

INS. CASE OWNER:

CC4 / AIG1800 3631, K ea3 / LKK:  
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
6/3	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
20/3/10 @ 4:30	Call OI:	EMAIL 23/3/10
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with: KENNY

Confirm by: KSL

Repair Cost:

45 S\$7,280

(7 days)

Reduction:

32 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 4.7.18

Confirm with: KENNY

Email ☒ Call ☐

Final Liability:

100% % 50

(Agreed / Assessed) BOLA S/N No.: NIL

IF NO or B 28, Ass. Lia:

Repair Cost:

45 S\$7,151.50

S\$3,818.15

CONSIDERING VERSION.

Loss of Rental (LOR):

-

S\$ -

( days)

Loss of Use (LOU):

900

S\$ 450.00

(\$90 x 10 days)

Loss of Income (LOI):

-

S\$ -

(\$ x days)

LOR only

☐

LOU only

☒

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

+2.00

S\$2.00

Medical:

-

S\$ -

Disbursement:

-

S\$ -

(e.g. Tow/Independent)

Legal Cost:

-

S\$ -

Total:

+8,659.50

S\$ 4,330.75

Global Sum S\$: 4,350

FINAL PAYMENT

Date/Time: 4.7.18

Confirm with: KENNY

Email ☒ Call ☐

Payee 1:

S\$4,350.00

Name 1:

ARM'S UNITED AUTO PTE LTD.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASS. REC. BY:

REF:

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

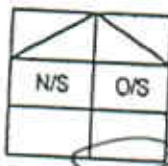
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

27/3

File per to Cctmte

45: +7.350 (RED: +3.444.20 32%)

Date/Time, File Pass to?

☐

: Prell. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Report Format :

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trlp:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

Veh No:

GBE 1651P

Yr Regn:

09.15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

1597 Doble

c.c.

1598

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

68514

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

ZFA26300006A 83740

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: NII / S/Rim / STD A/Rim or

Tyre Size:

F:

195/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

R/Bal.

3

mm

Rear

R/Bal.

6

mm

L/Bal.

3

mm

L/Bal.

6

mm

D.O.A.

17/12/18

D.O.I.

26/3/18

Survey held at


Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or  
Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.





**LKK Auto Consultants Pte Ltd**  
 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933  
 TEL: 6256 3561 FAX: 6256 4315  
 Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC4/AIG18003631/ea3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 26-02-2018	
Code : AIG				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKL 6571K	Veh. Inspected	GBE 1651P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	17/02/2018	Inspection Date		
Survey held at	ALAN'S UNITED AUTO PTE LTD BLK 7 SIN MING INDUSTRIAL ESTATE #01-76 SINGAPORE 575642			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 05736

Vehicle Insured : SKL6571K  
Accident Date : 17-Feb-2018

Date : 24-Feb-2018

Our Ref : 218039 (AIG) / CHAN

PAGE : 1

BOON TONG KEE PTE LTD  
52 WOODLANDS TERRACE  
Singapore 738462

*Not Authorised  
L1 Sup &  
Remy Ash Point*

ESTIMATED COST OF REPAIR FOR FIAT DOBLO 1.6 MAXI GBE1651P

=====

1 pc	O/s tail gate
1 pc	O/s tail gate lower hinge
1 pc	O/s tail gate "MULTIJET" emblem
1 pc	Rear bumper fascia -top
1 pc	Rear bumper lower
1 pc	Rear bumper reinforcement
1 pc	Rear o/s bumper side retainer
1 pc	Rr o/s bumper lower reflector
1 pc	O/s taillamp
1 pc	O/s taillamp corner panel
1 pc	O/s rear fender
1 pc	O/s rear fender air duct

*8 days*

Bu	2,150.00	✓
h	175.00	✓
m	95.00	✓
Bu	590.00	✓
wt	310.00	✓
Bu	480.00	✓
h	75.00	✓
m	225.00	X
m	310.00	X
n	390.00	X
Bu	2,470.00	✓
CM	78.00	✓

7,348.00

Less 10% : 734.80

1 pc O/s rear door 6pax sticker  
1 pc O/s rear door QR code sticker  
1 pc Rr o/s advertisement picture

*6,613.20*

m	15.00	sn	✓	
m	32.00	sn	✓	
m	(Bett)	800.00	sn	✓

To remove & refix rear windscreen  
glass and conduct water leak test.

