

INS. CASE OWNER:

Bennet

CC 6 / AIG1800 3705, AIG

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

26/7/18

Date / Time:

26/7/18

Registered in Merimen:

26/7/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SGR 888VR

Name of Insured : YEO PWAY BOON

Insured Tel No. : HP: 18/7/18

Excess Sec II :SS D.O.A: 18/7/18

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : YEO TEE LIN LEWIS

Driver Tel No. : (V/L: YES / NO)

Claim No. : 447070962856

Policy No. :

Make / Model : MAZDA

Place of Accident : LAMU VINAHE UP TEUK
PEN RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SGR 586VR



INSRS:

WSP: WHT

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/Time

7/7/18

TH

SGR 586VR - Y

SGR 888VR - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

> THP By Email.

24/4

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

26/1/19
29/1/19

DV sent

RCE -> SHIP PHOTO CLER

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: Subj

Email ☐ Call ☐

Final Liability:

%

80 100

(Agreed / Assessed) BOLA S/N No.: 26(a)

If NO or B 28, Ass. Lia:

Repair Cost: 16W

SS

1290.00

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU): 270

SS

216.00

(590 x 3 days)

Loss of Income (LOI):

SS

(S x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$320.00

Total:

SS

1503.45

Global Sum SS: 1500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

1500.00

Name 1:

New Hock Tech Motor Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SGR5863R Yr Regn: 2007 Feb
 Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Civic c.c. 1799
 Colour: Red A/C: Insured / Std / NI / NA
 Sp. Reading: 230787 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JHMFD 163075206684Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 26/02/18Survey held at NHT.Des. of Damages: Frt / Rear / O/S (N/S) / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP AIG.

COE Expiry: 31/01/22

MV: 27K

PV: 208K

Nett: 6.2K

US \$ 1600 (Red) \$ 271.50/6+11

Date/Time: File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time: File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Photos

Covers

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG18003705/Aub3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-02-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGR 8882R	Veh. Inspected	SGR 5863R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	18/02/2018	Inspection Date	26/02/2018
Survey held at	NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

SHARIFAH B ALI

26/02/2018

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

JHMFD163075206684

TPA LG
Thin Thin

Accident date: 18/02/2018

Estimated repair cost for vehicle no: SGR5863R HONDA CIVIC 1.8 A '07

S/N	QTY	ITEMS	U/PRICE	AMOUNT
1	1	Rear L/H Door <i>Dented</i>		\$858.60 ✓
2	1	Rear L/H Door Glass <i>not new</i>		\$378.40 X
3	1	Rear L/H Door Glass Outer Moulding <i>new</i>		\$72.40 ✓
4	1	Rear L/H Door Outer Handle <i>Dented</i>		\$144.90 ✓
5	1	Rear L/H Door Outer Handle Cover <i>new</i>		\$74.80 X
6	1	Rear L/H Door Outer Handle Chrome Assy <i>new</i>		\$144.90 X
7	1	Rear L/H Door Inner Lock <i>Dented</i>		\$218.10 ✓
8	1	Rear L/H Door Inner Rubber <i>new</i>		\$189.60 X
9	1	Rear L/H Door Inner Trim Board <i>new</i>		\$681.70 <i>21.70</i>
10	1	Rear L/H Door Gear Motor Assy <i>new</i>		\$588.10 X

1815.70
1452.56

Subtotal:- \$3,351.50

Labour charges

To remove & refit rear L/H door, glass, moulding, lock, rubber & outer handle ~~\$180.00~~ *80*

To check wiring ~~\$60.00~~ *30*

Tuff kote ~~\$80.00~~ X

Panel beating ~~\$400.00~~ *200*

Spray painting ~~\$400.00~~ *250*

total 2012.56
1/5: 1.6k
0300p
1.6k
0300p

Subtotal:- \$1,120.00

Total:- \$4,471.50

LKK Auto Consultants Inc. is hereby
the Repairer of the vehicle.
To return the vehicle to the original condition
• To display damaged parts during survey
• Parts prices are subject to confirmation
• Third party survey on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be surveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Friday, 23 November 2018 11:13 AM
To: 'Tan, Bennie-WZ'
Subject: RE: Our Ref: 4470709628SG-003 || OI video
Attachments: Email correspondence with OI.pdf

Dear Bennie,

We refer to the below matter.

Please be inform that we have write to OI dated on 03/08/2018 and till date there is no response from insured.

Basing on BOLA scenario, liability is not favourable to insured.

Kindly advise whether can we proceed to negotiate and settle with TP repairer.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 8 August 2018 3:45 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: RE: Our Ref: 4470709628SG-003 || OI video

Hi Thin Thin

Referring to your email below.

Basing on BOLA scenario, liability is not favourable to insured. Please write to Insured officially and to request him to update us accordingly should he be able to claim back 80% or more pertaining to his counterclaim against TP insurer for our necessary review.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]
Sent: Friday, August 03, 2018 10:57 AM
To: Tan, Bennie-WZ
Subject: RE: Our Ref: 4470709628SG-003 || OI video

Dear Bennie,

We refer to the below matter.

Kindly let us have your instruction.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)
Sent: Friday, 6 July 2018 11:54 AM
To: 'Tan, Bennie-WZ' <Bennie-WZ.Tan@aig.com>
Subject: RE: Our Ref: 4470709628SG-003 || OI video

Dear Bennie,

We refer to the below email.

Please be inform that there is no independent witness and our insured counterclaim is still pending.

In view of the above, kindly let us have your further instruction.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: Thursday, 31 May 2018 2:05 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: Our Ref: 4470709628SG-003 || OI video

Hi Thin Thin

We refer to your email below.

OI, being the party that opened the door, has to exercise greater caution not to cause obstruction other vehicle next to OI vehicle. Please check if OI has any independent witness and his counterclaim status against TP insurer (ie AXA).

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Friday, May 25, 2018 11:52 AM
To: Tan, Bennie-WZ
Subject: RE: Our Ref: 4470709628SG-003 || OI video

Dear Bennie,

We refer to the below matter.

Please be inform that our insured driver is strongly dispute on liability. Please see the attached email from our insured.

Therefore, kindly let us have your further instruction.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: Tuesday, 8 May 2018 3:48 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: Our Ref: 4470709628SG-003 || OI video

Hi Thin Thin

Attached is our insured's 2nd video.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
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Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 12 December 2018 5:16 PM
To: 'Tan, Bennie-WZ'
Cc: Admin A
Subject: RE: Our Ref: 4470709628SG-003 || OI video

Hi Bennie,

Noted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 11 December 2018 10:10 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: Our Ref: 4470709628SG-003 || OI video

Hi Thin Thin

Referring to your email below.

Since OID has not responded to your email dated 3rd August 2018, please handle matter at best per our instructions dated 8th August 2018.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Friday, November 23, 2018 11:13 AM

To: Tan, Bennie-WZ

Subject: RE: Our Ref: 4470709628SG-003 || OI video

Dear Bennie,

We refer to the below matter.

Please be inform that we have write to OI dated on 03/08/2018 and till date there is no response from insured.

