INS. CASE OWNER:		cc 4, 10U80	03644,1	TWUINE	K: AC:
(#) (ST	AORUM	ASSIGN DOI:		Data / Tie	23/1/18
Surveyor; Pre-assigr / CCU /	FTE CVA A			Date / Tin	:
Insured Vehicle No.	Milme Car	that	Claim No.	N/18/18/	NAORIONAN (XX
Name of Insured Insured Tel No.	907-9 00	HP: genzerb	Policy No.  Make / Model	· Tarm	ev EV
Excess Sec II :SS	(1)	D.O.A: W 718	Place of Accide	0.45	
Is driver the owner?	( NES / NO )	Nature of Accident :		***************************************	
If NO, Driver Nam		(V/L: YES / NO)	OI GIA REPOI	RT: YES / NO ; TP GIA ty: % Fi	A REPORT: YES / NO nal ? Yes / No
GBE 791 1	<u> </u>		() <del></del>		
INSRS: WSP: YONT (W Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability RMKS:		INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
Date/ Time			17.	STAGE	DATE / PIC
Mina	SKARKEY MAIN	Morroll (h. 4.)	PTA: 72/4/8	Non-Reporting ltr (1st): Non-Reporting ltr (2nd) Non-Reporting ltr (Final	).
5/3/18	Bola 27.			Notification ltr (if non-p Call OI:	ickup):
20/3/18	File pass to to	ipist type repor	+	After call ltr to OI: Documentation Check	
10/4/18	email to LPC to	O see t mandale.		Notification ltr (if non-p After call ltr to OI:	ickup)
NATINE.	CHIMIT IV GC	o sa c mondo a.		Authorisation To Act:	
n 1 1/1				Release Voucher: Final Repair Bill:	
RE	CEIVED 2 0 AP	R 2018		Car Rental Invoice:	
		1010		Towing Invoice	
				LTA / GIA :	
	DECEL	VED 2 0 MAR 201	8	Medical Bill: PIR:	
	KECE	V		2,000	ction:
				Mandate/Reject Instru LOD	ction:
		1		Payment Breakdown l	
RELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	
				Others:	
NALIZATION	Date/Time:	Confirm with:		Confirm by:	
epair Cost:	SS (	days) Reduction:	%	E	nail Call
NAL SETTLEMENT	Date/Time: 1714116	Confirm with 1-Havy		Email Call	
nal Liability:	Date/Time: 7 1/16 % /00 (Agreed / S\$ >500.00	Assessed) BOLA S/N No.:	27.	If NO or B 28, Ass. L	ia:
pair Cost:	S\$ 2500.00			(S) (S) (S)	1000
ess of Rental (LOR):	S\$ (	days)		I I I I I I	1. ENTE
oss of Use (LOU):	S\$ 400.00 (\$100 x			9(70	197/2011
oss of Income (LOI):	S\$ (\$ x	days)			T T
OR only LOU only		OR + LOI [Tick only of	ne]		
IA/LTA Search	S\$ 7,41			1) Claim status: Norm	nal/Reject/Private Settle
fedical:	S\$	(e.g. Tow/ Independ	dont \	Report Format:	im rejecti fivate settle
risbursement:	SS SS	(e.g. 10W/ independ	Kiit )	Survey fee:	
egal Cost otal:	SS 2907.45	Global Sum SS:		2/ 04/10/100	
INAL PAYMENT	Date/Time:	Confirm with:		Email Call	
	ss 2907 · 45	Name 1: Zero Grav	141.	January Contract	
ayee 1:		Name 1: 200 01100	rid.		
ayee 2: (Strike if N.A.)	SS	Name 2: Name 3:			
ayee 3; (Strike if N.A.)	SS	INDIES S.			



