15/5/2018

INS. CASE OWNER: Jaclyn-an | CC 4/AIG1800 3589 / F j6300 | LKK: IDAC:

ASSIGNMENT

Surveyor: KSC | DOI: 26/2/18 | Date / Time : 26/2/18
Registered in Merimen: 26/2/18

Pre-assign / CCU / FTE

Insured Vehicle No. : SKZ 6594X		Claim No. :	6914 B89 7154
Name of Insured : CHUA KIN HONG		Policy No. :	7004 9077-07
Insured Tel No. :	HP: 97370674	Make / Model :	NISSAN
Excess Sec II :S$	D.O.A : 23/2/18	Place of Accident :	TNL IF VISTA EXCHANGE
Is driver the owner? (YES / NO)	Nature of Accident :		GREEN / ROCHESTER RD
If **NO**, Driver Name / Age :		OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO	
Driver Tel No. :	(V/L: YES / NO)	Insured Liability : %	**Final ? Yes / No**

SJM 150m → → →

INSRS: WSP: Tel : Liability : complete vms RMKS:	INSRS: WSP: Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:

Date/ Time		
1/3/18 JOY	SJM 150m - Y SKZ6594X L X	

RECEIVED 2 0 MAR 2018

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	NA
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	JOY 15-3-18
After call ltr to OI:	

Documentation Check List:	**Handler**	**Typist**
Notification ltr (if non-pickup)	X	
After call ltr to OI:	✓	
Authorisation To Act:	✓	
Release Voucher:	✓	
Final Repair Bill:	✓	
Car Rental Invoice:	X	
Towing Invoice	X	
LTA / GIA :	✓	
Medical Bill:	X	
PIR:	X	
Mandate/Reject Instruction:	X	
LOD	✓	
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	S$ (days)	Reduction: %	Email ☐ Call ☐
FINAL SETTLEMENT	Date/Time: 16-3-18	Confirm with LILY	Email ☐ Call ☐
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. : 27	If NO or B 28, Ass. Lia :
Repair Cost: GST	S$ 2,942.50		OI HIT TP FROM REAR
Loss of Rental (LOR):	S$ x (days)		
Loss of Use (LOU):	S$ 300 ($60 x 5 days)		
Loss of Income (LOI):	S$ x ($ x days)		
LOR only ☐ LOU only ☐	LOR + LOU ☐	LOR + LOI ☐ [Tick only one]	
GIA/LTA Search	S$ 7.45		
Medical:	S$ x		1) Claim status: Normal/Reject/Private Settle
Disbursement:	S$ x	(e.g. Tow/ Independent)	2) Report Format:
Legal Cost	S$ x		3) Survey fee:
Total:	**S$** 3,249.95	**Global Sum S$:**	
FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1:	S$ 3,249.95	Name 1: COMPLETE VMS PTE LTD	
Payee 2: (Strike if N.A.)	S$ X	Name 2: X	
Payee 3: (Strike if N.A.)	S$	Name 3:	

COPY SENT 20/3/18

ASS. REC. BY: Kenneth | REF: AG1

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Complete

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rport: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SJM 150M Yr Regn: 12/08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or _____

Make: Toy Vios c.c 1497

Colour M. Black A/C: Insured / Std / NI / NA

Sp.Reading 127288 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MR053HY93050799G4

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modl : NIl / S/Rim / STD A/Rim or _____

Tyre Size: F: 185/70R14

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or _____

Front		Rear	
R/Bal.	8 mm	R/Bal.	8 mm
L/Bal.	8 mm	L/Bal.	8 mm
D.O.A.	23/2/18	D.O.I.	26/2/18

Survey held at _____

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
12	File pass to Catherine.
	L/S $2,750
	R ($2,810.50/.50%)

Date/Time, File Pass to? 1) _____ Date/Time, File Return to? 2) _____

☐ : Preli. Report

☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp ($) ☐ : Interview ($) ☐ Tech Invs ($) ☐ Weekend ($)

Report Format :

Lump Sum / I.B.I: ($)

Survey Fee: _____

Transportation: $ + RS $

Photos

Others

TOTAL

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
TEL: 6256 3561 FAX: 6256 4315
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Ref : CC4/AIG18003589/Kjb3

Date : 26-02-2018

Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

	Insured Veh.	SKZ 6594X	Veh. Inspected	SJM 150M
	Policy No.		Coverage ($)	0.00
	Claim No.		Excess ($)	0.00
	Assign From		Assign Date	26/02/2018

2. Vehicle Particulars & Condition

	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			

3. Conditions of Tyres

		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

4. Description of Damages

5. General Information

	Accident Date	23/02/2018	Inspection Date	26/02/2018
	Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721		

5a. Remarks

	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Kj

COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email : darren@completevms.com.sg ( )
lily@completevms.com.sg ( )
lihui@completevms.com.sg ( )

CHRISTOPHER WANG FUT KENG
BLK 46 LAKESIDE DRIVE #07-18
SINGAPORE 648324

Attention : THE OWNER

Contact : 98779248

Not Authorised
L/Sp @ 2750L
Pending After Pain
-5days

Estimate : ES006273

Date : 24/02/2018
Vehicle Num. : SJM150M
Make/Model : TOYOTA VIOS J AUTO-2008
Chassis/Eng# : MR053HY9305079964/1NZX803773
Accident Date : 23/02/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S$
		LIST ITEMS : 605.90		
1.	1	BOOT LID		769.70
2.	1	BOOT LID LOCK		151.70
3.	2	BOOT LID HINGES	66.30	132.60
4.	1	BOOT LID RUBBER SEAL		127.30
5.	1	REAR END PANEL 539.10		720.00
6.	1	REAR END PANEL TOP GARNISH 89.65		220.76
7.	2	REAR END PANEL TOP GARNISH CLIP	5.00	10.00
8.	1	REAR BUMPER 459.80		571.80
9.	2	REAR BUMPER BRACKET	99.40	198.80
10.	2	REAR BUMPER SIDE RETAINER	107.30	214.60
11.	6	REAR BUMPER CLIP	8.50	51.00
12.	1	REAR BUMPER REFLECTOR L/H		141.60
13.	1	TAIL LAMP L/H		382.90
		List TotalS$:		3,692.76
		25.00% Discount S$:		923.19
				2,769.57
		SPECIAL NETT ITEMS :		
1.	1	VIOS EMBLEM		56.70
2.	1	J EMBLEM		39.40
3.	1	TOYOTA LOGO		69.83
4.	1	REVERSE SENSOR SET		280.00
		Special Nett Total S$:		445.93
		LABOUR :		
		CHANGE TAIL LAMP AND CHECK LIGHTING		20L 45.00

CONTINUE / ...

COMPLETE VMS PTE LTD *The Premier One-Stop Vehicle Accident Claims Centre*
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email : darren@completevms.com.sg ( )
lily@completevms.com.sg ( )
lihui@completevms.com.sg ( )

CHRISTOPHER WANG FUT KENG
BLK 46 LAKESIDE DRIVE #07-18
SINGAPORE 648324

Attention : THE OWNER
Contact : 98779248

Estimate : ES006273

Date : 24/02/2018
Vehicle Num. : SJM150M
Make/Model : TOYOTA VIOS J AUTO-2008
Chassis/Eng# : MR053HY9305079964/1NZX803773
Accident Date : 23/02/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S$
		RUST PROOFING TREATMENT		100.00
		SPRAY PAINT DAMAGED AREA AFFECTED		1,100.00
		TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN REAR L/H CORNER FLOOR PANEL, REAR CHASSIS FRAME, AND CHANGE ALL NECESSARY PARTS		1,100.00
		Labour Total S$:		2,345.00

SingDollars : Five Thousand Five Hundred Sixty & Cents Fifty Only

Total S$: 5,560.50

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

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(**Tel**) 6455 0012 (**Fax**) 6554 0012 (**Web**) www.completevms.com.sg

Email : darren@completevms.com.sg ( )
lily@completevms.com.sg ( )
lihui@completevms.com.sg ( )

CHRISTOPHER WANG FUT KENG
BLK 46 LAKESIDE DRIVE #07-18
SINGAPORE 648324

Attention : THE OWNER
Contact : 98779248

Not Authorised
Use ?
Resurvey After Paint
4-5 days

Estimate : ES006273

Date : 24/02/2018
Vehicle Num. : SJM150M
Make/Model : TOYOTA VIOS J AUTO-2008
Chassis/Eng# : MR053HY9305079964/1NZX803773
Accident Date : 23/02/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular		Unit Price	Amount S$
		LIST ITEMS :			
1.	1	BOOT LID			Re 769.70
2.	1	BOOT LID LOCK			R 151.70
3.	2	BOOT LID HINGES		66.30	R 132.60
4.	1	BOOT LID RUBBER SEAL			Re 127.30
5.	1	REAR END PANEL			720.00
6.	1	REAR END PANEL TOP GARNISH			220.76
7.	2	REAR END PANEL TOP GARNISH CLIP		5.00	10.00
8.	1	REAR BUMPER			Rp 571.80
9.	2	REAR BUMPER BRACKET		99.40	198.80
10.	2	REAR BUMPER SIDE RETAINER	MSD/I	107.30	214.60
11.	6	REAR BUMPER CLIP		8.50	Re 51.00
12.	1	REAR BUMPER REFLECTOR L/H			Re 141.60
13.	1	TAIL LAMP L/H			382.90
		List TotalS$:			3,692.76
		25.00% Discount S$:			923.19
					2,769.57
		SPECIAL NETT ITEMS :			
1.	1	VIOS EMBLEM			Re 56.70
2.	1	J EMBLEM			Re 39.40
3.	1	TOYOTA LOGO			Re 69.83
4.	1	REVERSE SENSOR SET			Re 280.00 2nd
		Special Nett Total S$:			445.93
		LABOUR :			
		CHANGE TAIL LAMP AND CHECK LIGHTING			2nd 45.00

LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature :

CONTINUE / ...

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(**Tel**) 6455 0012 (**Fax**) 6554 0012 (**Web**) www.completevms.com.sg

Email : darren@completevms.com.sg ( )
lily@completevms.com.sg ( )
lihui@completevms.com.sg ( )

CHRISTOPHER WANG FUT KENG
BLK 46 LAKESIDE DRIVE #07-18
SINGAPORE 648324

Attention : THE OWNER
Contact : 98779248

Estimate : ES006273

Date : 24/02/2018
Vehicle Num. : SJM150M
Make/Model : TOYOTA VIOS J AUTO-2008
Chassis/Eng# : MR053HY9305079964/1NZX803773
Accident Date : 23/02/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S$
		RUST PROOFING TREATMENT	100.00	?
		SPRAY PAINT DAMAGED AREA AFFECTED	1,100.00	600
		TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN REAR L/H CORNER FLOOR PANEL, REAR CHASSIS FRAME, AND CHANGE ALL NECESSARY PARTS	1,100.00	?
		Labour Total S$:		2,345.00

SingDollars : Five Thousand Five Hundred Sixty & Cents Fifty Only

Total S$: 5,560.50

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

MSI318026543 / STA INSPECTION PTE LTD - Boon Lay
ENTRY DATE & TIME: 24/02/2018 10:30
SUBMITTED BY: Woodford Richard Vincent

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/02/2018 10:30
Date Of Accident	23/02/2018 12:20
Exact Location Of Accident	VISTA EXCHANGE GREEN -JUNCTION - OPP STAR VISTA
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJM150M

Insured/Policyholder

Name Of Registered Owner	CHRISTOPHER WANG FUT KENG
NRIC No	S0136048E
Email Address	CHRISWANG@SINGNET.COM.SG
Mobile Phone No	(LOCAL) +65-98779248
Alternative Phone No	OFFICE-67737434

Vehicle Particulars

Manufacturer	TOYOTA
Model	VIOS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5071236395-02
Cover Note Number	

Driver

Name of Driver	CHRISTOPHER WANG FUT KENG
NRIC No	S0136048E
Date Of Birth	17/05/1954
Occupation	INDOOR
Date Of Driving Pass	07/05/1983
Driving Experience	34 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98779248
Fax Number	
Contact Number	OFFICE-67737434
EMail Address	CHRISWANG@SINGNET.COM.SG

Address	BLK 46 LAKESIDE DRIVE #07-18
Postcode	648324
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NA GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes,Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKZ6594X
Vehicle Make/Model/Colour	NISSAN SYLPHY
Details Of Properties	FRONT PORTION
Vehicle Category	PRIVATE CAR
Name of Driver	CHUA KIN HONG
NRIC/Passport Number	
Contact Number	97390629
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the forwarding of this report as mentioned in 6 and to copies of the report being made available as aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form, and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to the insurer(s) who have insured vehicle(s) involved in this accident (all insurers who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/ mail packages; and/or

(v) complying with applicable laws in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above purposes.

(c) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

(e) the information so collected under (d) above may be shared / disclosed:

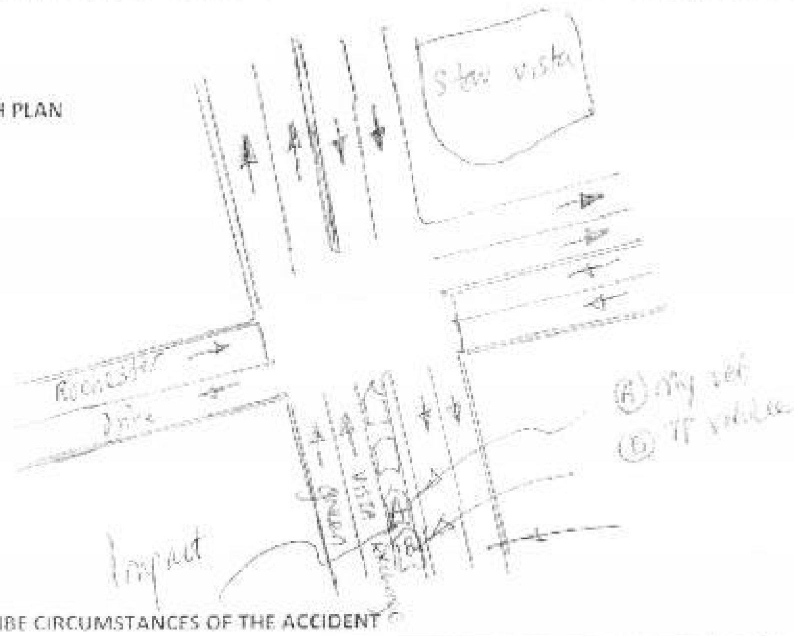
(i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time: 24/2/18 0820hrs	Driver's Signature (If driver is not the policyholder) Date & Time:	Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was waiting at the stated place, date & time suddenly I felt a Heavy Bang from my vehicle Rear. I came out and saw a vehicle "B" had hit my vehicle Rear causing damage on both vehicles. We exchange particulars and no one was hurt.

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature
Date & Time 24/2/18

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name: Rupert
NRIC/FIN No.:

Catherine Chong (LKK Auto)

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Monday, 26 February, 2018 12:12 PM
To: 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; Chin, Lee-Ying
Subject: aigencrypt - Pre repair inspection request - SJM150M VS SKZ6594X (OI) DOA: 23/02/2018
Attachments: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKZ65... (62.1 KB); FaxB3CA.TIF

Hi,

Please refer to the enclosed request from **Complete VMS PTE LTD**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign Mr Kenneth Kong as Single Joint Expert as requested.

Thank you.

26.02.2018 @ 1.08pm
Li Hui veh in

Best Regards,

Mariesa Abu Kassim (Mariesa)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services
AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Feb 2018 Edit Reg		26 Feb 2018 00:00 Edit Adj Rpt	**S$2,750.00** Edit Estimates	**S$2,750.00** View Rpt		**Pending for Survey Report** Cancel Case

Main | Reference | Claim Details | Documents | Show All

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	**Chua Kin Hong**, ID: S0010574J, Tel: +6597390629		
Main Claimant:	**CHRISTOPHER WANG FUT KENG**, ID: S0136048E		
Vehicle Reg. No.:	**SJM150M**	Date of Loss:	23/02/2018 00:00 - :59
Claim Type:	**TP** / 6914138971SG	Policy/Cover Note No.:	2100450322 (Comprehensive)
Vehicle Reg. No. (Insured):	**SKZ6594X**	Policy No. (Claimant):	5071236395-02
		Excess:	
Repairer:	**COMPLETE VMS PTE LTD (HQ)** 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012		
Handling Insurer:	**AIG Asia Pacific Insurance Pte. Ltd. (Express)** - Tel: 65-6419-3000 ... [Handled by **Kesaval, Jaclyn-M**] Jaclyn-M.Kesaval@aig.com		
Claimant's Insurer:	**NTUC Income Insurance Co-operative Ltd (HQ)** - Tel:		
Adjuster:	**LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **KENNETH KONG**] ... [**Final Rpt** due 07/03/2018]		
Driver/Custodian (Insured):	Chua Kin Hong (), NRIC: S0010574J, Tel: +6597390629		

ASSOCIATED MAIL RECEIVED View All | Compose Case Mail

- AIG_SG (28/02/2018): **Request To Upload TP GIA Report**

ALL ASSOCIATED TASKS View All | Search Tasks | Create New Task | Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?

No results.

Claim Documents

***SJM150M (6914138971SG)**
[SKZ6594X]
TP
CHRISTOPHER WANG FUT KENG
Feb 23 2018 12:00AM
[Chua Kin Hong]
COMPLETE VMS PTE LTD

Upload Documents | Upload Photos | Compose New Letter | Upload Video | Upload Audio

View: View in Browser

Letters/Correspondences — 1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	**Third Party Express Settlement – Payment Breakdown**	Edit	

Assessment Reports — 1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	28/02/18 15:45	**Accident Statement** From:SC - Reg. No: SKZ6594X, Claimant: CHUA KIN HONG	Load HTM	

Photos/Images — 3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/03/18 12:03	**General View**	Load JPG	✓
2	20/03/18 12:03	**General View**	Load JPG	✓
3	20/03/18 12:03	**General View**	Load JPG	✓
4	20/03/18 12:03	**General View**	Load JPG	✓
5	20/03/18 12:03	**General View**	Load JPG	✓
6	20/03/18 12:03	**General View**	Load JPG	✓
7	20/03/18 12:03	**General View**	Load JPG	✓
8	20/03/18 12:03	**General View**	Load JPG	✓
9	20/03/18 12:03	**General View**	Load JPG	✓
10	20/03/18 12:03	**General View**	Load JPG	✓
11	20/03/18 12:03	**Odometer Reading**	Load JPG	✓
12	20/03/18 12:03	**Chassis Number**	Load JPG	✓
13	20/03/18 12:03	**General View**	Load JPG	✓
14	20/03/18 12:03	**General View**	Load JPG	✓
15	20/03/18 12:03	**General View**	Load JPG	✓
16	20/03/18 12:08	**Reinspection Photo**	Load JPG	✓
17	20/03/18 12:08	**Reinspection Photo**	Load JPG	✓
18	20/03/18 12:08	**Reinspection Photo**	Load JPG	✓
19	20/03/18 12:08	**Reinspection Photo**	Load JPG	✓
20	20/03/18 12:08	**Reinspection Photo**	Load JPG	✓
21	20/03/18 12:08	**Reinspection Photo**	Load JPG	✓
22	20/03/18 12:08	**Reinspection Photo**	Load JPG	✓
23	20/03/18 12:08	**Reinspection Photo**	Load JPG	✓
24	20/03/18 12:08	**Reinspection Photo**	Load JPG	✓

Documentation — 1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

1	26/02/18 15:41	**EMAIL FROM AIG DD 26022018**		Load PDF	
2	26/02/18 15:41	**WKSP NOTICE**		Load PDF	
3	27/02/18 19:36	**TP ESTIMATE- MARKED**		Load PDF	
4	15/03/18 15:23	**LETTER TO INSURED**		Load PDF	
5	21/03/18 09:03	**AUTHORISATION TO ACT**		Load PDF	
6	21/03/18 09:03	**LTA SEARCH**		Load PDF	
7	21/03/18 09:03	**RELEASE VOUCHER**		Load PDF	
8	21/03/18 09:03	**WORKSHOP INVOICE**		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR **TEAM** _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	**SKZ6594X (Insd veh)**	**Model:**	**TOYOTA VIOS 1.5 (A)**
	SJM150M (TP veh)		
Date of Accident:	**23/02/2018**		

Global Sum Settlement	: [ ] Yes	[X] No	
Repair Estimate	: $	5,949.74	
Final Repair Cost	: $	2,942.50	
Loss of Use	: $	300.00	5.00 days at $60.00 per day
Rental (if any)	: $		days
LTA / GIA Search Fee	: $	7.45	
Others:	: $		
	: $		
Final Settlement Sum	: $	3,249.95	

Is Third Party Workshop GIA Registered? [ ] **YES** [X] **NO** (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____100_____(%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: _____(%) Assessed Liability (*):_____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

_____

Payment Instruction: Payee's Breakdown			
1)	COMPLETE VMS PTE LTD	: $	3,249.95
2)		: $	
3)		: $	

NUR SHAQILAH BTE ABDOL WAHAB
LKK Auto Consultants Pte Ltd

21 Mar 2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18003589/KJB3S2
Date: 21/03/2018

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100450322		
Claimant Vehicle No :	SJM150M	**Insured Vehicle No :**	SKZ6594X		
Date of Loss:	23/02/2018	Nature of Claim:	TP	Claim No:	6914138971SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	**SJM150M**		
Make & Model:	TOYOTA VIOS, 1.5 (A)	Engine No:	1NZX803773
Reg. Date:	18/12/2008 (Man. Year: 2008)	Chassis No:	MR053HY9305079964
Colour:	Metallic Black	Odometer:	127288 km
Engine Capacity:	1497 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S$):	**Market Value/New Car Price**		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	185/70R14	Rear Tyre Size:	185/70R14
Front Left Side:	Michelin 8 mm	Rear Left Side:	Michelin 8 mm
Front Right Side:	Michelin 8 mm	Rear Right Side:	Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,215.50	2,156.37	1,059.13	32.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,345.00	1,280.00	1,065.00	45.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S$)	**5,560.50**	**3,436.37**	**2,124.13**	**38.20**
Approved Total (Overridden) (S$)		**2,750.00**		
(S$)	5,560.50	2,750.00	2,810.50	50.54
+ GST 7.00/7.00% (S$)	389.24	192.50	196.74	50.54
Nett Amount (S$)	**5,949.74**	**2,942.50**	**3,007.24**	**50.54**
+ Loss of Use (5.0 x S$60.00/day) (S$)		300.00		
+ Doc/Search Fee (S$)		7.45		
Nett Liability (S$)		**3,249.95**		

INSPECTION

Date of Assignment: 26/02/2018

Date Inspected: 26/02/2018 Inspected At:

COMPLETE VMS PTE LTD (HQ)
176 Sin Ming Drive #03-14 Sin Ming Autocare Complex
Singapore 575721

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG **Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Buckled	769.70 FL	*605.90 FL
2	1		*BOOT LID LOCK	Repair	151.70 FL	*- FL
3	2		*BOOT LID HINGES	Repair	132.60 FL	*- FL
4	1		*BOOT LID RUBBER SEAL	Serviceable	127.30 FL	*- FL
5	1		*REAR END PANEL	Bent	720.00 FL	*539.10 FL
6	1		*REAR END PANEL TOP GARNISH	Mtg Distorted	220.76 FL	*89.65 FL
7	2		*REAR END PANEL TOP GARNISH CLIP	Necessary	10.00 FL	*10.00 FL
8	1		*REAR BUMPER	Bent	571.80 FL	*459.80 FL
9	2		*REAR BUMPER BRACKET	Repair	198.80 FL	*- FL
10	1		*REAR BUMPER SIDE RETAINER	N/s Distorted	214.60 FL	*107.30 FL
11	6		*REAR BUMPER CLIP	Necessary	51.00 FL	*51.00 FL
12	1		*REAR BUMPER REFLECTOR L/H	Cracked	141.60 FL	*141.60 FL
13	1		*TAIL LAMP L/H	Mtg Cracked	382.90 FL	*382.90 FL
14	1		*VIOS EMBLEM	Necessary	56.70 FS	*56.70 FS
15	1		*J EMBLEM	Necessary	39.40 FS	*39.40 FS
16	1		*TOYOTA LOGO	Necessary	69.83 FS	*69.83 FS
17	1		*SET REVERSE SENSOR	Dented	280.00 FS	*200.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S$)	**4,138.69**	**2,753.18**
- List Item Discount on L Items 25.00/25.00% (S$)	923.19	596.81
Total Parts (S$)	**3,215.50**	**2,156.37**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	**CHANGE TAILLAMP AND CHECK LIGHTING.**	New	45.00	20.00
2	**RUST PROOFING TREATMENT.**	New	100.00	60.00
3	**SPRAY PAINT DAMAGE AREA AFFECTED.**	New	1,100.00	600.00
4	**TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN REAR L/H CORNER FLOOR PANEL, REAR CHASSIS FRAME, AND CHANGE ALL NECESSARY PARTS.**	New	1,100.00	600.00
	Gross Labour Cost (S$)		**2,345.00**	**1,280.00**

Report was unsubmitted during this print-out.

< END OF ESTIMATES >