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Kindly advise whether can we proceed to negotiate and settle with TP repairer.

Thanks.

Best Regards,

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LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Wednesday, 8 August 2018 3:45 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Our Ref: 4470709628SG-003 || OI video

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Senior Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718 | Fax +(65) 6835 7416

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Kindly let us have your instruction.

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LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
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Sent: Thursday, 31 May 2018 2:05 PM
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Subject: RE: Our Ref: 4470709628SG-003 || OI video

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AIG

Senior Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

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Subject: RE: Our Ref: 4470709628SG-003 || OI video

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Tuesday, 8 May 2018 3:48 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Our Ref: 4470709628SG-003 || OI video

Hi Thin Thin

Attached is our insured's 2nd video.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

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Tel +(65) 6419 1718 | Fax +(65) 6835 7416

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Hsiao Tong (LKKAUTO)

From: Admin nht <admin@nhtmotor.com>
Sent: Friday, 25 January 2019 12:20 PM
To: Hsiao Tong (LKKAUTO)
Cc: Chloe; Admin A; Olivia Lau (LKKAUTO)
Subject: Re: SGR5863R CLAIMING SGR8882R DOA 18.02.18 *** LKK REF: CC6/AIG18003705/Apb3

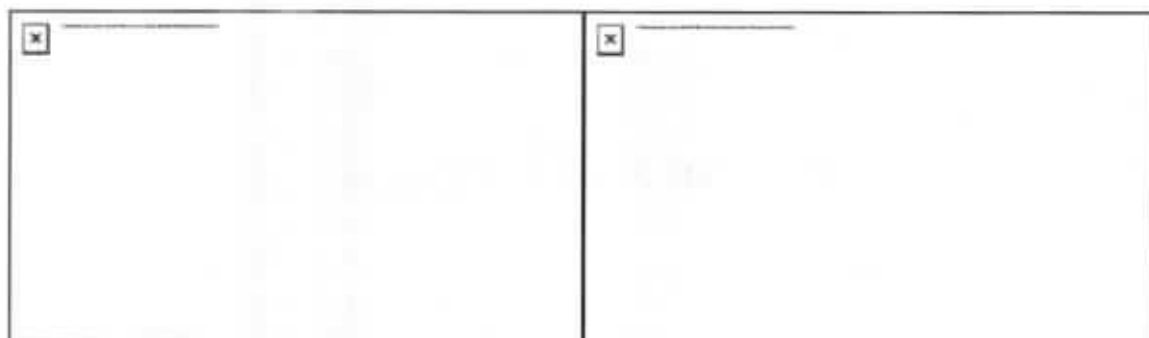
Without Prejudice

Hi Hsiao Tong

Out of goodwill, we accept your offer as \$1,500 @ 80%.

Please kindly send us the discharge voucher for close case, thanks.

Best Regards,
Sukyi Chong
New Hock Teck Motor Pte Ltd
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)
Tel : 6747 9241 Fax : 6741 7276



On Fri, Jan 25, 2019 at 11:39 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have further reviewed the matter and we are prepared to improve our offer at a global sum of \$1,500.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Thursday, 17 January 2019 6:00 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: SGR5863R CLAIMING SGR8882R DOA 18.02.18 *** LKK REF: CC6/AIG18003705/Apb3

Without Prejudice

Hi Hsiao Tong

Our counter propose as \$1,650 @ 80% is reasonable.

We have been direct-settling cases for so long, hope you can re-consider our counter propose for close the case.

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Jan 17, 2019 at 9:11 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have further reviewed the matter and we are prepared to improve our offer at a global sum of \$1,450.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Monday, 7 January 2019 12:28 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: SGR5863R CLAIMING SGR8882R DOA 18.02.18 *** LKK REF: CC6/AIG18003705/Apb3

Without Prejudice

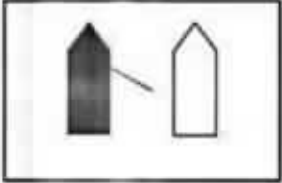
Hi Hsiao Tong

Thanks for your video footage.

Main point is your insured should close the door all the time and not open the door without consider other road user.

Based on bola scenario 26(a), your insured is liable for 100% however for the amicable settlement we counter propose as \$1650 @ 80%.

Please kindly re-consider and revert for close case, thanks.

26.	(a) <u>For Car park</u>	 <p>Vehicle X</p> <ul style="list-style-type: none"> -Stationary - Opening / closing of any door in the car park and caused damages to adjacent parked vehicle <p>Vehicle Y – Stationary/ Moving</p> <p>Reason: Driver of Vehicle X should exercise greater caution</p> <p>Applicable whether driver is inside or outside of vehicle</p>	100%	0%
-----	-------------------------	--	------	----

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Mon, Jan 7, 2019 at 9:09 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of our insured car video footage for your easy reference. From the video, we could observe that our insured vehicle was stationary, there was a jerk/ impact on our insured vehicle while your client vehicle moved forward. Our insured insisted that his right passenger door already open, your client moved out from parking lot and collided onto our insured passenger door.

Nevertheless, we are prepared to improve our offer at a global sum of **\$1,110.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Friday, 14 December 2018 1:08 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: Re: SGR5863R CLAIMING SGR8882R DOA 18.02.18 *** LKK REF: CC6/AIG18003705/Apb3

Without Prejudice

Hi Hsiao Tong

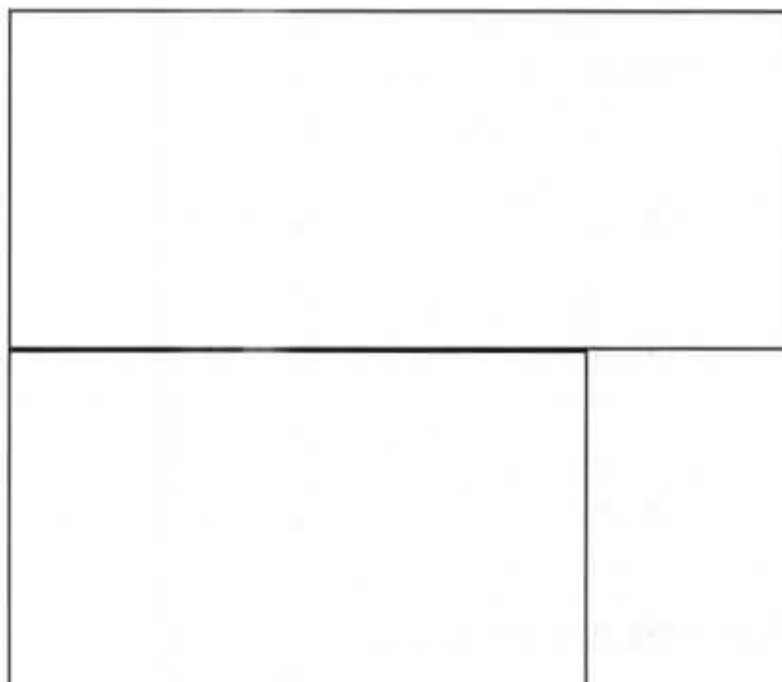
This is a very direct case of your customer opening the door.