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ON	PAC INSURANCE	BUD	Ref : CC4/LPC1800	03644/Awa3		
LON	PAC INSURANCE	ВПО	Nei . OOTEL O 100000 TITMO			
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date: 26-02-2018				
			Code: LPC2			
1.		Policy Particulars	:- THIRD PARTY CLA	AIM		
	Insured Veh.	SKA 9465Y	Veh. Inspected	GBE 791A		
	Policy No.		Coverage (\$)	0.00		
	Claim No.	17/18/18/VP05/020421	Excess (\$)	0.00		
	Assign From		Assign Date	26/02/2018		
2.		Vehicle Parti	culars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.			
	Chassis No.		Colour			
	Odometer	8	Steering			
	Brakes		Modification			
	General					
3.	- ENLES	Condit	ions of Tyres			
		Size	Make	Balance		
	R/H Front Tyre			mm		
	L/H Front Tyre			mm		
	R/H Rear Tyre			mm		
	L/H Rear Tyre			mm		
4.		Descripti	on of Damages			
5.		Genera	al Information	Value of the last		
J.	Accident Date	22/02/2018	Inspection Date	23/02/2018		
	Survey held at	ZERO GRAVITY		201000 800 QU (QU)		
	July of Held at	2 KAKI BUKIT AVE 2				
		#01-25 KAKI BUKIT AUTOHUB SINGAPORE 417921				
5a.		The state of the s	Remarks			

### Nivitha (LKK Auto)

From:

ERIC WOO JUN KIAT <ericwoo@lonpac.com>

Sent:

Friday, 23 February 2018 4:52 PM Zero Gravity; assignments@lkkauto.com

To: Cc:

MT\_Claim\_SG

Subject:

RE: Our Ref: 17/18/18/VP05/020421 GBE791A & SKA9465Y Accident day

22/02/2018

Attachments:

GBE791A PRI.PDF; GBE791A\_GIA REPORT.PDF

Dear Tiffany,

We will proceed to appoint Adrian Ling from LKK Auto Consultants Pte Ltd to survey GBE 791A.

Dear Catherine/Nivitha,

3. 40 pm @ 26/2/18
vehicle In
person @ stuly
sur @ ottomion

FYA.

Thank you.

Best Regards, Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Zero Gravity [mailto:zero\_gravity@singnet.com.sq]

Sent: Friday, 23 February, 2018 4:48 PM

To: ERIC WOO JUN KIAT

Subject: RE: Our Ref: 17/18/18/VP05/020421 GBE791A & SKA9465Y Accident day 22/02/2018

Dear Eric

We would like to choose surveyor is No. 6 : Adrian Ling Please arrange surveyor as soon as possible

Kindly let us have your reply asap.

Thanks & Best regards

Have a good day!

Tiffany Zero Gravity Tel:67412845/67412170 Fax:67412170

From: ERIC WOO JUN KIAT [mailto:ericwoo@lonpac.com]

Sent: 23 February, 2018 3:35 PM

To: Zero Gravity <zero gravity@singnet.com.sg>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020421 GBE791A & SKA9465Y Accident day 22/02/2018

Dear Tiffany,

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards, Eric Woo Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Zero Gravity [mailto:zero\_gravity@singnet.com.sq]

Sent: Friday, 23 February, 2018 2:59 PM

To: MT\_Claim\_SG

Subject: GBE791A & SKA9465Y Accident day22/02/2018

Your Vehicle No.: SKA9465Y Our Vehicle No.: GBE791A

Hi Please check attachment of PRI & GIA Report. Please provide the surveyor list to us Kindly let us have your reply asap.

Thanks & Best regards

Have a good day!

Tiffany Zero Gravity Tel:67412845/67412170 Fax:67412170

Date / Time: 23/02/2018, 2:35PM BY FAX NO: F-mail
Lonpae Insurance
Motor Claim Department
Dear Sirs/Madam,
PRE-REPAIR INSPECTION YOUR INSURED VEHICLE REGISTRATION NO. SKA9465Y ACCIDENT ON. 22/02/2018 BETWEEN. GBE 791A. & SKA9465Y &
We are the repairers of motor vehicle registration no GLETILA
TAKE NOTICE that the aforesaid vehicle has an accident with your

The aforesaid vehicle is available for pre-repair inspection at

# ZERO GRAVITY

2 KAKI BUKIT AVE 2 #01-25 KAKI BUKIT AUTOHUB SINGAPORE 417921. Tel: 67412845

insured vehicle.

Yours faithfully,

Zero Gravity

### Mei Kwan (LKKAuto)

From:

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent:

Tuesday, 27 February, 2018 10:13 AM

To:

Mei Kwan (LKKAuto)

Cc:

MT Claim SG

Subject:

RE: Direct Settlement - Accident Involving SKA9465Y (OI: LPC - TBA) and GBE791A

(TP: LKK REF - CC6/LPC18003644/Awa3) on 22/02/2018

Attachments:

27022018100107.pdf

Categories:

**HMK** 

Our Ref

: 17/18/18/VP05/020421

Dear Mei Kwan,

We attached a copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 26 February, 2018 6:25 PM

To: MT Claim\_SG

Cc: GERALD POH WEE BIN; ERIC WOO JUN KIAT; ONG LI LI; Vivian Lau (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SKA9465Y (OI: LPC - TBA) and GBE791A (TP: LKK REF -

CC6/LPC18003644/Awa3) on 22/02/2018

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 791A at M/s Zero Gravity.

Enclosed for your perusal is:

TP's GIA report

Please note that estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.



LONPAC INSURANCE BHD

#19-00 SHAW TOWER

100 BEACH ROAD

# ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921 Tel: +65 67412845 Fax No: +65 67412170

Email: zero\_gravity@singnet.com.sg

Buss.Reg.No.: 52888887X

QUOTATION	No	:	QT-000125
	Your Ref.		SKA9465Y
OW	Vehicle No.	1	GBE791A
	Make & Model	:	NISSAN CABSTAR
Vivian.	Chasis No.	ï	JN15C2F24Z0857247
67000	Engine No.	:	ZD30346653K
		- 8	22/02/2019

SINGAPORE 189702 Accident Date : 22/02/2018 Attention: Motor Claim Department : 5082765978-01 Policy No. FAX : 62532058 : 62507388 TEL : 23/02/2018 Date

	you for your inquiry. We are pleased to submit our quote as follows:	Page		1 of 2	
	Description	Qty		U/ Price	Amount
Item	the special special states to			5\$	5\$
	REAR TAIL GATE Dented	1.0	PCS	1,586.50	1,588.50 /
1	REAR END PANEL (DECK) Repris	1.0	PCS	146.80	146.80 *
2	TAILGATE LEVEL 7	2.0	PCS	39.40	78.80
3	7	1.0	PCS	113.40	113.40
4	LOCK HINDGE (L/H) LOCK HINDGE (R/H) LOCK HINDGE (R/H)  2 538 80	1.0	PCS	113.40	113.40
5	TAILGATE HINDGE	3.0	PCS	21.40	64.20
6	LAMP BRACKET (L/H/R) But	1.0	PCS	80.00	- 80.00
7	BRACKET (STEP) Best	1.0	PCS	474.70	474.70
8	TOW HOOK AND ME	1.0	PCS	156.40	_ 156.40 十
9	REAR TAIL GATE RUBBER/BRACKET (L/H) But	1.0	PCS	58.40	- 58.40
10	LAMP (NUMBER PLATE) XIV KA	1.0	PCS	90.20	> 90.20 ₹
11	REAR NUMBER PLATE BRACKET BEAR	1.0	PCS	60.40	60.40
12	LOCK REGULATOR (SPARE TYRE) Dange	1.0	PCS	276.80	276.80
13					-990.60
14	Discount 30 %				2,311.40
15	SUDTOTAL (L)  STICKER "NISSAN"  239.85	1.0	PCS	120.40	120.40
16	STICKER NISSAN	1.0	PCS	146.10	146.10
17	LAMP (LIHIR) crucked . 2578>	1.0	PC5	146.10	145.10 4
18	LAMP (R/H/R) THE THE				-41.26
19	Discount 10 %		*		371.34
20	SubTotal (N)	1.0	SET	280.00	280.00
21		1.0		35.00	35.00
22	REAR NUMBER PLATE 300	1.0	N Shearn	10.00	10.00 -
23	( NCC	1.0		10.00	10.00
24	STICKER "11 pax" 4	1.0		450.00	450.00+
25	ALUMINIUM PANEL (TAILGATE)			120.00	240.00
26	RIM (SPARE) Nel NU	2.0	1 103	120.00	W. 177.176.0



LONPAC INSURANCE BHD

100 BEACH ROAD

#19-00 SHAW TOWER

: 62507388

Attention: Motor Claim Department

SINGAPORE 189702

## ZERO GRAVITY

FAX : 62532058

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170 Email: zero\_gravity@singnet.com.sg

Buss.Reg.No.: 52888887X

QUOTATION

No : QT-000125

Your Ref.

: SKA9465Y : GBE791A

Vehicle No.

Make & Model : NISSAN CABSTAR

Chasis No.

: JN1SC2F24Z0857247

Engine No.

: ZD30346653K

Accident Date : 22/02/2018

: 5082765978-01

Policy No. Date

: 23/02/2018

Thank you for your inquiry. We are pleased to submit our quote as follows:

: 2 of 2 Page

Item	Description		Qty		U/ Price	Amount
					5\$	5\$
27	TYRE (TYRE) NOT NEW	275	2.0	PCS	150.00	300.00 +
28	SubTotal (S)					1,325.00
29	PANEL BEAT & REPAIR REAR DAMAGE		1.0	X	850.00	850.00 40
30	TO PUTTY AND RE-SPRAY AFFECTED PORTION		1.0	Х	750.00	759:00 35
31	TO CHECK WIRING SYSTEM, FOCUS LIGHTINGS	820	1.0	Х	50.00	50.00 30
32	TO PROVIDE UNDER TURFCODE	11800000	1.0	Х	150.00	150.00×
33	TO REMOVE REVERSE SENSOR		1.0	X	120.00	120,0040
34	SubTotal (LABOUR)					1,920.00

LKK Auto Consultants hence notify the Repairer of the following:

To resurvey before/after spray painting

To display alumaged partis) during resurvey

Parts prices are librera to confirmation

Third party survey is on a "Without Prejudice" basis

No degai modification(s) is allowed.

 Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

total 3012.01 4/5: 25K. 04Days.

Acknowledged by Repairer

SINGAPORE DOLLAR, FIVE THOUSAND NINE HUNDRED TWENTY SEVEN AND CENTS

SEVENTY FOUR ONLY

E. & O.E

Total

5,927.74

Discount

SS S\$

0.00

**Net Total** 

5\$

5,927.74

Terms: C.O.D.

Customer's Signature/Co. Stamp

ZERO GRAVITY

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise if is assumed that this bill is accepted as correct.



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internation		HE ED LILL ON A RESET OF THE LITTLE
LONP	AC INSURANCE	BHD	Ref : CC4/LPC18003	644/Awa3n2
	EACH ROAD 4/07 THE CONC	DURSESINGAPORE 199555	Date: 24-04-2018 Code: LPC2	
1.		Policy Particulars	:- THIRD PARTY CLAI	M
	Insured Veh.	SKA 9465Y	Veh. Inspected	GBE 791A
	Policy No.		Coverage (\$)	0.00
	Claim No.	17/18/18/VP05/020421	Excess (\$)	0.00
	Assign From	ERIC	Assign Date	23/02/2018
2.		Vehicle Parti	culars & Condition	
	Make & Model	NISSAN CABSTAR	c.c	2953
	Engine No.	HIDDEN	Year of Reg.	2015
	Chassis No.	JN1SC2F24Z0857247	Colour	WHITE
	Odometer	83004	Steering	IN ORDER
	Brakes	IN ORDER	Modification	NIL
	General	GOOD		
3.		Condit	ions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	195/70 R15C	WEST LAKE	6 mm
	L/H Front Tyre	195/70 R15C	WEST LAKE	6 mm
	R/H Rear Tyre	155 R13C	WEST LAKE	6 mm
	L/H Rear Tyre	155 R13C	WEST LAKE	6 mm
4.		The second methods	on of Damages	<b>对性性数数等</b> 数
	THE VEHICLE SU	STAINED DAMAGES AT THE RE	AR PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Genera	al Information	SOFA English and E
	Accident Date	22/02/2018	Inspection Date	23/02/2018
	Survey held at	ZERO GRAVITY		
	1965	2 KAKI BUKIT AVE 2 #01-25 KAKI BUKIT AUTOHUB SINGAPORE 417921		
5a.		F	Remarks	A PARTY NAMED IN
	A)THE INSPECTION B)IN ACCORDAN	ON WAS CONDUCTED ON A"WI CE TO YOUR INSTRUCTIONS, V	THOUT PREJUDICE" BAS VE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.		Estimate	Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Day	ys



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBE 791A

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR TAIL GATE	DENTED	1,588.50	1,588.50
1	REAR END PANEL (DECK)	TO REPAIR SEE LABOUR	146.80	
2	TAILGATE LEVEL @\$39.40	NOT NECESSARY	78.80	-
1	LOCK HINDGE (L/H)	NOT NECESSARY	113.40	
1	LOCK HINDGE (R/H)	NOT NECESSARY	113.40	
3	TAILGATE HINDGE @\$21.40	NOT NECESSARY	64.20	
1	LAMP BRACKET (L/H/R)	BENT	80.00	80.00
1	BRACKET (STEP)	BENT	474.70	474.70
1	том ноок	NOT NECESSARY	156.40	
1	REAR TAIL GATE RUBBER /BRACKET (L/H)	BENT	58.40	58.40
1	LAMP (NUMBER PLATE)	NOT NECESSARY	90.20	
1	REAR NUMBER PLATE BRACKET	BENT	60.40	60.40
1	LOCK REGULATOR (SPARE TYRE)	DAMAGED	276.80	276.80
	LESS 30% DISCOUNT		-990.60	-761.64
			2,311.40	1,777.16
	NETT ITEMS			
1	STICKER 'NISSAN' (N)	NECESSARY	120.40	120.40
11	LAMP (L/H/R) (N)	CRACKED	146.10	146.10
1	LAMP (R/H/R) (N)	NOT NECESSARY	146.10	
	LESS 10% DISCOUNT	II.	-41.26	-26.65
			371.34	239.85
	SPECIAL NETT ITEMS			
1	SET REVERSE SENSOR (SN)	DAMAGED	280.00	220.00
1	REAR NUMBER PLATE (SN)	BENT	35.00	35.00
1	STICKER '70KM/H' (SN)	NECESSARY	10.00	10.00
1	STICKER '11 PAX' (SN)	NECESSARY	10.00	10.00
1	ALUMINIUM PANEL (TAILGATE) (SN)	NOT NECESSARY	450.00	
	RIM (SPARE) @\$120.00 (SN)	NOT NECESSARY	240.00	

Report Ref No. CC4/LPC18003644/Awa3n2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
2	TYRE (TYRE) @\$150.00 (SN)	NOT NECESSARY	300.00	4
			1,325.00	275.00
	LABOUR			
	PANEL BEAT & REPAIR REAR DAMGE INCLUSIVE OF THE REPAIR OF REAR END PANEL (DECK).		850.00	400.00
	TO PUTTY AND RE-SPRAY AFFECTED PORTION.	3	750.00	350.00
2 ]	TO CHECK WIRING SYSTEM, FOCUS LIGHTINGS.	1	50.00	30.00
	TO PROVIDE UNDER TURCODE.	NOT NECESSARY	150.00	
	TO REMOVE REVERSE SENSOR .		120.00	40.00
			1,920.00	820.00
	GRAND TOTAL		5,927.74	3,112.01

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)		2,500.00
(TOTTS PRE-ACCIDENT CONDITION)	THE RESERVE OF THE PARTY OF THE	ACCUSED AND ASSESSMENT

Report Ref No. CC4/LPC18003644/Awa3n2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.