

INS. CASE OWNER:

Rashidah

CC 3/AIG1800

3703

11/11/18

LKK:
IDAC:

Surveyor:

Fahim

DOI:

ASSIGNMENT

V6/7/18

Date / Time:

26/1/18

Registered in Merimen:

24/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKR 84695

Name of Insured:

YEO HUI PENH

Insured Tel No.:

HP: 96774410

Excess Sec II :SS

D.O.A:

14/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

047486102454

Policy No.:

20037772-03

Make / Model:

VOLVO

Place of Accident:

HOLLAND RD & LORONG
MARTIN BOON TUNE

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SNC 14494

INSRS:
WSP:
Tel:
Liability:
RMKS:LME
M.INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

5/1/18

YMS

12/3/18

Called OI confirm accident details. OI is on main road when TP come out of minor road and collided with OI. To get evidence from TP. update OI on claim status.

insured agree to arrange with insured to view the video.

OI drop by LKK and review the video footage, he is not agree liability is against him, OI already willing settle the matter at \$150, he agree even \$150, his HED also will be affected.

Reject Case
By (Mail): S/M
Approved by: YMS
Date: 6/1/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / CHA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

1

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

TP SENT FROM BUP ROAD.

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(S

x

days)

Loss of Income (LOI):

S\$

(S

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

9320

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC1449Y Yr Regn: 25 Jan 2012

Type: M.Car / M.Cycle / Bus / Van / Lorry / T@ / Prime Mover /

Truck / Trailer or

Make: Hu J 240 C.C. 1685Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 15/609 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHLD 4144 HY 098556Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD / Rim orTyre Size: F: 2.5/60 R 6

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 14/2/8 D.O.I. 26/2/8Survey held at: CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>28/4/8</u>	<u>Insured R/P \$2773.36 / 20p</u>
	<u>(RSD: +299.60 51%)</u>

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18003703/K1yb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 27-02-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKQ 8469J	Veh. Inspected	SHC 1449Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	14/02/2018	Inspection Date	26/02/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

am: ARC Repair TP(CLSO)1 JOB CARD Sales Order: 3806604 JC NO: 305119773

OWNER	REG NO	MILEAGE
COMFORT TRANSPORTATION PTE LTD	SHC1449Y	
7010045	MAKE	FUEL
383 SIN MING DRIVE	HYUNDAI	E. 1/2 F
Singapore SINGAPORE 575717	MODEL	DATE/TIME IN
65508755	T-40	26.02.2018 10:15
(R) (P)	YR OF MANU	TARGET DATE
(O)	25.01.2017	
	CHASSIS CODE	COMPLETION DATE/TIME:
	KMHLB41UMHU098556	
OUNT CARD NO.		

ccident Date: 14.02.2018
ATURE: 3P 14.02.18/C

JOB DESCRIPTION

/NO LABOR CODE DESCRIPTION

CKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

nowledgement Slip

Exit Pass

No.: SHC1449Y FZ AIG LKK Vehicle No.: SHC1449Y

of Service Advisor Signature/Date Name of Service Advisor Date

eturned to Service Reception upon collection To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 1449Y

DATE 26/2/2018 16:04

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>Paint</i>			\$ 562.30
	Front Bumper Bracket Top (RH) <i>one</i>			\$ 22.40
	Front Bumper Retainer Mounting <i>you</i>			\$ 9.20
	Headlamp (RH) <i>one</i>			\$ 1,388.00
	Front Fender (RH) <i>one</i>			\$ 619.00
	Front Fender Shield (RH) <i>X one</i>			\$ 169.80
	Front Fender Retainer <i>X one</i>			\$ 9.20
	Front Windscreen Moulding <i>X one</i>			\$ 60.00
	Front Windscreen Pillar Outer(RH) <i>X one</i>			\$ 1,843.10
	Frt Wheel Hub Cap <i>X one</i>			\$ 150.70

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305119773
Date : 27.02.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508989
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN

Fax :

Vehicle Reg No. : SHC1449Y Date of Accident : 14.02.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


- The repair job shall bill to: AIG — SKQ8469J
- The finalized amount shall be:
 - Spare Parts after List discount \$2,073.36
 - Labour Charges \$700.00
 - Total for Part-By-Part Repair Cost \$2,773.36
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$0.00
Final Lumpsum Repair cost \$0.00


- Estimated normal period for repairs: 2 working days.

- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : FAUZY BIN MOKHTAR
Tel : 62148319
Fax : 65468156

Signature : 
Name : Kalvin
Date : 28/2/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 27.02.2018

REPAIR ESTIMATE

Time: 18:46:19

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305119773
REGN NO : SHC1449Y
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 25.01.2017
DATE/TIME IN : 26.02.2018 10:15
ACCIDENT DATE : 14.02.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-2322-A	I40V3 BUMPER W LIP & FOG	1	562.30	20.00	449.84
0002	04-01-0103-0782-A	I40V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40
0003	04-01-0103-0573-G	I40VC PANEL-FENDER RH#	1	619.00	20.00	495.20
0004	04-01-0103-0640-G	I40VC BRACKET-FR BUMPER S	1	22.40	20.00	17.92

SUB-TOTAL : 2,073.36

JOB NATURE

0000 L	PANEL BEATING	300.00
0001 L	SPRAY PAINTING CHARGE	360.00
0002 L	WIRING CHARGE	20.00
0003 L	TUFF KOTE	20.00

SUB-TOTAL : 700.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 27.02.2018

REPAIR ESTIMATE

Time: 18:46:19

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305119773
REGN NO : SHC1449Y
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 25.01.2017
DATE/TIME IN : 26.02.2018 10:15
ACCIDENT DATE : 14.02.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,773.36

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

REPAIR ESTIMATE*

DATE 26/2/2018 16:04

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover ✓			\$ 562.30
	Front Bumper Bracket Top (RH) ✓			\$ 22.40
	Front Bumper Retainer Mounting ?			\$ 9.20
	Headlamp (RH) ✓			\$ 1,388.00
	Front Fender (RH) ✓			\$ 619.00
	Front Fender Shield (RH) X			\$ 169.80
	Front Fender Retainer X			\$ 9.20
	Front Windscreen Moulding X			\$ 60.00
	Front Windscreen Pillar Outer(RH) X			\$ 1,843.10
	Frt Wheel Hub Cap X			\$ 150.70
	SUB TOTAL			\$ 4,833.70
	LESS 20%			\$ 966.74
	DISCOUNTED TOTAL			\$ 3,866.96
	Front Windscreen Sealant X			\$ 46.00
	Labour Charge			300
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 600.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Frt Wheel Alignment			\$ 80.00
	TOTAL LABOUR			\$ 1,780.00
	ESTIMATE TOTAL			\$ 5,692.96
	Kalin Luky // 26/2/18 1620L. 2 Day, P/P Before Paint & L.A.			
	LKK Auto Consultants hereby notify the Repairer of the following: • To resolve the repairer spray painting • To display damaged panels during survey • Parts prices are based on confirmation • Third party work is done "Without Prejudice" basis • No legalised machine is allowed • Suppliers are not to be involved and • It is subject to final approval from insurance company Acknowledged by Rep. Unit			
	This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.			

Report Remarks Entry - CC3/AIG18003703/K1mb3

Remarks

Remarks

Add

Remarks 1	By	On
<input type="checkbox"/> SHC 1449Y ; SKQ 8469J	LSP	27/2/2018 11:40:11 AM
<input type="checkbox"/> EST : \$ --- SUR : AWK --- WKSP : COMFORTDELGRO ENGINEERING PTE LTD	LSP	27/2/2018 11:40:19 AM
<input type="checkbox"/> FINALISED P/P \$2773.36 / 2 DAYS	AWK	28/2/2018 8:27:04 AM
<input type="checkbox"/> Dear Sirs, OI SAS, TP entering from slip road collided onto his vehicle. Please advice TP to proof their claim. Please obtain video footage from them. Thank you	LSP	5/3/2018 8:25:39 AM
<input type="checkbox"/> FILE PASS TO JAS	LSP	5/3/2018 9:38:43 AM
<input type="checkbox"/> FILE TRANSFER TO BEVAN	LCS	9/3/2018 2:49:53 PM
<input type="checkbox"/> 12032018 Called OI, confirm accident details. OI on main road TP coming out from slip road. To obtain evidence from TP, update OI on the claim, to get OI updates on his claim status as well	LCS	12/3/2018 11:14:10 AM
<input type="checkbox"/> TO ARRANGE A TIMING WITH INSURED TO VIEW THE VIDEO	LCS	12/6/2018 3:42:59 PM

Google Maps Holland Rd



Image capture: Aug 2016 © 2018 Google

Singapore



Street View - Aug 2016

Asher Sng (LKKAuto)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Saturday, 28 September 2019 2:47 PM
To: Asher Sng (LKKAuto)
Subject: RE: AIG ref: 0474861033SG // SHC1449Y(TP) & SKQ8469J on 14/02/2018

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Pardon the late reply; Kindly proceed to reject TP claim.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

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AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, August 29, 2019 12:27 PM
To: Chan, Kian-Meng
Subject: [EXTERNAL] RE: AIG ref: 0474861033SG // SHC1449Y(TP) & SKQ8469J on 14/02/2018

This message is from an external sender; be cautious with links and attachments.

Hi Kian Meng,

We refer to the above matter.

TP reported that OI changed lane at the double white line when he is entering the main road.

OI reported that TP enter into the main road and hit his vehicle.

We have review the evidence and accident location, based on video and location that vehicle is exiting from the slip road into the main road with a stop line

We are of the opinion that the liability in not third party favour.

In view of the above, we are intending to reject TP claim under BOLA 1.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>

Sent: Thursday, 29 August 2019 11:18 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: AIG ref: 0474861033SG // SHC1449Y(TP) & SKQ8469J on 14/02/2018

Dear Asher,

We refer to claim in subject matter, kindly advise claim status and whether we have offered to TPWS.
As this is a review seeking for claim closure, appreciate your advice if there is opportunity to do so.

Best regards,

Chan Kian Meng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

KianMeng.Chan1@aig.com | www.aig.sg

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 1 October 2019 2:09 PM
To: Aileen Tan Lee Noi
Subject: RE: Your Ref: T0218/ SHC 1449Y /CL (st) Our Ref: CC3/AIG18003703/K1mb3
Attachments: ACCIDENT LOCATION.JPG; OI SKETCH PLAN.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and accident location for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client exit from the slip road with a stop line collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 20 March 2018 8:31 AM
To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: Re: Your Ref: T0218/ SHC 1449Y /CL (st) Our Ref: CC3/AIG18003703/K1mb3

Without Prejudice

Dear Sir/Madam

Attached video shows taxi had completed left turn and was already on the extreme left lane, your insured who came from right, cut across the double white line and intercepted into taxi's lane that caused the accident.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:

6214 1843

From: "Bevan Lim (LKK Auto)" <bevanlim@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: "Vic (LKKAuto)" <vic@lkkauto.com>
Date: 19/03/2018 11:51 AM
Subject: Your Ref: T0218/ SHC 1449Y /CL (st) Our Ref: CC3/AIG18003703/K1mb3

WITHOUT PREJUDICE

Your Ref: T0218/ SHC 1449Y /CL (st)

Our Ref: CC3/AIG18003703/K1mb3

Dear Sir/Madam,

ACCIDENT INVOLVING SHC 1449Y AND SKQ 8469J ON 14.02.2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear / our Insured is disputing for the above mentioned case. Our insured also filing Third Party claim against your client's insurer. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

[attachment "SKQ 8469J GIA REPORT.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdgc/delgronotes]

Our Ref : T 0218 / SHC1449Y /CL(st)
Your Ref :
Date : 7-Mar-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC1449Y YOUR INSURED SKQ8469J
AND OTHER ON 14.02.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC1449Y** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SKQ8469J** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,967.50
2	3 days Loss of Rental @ \$ 117.00 per day	\$ 351.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 3,325.99