Your insured also admitted opening the door.

Refer to BOLA 26 & 26(a), your insured is liable for 100%.

We really hope that you can re-study / re-assess this claim.

Hope to receive your revise offer soon, thanks.



On Fri, Dec 14, 2018 at 12:55 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Sukyi,

We refer to the above matter.

Kindly refer to the attached insured accident report for your perusal. Our insured insisted that his right passenger door already open, you client moved out from parking lot and collided onto our insured passenger door.

In view of both parties had given a conflict of version, we propose settlement at a global sum of \$920.00(all-in).

Please confirm acceptance.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT
On 19 Feb 2018, driver and wife/baby entered car/parked at Changi Village carpark, Telok Ayer Road. The right passenger door remained open while passenger is in the car. Car B, on the right, move forward and collided with the right passenger door of car A. Car A remain stationary. Car B sustain dent and scratch on the left passenger door. Car B deny responsibility for damage to car A → Scratch and dent of right passenger door. No injury was created. No government party was affected.
Wife - Jaden Tan / Female
Baby - Chloe Teo / Female

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>

Sent: Friday, 14 December 2018 10:34 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

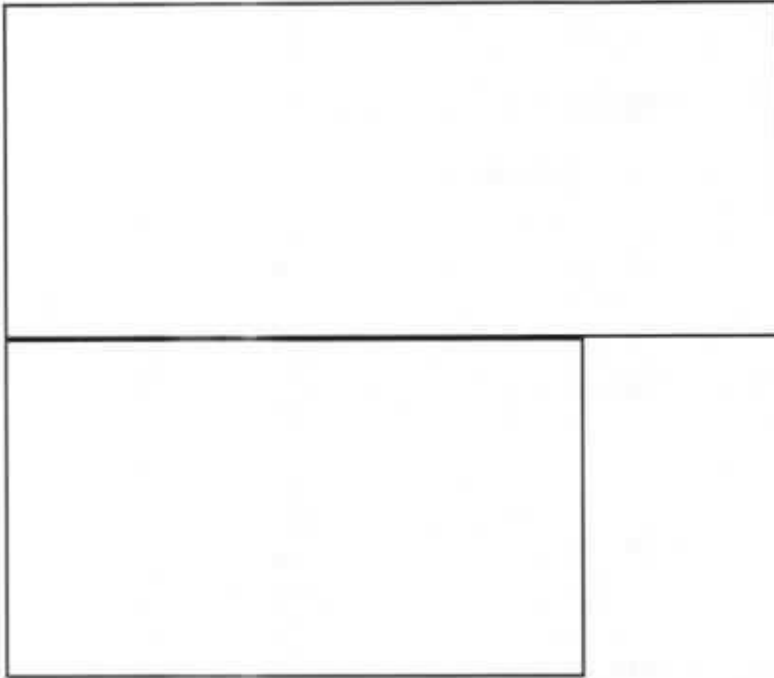
Subject: Re: SGR5863R CLAIMING SGR8882R DOA 18.02.18 *** LKK REF: CC6/AIG18003705/Aub3

Without Prejudice

Hi Mei Kwan

Previously case handle by Thin Thin how about now?

Please advice and revert,thanks.

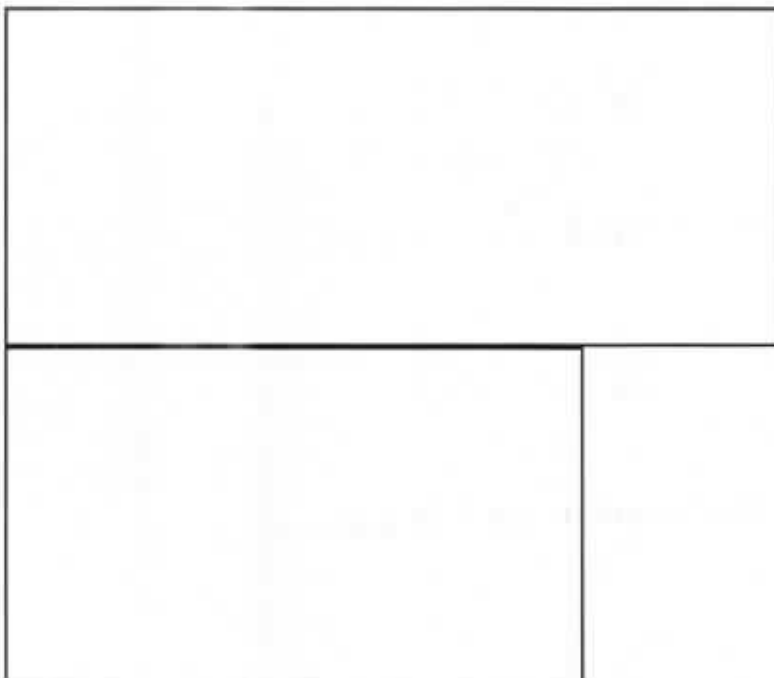


On Mon, Dec 10, 2018 at 1:10 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Thin Thin

Please advice us the status and revert,thanks.



On Fri, Nov 23, 2018 at 3:27 PM Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Chloe,

We acknowledge your email below.

Below matter is pending for further instruction from AIG. We will follow up with AIG and revert back to you as soon as possible.

Thanks.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chloe <chloe@nhtmotor.com>
Sent: Friday, 23 November 2018 11:05 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Admin nht <admin@nhtmotor.com>
Subject: Re: SGR5863R CLAIMING SGR8882R DOA 18.02.18 *** LKK REF: CC6/AIG18003705/Aub3

WITHOUT PREJUDICE

Hi Thin Thin,

This is a very direct case of your customer opening the door.

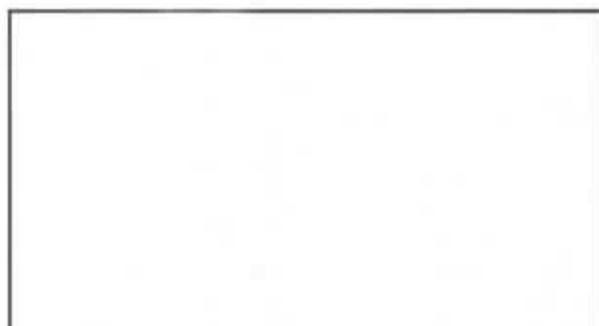
Your insured also admitted opening the door.

Refer to BOLA 26 & 26(a), your insured is liable for 100%.

Please let us have your offer asap as this has dragged for too long since April 2018.

Appreciate your kind assistance.

Thank you.



