

ASS. REC. BY:

REF: CS/EGT18003633/Kvd3/n2 Special Instruction:

Surveyor: ASSIGNMENT (Office)

From (Person): Siti Athiliah of EGI Date/Time: 23/2/18 @ 2:00pm

Estimated Cost: Bill to:

OD TP WS TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJE 8999X Insured: GX 9566R

at Workshop m/s Lim Tan Motor Tel: 64520893

of Blk 176 Sin Ming Drive # 03-09/10

Policy No: Claim No: GX 9566R / SE / pl

Sum Insured: Excess:

Make of Veh: D.O.A. 20/2/18 (Client's Record) 27/2/2018 @ after 10am

CA / REV / REP. / REV 24 HRS lwp H.O.D. Endorsement:

Date/Time: 10:10am @ 26/2/18 Person Contacted: Richard Vehicle: IN/OUT

Date/Time	Action/Instruction () Estimate
	SJE 8999X-X
	GX 9566R
1/3/18	Email preli revised to Siti
10/5/18	@ 5:39pm Final fig \$ 370 confirmed with Richard (Red 2405.90, 87%)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EG18003633/Kvd3

5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 26-02-2018



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GX 9566R	Veh. Inspected	SJE 8999X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	SITI ATHIKAH	Assign Date	26/02/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	20/02/2018	Inspection Date	
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 1 March 2018 3:41 PM
To: 'Siti A Thikah AB Rahman'
Cc: 'Survey Report (ERGO Insurance Pte. Ltd.)'; SUR
Subject: RE: GX 9566R | TP: SJE 8999X | LKK | DOA: 20.02.2018 - PRS | OUR REF:GX9566R/SE/sa
Attachments: SJE 8999X PRELI REVISED.pdf

Dear Siti,

Enclosed preliminary revised of vehicle SJE 8999X
Date of survey: 28/2/2018
Number of days: 2 days

Kindly provides us the claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 26 February 2018 10:46 AM
To: 'Siti A Thikah AB Rahman' <siti.rahman@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: GX 9566R | TP: SJE 8999X | LKK | DOA: 20.02.2018 - PRS | OUR REF:GX9566R/SE/sa

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed, vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Siti A Thikah AB Rahman [<mailto:siti.rahman@ergo.com.sg>]
Sent: Friday, 23 February 2018 2:06 PM
To: Catherine Chong (LKK Auto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>
Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: OI: GX 9566R | TP: SJE 8999X | LKK | DOA: 20.02.2018 - PRS | OUR REF:GX9566R/SE/sa
Importance: High

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company LKK Auto Consultants Pte Ltd to be the "Single Joint Expert".

Please conduct this survey request and confirm direct settlement with the repairer.

Please fill up the necessary on ERGO PRS Form and return to us together on your update of the survey status.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest regards
Siti A'thikah
Claims Department
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel.: 65 6829 9170
Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: richard [<mailto:richard@ltm.sg>]
Sent: Thursday, 22 February, 2018 5:40 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: mandy@ltm.sg
Subject: RE: Third Party Claim Survey Request - SJE8999X Your Insured : GX9566R D.O.A : 20/02/2018
Importance: High

WITHOUT PREJUDICE

Our ref : LTP022018/020 (SJE 8999 X)

Your ref : GX9566R/SE/pl

Dear Pei Li,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please refer to the enclosed attachment on our selection.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

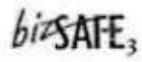
Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159



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From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Thursday, 22 February 2018 3:48 PM

To: 'richard' <richard@ltm.sg>

Cc: mandy@ltm.sg

Subject: RE: Third Party Claim Survey Request - SJE8999X Your Insured : GX9566R D.O.A : 20/02/2018

WITHOUT PREJUDICE

Dear Sirs,

Please find enclosed surveyor list for your action. Kindly indicate your selection in the box * upon completion, please email back for our action.

Await reply within 2 working days.

For PRS request, kindly reply via claims@ergo.com.sg.

Appreciated your co-operation.

Thank you.

Yee Pei Li

Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel.: 65 6829 9199 DID: 65 6829 9194
Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

From: richard [<mailto:richard@ltm.sg>]
Sent: Thursday, 22 February, 2018 2:29 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: mandy@ltm.sg
Subject: Third Party Claim Survey Request - SJE8999X Your Insured : GX9566R D.O.A : 20/02/2018
Importance: High

WITHOUT PREJUDICE

Our ref : LTP022018/020 (SJE 8999 X)

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of SJE8999X to submit a claim against your insured, GX9566R which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Repair Estimate
- Our mutual client GIA report

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

* www.LTM.sg
+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

Sat 9am – 5pm

WWW.LTM.SG



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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: PLEASE ADVISED
Our ref: CS/EGII8003633/Kvd3

Date: 1/3/2018

The Motor Claims Department
M/s: ERGO INSURANCE PTE LTD

Without Prejudice

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SJE 8999X

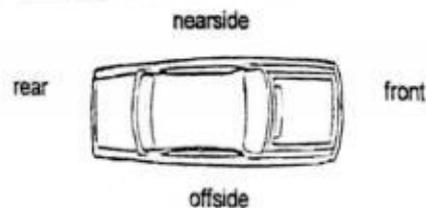
We thank you for your instruction on 23/2/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28/2/2018 at the premises of M/s LIM TAN MOTOR PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$2,775.90
Revised Estimate Amount	: S\$370.00
"Check" Items Amount	: S\$1,119.82
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

Kenneth Kong
Licensed Appraiser

Nivitha (LKK Auto)

From: Siti A Thikah AB Rahman <siti.rahman@ergo.com.sg>
Sent: Friday, 23 February 2018 2:06 PM
To: Catherine Chong (LKK Auto) (admin-d@lkkauto.com)
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: OI: GX 9566R | TP: SJE 8999X | LKK | DOA: 20.02.2018 - PRS | OUR
REF:GX9566R/SE/sa
Attachments: SJE8999X - PRS FORM.pdf; Third Party Claim Survey Request - SJE8999X - Your Insured : GX9566R ... (1.74 MB); GZ9566R - SAS.pdf

Importance: High

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company LKK Auto Consultants Pte Ltd to be the "Single Joint Expert".

Please conduct this survey request and confirm direct settlement with the repairer.

Please fill up the necessary on ERGO PRS Form and return to us together on your update of the survey status.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest regards

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Claims Department
ERGO Insurance Pte. Ltd.
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#04-01 Suntec Tower Five
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Cc: mandy@ltm.sg

Subject: RE: Third Party Claim Survey Request - SJE8999X Your Insured : GX9566R D.O.A : 20/02/2018

Importance: High

WITHOUT PREJUDICE

Our ref : LTP022018/020 (SJE 8999 X)

Your ref : GX9566R/SE/pl

Dear Pei Li,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please refer to the enclosed attachment on our selection.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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Await reply within 2 working days.

For PRS request, kindly reply via claims@ergo.com.sg.

Appreciated your co-operation.

Thank you.

Yee Pei Li

Claims Assistant (Motor)
ERGO Insurance Pte Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel.: 65 6829 9199 DID: 65 6829 9194
Website: www.ergo.com.sg

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Cc: mandy@ltm.sg

Subject: Third Party Claim Survey Request - SJE8999X Your Insured : GX9566R D.O.A : 20/02/2018

Importance: High

WITHOUT PREJUDICE

Our ref : LTP022018/020 (SJE 8999 X)

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of SJE8999X to submit a claim against your insured, GX9566R which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Repair Estimate
- Our mutual client GIA report

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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Date: 22.02.2018
 Our Reference: GX 9566R/SE/pl
 Your Reference: SJE 8999X
 To: LIM TAN MOTOR PTE LTD

Sent via Fax
 or
 Email

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SJE 8999X
 Insured's Vehicle: GX 9566R
 Date Of Accident: 20.02.2018

We acknowledge receipt of your request for PRS on: 22.02.2018

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

* LKK Auto Consultants Pte Ltd

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
- Your request for inspection does not have your client's complete GIA report, kindly forward a copy.
- We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
- Our Insured's driver has not reported the accident to us todate.
- Others: OFFICER-IN-CHARGE - STEVE LIM

Prepared by:		Pei Li	6829 9194	claims@ergo.com.sg
Signature:				FAX : 6829 9247

Assessor use only:

Assignment Date: _____
 Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
 Time: _____
 Inspector: _____

Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
 Owner ID: 4570F

Vehicle Details

Vehicle No.: SJE8999X
 Vehicle to be Exported: Yes
 Intended De-registration Date: 21 Feb 2018
 Vehicle Make: TOYOTA
 Vehicle Model: HARRIER PREMIUM 2.0 A
 Primary Colour: Black
 Manufacturing Year: 2015
 Engine No.: 3ZRB655787
 Chassis No.: ZSU600060650
 Maximum Power Output: 111.0 kW (148 bhp)
 Open Market Value: \$30,148.00
 Original Registration Date: 13 Nov 2015
 First Registration Date: 13 Nov 2015
 Transfer Count: 0
 Actual ARF Paid: \$34,208.00

Intended PARF Rebate Details

PARF Eligibility: Yes
 PARF Eligibility Expiry Date: 12 Nov 2025
 PARF Rebate Amount: \$25,656.00

Intended COE Rebate Details

COE Expiry Date: 12 Nov 2025
 COE Category: B - Car above 1600cc or 97kW (130bhp)

ESTIMATE TO REPAIR

VEHICLE NO. : SJE 8999 X
 MAKE : TOYOTA
 MODEL : HARRIER PREMIUM 2.0 A
 YEAR : 2015
 CHASSIS NO : ZSU600060650

SURVEYOR NAME :
 DATE OF SURVEY : 20 FEB 2013
 TIME OF SURVEY :

DATE : 22-Feb-18
 DATE OF ACCIDENT : 20-Feb-18
 THIRD PARTY REF : GX 9566R / ERGO INSURANCE

Qty	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper				R \$ 1,395.30
1 pc	Rear Bumper Lower				\$ 369.10
2 pcs	Rear Bumper Sensor		\$ 381.60		\$ 763.20
1 pc	Rear Bumper Sponge				\$ 97.80
1 pc	Tailgate Harrier Emblem				\$ 75.80
					\$ 2,701.20
	Less 25%				\$ 675.30
					\$ 2,025.90
	To putty & spray painting.			2200	\$ 450.00
	Labour Charges.			1500	\$ 300.00
					\$ 2,775.90
TG-RA/-					

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
 Tel.65-64520893 Fax.65-64589127 Website : www.LTM.sg
 Co.Reg No.199307277D GST Reg No.M2-0019086-0

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*Not Authorized
 Resurvey After Party*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
ERGO INSURANCE PTE LTD		Ref : CS/EGI18003633/Kvd3n2	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 14-05-2018	
		Code : EGI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GX 9566R	Veh. Inspected	SJE 8999X
Policy No.		Coverage (\$)	0.00
Claim No.	GX 9566R/SE/pl	Excess (\$)	0.00
Assign From	SITI ATHIKAH	Assign Date	23/02/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA HARRIER (A)	c.c	1986
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	ZSU600060650	Colour	METALLIC DARK BLUE
Odometer	58672	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	235/55 R18	CONTINENTAL	6 mm
L/H Front Tyre	235/55 R18	CONTINENTAL	6 mm
R/H Rear Tyre	235/55 R18	CONTINENTAL	5 mm
L/H Rear Tyre	235/55 R18	CONTINENTAL	5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	20/02/2018	Inspection Date	28/02/2018
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJE 8999X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	TO REPAIR SEE LABOUR	1,395.30	-
1	REAR BUMPER LOWER	SERVICEABLE	369.10	-
2	REAR BUMPER SENSOR @\$381.60	SERVICEABLE	763.20	-
1	REAR BUMPER SPONGE	SERVICEABLE	97.80	-
1	TAILGATE HARRIER EMBLEM	NOT NECESSARY	75.80	-
	LESS 25% DISCOUNT		-675.30	-
			2,025.90	-
LABOUR				
	TO PUTTY & SPRAY PAINTING.		450.00	220.00
	LABOUR CHARGES. INCLUSIVE OF THE REPAIR OF REAR BUMPER.		300.00	150.00
			750.00	370.00
GRAND TOTAL			2,775.90	370.00
RECOMMENDED COST OF REPAIRS				370.00

Report Ref No. CS/EG118003633/Kvd3n2

KSC

KONG SENG CHEONG

Licensed Appraiser

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