100.00 *601*

To remove roof lining, front and  
rear seats, trim board and carpet

120.00 ✓

To apply undersealing

100.00 *601*

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Con't Page 2 ...

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SKL6571K

Page : 2

To putty and spray replaced parts

*800*  
1,000.00

To remove, cut-out damaged parts,  
panel beating, welding, align,  
refix and to renew above parts

*800*  
1,200.00

Total : S\$ 9,980.20  
=====

Singapore Dollars Nine Thousand Nine Hundred  
and Eighty and Cents Twenty Only

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 8550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SKL6571K (AIG)

Accident Date : 17-02-2018

Date : 28-03-2018

Our Ref : 218039 / CHAN

BOON TONG KEE PTE LTD

C/O ALAN'S UNITED AUTO PTE LTD

## SUPPLEMENTARY ITEM PRICE FOR FIAT DOBLO 1.6 MAXI GBE1651P

1 PC REAR RH FENDER INNER SHIELD

*cm* \$275.00 *✓*

1 PC REAR RH FENDER LOWER SIDE PANEL

*R* \$185.00 *✓*

\$460.00

LESS 10% \$46.00

\$414.00

\$414.00

1 SET REAR BUMPER REVERSE SENSOR

*shot 200* \$300.00 *SN*

\$714.00

*200*

Singapore Dollars Seven Hundred Forteen Only



## TAX INVOICE

Alan's United Auto Pte. Ltd.  
Block 7  
Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Invoice No.: 20180300  
Date: 16/4/2018  
Our Ref: Q7910  
Term: Net 30  
Page: 1

Attn: Alan

Phone: 6453 8686

Fax:

Description	Qty	Unit Price	Amount (S\$)
Vehicle Sticker Wrap for GBE1651	1	S\$900.00	S\$900.00

Nine Hundred Sixty-Three Singapore Dollars Only

**Terms:**

1. Payment by crossed cheque to "White Paper Communications Pte Ltd"  
Please mail the cheque to our office address.

2. Payment via Bank Transfer is available.  
Account Name: White Paper Communications Pte Ltd

Account No.: 641-496864-001  
Bank Name: Overseas-Chinese Banking Corporation Limited  
Bank & Branch Code: 7339 & 641  
Branch Name: North Branch  
SWIFT Code: OCBCSGSG

3. Interest of 1.5% per month will be charged on overdue accounts.

Total S\$900.00

Add: GST @ 7% S\$63.00

Total Inc GST S\$963.00

White Paper Communications Pte Ltd

Authorised Signatory



White Paper Communications Pte Ltd (Co Reg: I GST Reg No 201210081C)

Operations Office: 1001 Jalan Bukit Merah, #05-19/20, Singapore 159455 T: [65] 6438 5485 F: [65] 6438 5486

## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 9 March 2018 12:00 PM  
**To:** Lee, Ming-Yao  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Our Ref : 8650065786SG | SKL6571K vs GBE1651P DOA 17/02/2018 \*\*\*LKK REF:CC4/AIG18003631/ea3  
**Attachments:** RE: ACCIDENT INVOLVING GBE 1651P AND SKL 6571K ON 17/02/2018

Hi George,

We refer to the email dated 28/02/2018.

Third party inform that the video had overridden and there is no further evidence.

