

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: July 2, 2021 10:55 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Reports (LKKAuto)
Subject: Counter propose - Yr ref: 18/18/18/VP05/020391 / CH ref: LCH.lg/SMSL-80141.18)
[External General]
Attachments: LKK REPORT _ PHOTO.PDF

Dear Gerald ,

Attached revised survey report for your necessary action.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Denise Tay (LKKAuto)
Sent: June 21, 2021 4:32 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: Counter propose - Yr ref: 18/18/18/VP05/020391 / CH ref: LCH.lg/SMSL-80141.18) [External General]

Dear Gerald,

Thank you for your email.

Dear Cs Team,

CC4/LPC18003579/Kyb3q2

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 21 June 2021 3:22 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Counter propose - Yr ref: 18/18/18/VP05/020391 / CH ref: LCH.lg/SMSL-80141.18) [External General]

Lonpac External - General

Hi Denise,

FYA

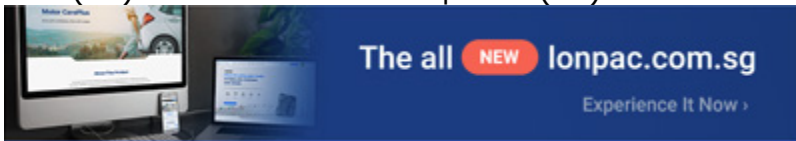
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Cheonghoh Law [<mailto:mail@cheonghoh.sg>]

Sent: Monday, 21 June 2021 3:14 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Cheonghoh Law <mail@cheonghoh.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Counter propose - Yr ref: 18/18/18/VP05/020391 / CH ref: LCH.lg/SMSL-80141.18) [External General]

Without Prejudice

Dear Gerald,

Your email below refers.

Enclose herewith, please find the revised estimate.

Thanks & regards

Catherine
CHEONGHOH LAW CORPORATION
Blk 53 Chin Swee Road #03-05
Singapore 160053
T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

> On 19 Jun 2021, at 9:48 AM, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

>
> Lonpac External - General
>
> WITHOUT PREJUDICE
>
> Dear Catherine,
>
> We are verifying the repair costs with our surveyors as there are differences
> in the repair costs claimed.
>
> Best Regards
> Gerald Poh
> Senior Claims Executive | Lonpac Insurance Bhd
> 300 Beach Road, #17-04/07 The Concourse, Singapore 199555
> Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706
> <image001.jpg>
>
>
> In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17
May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we
apologise for any inconvenience caused.
>
> We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.
>
> Lonpac External - General data is for internal / external use.
>
> From: Cheonghoh Law [<mailto:mail@cheonghoh.sg>]
> Sent: Tuesday, 8 June 2021 4:42 pm
> To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
> Cc: Cheonghoh Law <mail@cheonghoh.sg>; MT_Claim_SG <mt_claim@lonpac.com>
> Subject: Re: Counter propose - Yr ref: 18/18/18/VP05/020391 / CH ref: LCH.lg/SMSL-80141.18)
>
> Without Prejudice
>
> Dear Gerald,
>
> As spoken, we have our client instruction to counter propose as follows; -
>
> We refer to the above matter and your offer dated 23 March 2021.
>
> We withdrawn our email dated 20 April 2021.
>
> As spoken, we have our client instruction to counter propose as follows; -
>
> Cost of Repair \$ 2,150.00 (as per SJE)
> Loss of Use \$ 640.00
> \$ 2,790.00
>
> 50% liability \$ 1,395.00
> GIA / LTA searches \$ 39.00 (agreed)
> Costs and incidentals \$ 400.00 (if settled at this stage)
> \$ 1,834.00

>
>
> Kindly let us hear from you by close of business on 11 June 2021.
>
> In view of the latest advisory from government on Covid - 19 announced on 3 April 2020, our office will be operating on 100% telecommuting.
>
>
> Thanks & regards
> Catherine
> CHEONGHOH LAW CORPORATION
> Blk 53 Chin Swee Road #03-05
> Singapore 160053
> T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg
>
>
>
>
> On 22 Mar 2021, at 1:35 PM, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:
>
> Lonpac External - General
> WITHOUT PREJUDICE
> Our Ref: 18/18/18/VP05/020391
>
> Dear Catherine,
>
> We shall revert with our offer soon.
>
>
> Best Regards
> Gerald Poh
> Senior Claims Executive | Lonpac Insurance Bhd
> 300 Beach Road, #17-04/07 The Concourse, Singapore 199555
> Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706
>
>
> We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.
>
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>
>
> -----Original Message-----
> From: Cheonghoh Law [<mailto:mail@cheonghoh.sg>]
> Sent: Saturday, 16 January 2021 12:20 pm
> To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
> Cc: Cheonghoh Law <mail@cheonghoh.sg>
> Subject: Re: [External General]
>
> Dear Gerald,
>
> Many Thanks and you take care.
>
> Thanks & regards
> Catherine
> CHEONGHOH LAW CORPORATION
> Blk 53 Chin Swee Road #03-05
> Singapore 160053
> T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg
>
>
>

>
> On 16 Jan 2021, at 11:45 AM, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:
>
> Lonpac External - General
>
> Our Ref:18/18/18/VP05/020391
> Your Ref: LCH.LG/SMSL-80141.18
>
> Dear Catherine,
>
> Just manage to locate the file.
>
> Will revert when I am back to office.
>
> Best Regards
> Gerald Poh
> Senior Claims Executive | Lonpac Insurance Bhd
> 300 Beach Road, #17-04/07 The Concourse, Singapore 199555
> Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706 <image001.jpg>
>
> We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.
>
> Lonpac External - General data is for internal / external use.