

## Vic (LKKAuto)

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**From:** Jowyn Tay <jowyn.tay@sg.cntaiping.com>  
**Sent:** Friday, 10 August, 2018 5:27 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; Hsiao Tong (LKKAuto); Jowyn Tay; Alfred Toh  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM18D01090C02/0/LKKDS & YR REF: SJM4547B (TP : LKK REF - CC6/CTI18003603/Ukb3 ) on 24.02.2018

Dear Vic,

Please proceed to offer as per your recommendation at \$4,849.50.

Best Regards,

### Jowyn Tay

Deputy Claims Executive  
Claims Department – Motor Division

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6174  
Fax (65) 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Wednesday, 8 August, 2018 11:29 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM18D01090C02/0/LKKDS & YR REF: SJM4547B (TP : LKK REF - CC6/CTI18003603/Ukb3 ) on 24.02.2018  
**Importance:** High

Dear Sir/Madam,

We refer to our below email.

Please be informed that the owner is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)  
**Sent:** Saturday, 30 June, 2018 3:21 PM  
**To:** Claims Dept of CTI  
**Cc:** Admin A; Hsiao Tong (LKKAuto); Alfred Toh; Vic (LKKAuto); Jowyn Tay  
**Subject:** <SEEK MANDATE> RE: OUR REF: SNM18D01090C02/0/LKKDS & YR REF: SJM4547B (TP : LKK REF - CC6/CTI18003603/Ukb3 ) on 24.02.2018  
**Importance:** High

**CTI REF – SNM18D01090C02/0/LKKDS**  
**LKK REF – CC6/CTI18003603/Uhb3**

Dear Jowyn,

ACCIDENT INVOLVING VEHICLES GZ 480C (OI) AND SJM 4547B (TP) ON 24/02/2018

We refer to the above matter.

It was reported that the Insured vehicle reversed and collided to the TP vehicle.

We had spoken to the Insured Driver Mr Saravanan and he was informed of the TP claim and liability issues on 05/03/2018 and agreed to settle the matter. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured’s favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 10,080.15	\$ 4,547.50
Loss of Use (\$100 x 5 days)	\$ 500.00	\$ 300.00 (\$60 x 5 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 10,582.15</b>	<b>\$ 4,849.50</b>

**TP VEHICLE**

**Market Value : \$13,000.00 (est)**

**LTA Rebate : \$ 7,046.00 (est)**

**Nett Value : \$ 5,954.00 (est)**

**Breakdown of days is as follows:**

Recommended Days	4 days
Weekends / Downtime	1 days
<b>TOTAL</b>	<b>5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Zaini (LKK Auto)

**Sent:** Tuesday, 10 April, 2018 10:55 AM

**To:** Jowyn Tay

**Cc:** Admin A; Hsiao Tong (LKKAuto); Angie Foo; Claims Dept of CTI

**Subject:** RE: OUR REF: SNM18D01090C02/0/LKKDS & YR REF: SJM4547B (TP : LKK REF - CC6/CTI18003603/Ukb3 ) on 24.02.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SJM 4547B at M/s FASTECH AUTO PTE LTD.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is as stated on the undersigned.

Thank you.

Best Regards,

**Zaini Kusaini** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841-2132 | email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

**Sent:** Wednesday, 28 February 2018 3:47 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Subject:** OUR REF: SNM18D01090C02/0/LKKDS & YR REF: SJM4547B (TP : LKK REF - CC6/CTI18003603/Ukb3 ) on 24.02.2018

Dear Shu Pei/Zaini,

We refer to your email of 27<sup>th</sup> February 2018.

We attached our Insured's SAS Report and Assignment Letter for your necessary action.

Kindly take note, the claim handle on this case is Jowyn Tay 6389 6171 and advice third party to amend our Insured's vehicle number as they had reported GZ4801C

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 27 February, 2018 7:10 PM

**To:** Claims Dept of CTI

**Cc:** Chong Boon Sen; Admin A; Hsiao Tong (LKKAuto); Zaini (LKK Auto)

**Subject:** Direct Settlement - Accident Involving GZ4801C (OI : CAI - TBA) and SJM4547B (TP : LKK REF - CC6/CTI18003603/Ukb3 ) on 24.02.2018

**WITHOUT PREJUDICE**

Dear Boon Sen,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJM 4547B at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841-2132.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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