Please kindly advise.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 28 February 2018 5:57 PM  
**To:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: Our Ref : 8650065786SG | SKL6571K vs GBE1651P DOA 17/02/2018 \*\*\*LKK REF:CC4/AIG18003631/ea3

Dear George,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

***Dear Asher,***

***For your information and necessary action please,***

Thank you

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Shu Pei** | Admin



BOON TONG KEE PTE LTD  
c/o Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

UKK

Date: 14-5-2018  
AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIMS DEPT.  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES GRE 1651 P AND SKL 6571 K  
ALONG ECP TUAS CITY NOME LAMPPOST V89F ON 17-02-2018

I / We, the owner of Vehicle No. GRE 1651 P which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- |  |                             |
|--|-----------------------------|
| 1. Costs of repair                             | - \$3878.75 (50% AS AGREED) |
| 2. Loss-of-Use/Rental fees 10 days (PR-Survey) | - \$1000.00                 |
| 3. Police / GIA report / LTA fees              | - \$2.00                    |
| 4. Surveyor report fees                        | -                           |
| 5. Others                                      | -                           |
| Total:   | <u>\$4880.75</u>            |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,

  
BOON TONG KEE PTE LTD  
52 WOODLANDS TERRACE  
SINGAPORE 738462  
TEL: 62410432 FAX: 64424869

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 23 March 2018 11:32 AM  
**To:** AQUAHQ@SINGNET.COM.SG  
**Subject:** ACCIDENT INVOLVING SKL 6571K AND GBE 1651P ON 17/02/2018



Auto  
Consultants  
Pte Ltd

---

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/AIG18003631/ea3**

23 MAR 2018

**ONG SEOW MENG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKL 6571K AND GBE 1651P ON 17/02/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)



## LETTER OF AUTHORITY

ACCIDENT INVOLVING GBE1651P AND SKL6571K  
ALONG ECP THAS CITY NEAR Lamp Post V897  
ON 17-02-2018

BY THE LETTER OF AUTHORITY, I / We, BOON TONG KEE PTE LTD

NRIC NO. 19A608580K The owner of Vehicle No. GBE1651P

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-


1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 20 (day) 02 (month) 2018 (year)

**BOON TONG KEE PTE LTD**  
52 WOODLANDS TERRACE  
SINGAPORE 738462  
TEL: 62410432 FAX: 64424869

  
\_\_\_\_\_  
Acknowledged by Owner  
(company stamp if applicable)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ALAN'S UNITED AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,350.00 (Global Sum) for vehicle no. GBE 1651P that was damaged pursuant to the accident which occurred on 17/02/2018 (date) along ECP TUAS CITY NEAR LAMP POST V89F involving vehicle no/s SKL 6571K.

This is pursuant to the inspection conducted on 26/03/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner BOON TONG KEE PTE LTD ("the third party claimant") of vehicle no. GBE 1651P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBE 1651P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of July (month) 2018 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SKL6571K

Accident Date : 17-Feb-2018

Our Ref : 218039 (AIG) / CHAN

BOON TONG KEE PTE LTD

52 WOODLANDS TERRACE

Singapore 738462

No. : 15537

Date : 12-May-2018

PAGE : 1

FINAL REPAIR COST FOR FIAT DOBLO 1.6 MAXI GBE1651P

=====

To supply spare parts

To remove & refix rear windscreen  
glass and conduct water leak test.

To remove roof lining, front and  
rear seats, trim board and carpet

To apply undersealing

To putty and spray replaced parts

To remove, cut-out damaged parts,  
panel beating, welding, align.  
refix and to renew above parts

-----  
Add 7% GST : 7,250.00  
507.50

-----  
Total : S\$ 7,757.50  
=====

Singapore Dollars Seven Thousand Seven Hundred  
and Fifty Seven and Cents Fifty Only



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-026180

Date of Request: 20/02/2018

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd  
Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Dear Sir/Madam,

Enquiry Date 20/02/2018  
Enquiry By Chan Yew Siah  
TP Vehicle No. SKL6571K  
Accident Date 17/02/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKL6571K	AIG Asia Pacific Insurance Pte. Ltd.	11/12/2017-10/12/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-026180

Date of Request: 20/02/2018

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd  
Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Dear Sir/Madam,

Enquiry Date 20/02/2018  
Enquiry By Chan Yew Siah  
TP Vehicle No. SKL6571K  
Accident Date 17/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Feb 2018 <a href="#">Edit Reg</a>		26 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$57,250.00</b> <a href="#">Edit Estimates</a>	<b>\$57,250.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
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**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	Ong Seow Meng, ID: S0146342Z		
Main Claimant:	BOON TONG KEE PTE LTD, Co. Reg. No.: 199608580K		
Vehicle Reg. No.:	GBE1651P	Date of Loss:	17/02/2018 13:00 - :59 [28 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 8650065786SG	Policy/Cover Note No.:	2100358707 (Comprehensive) Coverage: 11/12/2017 - 10/12/2018
Vehicle Reg. No. (Insured):	SKL6571K	Policy No. (Claimant):	SI17V13599/VCV/R01
		Excess:	
Repairer:	Alan's United Auto Pte Ltd (HQ) Blk 7 Sin Ming Industrial Estate, #01-76, 575642 Sin Ming - Tel: 6453 8686		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: 6221 8611		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 07/03/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*GBE1651P (8650065786SG)**  
**[SKL6571K]**  
**TP**  
**BOON TONG KEE PTE LTD**  
**Feb 17 2018 1:00PM**  
**[Ong Seow Meng]**  
**Alan's United Auto Pte Ltd**

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Assessment Reports

1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	27/02/18 14:41	<b>Accident Statement</b> From:OD – Reg. No: SKL6571K, Claimant: ONG SEOW MENG	1	Load HTML	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	26/02/18 17:52	EMAIL PRS	1	Load PDF	
2	26/02/18 17:52	TP ESTIMATE + TP GIA REPORT	1	Load TIF	
3	26/02/18 17:52	EMAIL FROM AIG DD 26.02.2018	1	Load PDF	
4	23/03/18 11:47	LETTER TO OI	1	Load PDF	
5	28/03/18 09:15	TP ESTIMATE - MARKED	1	Load PDF	
6	09/07/18 08:49	WORKSHOP INVOICE	1	Load PDF	
7	09/07/18 08:49	AUTHORISATION TO ACT FORM	1	Load PDF	
8	09/07/18 08:49	Release Voucher	1	Load PDF	
9	09/07/18 08:49	GIA SEARCH	1	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>				
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKL6571K (Insd veh)	Model:	FIAT DOBLO CARGO MAXI
	GBE1651P (TP veh)		1.6 D MTJ AMT GLAZE (M)
Date of Accident:	17/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		11,442.79
Final Repair Cost	:	\$		4,350.00
Loss of Use	:	\$		10.00 days at \$90.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		4,350.00

**Is Third Party Workshop GIA Registered?**    ☐ YES    ☒ NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ 50 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Alan's United Auto Pte.Ltd.	:	\$ 4,350.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

