

Hsiao Tong (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 7 December 2018 3:01 PM
To: Hsiao Tong (LKKAuto); Admin A
Cc: Alfred Toh; KKLau; Chee So Chow
Subject: RE: OUR REF: SNM18D00874C02/7 /LKKDS & YR REF: SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

LKK REF - CC6/CTI18003602/Upb3
CTI REF – SNM18D00874C02/7 (XD8147C)

Dear Hsiao Tong

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,492.00

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, December 06, 2018 12:31 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM18D00874C02/7 /LKKDS & YR REF: SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

Hi Sirs/Mdm,

We refer to our mandate request dated 12/05/2018.

Kindly let us have your mandate/ instruction as third party is chasing for offer.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 3 November 2018 10:45 AM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: OUR REF: SNM18D00874C02/7 /LKKDS & YR REF: SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

URGENT REMINDER

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Best Regards,

Hsiao Tong, Chew | Case Handler

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 15 September 2018 10:58 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: OUR REF: SNM18D00874C02/7 /LKKDS & YR REF: SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

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Best Regards,

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 11 August 2018 10:27 AM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM18D00874C02/7 /LKKDS & YR REF: SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

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Best Regards,

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 28 July 2018 11:22 AM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: OUR REF: SNM18D00874C02/7 /LKKDS & YR REF: SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 7 July 2018 11:49 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: OUR REF: SNM18D00874C02/7 /LKKDS & YR REF: SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

Hi Sirs,

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Kindly let us have your mandate/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 2 June 2018 1:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: OUR REF: SNM18D00874C02/7 /LKKDS & YR REF: SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

Hi Sirs,

We refer to our email dated 12/05/2018.

Kindly let us have your mandate/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 12 May 2018 8:46 AM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: OUR REF: SNM18D00874C02/7 /LKKDS & YR REF: SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

Your ref : **SNM18D00874C02/7 /LKKDS**

Our ref : CC6/CTI18003602/Upb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 8147C(OI) & SHDV 9009D(TP) ON 12/02/2018

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party. Liability is not in our insured driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Fastech Auto Pte Ltd**" at **\$3,492.00(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 9,543.60	\$ 3,210.00
2. Loss of Rental (2days x \$180.00)	\$ 360.00	\$ 280.00 (2days x \$140.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,905.60	\$ 3,492.00

**03 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 26 March 2018 10:16 AM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM18D00874C02/7 /LKKDS & YR REF: SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Thursday, 8 March 2018 1:35 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM18D00874C02/7 /LKKDS & YR REF: SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

Dear Shu Pei,

We refer to your email of 27th February 2018.

We attached a copy of SAS Report and Assignment Letter for your necessary action.

Kindly take note, the claim handler is Irene Tay 6389 6192

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 27 February, 2018 7:06 PM

To: Claims Dept of CTI

Cc: Irene Tay; Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A

Subject: RE: Direct Settlement - Accident Involving XD8147C (OI : CTI - TBA) AND SDV9009D (TP : LKK REF - CC6/CTI18003602/Upb3) on 12.02.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SDV 9009D at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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