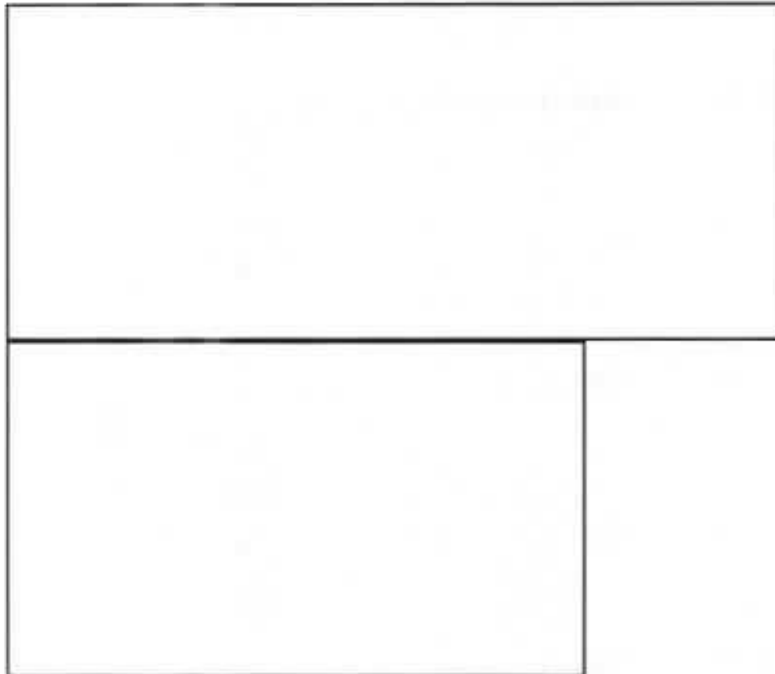
On Mon, Nov 12, 2018 at 1:21 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Thin Thin

Refer our latest email dd08.10.18 there was 1 month plus which is we has yet heard from you.

Please kindly update us the status,thanks.



On Mon, Oct 8, 2018 at 12:01 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Thin Thin

Please kindly update us the status of this claim,thanks.

On Fri, Sep 28, 2018 at 11:48 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Thin Thin

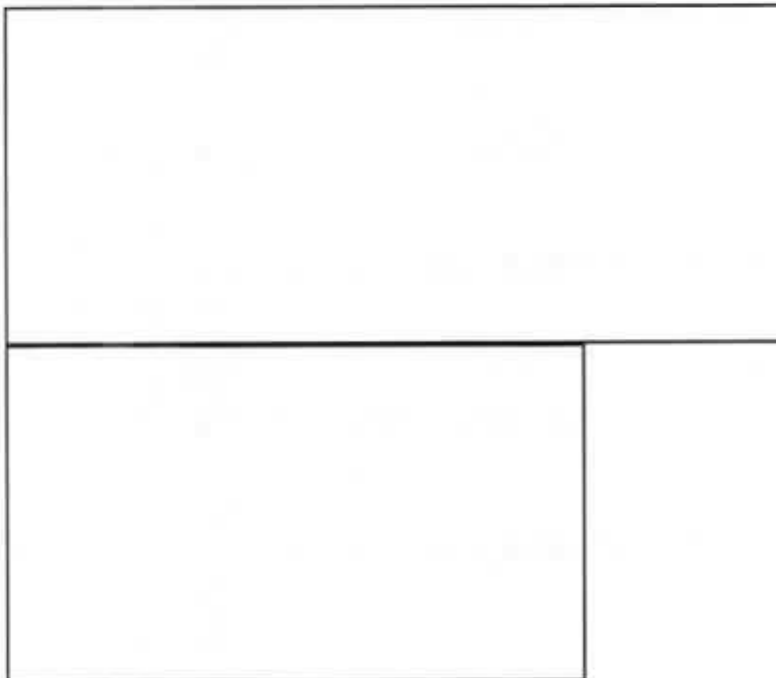
Please advice your offer and revert for close case,thanks.

On Wed, Sep 12, 2018 at 12:06 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Thin Thin

Please advice your offer and revert for close case,thanks.



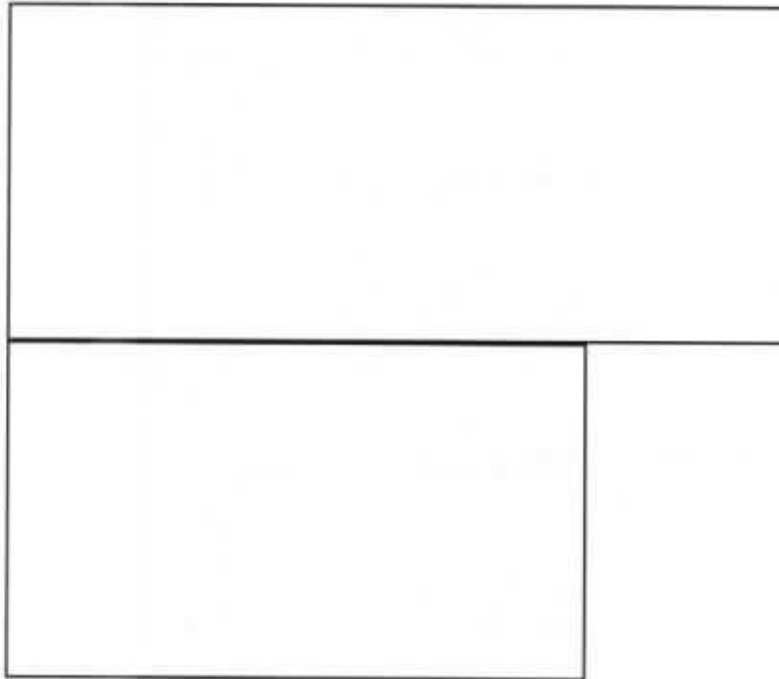
On Thu, Aug 23, 2018 at 12:50 PM, Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Thin Thin

Refer our email dd03.08.18 till date has yet heard from you.

Please kindly update us the status,thanks.

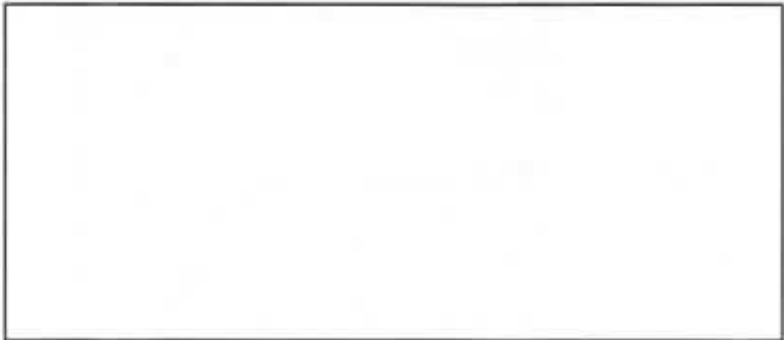


On Fri, Aug 3, 2018 at 10:40 AM, Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

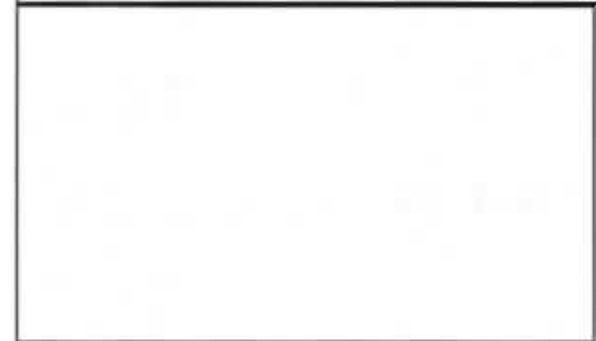
Thin Thin

Please advice your offer and revert for close case,thanks.



On Thu, Jul 12, 2018 at 11:16 AM, Admin nht <admin@nhtmotor.com> wrote:

Gentle Reminder

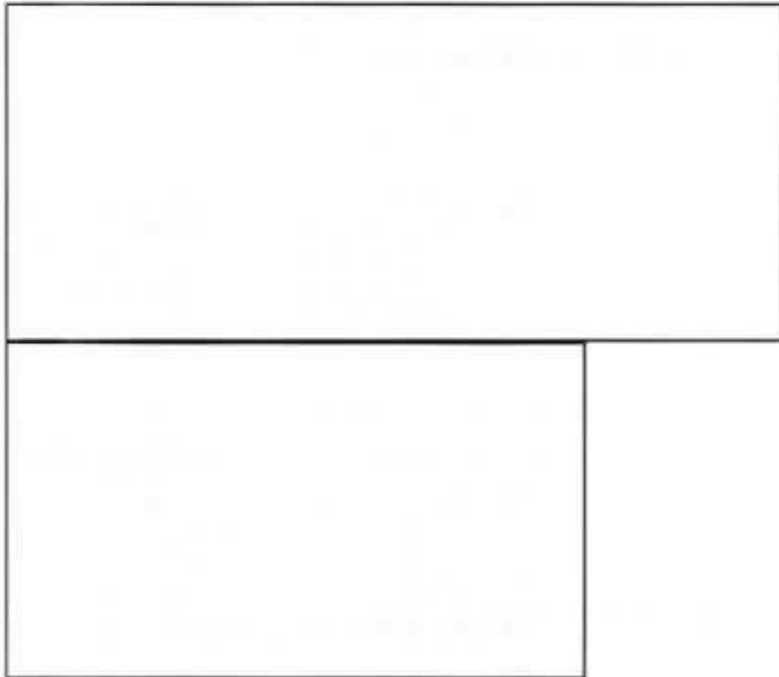


On Thu, Jul 5, 2018 at 10:10 AM, Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Thin Thin

Please let us have your offer asap without further delay,thanks.



On Tue, Jun 19, 2018 at 9:49 AM, Chloe <chloe@nhtmotor.com> wrote:

Hi Thin Thin,

As per previous email, this is a very direct case and liability is clear.

Please kindly let us have your offer soon.

Thank you.



On Thu, Jun 7, 2018 at 10:45 AM, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

Without Prejudice,

Hi Sukyi,

We refer to the below matter.

Please be inform that our insured is strongly disputing on liability and we are still trying to convince him.

We will revert back to you as soon as possible.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Thursday, 7 June 2018 10:41 AM

To: Chloe <chloe@nhtmotor.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: SGR5863R CLAIMING SGR8882R DOA 18.02.18 *** LKK REF: CC6/AIG18003705/Aub3

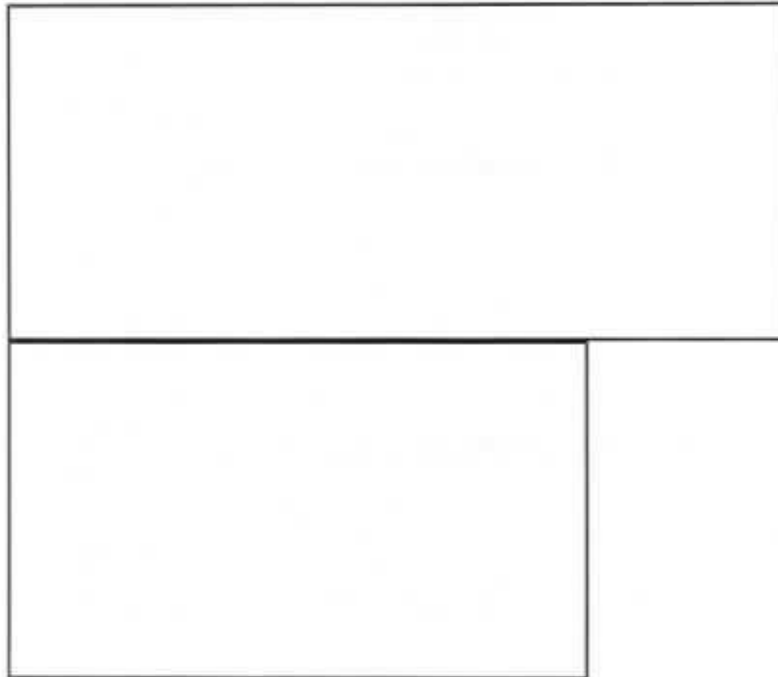
Without Prejudice

Thin Thin

Refer our email dd19.04 & 24.04 & 02.05 & 15.05 & 22.05 & 30.05.18 , we had email total 6 emails ask for the offer and status but till date has yet heard from you.

Please let us know what the problem you face cause till date you totally never reply us?

Hope heard form you soon,thanks.



On Tue, May 22, 2018 at 10:44 AM, Chloe <chloe@nhtmotor.com> wrote:

Hi Thin Thin,

You may have overlooked my previous email.
Hopefully you can review and let us have your offer soon.

Very direct case.

Thank you.



On Tue, May 15, 2018 at 12:17 PM, Chloe <chloe@nhtmotor.com> wrote:

Hi Thin Thin,

Based on BOLA 26, this is a very clear-cut case, 100% in our favor.

Hope to receive your offer soon.

We are asking for

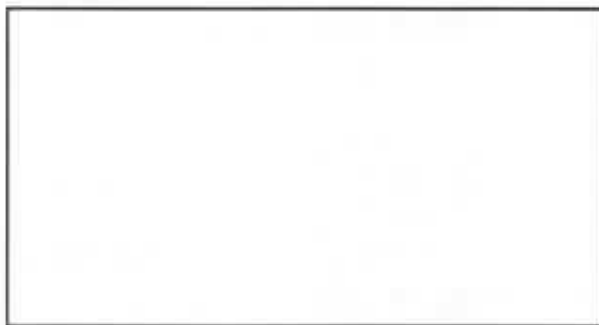
Cost of Repair - \$1600

Loss of Use - \$400

LTA - \$7.45

Total - \$2007.45

Thank you.



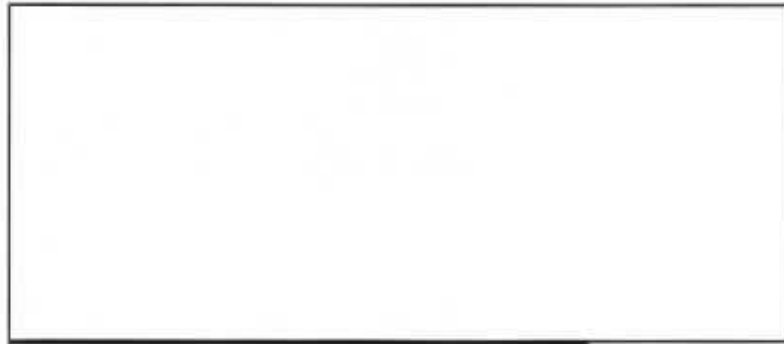
On Wed, May 2, 2018 at 11:45 AM, Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Thin Thin

Refer our email dd19.04.18 & 24.04.18 ask for offer but till date has yet heard from you.

