

INS. CASE OWNER:

RICHARD  
Ernest

CC4 ASM  
AXA1800 7674, S

LKK:

IDAC:

Surveyor:

SEBASTIAN

DOI:

ASSIGNMENT

28/02/18

Date / Time:

26/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJV 7084C

Name of Insured:

WJ UNDA

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A.:

21/7/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

EDWARD U DEBOM

Driver Tel No.:

(V/L: YES / NO )

Claim No.:

58M009CX | 37071

Policy No.:

6A046293

Make / Model:

Hyundai

Place of Accident:

85 CP

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SDU1818T



INSRS:

WSP:

Tel:

Liability:

RMKS:

TRANS

EMERAS

STUTTGART



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

26/7/18  
JMS

7/3/18

26/09/18  
27/07/18

26/09/18  
05/10/18

SDU1818T - V  
SJV 7084C - V  
Smart claim  
RECEIVED 15 OCT 2018  
called OI response.  
OI called confirm accident details.  
OI making strong and collected with  
stationary TP. Verified relationship between  
AM & son. Inform NIB will be of benefit  
later sent to OI  
TP claiming LOU @ 1800+ days.  
TP got approval letter  
PINKETED.  
FROM UNDA to ask by email.  
ask for LOU.  
PINKETED. PENDING TP LOU.  
TP LOU IN BY EMAIL  
SEND SET OFFER TO TP.  
RECEIVED DV. TP ACCEPTED OFFER.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

01/03/18

Sent By:

bs

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

910

\$5,920.00

( 5 days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

04/10/18

Confirm with:

SEBASTIAN

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

22

If NO or B 28, Ass. Lia:

Repair Cost:

201/000

\$5,334.40

Loss of Rental (LOR):

\$5

( days)

Loss of Use (LOU):

\$5

1,260.00 x 7 days

Loss of Income (LOI):

\$5

( 5 x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search

\$5

2.00

Medical:

\$5

Disbursement:

\$5

Legal Cost:

\$5

(e.g. Tow/ Independent)

Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

\$5

7,596.40

Global Sum \$5:

—

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

7,596.40

Name 1:

STUTTGART AUTO PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

—

Payee 3: (Strike if N.A.)

\$5

Name 3:

—

## ASSIGNMENT

From: \_\_\_\_\_ Date: **28/2/2018**

Estimated Cost: \_\_\_\_\_

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: **SDU 1818T**

at Workshop this: **Trans Eurok90**

at: **12 Sungai Kadut Ave**

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record): \_\_\_\_\_

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value

IDAC Accident Rpt. Consistent? : Yes or No

GLA / PR Seen: Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res: Yes or No

Lump Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle IN / OUT

Veh No: **SDU 1818T** Reg No: **30/5/2016**

Type: ☒ M / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **Porsche Panamera** CC: **3605**

Colour: **Black** A/C: \_\_\_\_\_ Insured / Std / NI / NA

So. Reading: **37431** T-Ratio: Insured / Std / NI / NA

Eng No: \_\_\_\_\_

C/Ns: **WPO227978GL005491**

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Mod: ☒ Nil / BiRim / STD A/Bm or

Tyre Size: F: **255/45ZR19** Pirelli

R: **255/40ZR19** Pirelli

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R.Bel: **7** mmR.Bel: **7** mmL.Bel: **7** mmL.Bel: **7** mmD.O.A: **26/2/18**D.O.A: **28/2/18**Survey held at: **Trans Eurok90**

Des. of Damages: Frt / Rear / O/S / NS / UIC / Rooftop or

**Frt 9/5**

The UIC / Chassis frame / Body Structure affected due to collision

Date/Time Action / Instruction

**R/P 45,920.00**  
**CRAB: 4,329.93 (12%)**

Date/Time File Path



Prel. Report

Days Of Repair:

Date/Time File Path



Final Report

Resurvey No. of Trip:

Survey Fee

Date/Time File Path

Add Fee:



Site Visit \$



Interior \$



Technician \$



Repairs \$

Report Format:

Lump Sum / I.B. / S

Description

Total Fee

Price

Cost

Total



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18003634/yb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 26-02-2018		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJV 7084C	Veh. Inspected	SDU 1818T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	21/02/2018	Inspection Date		
Survey held at	TRANS EUROKARS PTE LTD 12 SUNGEI KADUT AVE SINGAPORE 729648			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

STUTTGART AUTO					
NO:12 SUNGEI KADUT AVE (S) 729648 (FAX NO. 63602899)					
ESTIMATED COST OF REPAIRS					
AXA INSURANCE PTE LTD 8 SHENTON WAY #24-01 AXA TOWER SINGAPORE 068811		NAME : Mr Koh Yew Nguan ADDRESS : 18 Sennett Terrace Singapore 466713		WIP : 31932  DATE: 23.02.2018	
ATTN :	MOTOR CLAIM DEPT	TEL :			
FAX :	68804838 / 68804739				
VEH NO :	SDU1818T	DATE IN :		CONTACT PERSON :	RICK 63602445
CHASSIS NO :	WP0ZZZ97ZGL005491	MILEAGE :		TYPE OF CLAIM :	TP AGAINST SJV7084C
MODEL :	Panamera Edition	DATE REG :	30-05-16	POLICY NO :	
NATURE OF WORKS					
S/NO	Parts Description				(NETT)
		QTY	PART NO		PRICES
1	P970-505-911-31-/LINING R	1	P970-505-911-49-		\$ 2,058.40
2	WING R	1	P970-503-032-03-GRV		\$ 1,419.30
				SUB TOTAL	\$ 3,477.70
				LESS 10%	\$ 347.77
				Total Parts	\$ 3,129.93
<u>Labour Description</u>					
1	TO REMOVE / REPLACE DAMAGED FRONT BUMPER, RH FRONT FENDER & OTHER AFFECTED BODY PARTS INCLUDING PANEL BEAT / STRAIGHTEN BODY PANELS & FITTINGS WHICHEVER NECESSARY INCLUDING ALIGNMENT OF BODY STRUCTURE				\$ 3,120.00 2340
2	TO SPRAY PAINT FRONT BUMPER & FRT RH FENDER Bumper 1300 Fender 1100				\$ 2,500.00
3	TO CHECK ELECTRICAL WIRING SYSTEM FOR PROPER FUNCTION ABILITY INCLUDING PARKING ASSIST SENSORS NETT X				\$ 250.00
4	TO RE-PROGRAMMED SYSTEM & ERASE FAULT CODES AFTER ACCIDENT REPAIR. NETT				\$ 600.00
5	SUNDRIES New				\$ 100.00
			TOTAL LABOUR		\$ 6,570.00
			TOTAL PARTS		\$ 3,129.93
			GRAND TOTAL SL		\$ 9,699.93

Please note that this is **only an estimate**, base on our visual inspection. However should there be any additional work be found necessary in the course of repair and thus additional parts, materials and labor cost will be **down necessary**, you will be inform accordingly prior to any action taken. In view of this, expected delays will be indvidertible and therefore **additional** working days will be required. As such the loss of use and other incidentals will be adjusted accordingly.

Acknowledge By

Sebastian.  
28/2/18  
- Part by part repair.  
- photo Before & After Paint  
90036121  
sebastianyong@hkair.com

be necessary, you will be notified of the following:

- To be aware of the additional painting
- To display damaged part(s) during resurvey
- The prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

#### Acknowledged by Reparer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**WH SOON HENG AUTO ACCESSORIES**

Reg No 53037354L

460 Upper Serangoon Road

Singapore 534493

Tel: 62830300/ 62816739

Fax: 62803175

**INVOICE**

Invoice Number: 170466

Invoice Date: 5-Mar-2018

Page: 1

**Bill To:**

CASH

**Ship To:**

CASH

Customer ID	Vehicle No	Model
CASH	SDU 1818 T	PORSCHE PANAMERA
Sales Rep	Payment Terms	
C. W LIM	TERM	

Quantity	Item	Description	Unit Price	Amount
1	00000	TO HYDROMASK ON FRONT BUMPER AND FRONT FENDER	\$550.00	\$550.00 ✓
1	L001	<del>LABOUR CHARGE</del>	<del>\$0.00</del>	<del>\$0.00</del> ✗
Subtotal				\$550.00
Sales Tax				
Total Invoice Amount				\$550.00
Payment / Credit Applied				
Total				\$550.00

Authorized Signature

Customer's Stamp &amp; Signature

AXA INSURANCE PTE LTD 8 SHENTON WAY #24-01 AXA TOWER SINGAPORE 068811		NAME : Mr Koh Yew Nguan ADDRESS : 18 Sennett Terrace Singapore 466713		WIP : 31932 DATE : 23.02.2018	
ATTN :	MOTOR CLAIM DEPT	TEL :			
FAX :	68804838 / 68804739				
VEH NO :	SDU1818T	DATE IN :		CONTACT PERSON :	RICK 63602445
CHASSIS NO :	WP0ZZZ97ZGL005491	MILEAGE :		TYPE OF CLAIM :	TP AGAINST SJV7084C
MODEL :	Panamera Edition	DATE REG :	5/30/2016	POLICY NO. :	

S/NO	Parts Description				(NETT)
		QTY	PART NO	REVISED	PRICES
1	P970-505-911-31-/LINING	1	P970-505-911-49-	\$ -	\$ 2,058.40
2	WING	1	P970-503-032-03-GRV	\$ -	\$ 1,419.30
			SUB TOTAL	\$ -	\$ 3,477.70
			LESS 10%	\$ -	\$ 347.77
			Total Parts	\$ -	\$ 3,129.93

1	TO REMOVE / REPLACE DAMAGED FRONT BUMPER, RH FRONT FENDER & OTHER AFFECTED BODY PARTS INCLUDING PANEL BEAT / STRAIGHTEN BODY PANELS & FITTINGS WHICHEVER NECESSARY INCLUDING ALIGNMENT OF BODY STRUCTURE.	\$ 2,340.00	\$ 3,120.00
2	TO SPRAY PAINT FRONT BUMPER & FRT RH FENDER.	\$ 2,400.00	\$ 2,500.00
3	TO CHECK ELECTRICAL WIRING SYSTEM FOR PROPER FUNCTION ABILITY INCLUDING PARKING ASSIST SENSORS.	NETT \$ -	\$ 250.00
4	TO RE-PROGRAMMED SYSTEM & ERASE FAULT CODES AFTER ACCIDENT REPAIR.	NETT \$ 600.00	\$ 600.00
5	SUNDRIES. supplementary	\$ 30.00	\$ 100.00
1	TO APPLY SPECIAL COATING	NETT attached invoice 1710466 \$ 550.00	\$ 550.00

Page 1 of 2

## Vic (LKKAUTO)

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**From:** jen.lim@eurokars.com.sg  
**Sent:** Friday, 5 October, 2018 3:38 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; peifang.ng@eurokars.com.sg  
**Subject:** RE: Your ref: SJV7084C Our ref: SDU1818T DOA: 20/02/2018 LKK REF CC4/ASM18003634/Shb3  
**Attachments:** 0529\_001.pdf

Dear Vic,

Enclosed is signed DV for payment purpose.

Please pay Stuttgart Auto Pte Ltd the sum of \$7,596.40 and mail your cheque to  
12 Sungei Kadut Avenue Singapore 729648.

Thanks you.

Best Regards,

*Jen*

Insurance Claims Dept

**EUROKARS SERVICES PTE LTD**

27A Tanjong Penjur

Singapore 609042

T: (65) 6331 0698 F: (65) 6331 0690

E: [jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg)

---

**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** 26 September 2018 3:54 PM  
**To:** Jen Lim <[jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: Your ref: SJV7084C Our ref: SDU1818T DOA: 20/02/2018 LKK REF CC4/ASM18003634/Shb3

Without Prejudice

Dear Jen,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we proposed settlement as below:

Cost of Repair (w/gst)	\$	6,334.40
Loss of Use (\$180 x 7 days)	\$	1,260.00
GIA Search Fee	\$	2.00
<b>TOTAL</b>	<b>\$</b>	<b>7,596.40</b>

If agreeable, kindly let the owner sign the attached DV then forward back to us a copy for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** [jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg) [mailto:[jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg)]  
**Sent:** Wednesday, 26 September, 2018 3:10 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Your ref: SJV7084C Our ref: SDU1818T DOA: 20/02/2018  
**Importance:** High

Dear Vic,

Please let us have your offer ASAP.

Thanks you.

Best Regards,

*Jen*

Insurance Claims Dept

**EUROKARS SERVICES PTE LTD**

27A Tanjong Penjuru

Singapore 609042

T: (65) 6331 0698 F: (65) 6331 0690

E: [jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg)

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**From:** Jen Lim

**Sent:** 07 August 2018 1:47 PM



**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Your ref: SJV7084C Our ref: SDU1818T DOA: 20/02/2018

"Without Prejudice"

Dear Vic,

Attached is the covering letter, Repair Tax Invoice, GIA Search, Letter of Authority & Discharge voucher signed by client for your perusal.

Await to hear from you with your offer of settlement as soon as possible.

Thank you very much.

**Note : Documents send by email only**

Best Regards,

*Jen*

Insurance Claims Dept

**TRANS EUROKARS PTE LTD**

12 Sungei Kadut Avenue Singapore 729648

**Tel:** +65 63633003 **DID:** +65 63602444 **Fax:** +65 63602899

Boel Koh Yong Kiat (Owner's Name)  
18 Bennett Terrace (Address)  
S(Hdb 713)

AXA Insurance Pte Ltd (Ins Co)  
8 Shenton Way (Address)  
#24-01 AXA Tower  
S(068811)

Attn : Motor Claims Dept

Your ref : SJV7084C  
Our ref : SDU1818T

Date :

Dear Sirs,

RE : Accident involving vehicle nos. SDU1818T and SJV7084C on 20/03/18.

I refer to the above accident.

My car has been repaired by Stuttgart Auto Pte Ltd. As they are submitting a 3<sup>rd</sup> Party claim against AXA Insurance Pte Ltd on my behalf, please pay to Stuttgart Auto Pte Ltd for the whole claim due to them.

Yours faithfully,



VC No : S90H995bD

Cc. Stuttgart Auto Pte Ltd  
Eurocars Centre  
12 Sungei Kadut Avenue  
Singapore 729648



## DISCHARGE VOUCHER

I - We hereby acknowledge having received from the under-mentioned  
Repairers my/our vehicle No: SDU 1818T which has been  
repaired to my satisfaction and I/we admit that the payment for such repairs  
by Stuttgart Auto Pte Ltd is in full and final discharge of my claim under  
policy number: \_\_\_\_\_ in respect of damage  
caused to the said vehicle as a result of an accident that occurred on  
20/05/2018 at BLK 85 Bedok Ave 2 Upp CAR PARK

Janice Syn  
\_\_\_\_\_  
Witnessed by Repairers

21/05/2018  
\_\_\_\_\_  
Date:

21  
\_\_\_\_\_  
Signature by Insured

21/05/2018  
\_\_\_\_\_  
Date:



## DOA MIDNIGHT CASE

Type

🔔 Question

Message

Dear Richard, We refer to the subject matter and we already settled the matter with TP. Please be informed that DOA as per TP was on 20/02/2018 @ 2330hrs while Insured reported that accident happened on 21/02/2018 @ 12:15AM. We had confirmed with Insured that the timing was around midnight. As such, in the documents, we followed Insured DOA on the DV and Letter to OI. Thank you. - Vic LKK

Reply



## MANDATE APPROVED

Type

 Information

Message

\$7601.89

Reply



PORSCHE

**AXA INSURANCE PTE LTD**  
8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811  
**Attn : Motor Claims Department**

DATE : 07/08/2018

Your Ref : **SJV7084C**

Car Regn No: **SDU1818T**

**Accident involving SDU1818T & SJV7084C on 20/02/2018**

**Direct Settlement Claim**

Dear Sirs

The repairs have been completed for **SDU1818T**. We submit the following documents for your perusal :

1) Invoice No: <b>13204523</b>	\$ <b>6,334.40</b>
2) GIA search fee	\$ <b>2.00</b>
3) Loss of Use ( <b>\$180.00 x 7 days</b> )	\$ <b>1,260.00</b>
4) PRI ( <b>2 days x \$180.00</b> )	\$ <b>360.00</b>
5) Letter of Authority	
6) Discharge voucher signed by client	

**TOTAL \$ 7,956.40**

Please pay **Stuttgart Auto Pte Ltd** the sum of **\$7,956.40** as soon as possible and mail your cheque to **12 Sungei Kadut Avenue Singapore 729648.**

Yours faithfully,

  
**Stanley Ngu**  
**Manager - Body & Paint Division**  
DID: 63602845 FAX: 63602899  
e-mail: stanley@eurokars.com.sg

**Eurokars Centre**

12 Sungei Kadut Avenue  
Singapore 729648  
Telephone: (65) 6363 0911  
Fax: (65) 6363 3911



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 MARCH 2018

NG LINDA  
BLK 49 JALAN TIGA  
#08-56  
SINGAPORE 390049

Dear Sir/Madam,

OUR REF : CC4/ASM18003634/Smb3  
YOUR REF : SJV 7084C  
ACCIDENT INVOLVING SJV 7084C AND SDU 1818T ALONG BLK 85 CARPARK ON  
21.02.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TRANS EUROKARS PTE LTD, acting on behalf of the owner of SDU 1818T against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided onto the Third Party stationary vehicle SDU 1818T. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)



STEVEN KOH YEW NGUAN (Owner's Name)  
18 Bennett Terrace (Address)  
S(H6715)

AXI Insurance Pte Ltd (Ins Co)  
8 Shattuck Hill (Address)  
#04-01 AXI Tower  
9061811

Attn : Motor Claims Dept

Your ref : SJV7084C

Our ref : SDU18187

Date :

Dear Sirs,

RE : Accident involving vehicle nos. SDU18187 and SJV7084C on 20/03/18.

I refer to the above accident.

My car has been repaired by Stuttgart Auto Pte Ltd. As they are submitting a 3<sup>rd</sup> Party claim against AXI Insurance Pte Ltd on my behalf, please pay to Stuttgart Auto Pte Ltd for the whole claim due to them.

Yours faithfully,

  
\_\_\_\_\_  
UC No : S1234098B

Cc. Stuttgart Auto Pte Ltd  
Eurokars Centre  
12 Sungei Kadut Avenue  
Singapore 729648



redefining / insurance

CLAIM REF : S8M009CX  
INSURED : NG LINDA

**DISCHARGE VOUCHER**

Without Prejudice  
to Injury Claim

We/I, STEVEN KOH YEW NGUAN, NRIC NO. S1234098B hereby agree to accept the sum of dollars SEVEN THOUSAND FIVE HUNDRED NINETY SIX AND CENTS FORTY ONLY (\$\$7,596.40) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SJV 7084C as a result of an accident along 85 BEDOK AVENUE 2 OPEN CAR PARK on 21/02/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ Insurer of motor vehicle no. SDU 1818T.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SJV 7084C in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SJV 7084C.

Dated this 26 day of OCTOBER 2018

Claimant's Signature

: [Signature] X

NRIC no. / Company Stamp

: S1234098B

Occupation/ Business

: DIRECTOR / AV

Address

: 18 Sennett Terrace S466913

Telephone No.

: 91281818

Witness's Name

: Juliana Ang P. S.

Witness's Signature

: [Signature]

Witness's NRIC No.

: S15380141-D



PORSCHE

-P

# INSURANCE INVOICE

GST Reg No:M90364005A

CODE: A0031 AXA  
CUSTOMER: AXA INSURANCE PTE LTD  
ADDRESS: 8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811

MODEL: Panamera Edition  
CHASSIS NO: WP0ZZZ97ZGL005491  
ENGINE NO: 013625  
DESCRIPTION: 3rd Party Claim

PAGE NO: 1  
DOCUMENT NO: 13204523  
JOB NO: 31932  
DATE IN: 15/05/2018  
DATE PRINTED: 02/08/2018  
CSO/OP CODE: Janice Syn  
SVC MNT EXP: 29/05/2021

REGN NO: SDU1818T  
REGN DATE: 30/05/2016  
MILEAGE: 41385

Item	Description	Unit U/Price	Disc%	Con%	Amount
CST	TP CLAIM AGAINST AXA		0.00		0.00
SUB	TO REMOVE / REPLACE DAMAGED FRONT BUMPER, RH FRONT FENDER & OTHER AFFECTED BODY PARTS INCLUDING PANEL BEAT / STRAIGHTEN BODY PANELS & FITTINGS WHICHEVER ALIGNMENT OF BODY STRUCTURE.		0.00		2340.00
SUB	TO SPRAY PAINT FRONT BUMPER & FRT RH FENDE		0.00		2400.00
SUB	TO RE-PROGRAMMED SYSTEM & ERASE FAULT CODES AFTER ACCIDENT REPAIR.		0.00		600.00
SUB	SUNDRIES.		0.00		30.00
SUN	TO APPLY SPECIAL COATING		0.00		550.00

Parts 0.00  
Sundries 550.00  
Labour 5,370.00  
Menus 0.00

Net 5920.00  
G.S.T. 7% 414.40  
Total 6334.40  
Paid 0.00  
Amount Due 6334.40

All major repaired parts stated above are covered under a 24 months warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days falling which STUTTGART AUTO PTE LTD reserved the rights to dispose of these parts without further notice. Proof of Payment is only valid if this invoice is stamped 'PAID' & signed by us. Any dispute to this invoice must be made within 5 calendar days.

STUTTGART AUTO PTE LTD

CASH / NETS / AMEX / VISA / MASTER  
NO:

Customer Signature

Porsche Centre Singapore  
29 Leng Kee Road Tel : (65) 6472 4433  
Singapore 159099

Aftersales Centre  
27A Tanjong Penjur Tel : (65) 6331 0700  
Singapore 609042

Authorised Signature

ORIGINAL COPY

Stuttgart Auto Pte Ltd  
Eurokars Group  
Company Reg. No: 198403740N

www.porsche.com.sg



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-027107

Date of Request: 21/02/2018

Your Ref No: Online Purchase

Stuttgart Auto Pte Ltd  
12 Sungei Kadut Ave  
Singapore 729648

Dear Sir/Madam,

Enquiry Date 21/02/2018  
Enquiry By Ngu Kee Siong  
TP Vehicle No. SJV7084C  
Accident Date 20/02/2018

**Enquiry Result**

*ISPU18787 Porsche)*

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJV7084C	AXA Insurance Pte Ltd	06/08/2017-05/08/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

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6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-027107

Date of Request: 21/02/2018

Your Ref No: Online Purchase

Stuttgart Auto Pte Ltd  
12 Sungei Kadut Ave  
Singapore 729648

Dear Sir/Madam,

Enquiry Date 21/02/2018  
Enquiry By Ngu Kee Siong  
TP Vehicle No. SJV7084C  
Accident Date 20/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJV 7084C (Insd veh)	Model:	PORSCHE PANAMERA
	SDU 1818T (TP veh)		
Date of Accident:	21/02/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	8,379.53
Final Repair Cost	:	\$	6,334.40
Loss of Use	:	\$	1,260.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	7,596.40

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability ____ 100 ____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: ____
BOLA Liability: ____ (%)	Assessed Liability (*): ____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	STUTTGART AUTO PTE LTD	\$ 7,596.40

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
25/10/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18003634/Shb3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:RICHARD ANG		Date : 25-10-2018		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJV 7084C	Veh. Inspected	SDU 1818T	
Policy No.	GA046253	Coverage (\$)	0.00	
Claim No.	S8M009CX	Excess (\$)	0.00	
Assign From		Assign Date	26/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	PORSCHE PANAMERA	c.c	3605	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	WP0ZZZ97ZGL005491	Colour	BLACK	
Odometer	37431	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	255/45Z R19	PIRELLI	7 mm	
L/H Front Tyre	255/45Z R19	PIRELLI	7 mm	
R/H Rear Tyre	285/40Z R19	PIRELLI	7 mm	
L/H Rear Tyre	285/40Z R19	PIRELLI	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	21/02/2018	Inspection Date	28/02/2018	
Survey held at	TRANS EUROKARS PTE LTD 12 SUNGEI KADUT AVE SINGAPORE 729648			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDU 1818T**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	P970-505-911-31-/LINING (CONSISTENT)	TO REPAIR SEE LABOUR	2,058.40	-
1	WING (CONSISTENT)	TO REPAIR SEE LABOUR	1,419.30	-
	LESS 10% DISCOUNT		-347.77	-
			3,129.93	-
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	100.00	30.00
			100.00	30.00
	<b><u>LABOUR</u></b>			
	TO REMOVE/REPLACE DAMAGED FRONT BUMPER, RH FRONT FENDER & OTHER AFFECTED BODY PARTS INCLUDING PANEL BEAT /STRAIGHTEN BODY PANELS & FITTINGS WHICHEVER NECESSARY INCLUDING ALIGNMENT OF BODY STRUCTURE.INCLUSIVE OF THE REPAIR OF P970-505-911-31-/LINING AND WING.		3,120.00	2,340.00
	TO SPRAY PAINT FRONT BUMPER & FRT RH FENDER.		2,500.00	2,400.00
	TO CHECK ELECTRICAL WIRING SYSTEM FOR PROPER FUNCTION ABILITY INCLUDING PARKING ASSIST SENSORS.	NOT NECESSARY	250.00	-
	TO RE-PROGRAMMED SYSTEM & ERASE FAULT CODES AFTER ACCIDENT REPAIR.		600.00	600.00
	TO HYDROMASK ON FRONT BUMPER AND FRONT FENDER.(ADDITIONAL)		550.00	550.00
			7,020.00	5,890.00
	<b>GRAND TOTAL</b>		<b>10,249.93</b>	<b>5,920.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>5,920.00</b>

Report Ref No. CC4/ASM18003634/Shb3q2

**YEANG WAI KEEN**

Automotive Assessor

**HO LEONG CHUAN**

Automotive Assessor

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