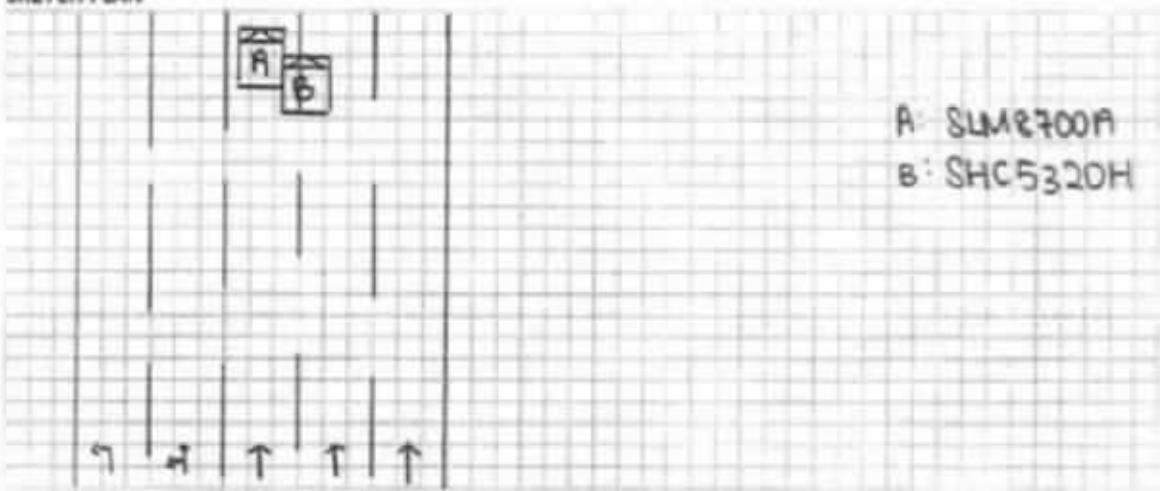
ACCIDENT INVOLVING SLM 8700A(AIG) AND SHC 5320H ON 20/02/2018

We refer to the above matter.

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Kindly let us have evidences (ie: video footage/ scene photos / PIR) for our consideration.

Appreciate and early reply.

SKETCH PLAN	
	A: SLM8700A B: SHC5320H
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
Refer to police report: T/2018 0221/2005.	

Brief Details.

On the 20/02/2018 at around 2010hrs, I was in my car (SLM8700A). I was at Hill St heading towards Victoria St. I was driving on the 3rd lane of the road. I was approaching the traffic light junction of Hill St and Stamford Road. As the traffic light turned red, I came to a stop at the junction. Subsequently, the light turned green and I proceeded to drive. A taxi driver (SHC5320H), whom was behind me on the second lane suddenly high beamed me. As he was signaling me, I proceeded to stop at the side of the road. The driver then told me that I had hit his car while I was driving when the traffic light turned green. He also claimed that he had horned to signal me however I did not hear it. The driver then told me that it will cost SGD\$2500/- to SGD\$3000/- for the damages to be repaired. However, the damage I saw on his taxi was just a minor dent on the front left side. I then told him I wont pay for the damage as I was not at fault. The driver then told me he will report the matter and subsequently left the place. My car has minor scratches on the rear right side.

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Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1802-205

Your Ref : SLM8700A

Date : 11 June 2018

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5320H AND SLM8700A ON 20/02/18 07:50 PM ALONG HILL STREET TOWARDS VICTORIA STREET

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,424.00
2.	Loss of Rental for <u>4</u> days @ <u>\$102.46</u> per day	\$	409.84
3.	Loss of Income for <u>4</u> days @ <u>\$50.00</u> per day	\$	200.00
4.	LTA Search Fee	\$	7.50
5.	Survey Fee	\$	0.00
	Total	\$	4,037.34

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 13 August 2018 8:54 AM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLM 8700A(AIG) & SHC 5320H ON 20/02/2018

Your Ref: **SLM 8700A**
Our Ref: CC3/LCR18003706/Kpb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLM 8700A(AIG) & SHC 5320H ON 20/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 5320H against your insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Therefore, we are of the view that the case would be settled at equal liability.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **25/08/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5320H and SLM8700A along HILL STREET TOWARDS VICTORIA STREET on 20/02/18 07:50 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 11 (day) of June 2018

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan
General Manager



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1900.00** (Global Sum) for vehicle no. **SHC53204** that was damaged pursuant to the accident which occurred on **20/2/18** (date) along **Hill St towards Victoria St** involving vehicle no/s **SLM8700A**.

