

## Shu Pei (LKKAUTO)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Monday, 12 March 2018 11:19 AM  
**To:** Admin A  
**Subject:** FW: YOUR REF: PC1266M(EQ) / OUR REF: GBC3848L THIRD PARTY CLAIM (DIRECT SETTLEMENT)  
**Attachments:** RE: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT) ; GBC3848L.PDF; PC1266M.PDF

Dear Sirs

Please assist to take over this direct settlement and liaise with Trans Eurokars directly.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Joel Goh  
**Sent:** Monday, March 12, 2018 11:15 AM  
**To:** 'jobithomas@eurokars.com.sg'  
**Cc:** Janet Tan; Bernadette Yeo; Francis Ng; Bazlin Ahmad  
**Subject:** RE: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT)

**Without Prejudice**

Dear Jobi

We are prepared to do a direct settlement for this accident.  
Kindly liaise with LKK accordingly on the direct settlement.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [<mailto:jobithomas@eurokars.com.sg>]

**Sent:** Monday, March 12, 2018 11:01 AM

**To:** Joel Goh

**Cc:** Janet Tan; Francis Ng; Bernadette Yeo; Bazlin Ahmad

**Subject:** RE: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT)

Dear Joel,

As spoken,

Kindly refer to the attached estimate and scene photos for your perusal.

Best Regards.



**Jobi Thomas**

Insurance Claims Executive

**TRANS EUROKARS PTE LTD**

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)

---

**From:** Jobi Thomas

**Sent:** Monday, March 12, 2018 9:14 AM

**To:** 'Bazlin Ahmad' <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>

**Cc:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>; Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; Bernadette Yeo <[bernadette.yeo@eqinsurance.com.sg](mailto:bernadette.yeo@eqinsurance.com.sg)>

**Subject:** RE: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT)

Dear Lynn,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



**Jobi Thomas**

Insurance Claims Executive

**TRANS EUROKARS PTE LTD**

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)

---

**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

**Sent:** Monday, March 5, 2018 10:38 AM

**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>

**Cc:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>; Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; Bernadette Yeo <[bernadette.yeo@eqinsurance.com.sg](mailto:bernadette.yeo@eqinsurance.com.sg)>

**Subject:** RE: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT)

**Without Prejudice**

**Save As To Costs**

Dear Jobi

We refer to the above matter and your email dated 05.03.2018.

Our insured has yet lodge the GIA report. With the absence of our insured report, we are unable advise on the liability.

Thank You.

Regards,  
**Lynn Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [<mailto:jobithomas@eurokars.com.sg>]

**Sent:** Monday, March 5, 2018 10:26 AM

**To:** Bazlin Ahmad

**Cc:** Janet Tan; Francis Ng

**Subject:** RE: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT)

Dear Lynn,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



**Jobi Thomas**

Insurance Claims Executive

**TRANS EUROKARS PTE LTD**

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)

---

**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

**Sent:** Wednesday, February 28, 2018 9:48 AM

**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>

**Cc:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>

**Subject:** RE: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT)

**Without Prejudice**

**Save As To Costs**

Dear Jobi

We refer to the above matter and your below email.

Please be advised that our insured has yet lodge GIA report.

With the absence of our insured report, we are unable to advise on liability.

Thank You.

Regards,

**Lynn Ahmad**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

---

**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [<mailto:jobithomas@eurokars.com.sg>]  
**Sent:** Wednesday, February 28, 2018 9:28 AM  
**To:** Bazlin Ahmad  
**Cc:** Janet Tan; Francis Ng  
**Subject:** RE: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT)

Dear Lynn,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



**Jobi Thomas**  
Insurance Claims Executive

**TRANS EUROKARS PTE LTD**  
12 Sungei Kadut Avenue  
Singapore 729648  
T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899  
E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)

---

**From:** Jobi Thomas  
**Sent:** Monday, February 26, 2018 11:49 AM  
**To:** 'Bazlin Ahmad' <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>  
**Cc:** 'Janet Tan' <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; 'Francis Ng' <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>  
**Subject:** RE: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT)

Dear Lynn,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



**Jobi Thomas**  
Insurance Claims Executive

**TRANS EUROKARS PTE LTD**

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)

---

**From:** Jobi Thomas**Sent:** Monday, February 26, 2018 9:27 AM**To:** 'Bazlin Ahmad' <[bazlin.ahmad@eqinsurance.com.sg](mailto:bazlin.ahmad@eqinsurance.com.sg)>**Cc:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>**Subject:** RE: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Lynn,

Kindly assign to LKK.

Best Regards.

**Jobi Thomas**

Insurance Claims Executive

**TRANS EUROKARS PTE LTD**

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)

---

**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]**Sent:** Monday, February 26, 2018 9:24 AM**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>**Cc:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>**Subject:** RE: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)**Without Prejudice**

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155
--	--

<p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p> <p>Contact person : Joey/Joseh</p>	<p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p><b>3) LBS Automotive Appraisal Pte Ltd</b></p> <p><b>L.B.S. Auto Consultants Pte Ltd</b></p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>	<p><b>4) Priority Services</b></p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon Kho</p>
<p><b>5) RT Appraisal Pte Ltd</b></p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Ricky Teng</p>	<p><b>6) LKK Auto Consultants Pte Ltd</b></p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p><b>7) Kelvin Automotive Appraising Services</b></p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p><b>8) Automotive Appraiser &amp; Surveying Services</b></p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>
<p><b>9) JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p> <p>Contact Person: Edna Lee</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,  
**Lynn Ahmad**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Janet Tan

**Sent:** Monday, February 26, 2018 8:20 AM

**To:** Bazlin Ahmad

**Cc:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)

**Subject:** FW: YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Thomas,

Please be informed that Hansel Ang is no longer working here.

Lynn,

For your necessary action.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [<mailto:jobithomas@eurokars.com.sg>]

**Sent:** Saturday, February 24, 2018 9:48 AM

**To:** Hansel Ang <[hansel.ang@eqinsurance.com.sg](mailto:hansel.ang@eqinsurance.com.sg)>

**Cc:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>



**Subject:** YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

**YOUR REF: PC1266M / OUR REF: GBC3848L THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)**

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Best Regards.



**Jobi Thomas**

Insurance Claims Executive

**TRANS EUROKARS PTE LTD**

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)