Please kindly advice us the status of this claim,thanks.



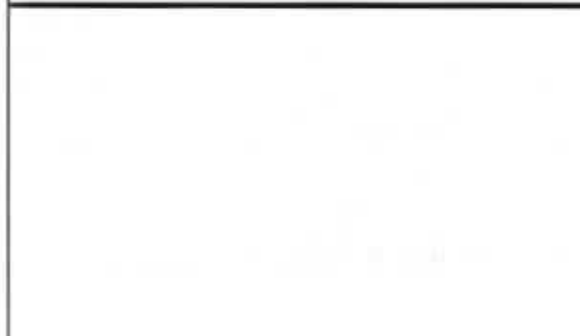
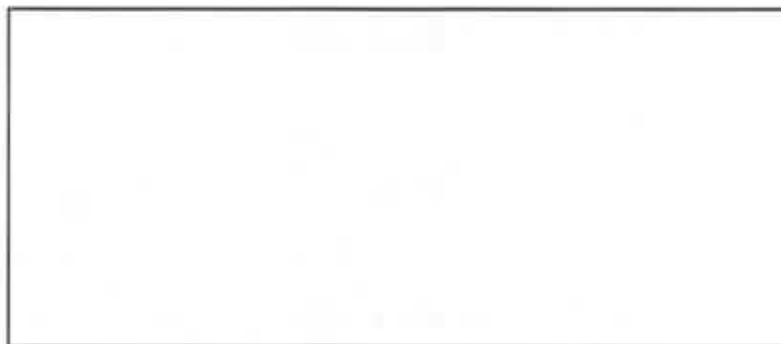
On Tue, Apr 24, 2018 at 11:40 AM, Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Thin Thin

Refer our email dd19.04.18 ask for offer but till date has yet heard from you.

Please kindly advice us the status of this claim,thanks.

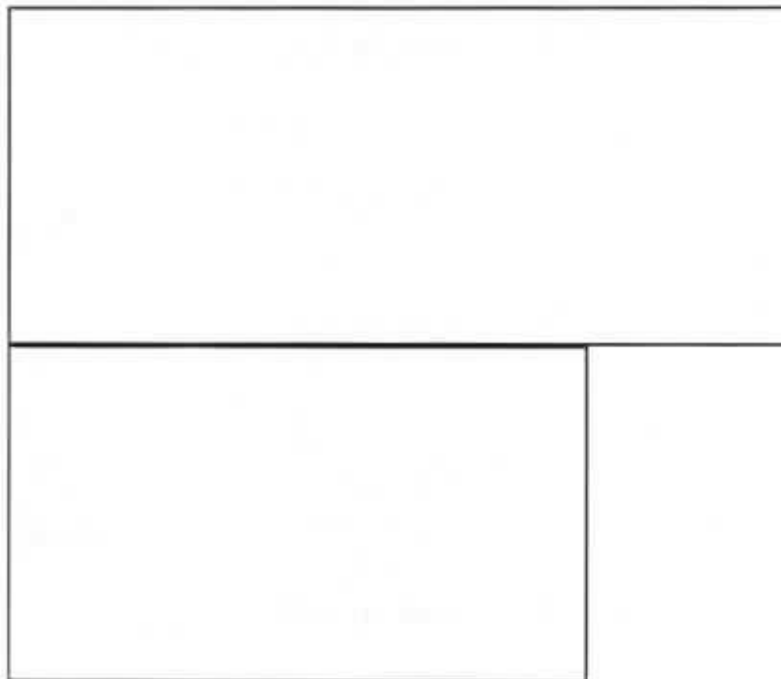


On Thu, Apr 19, 2018 at 10:41 AM, Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Thin Thin

Please update us the status of this claim,thanks.



On Wed, Apr 11, 2018 at 6:40 PM, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/AIG18003705/Aub3	Thin Thin - 6841 2360

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chloe [<mailto:chloe@nhtmotor.com>]

Sent: Wednesday, 11 April, 2018 5:00 PM

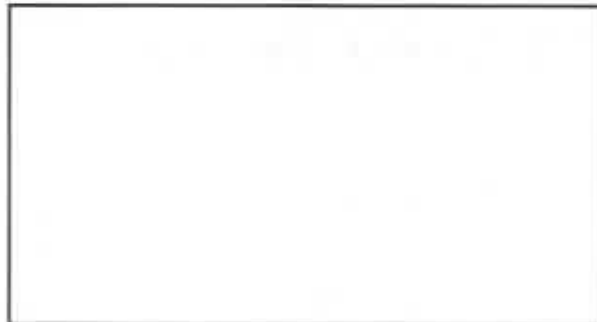
To: Admin A <admin-a@lkkauto.com>

Cc: Admin nht <admin@nhtmotor.com>

Subject: SGR5863R CLAIMING SGR8882R DOA 18.02.18

Dear Motor Claims Department,

Enclosed LOD and supporting documents for your reference.
Please kindly advise officer in charge and hope to receive offer soon.
Thank you.



NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI1804-0066/ SGR5863R
Your Ref : SGR8882R
Date : 11th April 2018

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

AIG ASIA Pacific Insurance Pte Ltd
78 Shenton Way,
AIG Building, #09-16
Singapore 079120

Dear Sirs,

**RE: ACCIDENT INVOLVING SGR5863R & SGR8882R AT CHANGI VILLAGE CARPARK ON
18.02.2018, 12:10HRS**

We are instructed by **SHARIFAH BINTE ALI @ SHASHA** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SGR5863R** was damaged by vehicle **SGR8882R** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$	1,600.00	
2) Loss of Use for 04 days (3 + 1 Weekend)	\$	400.00	80x3
3) LTA Search Fees	\$	7.45	
	\$	<u>2,007.45</u>	

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum **\$2,007.45** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

Assignment

To: New Hock Teck Motor Pte Ltd (Workshop)

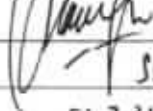
In consideration for your agreement to repair my motor vehicle registration no. SGR5863R and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).


I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 26 day of 02 2018.

Signature : 
Name : Sharifah Binte Ali @Shasha
ID No. : 51731430J
Address : _____

Witness Signature : 
Witness Name : Chew Yee Yim
Witness ID : S882461811
Witness Address : 1 Kaki Bukit Avenue 6 #01-43
Singapore 417883



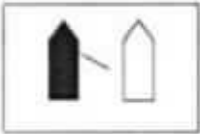
Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Friday, 3 August 2018 11:29 AM
To: 'lewis yeo'
Cc: Yeo Puay Boon
Subject: RE: ACCIDENT INVOLVING SGR 8882R & SGR 5863R ON 18/02/2018

Dear Mr Lewis,

We refer to the below matter.

Insured being the party that opened the door, has to exercise greater caution not to cause obstruction other vehicle next to insured vehicle. Therefore, it is quite difficult for you to escape liability of the collision and we have our Principal instruction to settle Third party claim at best team.

	SCENARIO	DESCRIPTION	 X	 Y
26.	(a) <u>For Car park</u> 	Vehicle X - Stationary - Opening / closing of any door in the car park and caused damages to adjacent parked vehicle Vehicle Y – Stationary/ Moving Reason: Driver of Vehicle X should exercise greater caution Applicable whether driver is inside or outside of vehicle	100%	0%

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Please call us if you have further queries.

Yours faithfully,

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lewis yeo <lewisyeo85@gmail.com>
Sent: Saturday, 21 July 2018 4:05 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Yeo Puay Boon <yeopuayboon@gmail.com>

Subject: Re: ACCIDENT INVOLVING SGR 8882R & SGR 5863R ON 18/02/2018

Hi ThinThin,

Any updates on the below?

Thanks
Lewis

On Thu, 5 Jul 2018 at 6:10 PM, lewis yeo <lewisyeo85@gmail.com> wrote:

Hi Thinthin,

We have lodged a counterclaim, no response till date.

No independent witness but we have a front view camera that my car is not moving during the incident .

Let me know if you need any information.



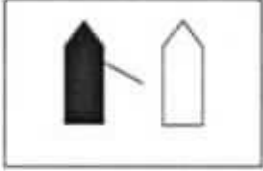
Regards
Lewis

On Sun, 24 Jun 2018 at 9:56 PM, Thin Thin (LKKAUTO) <thinthin@lkkauto.com> wrote:

Dear Mr Lewis,

We refer to the below matter.

Please be inform that we have convey your message to our Principal and we have our Principal instruction to settle Third party claim at best team. (Insured being the party that opened the door, has to exercise greater caution not to cause obstruction other vehicle next to OI vehicle.

	SCENARIO	DESCRIPTION	 X	 Y
26.	(a) <u>For Car park</u> 	<p>Vehicle X</p> <ul style="list-style-type: none"> -Stationary - Opening / closing of any door in the car park and caused damages to adjacent parked vehicle <p>Vehicle Y – Stationary/ Moving</p> <p>Reason: Driver of Vehicle X should exercise greater caution</p> <p>Applicable whether driver is inside or outside of vehicle</p>	100%	0%

However, we would like to check is there any independent witness and your counterclaim status against Third party insurer (ie AXA).

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lewis yeo [mailto:lewisyeo85@gmail.com]

Sent: Sunday, 24 June 2018 12:27 PM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Yeo Puay Boon <yeopuayboon@gmail.com>

Subject: Re: ACCIDENT INVOLVING SGR 8882R & SGR 5863R ON 18/02/2018

Hi Thinthin,

It has been more than a month since the last email. What is the status of the claim?

Regards

Lewis

On Thu, 31 May 2018 at 10:07 PM, lewis yeo <lewisyeo85@gmail.com> wrote:

Hi Thinthin,

We have spoken last Friday but have not received any updates regarding your escalation to the inspector.

When can we expect your response ?

Regards

Lewis

92314548

On Friday, May 25, 2018, lewis yeo <lewisyeo85@gmail.com> wrote:

Hi Thin Thin,

As spoken, I seek your attention to expedite the report to the inspector. As per the barometer of liability, it is apparent my case do not fall under section 26 opening of vehicle door. It is critical to note that I did not open my ' door into the path of other traffic(moving)'. The other car was stationary and moved subsequently. I rely on your expertise to distinguish the difference.

Look forward to the response from your inspector.

Thanks

Lewis

On Tuesday, May 1, 2018, lewis yeo <lewisyeo85@gmail.com> wrote:

Hi Thin Thin,

As per the attached accident statement and video submitted to AIG

- my vehicle had remained stationery throughout the entire incident
- vehicle door was opened before SGR 5863R has moved

I deny any liability to the accident and had already filed a claim against **SGR 5863R** on the 20 Feb 2018 without a response till date.

I am currently overseas and would appreciate a call to clarify when I returned on 7 May 2018.

Please let me know any further action is required.

Regards

Lewis

On Tue, Apr 24, 2018 at 7:02 PM Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

Our Ref: CC6/AIG18003705/Aub3

24 APRIL 2018

YEO PUAY BOON

BLK 523D TAMPINES CENTRAL 7

#13-111

SINGAPORE 524523

Dear Sir/Madam,

ACCIDENT INVOLVING SGR 8882R & SGR 5863R ON 18/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 7 days i.e. by 02/05/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING

Case Handler

DID: 6841 2360

Fax: 6741 4108

Email: thinthin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*

(Motor Claims Dept)

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd
Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

18/02/18, 12:10

Involving Vehicles

SGR5863R, SGR8882R

Along

Changi village C/P

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

SGR5863R

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

Owner's Signature
(Company's stamp if applicable)

Name: _____

NRIC No.: _____

Date: _____

WITHOUT PREJUDICE :-
(a) insurance Subrogation Claim and/or
(b) Any Personal Injury Claim
Note: This release superseded any previous release
in Discharge Voucher.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, NEW HOCK TECK MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,500.00 (Global Sum) for vehicle no. SGR 5863R that was damaged pursuant to the accident which occurred on 18/02/2018 (date) along CHANGI VILLAGE C/P involving vehicle no/s SGR 8882R.

This is pursuant to the inspection conducted on 26/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SHARIFAH B ALI ("the third party claimant") of vehicle no. SGR 5863R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGR 5863R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 01 (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

TAX INVOICE

AIG ASIA Pacific Insurance Pte Ltd

78 Shenton Way,

AIG Building, #09-16

Singapore 079120

Client: SHARIFAH BINTE ALI @ SHASHA

Invoice No : NPL1804-0066

Date : 11-Apr-18

Date of Accident : 18-Feb-18

Vehicle No. : SGR5863R

Model Type : Honda Civic

Descriptions		Amount
Lump Sum Repair Cost		1,600.00
Total		1,600.00

SIN DOLLARS: ONE THOUSAND AND SIX HUNDRED ONLY





Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Feb 2018 / 16:13:41

Receipt Date/Time : 20 Feb 2018 / 16:13:41

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180220-001549

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SGR8882R				
As at 18 Feb 2018/12:10:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SGR8882R Enquiry Fee 20180220161302116049	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180220161307966	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#) | [OK](#) | [Save as PDF](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane





























CLAIM SUBFOLDER TRACKING










Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Feb 2018 Edit Reg		26 Feb 2018 00:00 Edit Adj Rpt	S\$1,600.00 Edit Estimates	S\$1,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Yeo Puay Boon , ID: S1312369A									
Main Claimant: SHARIFAH B ALI , ID: S17314307									
Vehicle Reg. No.: SGR5863R		Date of Loss: 18/02/2018 12:00 - :59 (132 Months and 6 Days From LTA Reg Date (Man Yr))							
Claim Type: TP / 4470709628SG		Policy/Cover Note No.: 2100510127							
Vehicle Reg. No. (Insured): SGR8882R		Policy No. (Claimant): GA313494							
		Excess:							
Repairer: New Hock Teck Motor Pte Ltd (HQ) 1 Kaki Bukit Ave 6, Bldg C #01-43 Autobay@Kaki Bukit, 417883 Kaki Bukit - Tel: 6747 9241									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 08/03/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (06/03/2018): Re: No Policy Found AIG_SG (05/03/2018): No Policy Found 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGR5863R (4470709628SG)**
[SGR8882R]
TP
SHARIFAH B ALI
Feb 18 2018 12:00PM
[Yeo Puay Boon]
New Hock Teck Motor Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	08/05/18 15:33	AIG Asia Pacific Insurance Pte. Ltd. (SG) OI Video - Accident (front)	 Load MP4	
Letters/Correspondences				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ) Third Party Express Settlement - Payment Breakdown	 Edit	
Assessment Reports				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	06/03/18 10:57	AIG Asia Pacific Insurance Pte. Ltd. (SG) Accident Statement <small>From: SC - Reg. No: SGR8882R, Claimant: YEO PUAY BOON</small>	 Load HTM	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder		Thumbnail	Print
1	02/04/18 18:57	LKK Auto Consultants Pte Ltd (HQ) General View	 Load JPG	<input checked="" type="checkbox"/>
2	02/04/18 18:57	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	02/04/18 18:57	General View	 Load JPG	<input checked="" type="checkbox"/>
4	02/04/18 18:57	General View	 Load JPG	<input checked="" type="checkbox"/>
5	02/04/18 18:57	General View	 Load JPG	<input checked="" type="checkbox"/>
6	02/04/18 18:57	General View	 Load JPG	<input checked="" type="checkbox"/>
7	02/04/18 18:57	General View	 Load JPG	<input checked="" type="checkbox"/>
8	02/04/18 18:57	General View	 Load JPG	<input checked="" type="checkbox"/>
9	02/04/18 18:57	General View	 Load JPG	<input checked="" type="checkbox"/>
10	02/04/18 18:57	General View	 Load JPG	<input checked="" type="checkbox"/>
11	02/04/18 18:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
12	02/04/18 18:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
13	02/04/18 18:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
14	02/04/18 18:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
15	02/04/18 18:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
16	02/04/18 18:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
17	02/04/18 18:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
18	02/04/18 18:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
19	02/04/18 18:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
20	02/04/18 18:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
21	02/04/18 18:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
22	02/04/18 18:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
23	02/04/18 18:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
24	02/04/18 18:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
25	02/04/18 18:58	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation				
			1 per page	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/02/18 19:28	TP GIA REPORT	 Load PDF	
2	25/05/18 11:35	Email from OI	 Load PDF	
3	23/11/18 15:25	Email correspondence with OI	 Load PDF	
4	23/11/18 15:25	Email to AIG	 Load PDF	
5	12/12/18 17:24	TP ESTIMATE_MARKED	 Load PDF	
6	30/01/19 15:15	WORKSHOP INVOICE	 Load PDF	
7	30/01/19 15:15	AUTHORISATION TO ACT FORM	 Load PDF	
8	30/01/19 15:15	Release Voucher	 Load PDF	
9	30/01/19 15:15	LTA SEARCH	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGR8882R (Insd veh)	Model:	HONDA CIVIC 1.3 EC8 (M)
	SGR5863R (TP veh)		
Date of Accident:	18/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$	4,471.50	
Final Repair Cost	:	\$	1,500.00	
Loss of Use	:	\$		3.00 days at \$90.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$	1,500.00	

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____80____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____%(%) Assessed Liability (*): ____%(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	New Hock Teck Motor Pte Ltd	:	\$ 1,500.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

30 Jan
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18003705/APB3Q2

Date: 30/01/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100510127

Claimant Vehicle No: SGR5863R Insured Vehicle No: SGR8882R

Date of Loss: 18/02/2018 Nature of Claim: TP Claim No: 4470709628SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGR5863R**
 Make & Model: HONDA CIVIC, 1.3 EC8 (M) Engine No: R18A12017164
 Reg. Date: 12/02/2007 (Man. Year: 2006) Chassis No: JHMFD16307S206684
 Colour: Red Odometer: 230787 km
 Engine Capacity: 1799 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,351.50	1,452.56	1,898.94	56.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,120.00	560.00	560.00	50.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,471.50	2,012.56	2,458.94	54.99
Approved Total (Overridden) (S\$)		1,600.00		
Nett Amount (S\$)	4,471.50	1,600.00	2,871.50	64.22
+ Loss of Use (3.0 x S\$90.00/day) (S\$)		270.00		
		(S\$) 1,870.00		
Liab Amount (80.00%) (S\$)		1,496.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,503.45		
Global Sum Settlement (S\$)		1,500.00		

INSPECTION

Date of Assignment: 26/02/2018

Date Inspected: 26/02/2018 Inspected At:

New Hock Teck Motor Pte Ltd (HQ)
1 Kaki Bukit Ave 6, Blk C #01-43
Autobay@Kaki Bukit
Singapore 417883

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSHAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR L/H DOOR	Dented	858.60 F	*858.60 FL
2	1		*REAR L/H DOOR GLASS	Not Necessary	378.40 F	*- FL
3	1		*REAR L/H DOOR GLASS OUTER MOULDING	Cut	72.40 F	*72.40 FL
4	1		*REAR L/H DOOR OUTER HANDLE	Damaged	144.90 F	*144.90 FL
5	1		*REAR L/H DOOR OUTER HANDLE COVER	Not Necessary	74.80 F	*- FL
6	1		*REAR L/H DOOR OUTER HANDLE CHROME ASSY	Not Necessary	144.90 F	*- FL
7	1		*REAR L/H DOOR INNER LOCK	Damaged	218.10 F	*218.10 FL
8	1		*REAR L/H DOOR INNER RUBBER	Not Necessary	189.60 F	*- FL
9	1		*REAR L/H DOOR INNER TRIM BOARD	Deformed	681.70 F	*521.70 FL
10	1		*REAR L/H DOOR GEAR MOTOR ASSY	Not Necessary	588.10 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	3,351.50	1,815.70
- List Item Discount on L Items 0.00/20.00% (S\$)	0.00	363.14

Total Parts (S\$)	3,351.50	1,452.56
--------------------------	-----------------	-----------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIT REAR L/H DOOR ,GLASS ,MOULDING ,LOCK ,RUBBER & OUTER HANDLE	New	180.00	80.00
2	TO CHECK WIRING	New	60.00	30.00
3	TUFF KOTE	New	80.00	0.00
4	PANEL BEATING	New	400.00	200.00
5	SPRAY PAINTING	New	400.00	250.00
Gross Labour Cost (S\$)			1,120.00	560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >