

**Vivian Lau (LKKAUTO)**

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 17 April, 2018 12:45 PM  
**To:** Vivian Lau (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Direct Settlement - Accident Involving SKA9465Y (OI : LPC - TBA) and GBE791A (TP : LKK REF - CC6/LPC18003644/Awa3) on 22/02/2018

Dear Vivian,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]  
**Sent:** Tuesday, 10 April, 2018 11:01 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Direct Settlement - Accident Involving SKA9465Y (OI : LPC - TBA) and GBE791A (TP : LKK REF - CC6/LPC18003644/Awa3) on 22/02/2018

Dear Gerald,

Enclosed is TP GIA report

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]  
**Sent:** Tuesday, 10 April, 2018 10:59 AM  
**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Direct Settlement - Accident Involving SKA9465Y (OI : LPC - TBA) and GBE791A (TP : LKK REF - CC6/LPC18003644/Awa3) on 22/02/2018

Dear Vivian,

Kindly provide us with a copy of the third party's accident report.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]  
**Sent:** Tuesday, 10 April, 2018 10:39 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Direct Settlement - Accident Involving SKA9465Y (OI : LPC - TBA) and GBE791A (TP : LKK REF - CC6/LPC18003644/Awa3) on 22/02/2018

Lonpac Ref: **17/18/18/VP05/020421**  
LKK Ref: CC6/LPC18003644/Awa3

Hi Gerald,

We refer to the above matter.

We have highlighted to your good office on 26/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. BOLA 27 Liability is 100% . Liability is not in our insured's favour.

Summary to offer to third party repairer, Zero Gravity is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$5,927.74	\$ 2,500.00
2. Loss of USE(4days x \$100.00)	\$ 400.00	\$ 400.00(4days x \$100.00)
3. LTA/GIA search fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$6,335.24</b>	<b>\$ 2,907.45</b>

\*\*04 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**



## Zero Gravity

2 Kaki Bukit Ave 2

#01-25 Kaki Bukit Autohub Singapore 417921

Tel: 67412845 Fax: 67412170

---

13/03/2018

LONPAC INSURANCE BHD  
100 BEACH ROAD  
#19-00 SHAW TOWER  
SINGAPORE 189702

Sirs / Madams

RE: ACCIDENT INVOLVING VEHICLE(S) GBE791A & SKA9465Y AT CTE TOWARD CITY  
BEFORE BRADDELL EXIT ON 22/02/2018.

We understand that you are the insurer of vehicle SKA9465Y.

I/We wish to inform you that my/our vehicle GBE791A have been completed repairs to my/our satisfaction by ZERO GRAVITY. I/We therefore propose to claim from your as follows:

1. Cost of Repair	S\$2500.00
2. LTA Search Fee	S\$7.45
3. Loss of Use (\$100.00 X 4 Days)	S\$400.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

TIFFANY

## LETTER OF AUTHORITY

ACCIDENT ON: 22/02/2018

INVOLVING VEHICLE(S) NO.: GBE791A & SKA9465Y

AT/ALONG: CTE Towards City Before Braddell Exit

I, Multi-Lines Engineering P/L NRIC No/Co Reg. No.: 199700659W of  
47 Woodlands Industrial Park E3 Nordix Singapore 757470

Owner/Driver of motor vehicle registration no: GBE791A insured by

MS NTUC under policy no: 5082765978-01 do hereby  
authorize m/s **Zero Gravity** ("my Repairer") of 2 Kaki Bukit Ave 2, # 01-25 Kaki Bukit  
Autohub, Singapore 417921, to act as my representative in my claim ~~against my insurance~~  
and/or against the owner(s) / driver(s) of motor vehicle(s) registration no(s):  
SKA9465Y in respect of the above-mentioned accident.

I also hereby authorize my repairer to proceed repair to my vehicle, give all further instructions  
on my behalf concerning the said claim and as such, all future correspondences should be  
addressed to my repairer.

My repairer is further authorized to receive on my behalf monies claims, correspondence and  
to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any  
discharge voucher or any other documents in connection with this matter on and for my behalf.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own  
insurer (if only under comprehensive cover) for the damages caused to my vehicle, I agree to  
pay for all the costs and incidentals incurred by my repairer.

I the above-mentioned vehicle owner/driver hereby affirm the above-mentioned statement to be  
true and correct.

Date this 23 day of 02 Year 2018

Signature



(Company Stamp if applicable)



Full Name

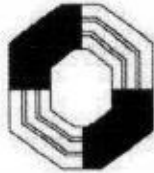
: Tan Chery Poh

NRIC No

: S6803631G

Contact No

: (HP) 97673499 (O) 6368 1588 (H) \_\_\_\_\_



# LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020421  
DATE : 17 April 2018

## DISCHARGE VOUCHER

I/We, MULTI-LINES ENGINEERING P/L confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SKA 9465Y the sum of Singapore Dollar Two Thousand Nine Hundred Seven and Cents Forty Five Only (\$ 2,907.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBE 791A on 22/02/2018 along CTE

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/YONG HAR MOH**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to Zero Gravity

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date



Signed without prejudice for  
any claim for personal injury

Tan Chey Poh 19/04/18  
.....  
Name of vehicle owner /Date



# ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170

Email: zero\_gravity@singnet.com.sg

Buss.Reg.No.: 52888887X

## FINAL REPAIR BILL

No : I-005577

LONPAC INSURANCE BHD

100 BEACH ROAD

#19-00 SHAW TOWER

SINGAPORE 189702

Attention: Motor Claim Department

TEL : 62507388

FAX : 62532058

Your Ref. : SKA9465Y  
Vehicle No. : GBE791A  
Make & Model : NISSAN CABSTAR  
Chasis No. : JN1SC2F24Z085724  
Engine No. : ZD30346653K  
Accident Date : 22-02-2018  
Policy No. : 5082765978-01  
Date : 13-03-2018  
Page : 1 of 1

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price S\$	Amount S\$
1	Lumpsum	1.0 X		2,500.00

SINGAPORE DOLLAR TWO THOUSAND FIVE HUNDRED ONLY

E. & O.E

<b>Total</b>	S\$	<b>2,500.00</b>
<b>Discount</b>	S\$	<b>0.00</b>
<b>Net Total</b>	S\$	<b>2,500.00</b>

Terms: C.O.D.

Customer's Signature/Co. Stamp



ZERO GRAVITY

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Feb 2018 / 12:00:44

Receipt Date/Time : 23 Feb 2018 / 12:00:44

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180223-000979

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SKA9465Y As at 22 Feb 2018/09:05:00 Insurance Co: LONPAC INSURANCE BHD			
1	Insurance Enquiry - SKA9465Y Enquiry Fee 20180223115854309550	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	xxxxxxxxxxxx7004 Credit Card: Visa/MasterCard			7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.