This is pursuant to the inspection conducted on **22/2/18** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant") of vehicle no. **SHC53204** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC53204** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this **28** (day) of **03** (month) **20** **19** (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1805-240 DATE : 31. May 2018 REFERENCE NO : AAD1802-205 TERMS : Net 30 Days DUE DATE : 30. June 2018 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5320H;DOA 20.02.18(LUMP SUM-18)	1	3,424.00	3,424.00

Total SGD Excl. GST : 3,200.00**7% GST :** 224.00****** THREE THOUSAND FOUR HUNDRED TWENTY FOUR SGD ONLY ********Total SGD Incl. GST :** 3,424.00

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

11 June, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 20/02/18 07:50 PM at HILL STREET TOWARDS VICTORIA STREET

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5320H. The taxi was hired to NORDAN BIN WARSO a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$101.46 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

20-02-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1802-205	Accident Date 20-02-2018
21/2/2018 10:27	24/2/2018 16:30	SHC5320H

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
GX354U	22 Feb 2018 / 06:55:00	ERGO INSURANCE PTE. LTD.
SLV7327D	22 Feb 2018 / 04:30:00	LIBERTY INS P L
SLM8700A	20 Feb 2018 / 19:50:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Print](#)[OK](#)[Save as PDF](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Feb 2018 Edit Reg		23 Feb 2018 00:00 Edit Adj Rpt	\$43,200.00 Edit Estimates	\$43,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF Pte Ltd, Co. Reg. No.: NA								
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHC5320H	Date of Loss:	20/02/2018 19:00 - :59 [46 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9874511179SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SLM8700A	Policy No. (Claimant):	VPX/P1680520						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 08/03/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC5320H (9874511179SG)
[SLM8700A]
TP
TRANS-CAB SERVICES PTE LTD
Feb 20 2018 7:00PM
[LCRF Pte Ltd]
Trans-cab Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print				
1	(Draft)		Third Party Express Settlement – Payment Breakdown											1		Edit				
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail		Print				
1	02/03/18 15:34		Accident Statement From: SC - Reg. No: SLM8700A, Claimant: LCRF PTE LTD											1		Load HTM				
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print				
1	16/06/18 11:25		General View											1		Load JPG				
2	16/06/18 11:25		General View											1		Load JPG				
3	16/06/18 11:25		General View											1		Load JPG				
4	16/06/18 11:25		General View											1		Load JPG				
5	16/06/18 11:25		General View											1		Load JPG				
6	16/06/18 11:25		General View											1		Load JPG				
7	16/06/18 11:25		General View											1		Load JPG				
8	16/06/18 11:25		General View											1		Load JPG				
9	16/06/18 11:25		General View											1		Load JPG				
10	16/06/18 11:25		General View											1		Load JPG				
11	16/06/18 11:25		General View											1		Load JPG				
12	16/06/18 11:25		Odometer Reading											1		Load JPG				
13	16/06/18 11:25		Chassis Number											1		Load JPG				
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print				
1	27/02/18 19:26		TP ESTIMATE- MARKED.											1		Load PDF				
2	27/02/18 19:26		TP GIA REPORT											1		Load PDF				
3	12/04/19 09:07		WORKSHOP INVOICE											1		Load PDF				
4	12/04/19 09:07		AUTHORISATION TO ACT FORM											1		Load PDF				
5	12/04/19 09:07		Release Voucher											1		Load PDF				
6	12/04/19 09:07		RENTAL RECEIPT											1		Load PDF				
7	12/04/19 09:07		RENTAL MILEAGE											1		Load PDF				
8	12/04/19 09:07		LTA SEARCH											1		Load PDF				
9	12/04/19 09:07		LETTER TO OI											1		Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLM8700A (Insd veh)	Model:	RENAULT LATITUDE 2.0 DCI
	SHC5320H (TP veh)		AUTO D/AB 4DR (A)
Date of Accident:	20/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$	48,820.26	
Final Repair Cost	:	\$	1,900.00	
Loss of Use	:	\$		3.00 days at \$50.00 per day
Rental (if any)	:	\$		3 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$	1,900.00	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability 50 (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 1,900.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

12 Apr.
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18003706/KPB3Q2

Date: 12/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SHC5320H

Insured Vehicle No : SLM8700A

Date of Loss: 20/02/2018

Nature of Claim: TP

Claim No: 9874511179SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC5320H**

Make & Model: RENAULT LATITUDE, 2.0 DCI AUTO D/AB 4DR (A)

Engine No: M9R8839C000680

Reg. Date: 21/03/2014 (Man. Year: 2013)

Chassis No: VF1ABL15AUC276865

Colour: Metallic White/Red

Odometer: 475835 km

Engine Capacity: 1995 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Giti 9 mm

Rear Left Side: Falken 8 mm

Front Right Side: Giti 9 mm

Rear Right Side: Falken 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	34,706.41	3,107.18	31,599.23	91.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,920.00	890.00	10,030.00	91.85
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	45,626.41	3,997.18	41,629.23	91.24
Approved Total (Overridden) (S\$)		3,200.00		
(S\$)	45,626.41	3,200.00	42,426.41	92.99
+ GST 7.00/7.00% (S\$)	3,193.85	224.00	2,969.85	92.99
Nett Amount (S\$)	48,820.26	3,424.00	45,396.26	92.99
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$101.46/day) (S\$)		304.38		
(S\$)		3,878.38		
Liabe Amount (50.00%) (S\$)		1,939.19		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,946.64		
Global Sum Settlement (S\$)		1,900.00		

INSPECTION

Date of Assignment: 23/02/2018
Date Inspected: 23/02/2018 Inspected At: Trans-cab Auto Services Pte Ltd
No 2 Ang Mo Kio Street 63
Singapore 569111
Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT	Mtg Cracked	1,259.42 FL	*1,259.42 FL
2	1		*BUMPER SPOILER FRT	Serviceable	181.75 FL	*- FL
3	1		*BUMPER FOG LAMP GRILLE LH	Serviceable	207.22 FL	*- FL
4	1		*BUMPER RETAINER FRT LH	Distorted	151.41 FL	*151.41 FL
5	1		*BUMPER RETAINER FRT RH	Serviceable	151.41 FL	*- FL
6	1		*BUMPER SUPPORT FRT LH	Serviceable	123.88 FL	*- FL
7	1		*BUMPER SUPPORT FRT RH	Serviceable	123.88 FL	*- FL
8	1		*BUMPER BEAM FRT	Repair	914.08 FL	*- FL
9	1		*RADIATOR GRILLE	Serviceable	1,707.78 FL	*- FL
10	1		*RADIATOR GRILLE BADGE RENAULT	Serviceable	225.36 FL	*- FL
11	1		*RADIATOR GRILLE FRAME	Serviceable	1,353.75 FL	*- FL
12	1		*FRAME FULL SUPPORT PANEL	Serviceable	615.90 FL	*- FL
13	1		*FRAME FULL SUPPORT BRACKET	Repair	89.79 FL	*- FL
14	1		*AIR CLEANER LOWER	Serviceable	352.64 FL	*- FL
15	1		*AIR CLEANER HOSE	Serviceable	76.14 FL	*- FL
16	1		*STEERING PUMP ELECTRIC	Serviceable	2,306.90 FL	*- FL
17	1		*AUTO COMPUTER	Serviceable	5,032.17 FL	*- FL
18	1		*STEERING PINION RACK	Serviceable	4,413.11 FL	*- FL
19	1		*LOWER ARM LH	Serviceable	685.76 FL	*- FL
20	1		*KNUCKLE ARM LH	Serviceable	846.98 FL	*- FL
21	1		*KNUCKLE HUB +BEARING LH	Serviceable	497.69 FL	*- FL
22	1		*ABSORBER FRT LH	Serviceable	360.54 FL	*- FL
23	1		*BONNET	Repair	1,941.63 FL	*- FL
24	1		*HEADLAMP LH	Mtg Cracked	1,184.43 FL	*1,184.43 FL
25	1		*HEADLAMP PANEL FRT LH	Repair	152.15 FL	*- FL
26	1		*FENDER PANEL FRT LH	Bent	783.83 FL	*783.83 FL
27	1		*FENDER INSULATOR LH	Serviceable	130.84 FL	*- FL
28	1		*WHEEL HOUSING PANEL FRT LH	Repair	5,173.47 FL	*- FL
29	1		*WHEELARCH FRT LH	Serviceable	278.84 FL	*- FL
30	1		*DOOR MIRROR LH	Serviceable	1,483.40 FL	*- FL
31	1		*DOOR MIRROR GLASS LH	Serviceable	148.20 FL	*- FL
32	1		*DOOR MIRROR BACK COVER LH	Serviceable	218.46 FL	*- FL
33	1		*DOOR PANEL FRT LH	Repair	2,844.66 FL	*- FL
34	1		*DOOR HINGE UPPER LH	Repair	274.50 FL	*- FL
35	1		*DOOR HINGE LOWER LH	Repair	300.55 FL	*- FL
36	1		*DOOR GRAB HANDLE FRT LH	Serviceable	210.96 FL	*- FL
37	1		*DOOR HANDLE OUTER FRT LH	Serviceable	258.12 FL	*- FL
38	1		*DOOR HANDLE CAP FRT LH	Serviceable	26.44 FL	*- FL
39	1		*DOOR HANDLE SEAL FRT LH	Serviceable	7.89 FL	*- FL
40	1		*DOOR HANDLE COVER FRT LH	Serviceable	13.22 FL	*- FL
41	1		*DOOR HANDLE MODULE FRT LH	Serviceable	133.60 FL	*- FL
42	1		*DOOR MOULDING FRT LH	Serviceable	176.82 FL	*- FL
43	1		*SET FRONT BUMPER CLIP	Necessary	66.00 FS	*66.00 FS
44	1		*SET WHEELARCH CLIP LH	Not Necessary	66.00 FS	*- FS
45	1		*TOW COVER FRT	Serviceable	14.50 FS	*- FS
46	1		*CAP HUB LH FRT	Serviceable	35.00 FS	*- FS
47	1		*RIM LH FRT	Serviceable	385.00 FS	*- FS
48	1		*TYRE LH FRT	Serviceable	330.00 FS	*- FS
49	1		*SET BUMPER SUPPORT FRT CLIP LH	Not Necessary	9.80 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*SET BUMPER RETAINER FRT CLIP LH	Not Necessary	12.50 FS	*- FS
51	1		*DOOR STICKER TRANS-CAB	Not Necessary	80.00 FS	*- FS
52	1		*DOOR STICKER CLASSIC	Not Necessary	30.00 FS	*- FS
F=Franchise part. S=SpcNett. L=ListItemDisc.						
Sub Total (\$\$)					38,448.37	3,445.09
- List Item Discount on L Items 10.00/10.00% (\$\$)					3,741.96	337.91
Total Parts (\$\$)					34,706.41	3,107.18

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	4,200.00	400.00
2	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	4,500.00	440.00
4	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
5	TOWING FEES	New	120.00	0.00
6	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
7	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	30.00
8	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR	New	380.00	0.00
9	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	0.00
10	TO DISMANTLE AND REFIT FRONT END SUSPENSION ,UNDERCARRIAGE PARTS, FINAL CHECKING AND TESTING	New	380.00	0.00
11	TO REMOVE AND RENEW POWER STEERING PUMP,OIL COOLER PIPE AND FINAL CHECKING AND TESTING	New	440.00	0.00
Gross Labour Cost (S\$)			10,920.00	890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >