

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 8 March 2018 5:28 PM
To: Monica Chung; SUR
Subject: RE: FW: REQUEST FOR PRI SURVEY SKJ1973C Our Ref: 550406

Dear Monica,

According to our surveyor, the damages of TP seen from the photos taken at the accident scene correspond to the damages seen at the time of his inspection.

Damages to TP consistent to an impact force from the rear of TP vehicle.

Hope the above clarifies.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 7 March 2018 2:17 PM
To: Monica Chung <Monica_Chung@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: FW: REQUEST FOR PRI SURVEY SKJ1973C Our Ref: 550406

Dear Monica,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Monica Chung [mailto:Monica_Chung@sg.msig-asia.com]
Sent: Wednesday, 7 March 2018 11:27 AM
To: SUR <sur@lkkauto.com>
Subject: RE: FW: REQUEST FOR PRI SURVEY SKJ1973C Our Ref: 550406

Dear Sirs,

We have shared the photos taken by insured and accident reports in Merimen to check on damage consistency.

Thanks.

Regards,

Monica Chung

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2552 | Direct fax +65 6225 7402 | monica_chung@sg.msig-asia.com



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From: Rashitha Binte Shahuthuman

Sent: Friday, February 23, 2018 4:58 PM

To: 'Carmen Lim' <carmen@esteemperf.com.sg>; LKK - SUR <sur@lkkauto.com>

Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>; Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>

Subject: RE: FW: REQUEST FOR PRI SURVEY SKJ1973C

Dear LKK,

Please arrange Kenneth to survey SKJ1973C. We will grant rights to you in merimen.

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



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From: Carmen Lim [<mailto:carmen@esteemperf.com.sg>]

Sent: Friday, 23 February, 2018 4:56 PM

To: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>

Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>

Subject: Re: FW: REQUEST FOR PRI SURVEY SKJ1973C

Dear Rashitha,

We are prefer Kenneth Kong to survey the car.

Kindly arrange asap.

Thank you.

On Fri, Feb 23, 2018 at 4:36 PM, Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msiga.com> wrote:

OUR REF - 550406

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email & fax.

We propose one of the motor surveyor name in the list below to conduct the joint pre-repair survey as the single joint expert.

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for any of the above surveyor to be the SJE (Single Joint Expert) .

If not, you may wish to nominate any of the 9 surveyors listed below as the SJE, depending on their availability:

- 1) Adrian Ling
- 2) Kenneth Kong
- 3) Marcus Chua
- 4) Henry Ng
- 5) Lau Kwok Kwong
- 6) Frankie Pang
- 7) Ng You Han

8) Gary Soon

9) Chow Bo Xiong

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Thank you.

Rashitha

Senior Admin Officer

Direct line [+65 6594 2582](tel:+6565942582) | Direct fax [+65 6225 7402](tel:+6562257402) | Rashitha_shahuthuman@sg.msig-asia.com



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From: Carmen Lim [<mailto:carmen@esteemperf.com.sg>]

Sent: Friday, February 23, 2018 8:44 AM

To: Claims <claims@sg.msig-asia.com>

Subject: REQUEST FOR PRI SURVEY SKJ1973C

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA)**

We act for Goldbell Car Rental Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SKJ 1973 C

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : Blk 5033 Ang Mo Kio Industrial Park 2, #01-259, Singapore 569536

Tel : 6484 1221

Fax : 6484 7829

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you.

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Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8619 5565

P: 6484 1221

E: carmen@esteemperf.com.sg

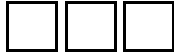
[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



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Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8619 5565

P: 6484 1221

E: carmen@esteemperf.com.sg

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