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 3,565.99

We enclosed herewith the following documents to support the claims : -

- a) Original repair bill and photocopies of photographs : 4 pcs.
b) LTA search slip/s of : SKQ8469J
c) GIA / Police report/s of : SHC1449Y
d) Letter of authority from owner / hirer / operator
() Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept 205 Braddell Road Singapore 579701

59 Loyang Drive 4th Floor

Singapore 508969

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 198002280

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

I 40 SHC1449Y , SKQ8469J
HOLLAND RD FRM JLN MEMBONG

ON 14-Feb-18 11:00

I / We **GOPALSAMY PAWATHAI** (Hirer) NRIC No.: **S00333371**

and/or (Relief) NRIC No.:

Taxi Number **SHC1449Y**

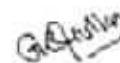
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-Feb-2018**

Name of Hirer **GOPALSAMY PAWATHAI**
Hirer NRIC **S00333371**

Signature :



Address **407A FERNVALE ROAD #02-25
791407**

Contact No. **96419044**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTERIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC1449Y

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
25.01.2017

CHASSIS CODE
KMH1B41UMH1098556

INV. NO/DATE
91360018 28.02.2018

JOB NO.
305119773

ODOMETER READING

DATE/TIME IN
26.02.2018 10:15

Description : 3P 14.02.18

S/No	Part No.		Qty	Unit Price	Wdisc	Net
PART REQUISITION						
0001	04-01-0103-2322	140V3 BUMPER W LIP & PCK	1	562.30	20.00	449.84
0002	04-01-0103-0782	140V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40
0003	04-01-0103-0573	140VC PANEL-PENNER RH#	1	619.00	20.00	495.20
0004	04-01-0103-0640	140VC BRACKET-FR BUMPER S	1	22.40	20.00	17.92
SUB-TOTAL:				:		2,073.36

JOB NATURE

0001	L	PANEL HEATING	300.00	300.00
0002	L	SPRAY PAINTING CHARGE	360.00	360.00
0003	L	WIRING CHARGE	20.00	20.00
0004	L	TUFF ROTR	20.00	20.00

1. WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER INCIDENTS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OR PAYMENT DUE AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91360018	2,967.50	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHERATON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC1449V

MARK
HYUNDAI

MODEL
I-40

DATE OF REG
25.01.2017

CHASSIS CODE
KMHL841UMHU098556

INV. NO/DATE
91360018 28.02.2018

JOB NO.
305119773

ODOMETER READING

DATE/TIME IN
26.02.2018 10:15

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

SUB-TOTAL					:	700.00
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Items total		2,773.36
Add GST @	7.000 %	194.14
Invoice amount		2,967.50

Issued by : KATHERINETAN 01.03.2018 14:08:49
Repair type : C150/57/57
Payment type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN ONLY TESTED BY OWNERS RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN FIFTEEN DAYS FROM THE DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 15 DAYS FROM THE INVOICE DATE THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	91360018	2,967.50	

Our Ref: CT18020487

Date: 01 March 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 14/02/2018 @ 11:00 hrs
ALONG HOLLAND RD FRM JLN MEMBONG
INVOLVING SKQ8469J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1449Y** (the "Taxi"). The Taxi was hired to **GOPALSAMY PAWATHAI IC NO S0033337I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 14 Feb 2018, 13:54:17.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(\$\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SKQ8469J	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	14 Feb 2018 / 13:54:41

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKQ8469J	14 Feb 2018 / 11:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SNC 14-194

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Feb 2018 Edit Reg		26 Feb 2018 00:00 Edit Adj Rpt	S\$2,773.36 Edit Estimates	S\$2,773.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: YEO HUI PENG , ID: S0431494H									
Main Claimant: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Vehicle Reg. No.: SHC1449Y		Date of Loss: 14/02/2018 11:00 - :59 [12 Months and 20 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 0474861033SG		Policy/Cover Note No.: 2100397772 (Comprehensive)							
Vehicle Reg. No. (Insured): SKQ8469J		Policy No. (Claimant): D-18088936MFSH							
		Excess:							
Repairer: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 08/03/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC1449Y (0474861033SG)
[SKQ8469J]
TP
COMFORT TRANSPORTATION PTE LTD
Feb 14 2018 11:00AM
[YEO HUI PENG]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video												1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	26/04/18 12:28	Video - Accident SHC1449Y VC (T5)											Load AVI				
Assessment Reports												1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	02/03/18 15:25	Accident Statement <small>From: SC - Reg. No: SKQ8469J, Claimant: YEO HUI PENG</small>											Load HTM				
Photos/Images												3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
2	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
3	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
4	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
5	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
6	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
7	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
8	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
9	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
10	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
11	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
12	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
13	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
14	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
15	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
16	27/02/18 17:00	General View											Load JPG	<input checked="" type="checkbox"/>			
17	27/02/18 18:00	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
18	27/02/18 18:00	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
19	27/02/18 18:00	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
Documentation												1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	27/02/18 19:30	TP ESTIMATE- MARKED											Load PDF				
2	27/02/18 19:30	TP GIA REPORT											Load PDF				
3	01/10/19 14:10	APPROVAL TO REJECT TP CLAIM											Load PDF				
4	01/10/19 14:10	EMAIL WSP TO REJECT TP CLAIM											Load PDF				
5	01/10/19 14:10	ACCIDENT LOCATION											Load PDF				
6	01/10/19 14:15	TP LOD											Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18003703/K1EB3Q2

Date: 15/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100397772
Claimant SHC1449Y **Insured Vehicle No :** SKQ8469J
Vehicle No : SHC1449Y **Nature of Claim:** TP **Claim No:** 0474861033SG
Date of Loss: 14/02/2018

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC1449Y**
 Make & Model: HYUNDAI I40, 1.7 D (A) Engine No: D4FDGU712478
 Reg. Date: 25/01/2017 (Man. Year: 2016) Chassis No: KMHLB41UMHU098556
 Colour: Blue Odometer: 151609 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,912.96	2,073.36	1,839.60	47.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,780.00	700.00	1,080.00	60.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,692.96	2,773.36	2,919.60	51.28
+ GST 7.00/7.00% (S\$)	398.51	194.14	204.37	51.28
Nett Amount (S\$)	6,091.47	2,967.50	3,123.97	51.28
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 26/02/2018
 Date Inspected: 26/02/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)
 59 Loyang Drive
 Singapore 508969
 Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	562.30 FL	*562.30 FL
2	1		*FRONT BUMPER BRACKET TOP (RH)	Cracked	22.40 FL	*22.40 FL
3	1		*FRONT BUMPER RETAINER MOUNTING	Serviceable	9.20 FL	*- FL
4	1		*HEADLAMP (RH)	Cracked	1,388.00 FL	*1,388.00 FL
5	1		*FRONT FENDER (RH)	Dented	619.00 FL	*619.00 FL
6	1		*FRONT FENDER SHIELD (RH)	Serviceable	169.80 FL	*- FL
7	1		*FRONT FENDER RETAINER	Serviceable	9.20 FL	*- FL
8	1		*FRONT WINDSCREEN MOULDING	Serviceable	60.00 FL	*- FL
9	1		*FRONT WINDSCREEN PILLAR OUTER (RH)	Serviceable	1,843.10 FL	*- FL
10	1		*FRT WHEEL HUB CAP	Serviceable	150.70 FL	*- FL
11	1		*FRONT WINDSCREEN SEALANT	Not Necessary	46.00 FS	*- FS
					Sub Total (\$\$)	4,879.70 2,591.70
					- List Item Discount on L Items 20.00/20.00% (\$\$)	966.74 518.34
					Total Parts (\$\$)	3,912.96 2,073.36

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	1,000.00	300.00
2	SPRAY PAINTING CHARGE	New	600.00	360.00
3	WIRING CHARGE	New	50.00	20.00
4	TUFF KOTE	New	50.00	20.00
5	FRT WHEEL ALIGNMENT	New	80.00	0.00
Gross Labour Cost (\$\$)			<u>1,780.00</u>	<u>700.00</u>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >