

INS. CASE OWNER:

CC # / LPC1800

3579, Kyns 9

LKK:

IDAC:

Surveyor:

Fenneth

DOI:

ASSIGNMENT

2/2/18

Date / Time:

2/2/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SR 1594X

Name of Insured:

CHEN KEN MICHAEL

Insured Tel No.:

HP:

Excess Sec II : \$

D.O.A.:

08/02/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

CHEN WEI

Driver Tel No.:

94381573

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SJW 80288



INSRS:

WSP:

Tel:

Liability:

RMKS:

GONG
UL

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

2/2/18

28/2/18 @ 242

Gerald said he will directly write TP
repairs to reject TP claim.
To submit WP report.

RECEIVED 1 MAR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

2/2/18

Sent By:

tm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(\$ days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$

Loss of Rental (LOR):

\$

(\$ days)

Loss of Use (LOU):

\$

(5 x days)

Loss of Income (LOI):

\$

(5 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$

Medical:

\$

Disbursement:

\$

(e.g. Tow/ Independent)

Legal Cost

\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 350

Total:

\$

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

Name 1:

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

COPY SENT

LPC

ASSIGNMENT

Date 22/2/18

Customer Code

00 TR WS TR RES / 00 RES / EVA INV / MY

To: ROAD NO

SJN 8028B

At: Address

Siong Lee Motor

160 Sin Ming Drive #02-07

Tel No

Fax No

Comments

Sum Insured

Excess

Claims Record

Mr. Lim @ 6453 1255

Name of Van

Policy Condition

Remarks: The van had commenced its repair at the time of inspection.



Salvage / Market Value

C40 Accident Room

Consistent? Yes or No

C40 PP Seen

Consistent? Yes or No

Est. Repairs

02

days

Res.

Yes or No

Lm Sum

%

S Val.

Yes or No

C4

REV

REP

24 HRS

hup

Date

Person Contacted

Vehicle IN / OUT

Date / Time

Action / Instruction

23/2 File pass to NAVA

962.18 No Finalised

2022.75 Check items

Red C \$ 2,575.48 / 7312

Day Time File Pass



Final Report

Days of Repair

Resurvey No. of Trk

Date Rec

Day Time File Rec

Add Fee



SPE 160

SPE 160

SPE 160

SPE 160

SPE 160

Record Point

Lm Sum

Lm Sum

SJN 8028B 09 16
 C
 Make BMW X3 1997
 Colour M. Silver
 Chassis 36666
 Engine
 VIN WBAWY920 000 R99723
 Gen Cond C
 Steering C
 Drive C
 Mod All / B / R / S / T / U / V / W / X / Y / Z / AA / AB / AC / AD / AE / AF / AG / AH / AI / AJ / AK / AL / AM / AN / AO / AP / AQ / AR / AS / AT / AU / AV / AW / AX / AY / AZ / BA / BB / BC / BD / BE / BF / BG / BH / BI / BJ / BK / BL / BM / BN / BO / BP / BQ / BR / BS / BT / BU / BV / BW / BX / BY / BZ / CA / CB / CC / CD / CE / CF / CG / CH / CI / CJ / CK / CL / CM / CN / CO / CP / CQ / CR / CS / CT / CU / CV / CW / CX / CY / CZ / DA / DB / DC / DD / DE / DF / DG / DH / DI / DJ / DK / DL / DM / DN / DO / DP / DQ / DR / DS / DT / DU / DV / DW / DX / DY / DZ / EA / EB / EC / ED / EE / EF / EG / EH / EI / EJ / EK / EL / EM / EN / EO / EP / EQ / ER / ES / ET / EU / EV / EW / EX / EY / EZ / FA / FB / FC / FD / FE / FF / FG / FH / FI / FJ / FK / FL / FM / FN / FO / FP / FQ / FR / FS / FT / FU / FV / FW / FX / FY / FZ / GA / GB / GC / GD / GE / GF / GG / GH / GI / GJ / GK / GL / GM / GN / GO / GP / GQ / GR / GS / GT / GU / GV / GW / GX / GY / GZ / HA / HB / HC / HD / HE / HF / HG / HH / HI / HJ / HK / HL / HM / HN / HO / HP / HQ / HR / HS / HT / HU / HV / HW / HX / HY / HZ / IA / IB / IC / ID / IE / IF / IG / IH / II / IJ / IK / IL / IM / IN / IO / IP / IQ / IR / IS / IT / IU / IV / IW / IX / IY / IZ / JA / JB / JC / JD / JE / JF / JG / JH / JI / JJ / JK / JL / JM / JN / JO / JP / JQ / JR / JS / JT / JU / JV / JW / JX / JY / JZ / KA / KB / KC / KD / KE / KF / KG / KH / KI / KJ / KK / KL / KM / KN / KO / KP / KQ / KR / KS / KT / KU / KV / KW / KX / KY / KZ / LA / LB / LC / LD / LE / LF / LG / LH / LI / LJ / LK / LL / LM / LN / LO / LP / LQ / LR / LS / LT / LU / LV / LW / LX / LY / LZ / MA / MB / MC / MD / ME / MF / MG / MH / MI / MJ / MK / ML / MM / MN / MO / MP / MQ / MR / MS / MT / MU / MV / MW / MX / MY / MZ / NA / NB / NC / ND / NE / NF / NG / NH / NI / NJ / NK / NL / NM / NN / NO / NP / NQ / NR / NS / NT / NU / NV / NW / NX / NY / NZ / OA / OB / OC / OD / OE / OF / OG / OH / OI / OJ / OK / OL / OM / ON / OO / OP / OQ / OR / OS / OT / OU / OV / OW / OX / OY / OZ / PA / PB / PC / PD / PE / PF / PG / PH / PI / PJ / PK / PL / PM / PN / PO / PP / PQ / PR / PS / PT / PU / PV / PW / PX / PY / PZ / QA / QB / QC / QD / QE / QF / QG / QH / QI / QJ / QK / QL / QM / QN / QO / QP / QQ / QR / QS / QT / QU / QV / QW / QX / QY / QZ / RA / RB / RC / RD / RE / RF / RG / RH / RI / RJ / RK / RL / RM / RN / RO / RP / RQ / RR / RS / RT / RU / RV / RW / RX / RY / RZ / SA / SB / SC / SD / SE / SF / SG / SH / SI / SJ / SK / SL / SM / SN / SO / SP / SQ / SR / SS / ST / SU / SV / SW / SX / SY / SZ / TA / TB / TC / TD / TE / TF / TG / TH / TI / TJ / TK / TL / TM / TN / TO / TP / TQ / TR / TS / TT / TU / TV / TW / TX / TY / TZ / UA / UB / UC / UD / UE / UF / UG / UH / UI / UJ / UK / UL / UM / UN / UO / UP / UQ / UR / US / UT / UY / UZ / VA / VB / VC / VD / VE / VF / VG / VH / VI / VJ / VK / VL / VM / VN / VO / VP / VQ / VR / VS / VT / VU / VV / VW / VX / VY / VZ / WA / WB / WC / WD / WE / WF / WG / WH / WI / WJ / WK / WL / WM / WN / WO / WP / WQ / WR / WS / WT / WU / WV / WW / WX / WY / WZ / XA / XB / XC / XD / XE / XF / XG / XH / XI / XJ / XK / XL / XM / XN / XO / XP / XQ / XR / XS / XT / XU / XV / XW / XX / XY / XZ / YA / YB / YC / YD / YE / YF / YG / YH / YI / YJ / YK / YL / YM / YN / YO / YP / YQ / YR / YS / YT / YU / YV / YW / YX / YY / YZ / ZA / ZB / ZC / ZD / ZE / ZF / ZG / ZH / ZI / ZJ / ZK / ZL / ZM / ZN / ZO / ZP / ZQ / ZR / ZS / ZT / ZU / ZV / ZW / ZX / ZY / ZZ

Day Time File Pass ☐ Final Report
 Day Time File Rec ☐ Final Report
 Add Fee ☐ SPE 160
 Record Point
 Lm Sum
 Days of Repair
 Resurvey No. of Trk
 Date Rec
 Day Time File Rec
 Add Fee ☐ SPE 160
 Record Point
 Lm Sum



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18003579/Kyb3	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 26-02-2018	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKR 1594X	Veh. Inspected	SJN 8028B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	08/02/2018	Inspection Date	22/02/2018	
Survey held at	SIONG LEE MOTOR SIN MING INDUSTRIAL ESTATE BLOCK 12 SECTOR B #01-73 SINGAPORE 575656.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/LPC18003579/Kyb3

Date: 26.02.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJN8028B

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.02.2018 at the premises of M/s Siong Lee Motor and have the following to report:-

Workshop Estimate Amount	: S\$	3,537.66
Revised Estimate Amount	: S\$	962.18
"Check" Items Amount	: S\$	2,202.75
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser



松 利 摩 哆
SIONG LEE MOTOR

Sin Ming Industrial Estate
Block 12 Sector B #01-73 Singapore 575656
Tel: 6457 0410, 6453 3478 Fax: 6552 0692

Company Reg. No. 100838/00J

We specialise in repairing all kinds of vehicles and pre-inspection servicing.
We also undertake accident insurance claims for our customers.

21 February 2018

ATTN: MOTOR CLAIM DEPARTMENT

ATTN: KOO TEK CHUAN
H/P: 9671 8028

Not withask
Recovery B4 point
2 day

Dear Sirs / Madam,

Accident Claim for Vehicle No.SJN8028B, Involving Vehicle No.SKR1594X
Accident on 08 FEBRUARY 2018, AT JOO CHIAT PLACE.

With reference to the above vehicle. We hereby submit a list of parts required to be changed and append below the charges for changing and repairing ;

NO	SUPPLEMENTARY PARTS REPLACEMENT	QTY	LIST PRICE
1	REAR BUMPER	1PC	\$ 1,509.45
2	REAR BUMPER REINFORCEMENT	1PC	\$ 738.05
3	REAR BUMPER PAD	1PC	\$ 480.20
4	REAR BUMPER LOWER GARNISH		\$ 369.70
	TOTAL LIST PRICE		\$ 3,097.40
	LESS 10%		\$ (309.74)
	TOTAL AMOUNT		\$ 2,787.66

	LABOUR :	
1	LABOUR TO SPRAY PAINT	\$ 400.00
2	LABOUR TO PANEL BEATING	\$ 350.00
	TOTAL LABOUR	\$ 750.00
	TOTAL AMOUNT	\$ 3,537.66

THANK YOU

FROM:
SIONG LEE MOTOR
Mr Tan Leng Huat

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Nivitha (LKK Auto)

From: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Sent: Wednesday, 21 February 2018 11:02 AM
To: Cheonghoh Law; assignments@lkkauto.com
Cc: MT_Claim_SG
Subject: RE: Our Ref: 18/18/18/VP05/020391 Your Ref: LCH.lg/SMSL-80141.18 Accident involving SKR1594X & SJN8028B along Joo chiat Place on 8/2/18 List of surveyors
Attachments: 21022018105948.pdf

11:30am @ 22/2/18
vehicle in
sur @ kenneth.

Dear Catherine,

We will proceed to appoint Mohammed Rasul from LKK Auto Consultants Pte Ltd to survey SJN 8028B.

Dear Nivitha,

FYA.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Cheonghoh Law [mailto:mail@cheonghoh.sg]
Sent: Wednesday, 21 February, 2018 10:30 AM
To: ERIC WOO JUN KIAT
Cc: MT_Claim_SG
Subject: Re: Our Ref: 18/18/18/VP05/020391 Your Ref: LCH.lg/SMSL-80141.18 Accident involving SKR1594X & SJN8028B along Joo chiat Place on 8/2/18 List of surveyors

Dear Sirs,

We refer to the above matter and to your fax dated 14 February 2018.

Our client hereby nominate Mohammed Rasul named in your list serial no 7 to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

Please be informed that our client's vehicle, SJN 8028 B is currently laying at our client's workshop, Siong Lee Motor, 160 Sing Ming Drive #02-07 AutoCity Singapore 575722.

Contact Person : Mr Tan / Ms Kwee Pin
Telephone : 6453 1255

Kindly proceed to do the needful.

Thanks & regards
Catherine

CHEONGHOH LAW CORPORATION
Blk 53 Chin Swee Road #03-05
Singapore 160053
T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

On 20 Feb 2018, at 3:47 PM, ERIC WOO JUN KIAT <ericwoo@lonpac.com> wrote:

Dear Melody,

Please revert by tomorrow, else we will proceed to appoint LKK Auto Consultants Pte Ltd to survey SJN 8028B.

Kindly advise the workshop to conduct survey.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Cheong Hoh Lee [<mailto:mail@cheonghoh.sg>]
Sent: Tuesday, 20 February, 2018 2:56 PM
To: ERIC WOO JUN KIAT
Cc: MT_Claim_SG
Subject: Re: Our Ref: 18/18/18/VP05/020391 Your Ref: LCH.lg/SMSL-80141.18 Accident Involving SKR1594X & SJN8028B along Joo chiat Place on 8/2/18 List of surveyors

Hi Eric,

As spoken, we will revert to you by tomorrow.

Regards,
Melody
Cheonghoh Law Corporation
Blk 53 Chin Swee Road #03-05
Singapore 160053
Tel: 6337 8700
Fax: 6337 3700

On Feb 19, 2018, at 12:46 PM, ERIC WOO JUN KIAT
<ericwoo@lonpac.com> wrote:

Dear Sir/Mdm,

Kindly refer to our attachment and our fax on 14 February 2018.

Please advise if you are agreeable to our list of surveyors as single joint expert and the workshop to conduct survey.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

<19022018124242.pdf>

Shu Pei (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 27 February 2018 10:21 AM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; Jas Khine (LKKAUTO)
Subject: RE: Our Ref: 18/18/18/VP05/020391 Your Ref: LCH.Ig/SMSL-80141.18 Accident involving SKR1594X & SJN8028B along Joo chiat Place on 8/2/18 List of surveyors ***LKK REF:CC4/LPC18003579/Kyb3
Attachments: 27022018101636.pdf

Dear Shu Pei,

We attached a copy of insured's GIA report for your attention.

Kindly assess liability first before commencing negotiations as our insured is pursuing his claim against the third party.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]
Sent: Monday, 26 February, 2018 6:20 PM
To: GERALD POH WEE BIN; ERIC WOO JUN KIAT
Cc: MT_Claim_SG; Admin A; Jas Khine (LKKAUTO); Thin Thin (LKKAUTO)
Subject: RE: Our Ref: 18/18/18/VP05/020391 Your Ref: LCH.Ig/SMSL-80141.18 Accident involving SKR1594X & SJN8028B along Joo chiat Place on 8/2/18 List of surveyors ***LKK REF:CC4/LPC18003579/Kyb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJN 8028B at M/s Siong Lee Motor.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Wednesday, 21 February, 2018 11:02 AM

To: Cheonghoh Law <mail@cheonghoh.sg>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 18/18/18/VP05/020391 Your Ref: LCH.lg/SMSL-80141.18 Accident involving SKR1594X & SJN8028B along Joo chiat Place on 8/2/18 List of surveyors

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FYA.

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Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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Sent: Wednesday, 21 February, 2018 10:30 AM

To: ERIC WOO JUN KIAT

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Contact Person : Mr Tan / Ms Kwee Pin
Telephone : 6453 1255

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Thanks & regards

Catherine

CHEONGHOH LAW CORPORATION

Blk 53 Chin Swee Road #03-05

Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

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Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

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Sent: Tuesday, 20 February, 2018 2:56 PM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG

Subject: Re: Our Ref: 18/18/18/VP05/020391 Your Ref: LCH.lg/SMSL-80141.18 Accident involving SKR1594X & SJN8028B along Joo chiat Place on 8/2/18 List of surveyors

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Melody

Cheonghoh Law Corporation

Blk 53 Chin Swee Road #03-05

Singapore 160053

Tel: 6337 8700

Fax: 6337 3700

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Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

<19022018124242.pdf>

Jas Khine (LKKAUTO)

From: Jas Khine (LKKAUTO)
Sent: Wednesday, 28 February 2018 2:46 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: POLICY NO - Z/18/VP05/016941

Dear Gerald,

Below content duly noted and will submit wp report to your good office.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Wednesday, 28 February 2018 2:39 PM
To: Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: POLICY NO - Z/18/VP05/016941

Dear Jas,

We shall proceed to write to the third party to reject their claim.

You may close your file and forward your bill to us.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Jas Khine (LKKAUTO) [mailto:jaskhine@lkkauto.com]
Sent: Wednesday, 28 February, 2018 1:48 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: POLICY NO - Z/18/VP05/016941

Dear Gerald,

As per video, OI vehicle also rolled back slightly. However, at the time of the collision OI vehicle fully stopped and being hit by TP. Furthermore, TP was reversing out from side road and should exercise causing before to do so. Therefore, liability is against TP.

Kindly advise your instruction whether we may proceed to reject the claim first.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, 28 February 2018 11:25 AM
To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: POLICY NO - Z/18/VP05/016941

Dear Jas,

Our insured vehicle is SKR1594X

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]
Sent: Wednesday, 28 February, 2018 11:23 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: POLICY NO - Z/18/VP05/016941

Dear Gerald,

Can you have insured vehicle number as I'm unable to trace the case record.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, 28 February 2018 11:18 AM
To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: POLICY NO - Z/18/VP05/016941

Dear Jas,

Kindly review the video footage before proceeding with the direct settlement.

Based on the footage, it appear that our insured was stationary and not reversing.

We note also that there were 2 jerks to his vehicle.

In addition, the sketch plan drawn by the third party driver does not commensurate with the video recording provided by our insured.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18003579/Kyb3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 01-03-2018	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SKR 1594X	Veh. Inspected	SJN 8028B
	Policy No.	Z18VP05016941	Coverage (\$)	0.00
	Claim No.	18/18/18/VP05/020391	Excess (\$)	0.00
	Assign From	ERIC	Assign Date	22/02/2018
2. Vehicle Particulars & Condition				
	Make & Model	B.M.W. X3 (A)	c.c	1997
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	WBAWY920000R99723	Colour	METALLIC SILVER
	Odometer	36666	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	GOOD		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	245/50 R18	PIRELLI	5 mm
	L/H Front Tyre	245/50 R18	PIRELLI	5 mm
	R/H Rear Tyre	245/50 R18	PIRELLI	6 mm
	L/H Rear Tyre	245/50 R18	PIRELLI	6 mm
4. Description of Damages				
	THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information				
	Accident Date	08/02/2018	Inspection Date	22/02/2018
	Survey held at	SIONG LEE MOTOR SIN MING INDUSTRIAL ESTATE BLOCK 12 SECTOR B #01-73 SINGAPORE 575656.		
5a. Remarks				
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJN 8028B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	* CHECK	1,509.45	-
2	REAR BUMPER REINFORCEMENT	* CHECK	738.05	-
1	REAR BUMPER PAD	DENTED / CUT	480.20	480.20
1	REAR BUMPER LOWER GARNISH	SERVICEABLE	369.70	-
	LESS 10% DISCOUNT		-309.74	-48.02
			2,787.66	432.18
	LABOUR			
	LABOUR TO SPRAY PAINT.		400.00	280.00
	LABOUR TO PANEL BEATING.		350.00	250.00
			750.00	530.00
	GRAND TOTAL		3,537.66	962.18
	RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$2,022.75 NETT)			962.18

Report Ref No. CC4/LPC18003579/Kyb3q2

KONG SENG CHEONG

Licensed Appraiser

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