09 Jul  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18003631/KEA3Q2

Date: 09/07/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100358707  
 Claimant Vehicle No: GBE1651P Insured Vehicle No: SKL6571K  
 Date of Loss: 17/02/2018 Nature of Claim: TP Claim No: 8650065786SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **GBE1651P**  
 Make & Model: FIAT DOBLO CARGO MAXI, 1.6 D MTJ AMT GLAZE (M) Engine No: 263A50007422309  
 Reg. Date: 21/09/2015 (Man. Year: 2015) Chassis No: ZFA26300006A83740  
 Colour: Silver Odometer: 68514 km  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/60 R16 Rear Tyre Size: 195/60 R16  
 Front Left Side: Bridgestone 3 mm Rear Left Side: Bridgestone 6/6 mm  
 Front Right Side: Bridgestone 3 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,174.20	7,241.70	932.50	11.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,520.00	1,840.00	680.00	26.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>10,694.20</b>	<b>9,081.70</b>	<b>1,612.50</b>	<b>15.08</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>7,250.00</b>		
(S\$)	10,694.20	7,250.00	3,444.20	32.21
<b>+ GST 7.00/7.00% (S\$)</b>	748.59	507.50	241.09	32.21
<b>Nett Amount (S\$)</b>	<b>11,442.79</b>	<b>7,757.50</b>	<b>3,685.29</b>	<b>32.21</b>
<b>+ Loss of Use (10.0 x S\$90.00/day) (S\$)</b>		900.00		
(S\$)		8,657.50		
<b>Liabie Amount (50.00%) (S\$)</b>		<b>4,328.75</b>		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>4,330.75</b>		
<b>Global Sum Settlement (S\$)</b>		<b>4,350.00</b>		



**INSPECTION**

Date of Assignment: 26/02/2018  
Date Inspected: 26/03/2018 Inspected At:

Alan's United Auto Pte Ltd (HQ)  
Blk 7 Sin Ming Industrial Estate, #01-76  
Singapore 575642

Estimated Period of Repair: 7.0 days

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**Adjuster:** KENNETH KONG

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*O/S TAIL GATE	Bent	2,150.00 FL	*2,150.00 FL
2	1		*O/S TAIL GATE LOWER HINGE	Bent	175.00 FL	*175.00 FL
3	1		*O/S TAIL GATE MULTIJET EMBLEM	Necessary	95.00 FL	*95.00 FL
4	1		*REAR BUMPER FASCIA -TOP	Buckled	590.00 FL	*590.00 FL
5	1		*REAR BUMPER LOWER	Cut	310.00 FL	*310.00 FL
6	1		*REAR BUMPER REINFORCEMENT	Bent	480.00 FL	*480.00 FL
7	1		*REAR O/S BUMPER SIDE RETAINER	Distorted	75.00 FL	*75.00 FL
8	1		*RR O/S BUMPER LOWER REFLECTOR	Serviceable	225.00 FL	*- FL
9	1		*O/S TAILLAMP	Serviceable	310.00 FL	*- FL
10	1		*O/S TAILLAMP CORNER PANEL	Repair	390.00 FL	*- FL
11	1		*O/S REAR FENDER	Buckled	2,470.00 FL	*2,470.00 FL
12	1		*O/S REAR FENDER AIR DUCT	Cracked	78.00 FL	*78.00 FL
13	1		*O/S REAR DOOR 6 PAX STICKER	Necessary	15.00 FS	*15.00 FS
14	1		*O/S REAR DOOR QR CODE STICKER	Necessary	32.00 FS	*32.00 FS
15	1		*RR O/S ADVERTISEMENT PICTURE	Necessary	800.00 FS	*800.00 FS
16	1		*REAR RH FENDER INNER SHIELD	Cracked	275.00 FL	*275.00 FL
17	1		*REAR RH FENDER LOWER SIDE PANEL	Bent	185.00 FL	*185.00 FL
18	1		*SET REAR BUMPER REVERSE SENSOR	Shorted	300.00 FS	*200.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>8,955.00</b>	<b>7,930.00</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>780.80</b>	<b>688.30</b>
<b>Total Parts (\$\$)</b>	<b>8,174.20</b>	<b>7,241.70</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIX REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST	New	100.00	60.00
2	TO REMOVE ROOF LINING ,FRONT AND REAT SEATS ,TRIM BOARD AND CARPET	New	120.00	120.00
3	TO APPLY UNDERSEALING	New	100.00	60.00
4	TO PUTTY AND SPRAY REPLACED PARTS	New	1,000.00	800.00
5	TO REMOVE,CUT-OUT DAMAGED PARTS,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW ABOVE PARTS	New	1,200.00	800.00
Gross Labour Cost (S\$)			2,520.00	1,840.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >