Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)

Sent: Friday, 3 August 2018 11:29 AM

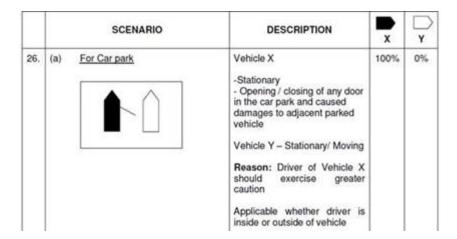
To: 'lewis yeo'
Cc: Yeo Puay Boon

Subject: RE: ACCIDENT INVOLVING SGR 8882R & SGR 5863R ON 18/02/2018

Dear Mr Lewis,

We refer to the below matter.

Insured being the party that opened the door, has to exercise greater caution not to cause obstruction other vehicle next to insured vehicle. Therefore, it is quite difficult for you to escape liability of the collision and we have our Principal instruction to settle Third party claim at best team.



We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Please call us if you have further queries.

Yours faithfully,

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lewis yeo <lewisyeo85@gmail.com> Sent: Saturday, 21 July 2018 4:05 PM

To: Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Cc: Yeo Puay Boon <yeopuayboon@gmail.com> Subject: Re: ACCIDENT INVOLVING SGR 8882R & SGR 5863R ON 18/02/2018</yeopuayboon@gmail.com>
Hi ThinThin,
Any updates on the below?
Thanks Lewis
On Thu, 5 Jul 2018 at 6:10 PM, lewis yeo < lewisyeo85@gmail.com > wrote: Hi Thinthin,
We have lodged a counterclaim, no response till date.
No independent witness but we have a front view camera that my car is not moving during the incident .
Let me know if you need any information.
Regards Lewis
On Sun, 24 Jun 2018 at 9:56 PM, Thin Thin (LKKAuto) < thinthin@lkkauto.com > wrote:
Dear Mr Lewis,
We refer to the below matter.
Please be inform that we have convey your message to our Principal and we have our Principal instruction to settl Third party claim at best team. (Insured being the party that opened the door, has to exercise greater caution not cause obstruction other vehicle next to OI vehicle.

	SCENARIO	DESCRIPTION	x	Y
26. (a)	For Car park	Vehicle X -Stationary - Opening / closing of any door in the car park and caused damages to adjacent parked vehicle Vehicle Y – Stationary/ Moving Reason: Driver of Vehicle X should exercise greater caution Applicable whether driver is inside or outside of vehicle	100%	0%

However, we would like to check is there any independent witness and your counterclaim status against Third party insurer (ie AXA).

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, <u>Ubi Avenue 1, #02-25</u> | S(408933)

From: lewis yeo [mailto:lewisyeo85@gmail.com]

Sent: Sunday, 24 June 2018 12:27 PM

To: Thin Thin (LKKAuto) < thinthin@lkkauto.com cc: Yeo Puay Boon < yeopuayboon@gmail.com>

Subject: Re: ACCIDENT INVOLVING SGR 8882R & SGR 5863R ON 18/02/2018

Hi Thinthin,
It has been more than a month since the last email. What is the status of the claim?
Regards
Lewis
On Thu, 31 May 2018 at 10:07 PM, lewis yeo < lewisyeo85@gmail.com > wrote:
Hi Thinthin,
We have spoken last Friday but have not received any updates regarding your escalation to the inspector.
When can we expect your response ?
Regards
Lewis
92314548
On Friday, May 25, 2018, lewis yeo < lewisyeo85@gmail.com > wrote:
Hi Thin Thin,
As spoken, I seek your attention to expedite the report to the inspector. As per the barometer of liability, it is apparent my case do not fall under section 26 opening of vehicle door. It is critical to note that I did not open my door into the path of other traffic(moving)'. The other car was stationary and moved subsequently. I rely on your expertise to distinguish the difference.
Look forward to the response from your inspector.

	Thanks
	Lewis
	On Tuesday, May 1, 2018, lewis yeo < lewisyeo85@gmail.com > wrote:
	Hi Thin Thin,
	As per the attached accident statement and video submitted to AIG
	- my vehicle had remained stationery throughout the entire incident
	- vehicle door was opened before SGR 5863R has moved
	I deny any liability to the accident and had already filed a claim against SGR 5863R ion the 20 Feb 2018 without a response till date.
	I am currently overseas and would appreciate a call to clarify when I returned on 7 May 2018.
	Please let me know any further action is required.
	Regards
	Lewis
	On Tue, Apr 24, 2018 at 7:02 PM Thin Thin (LKKAuto) < thinthin@lkkauto.com > wrote:
	Our Ref: CC6/AIG18003705/Aub3
П	

YEO PUAY BOON

BLK 523D TAMPINES CENTRAL 7

<u>#13</u>-111

SINGAPORE 524523

Dear Sir/Madam,

ACCIDENT INVOLVING SGR 8882R & SGR 5863R ON 18/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 7 days i.e. by <u>02/05/2018</u>, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING Case Handler DID: 6841 2360 Fax: 6741 4108

Email: thinthin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)