

INS. CASE OWNER:

Shann

CC 4/DAI1800 3578, A p39

LKK:

IDAC:

Surveyor:

adrian

DOI:

ASSIGNMENT

26/2/18

Date / Time:

26/2/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : 578 8013 E

Claim No. : 75128

Name of Insured :

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II : \$5 D.O.A. : 02/02/18

Place of Accident :

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SKL 7608J

INSRS:
WSP:
Tel:
Liability:
RMKS:LC
AutomotiveINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

26/2/18

23/2/18

13/4/18

19/6/18

21/6/18

SKL 7608J - X 578 8013 E - X

DSV

File pass to type mandate

Ducan

File pass to Shu Pei to close

RECEIVED 13 APR 2018

RECEIVED 21 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

19/6/18

Confirm with:

Chus

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost:

\$5

4500.00

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

540.00

(\$ 90 x 6

days)

Loss of Income (LOI):

\$5

-

(\$ x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$5

7.45

Medical:

\$5

Disbursement:

\$5

Legal Cost

\$5

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 350.00

Total:

\$5

5047.45

Global Sum \$5:

FINAL PAYMENT

Date/Time:

19/6/18

Confirm with:

Chus

Email

Call

Payee 1:

\$5

5047.45

Name 1:

LC Automotive

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 0P days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____

SKL3608J.

Yr Regn: _____

2013, Oct

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: _____

Mercedes Benz

E200A.

Cabriolet.

cc 1796

Colour: _____

white

A/C: _____

Insured / Std / NI / NA

Sp. Reading: _____

62409.

T/Radio: _____

Insured / Std / NI / NA

Eng/No: _____

C/No: _____

WDD2074482F161061

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: _____

F: 235/40 R18.

R: 235/40 R18.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. _____

06

mm

R/Bal. _____

06

mm

L/Bal. _____

06

mm

L/Bal. _____

06

mm

D.O.A. _____

D.O.I. _____

26/02/18.

Survey held at _____

L.C.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Direct Asin.

US \$ 4500 (Red \$ 9729 / 68%)

MV: 130K

PV: 105.6K.

Nett: 24.4K

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐

Site Insp (\$

) \$ + RS. (\$

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Others

☐

Weekend (\$

)

Report Format: _____

Lump Sum / I.B.I. (\$) _____

TOTAL

LC AUTOMOTIVE

BLOCK 25 KAKI BUKIT ROAD 4 #05-26 SYNERGY @ KB Singapore 417800

Tel : (65) 69664526 HP: 92712214 Fax: (65) 69664526

Email : chris_chanbebe@hotmail.com

YEOW KENG SIANG

Bk 25 Kaki Bukit Rd 4

05-26 SYNERGY @KB

Singapore 417800

26th February 2018

WDD2074482F161061
TP Direct Asia Xiao Tony

Accident date: 07th FEBRUARY 2018

Estimated repair cost for vehicle no: SKL3608J MERCEDES BENZ E200

S/n	Qty	Items/Nett	U/price	Amount
1	1	Front R/H fender <i>Repr</i>		\$1,550.00 ⁺
2	1	Front R/H fender cowling <i>shen</i>		\$275.00 ⁺
3	1	Front R/H headlamp <i>cracked</i>		\$2,957.00 ⁺
4	1	Front bumper fog lamp <i>cracked</i>		\$435.00 ⁺
5	1	Front R/H wiper nozzle <i>shen</i>		\$285.00 ⁺
6	1	Front bumper <i>Deformed</i>		\$2,250.00 ⁺ 1765
7	1	Front bumper side bracket <i>shen</i>		\$158.00 ⁺ 120
8	1	Front R/H RIM		\$1,200.00 ⁺
9	1	Front R/H TYRE		\$800.00 ⁺
10	1	Front R/H wheel bearing		\$385.00 ⁺
11	1	Front R/H control arm		\$747.00 ⁺
12	1	Front R/H lower arm		\$524.00 ⁺
13	1	Front R/H shock absorber		\$580.00 ⁺

14 1 front bumper sensor \$300X4 *1 piece damaged* 280
Subtotal :- \$11,584.00

15 1 front RH fog lamp cover \$125^x *NR*

5557
500130

<u>Labour charges</u>		
To remove & re-fix front undercarriage		\$380.00 X
To check wheel alignment computer		\$150.00 X
To Check Wiring System		\$100.00 30
Towing charges		\$100.00 X
Tuff kote	630	\$150.00 X
Panel beating		\$800.00 250
Spray painting		\$800.00 250
To perform diagnostic test	150 100	
Subtotal :-		\$2,080.00
Total:-		\$13,664.00

total 5631.3
45K
04 days

14229

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 4802Z

Vehicle Details

Vehicle No.: SKL3608J

Vehicle to be Exported: Yes

Intended De-registration Date: 25 Feb 2018

Vehicle Make: MERCEDES BENZ

Vehicle Model: E200 A

Primary Colour: White

Manufacturing Year: 2012

Engine No.: 27186030428578

Chassis No.: WDD2074482F161061

Maximum Power Output: 135.0 kW (181 bhp)

Open Market Value: \$54,450.00

Original Registration Date: 30 Oct 2013

First Registration Date: 30 Oct 2013

Transfer Count: 0

Actual ARF Paid: \$70,010.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 29 Oct 2023

PARF Rebate Amount: \$52,507.00

Intended COE Rebate Details

COE Expiry Date: 29 Oct 2023

COE Category: B - Car (1601cc & above)

COE Period(Years): 10

QP Paid: \$93,500.00

COE Rebate Amount: \$53,083.00

Total Rebate Amount: \$105,590.00

The information contained herein is correct as at 25 Feb 2018

OK

Nivitha (LKK Auto)

From: Claim <claim@directasia.com>
Sent: Friday, 23 February 2018 1:57 PM
To: assignments@lkkauto.com
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Sharon Tan; Roger Yap
Subject: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/
DOA: 07.02.2017 / Est:\$00:00
Attachments: SKL3608J 1.pdf; SJZ8013E.PDF

2.13pm @ 23/2/2018
Vehicle not in
person @ Chris

Dear Sir,

Please arrange to survey **SKL3608J** on a without prejudice basis.

Please conduct direct motor survey at the workshop below and update us immediately if the repair cost is above \$10K.

LC AUTOMOTIVE
HP: 92712214

Please ensure your surveyor follows the NIMA protocol with vehicle being dismantled in front of your surveyor.

If the vehicle is not dismantled in front of your surveyor, then your surveyor should not sign any confirmation as NIMA protocol is not being followed.

Please let us have a copy of your surveyor's preliminary report of the damages and repair cost within 3 days from the date of inspection.

Best regards,
Claims Department

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Sharon Tan
Sent: Friday, February 23, 2018 10:41 AM
To: Claim <claim@directasia.com>
Cc: 'Hsiao Tong (chewht@lkkauto.com)' <chewht@lkkauto.com>
Subject: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar |
Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Hi TF,

Please provide both parties report to LKK Auto Consultants PL.

ST

From: Sharon Tan
Sent: Friday, 23 February, 2018 10:28 AM
To: 'chan pick yuen'

Cc: 'Hsiao Tong (chewht@lkkauto.com)'; Claim

Subject: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar |
Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on
07/02/2018

WITHOUT PREJUDICE

Hi Ms Chris,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

Please quantify your client's claim with all documents to LKK Auto Consultants PL.

Hi Ms Hsiao Tong,

We refer to our tele-conversation moments ago.

As mentioned, LC Automotive and us are agreeable to appointed LKK Auto Consultants PL for SJE.

Please proceed to has engaged with workshop and we await your further advice.

Aside to TF,

Please note survey assignment.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Friday, 23 February, 2018 10:04 AM

To: Claim

Cc: Sharon Tan; Roger Yap

Subject: [EXT] Re: SKL3608J GIA REPORT

Dear All ,

Please let us have your reply ASAP . Thanks

Get [Outlook for iOS](#)

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, February 22, 2018 5:49:32 PM

To: claim@directasia.com

Cc: Sharon Tan; roger.yap@directasia.com

Subject: Fw: SKL3608J GIA REPORT

Dear Sir /Mdm ,

Enclosed is our client's GIA report .

Your insured cut in & liability is 100% in our favour .

Please confirm liability & your insured agree to bear his liability 100% .

We will arrange your panel surveyor to survey our client's car : SKL3608J & do direct settlement once get your confirmation .

Please check & revert to us asap . Thanks

Regards,

Chris Chan Pick Yuen

Workshop Manager

LC AUTOMOTIVE

HP: 92712214

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 2 June 2018 12:51 PM
To: 'Sharon Tan'; 'Claim'
Cc: Admin A
Subject: RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; LOA.pdf; LTA.pdf

Without Prejudice

Hi Sharon,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **LC AUTOMOTIVE** at **\$5,107.45(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 4,500.00
2. Loss of Use(6days x \$100.00)	\$ 600.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	\$ 5,107.45

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 13 April 2018 7:38 AM
To: 'Sharon Tan' <sharon.tan@directasia.com>; Claim <claim@directasia.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3

Dear Sirs/Madam,

We refer to the above matter.

Hsiao Tong (LKKAUTO)

From: Sharon Tan <sharon.tan@directasia.com>
Sent: Sunday, 17 June 2018 3:51 PM
To: Hsiao Tong (LKKAUTO); Claim
Cc: Admin A
Subject: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3 | Mercedes 1.8
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; LOA.PDF; LTA.PDF

WITHOUT PREJUDICE

Hi Ms Hsiao Tong,

We refer to your email dated 2/6/18.

We are agreeable with your recommendation. Please proceed to negotiate as such and keep us posted once there is a settlement.

Regards

Sharon Tan / Personal Claims Specialist
Direct +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 2 June, 2018 12:51 PM
To: Sharon Tan; Claim
Cc: Admin A
Subject: [EXT] RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3

Without Prejudice

Hi Sharon,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **LC AUTOMOTIVE** at **\$5,107.45(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 4,500.00
2. Loss of Use(6days x \$100.00)	\$ 600.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	\$ 5,107.45

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 13 April 2018 7:38 AM

To: 'Sharon Tan' <sharon.tan@directasia.com>; Claim <claim@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [<mailto:sharon.tan@directasia.com>]

Sent: Monday, 2 April 2018 11:34 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Claim <claim@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3

Hi Ms Shu Pei,

We refer to the above matter.

Please update us on the development on this third party matter.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 27 February, 2018 7:19 PM

To: Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Sharon Tan; Roger Yap; Admin A; Hsiao Tong (LKKAuto)

Subject: [EXT] RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SKL 3608J at M/s LC AUTOMOTIVE and the repairer would like to do direct settlement with Direct Asia Insurance.

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 23 February 2018 2:15 PM

To: 'Claim' <claim@directasia.com>; assignments <assignments@lkkauto.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Sharon Tan' <sharon.tan@directasia.com>; 'Roger Yap' <roger.yap@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [<mailto:claim@directasia.com>]

Sent: Friday, 23 February 2018 1:57 PM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Sharon Tan <sharon.tan@directasia.com>; Roger Yap <roger.yap@directasia.com>

Subject: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00

Dear Sir,

Please arrange to survey **SKL3608J** on a without prejudice basis.

Please conduct direct motor survey at the workshop below and update us immediately if the repair cost is above \$10K.

LC AUTOMOTIVE

HP: 92712214

Please ensure your surveyor follows the NIMA protocol with vehicle being dismantled in front of your surveyor.

If the vehicle is not dismantled in front of your surveyor, then your surveyor should not sign any confirmation as NIMA protocol is not being followed.

Please let us have a copy of your surveyor's preliminary report of the damages and repair cost within 3 days from the date of inspection.

Best regards,

Claims Department

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Sharon Tan

Sent: Friday, February 23, 2018 10:41 AM

To: Claim <claim@directasia.com>

Cc: 'Hsiao Tong (chewht@lkkauto.com)' <chewht@lkkauto.com>

Subject: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Hi TF,

Please provide both parties report to LKK Auto Consultants PL.

ST

From: Sharon Tan
Sent: Friday, 23 February, 2018 10:28 AM
To: 'chan pick yuen'
Cc: 'Hsiao Tong (chewht@lkkauto.com)'; Claim
Subject: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

WITHOUT PREJUDICE

Hi Ms Chris,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

Please quantify your client's claim with all documents to LKK Auto Consultants PL.

Hi Ms Hsiao Tong,

We refer to our tele-conversation moments ago.

As mentioned, LC Automotive and us are agreeable to appointed LKK Auto Consultants PL for SJE.

Please proceed to has engaged with workshop and we await your further advice.

Aside to TF,

Please note survey assignment.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Friday, 23 February, 2018 10:04 AM
To: Claim
Cc: Sharon Tan; Roger Yap
Subject: [EXT] Re: SKL3608J GIA REPORT

Dear All ,

Please let us have your reply ASAP . Thanks

Get Outlook for iOS

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Thursday, February 22, 2018 5:49:32 PM

To: claim@directasia.com
Cc: Sharon Tan; roger.yap@directasia.com
Subject: Fw: SKL3608J GIA REPORT

Dear Sir /Mdm ,

Enclosed is our client's GIA report .

Your insured cut in & liability is 100% in our favour .

Please confirm liability & your insured agree to bear his liability 100% .

We will arrange your panel surveyor to survey our client's car : SKL3608J & do direct settlement once get your confirmation .

Please check & revert to us asap . Thanks

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
HP: 92712214

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 18 June 2018 12:33 PM
To: 'chan pick yuen'
Cc: Admin A
Subject: RE: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Without Prejudice

Hi Chris,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 4,500.00
2. Loss of Use(6days x \$90.00)	\$ 540.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 5,047.45</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Tuesday, 29 May 2018 11:56 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Dear Hsiao Tong ,

Hsiao Tong (LKKAUTO)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, 18 June 2018 2:52 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Dear Hsiao Tong ,

Accept offer. DV please . Thanks

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, June 18, 2018 12:32:44 PM
To: chan pick yuen
Cc: Admin A
Subject: RE: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Without Prejudice

Hi Chris,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 4,500.00
2. Loss of Use(6days x \$90.00)	\$ 540.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 5,047.45</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Tuesday, 29 May 2018 11:56 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Dear Hsiao Tong ,

Final Reminder

Did you inform your principal , we don't want waiting more than 2 month for direct settlement.

If your principal cant offer & settle with us before 14.06.2018 .

We will direct process legal . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Friday, May 18, 2018 10:37 AM
To: chewht@lkkauto.com
Subject: Re: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Dear Hsiao Tong ,

2nd Reminder

Please let us have your offer in next 7 days . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Monday, April 30, 2018 11:07 AM

To: chewht@lkkauto.com

Subject: Re: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Dear Hsiao Tong ,

1st Reminder

Liability clear 100% & your principal agreed direct settle by confirmation email .

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Saturday, April 14, 2018 10:29 PM

To: chewht@lkkauto.com

Subject: Re: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Dear Hsiao Tong ,

Enclosed is invoice , LTA fee & LOA

As request following :

1. RC \$ 4500 (AS AGREED)
2. LOU \$720 (6 DAYS X \$120 -2000CC MERCEDES LUXURY CAR - 4 days recommend + 1 day waiting PRI + 1 day weekend)

@ 100%

Total \$ 5220/-.

Please let us have your offer & DV soon . Thanks

Regards,
Chris Chan Pick Yuen
HP: 92712214
LC AUTOMOTIVE

From: Sharon Tan <sharon.tan@directasia.com>
Sent: Friday, February 23, 2018 10:27 AM
To: chan pick yuen
Cc: 'Hsiao Tong (chewht@lkkauto.com)'; Claim
Subject: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar |
Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

WITHOUT PREJUDICE

Hi Ms Chris,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

Please quantify your client's claim with all documents to LKK Auto Consultants PL.

Hi Ms Hsiao Tong,

We refer to our tele-conversation moments ago.

As mentioned, LC Automotive and us are agreeable to appointed LKK Auto Consultants PL for SJE.

Please proceed to has engaged with workshop and we await your further advice.

Aside to TF,

Please note survey assignment.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Friday, 23 February, 2018 10:04 AM
To: Claim
Cc: Sharon Tan; Roger Yap
Subject: [EXT] Re: SKL3608J GIA REPORT

Dear All ,

Please let us have your reply ASAP . Thanks

Get [Outlook for iOS](#)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Thursday, February 22, 2018 5:49:32 PM
To: claim@directasia.com
Cc: Sharon Tan; roger.yap@directasia.com
Subject: Fw: SKL3608J GIA REPORT

Dear Sir /Mdm ,

Enclosed is our client's GIA report .

Your insured cut in & liability is 100% in our favour .

Please confirm liability & your insured agree to bear his liability 100% .

We will arrange your panel surveyor to survey our client's car : SKL3608J & do direct settlement once get your confirmation .

Please check & revert to us asap . Thanks

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
HP: 92712214

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAUTO)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Saturday, 14 April 2018 10:30 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018
Attachments: SD.pdf

Dear Hsiao Tong ,

Enclosed is invoice , LTA fee & LOA

As request following :

1. RC \$ 4500 (AS AGREED)
2. LOU \$720 (6 DAYS X \$120 -2000CC MERCEDES LUXURY CAR - 4 days recommend + 1 day waiting PRI + 1 day weekend)
3. LTA \$ 7.45

@ 100%

Total \$ 5227.45/-.

Please let us have your offer & DV soon . Thanks

Regards,
Chris Chan Pick Yuen
HP: 92712214
LC AUTOMOTIVE

From: Sharon Tan <sharon.tan@directasia.com>
Sent: Friday, February 23, 2018 10:27 AM
To: chan pick yuen
Cc: 'Hsiao Tong (chewht@lkkauto.com)'; Claim
Subject: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

WITHOUT PREJUDICE

Hi Ms Chris,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

Please quantify your client's claim with all documents to LKK Auto Consultants PL.

Hi Ms Hsiao Tong,

We refer to our tele-conversation moments ago.

As mentioned, LC Automotive and us are agreeable to appointed LKK Auto Consultants PL for SJE.

Please proceed to has engaged with workshop and we await your further advice.

Aside to TF,

Please note survey assignment.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Friday, 23 February, 2018 10:04 AM

To: Claim

Cc: Sharon Tan; Roger Yap

Subject: [EXT] Re: SKL3608J GIA REPORT

Dear All ,

Please let us have your reply ASAP . Thanks

Get [Outlook for iOS](#)

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, February 22, 2018 5:49:32 PM

To: claim@directasia.com

Cc: Sharon Tan; roger.yap@directasia.com

Subject: Fw: SKL3608J GIA REPORT

Dear Sir /Mdm ,

Enclosed is our client's GIA report .

Your insured cut in & liability is 100% in our favour .

Please confirm liability & your insured agree to bear his liability 100% .

We will arrange your panel surveyor to survey our client's car : SKL3608J & do direct settlement once get your confirmation .

Please check & revert to us asap . Thanks

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
HP: 92712214

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

LETTER OF AUTHORISATION

LC AUTOMOTIVE
Block 25 KAKI BUKIT ROAD 4
#05-26 SYNERGY @ KB
Singapore 417800

Dear Sir,

Accident on 7/2/18 @ 8:15am

Involving Vehicle Nos SKL3608J & SJZ8013E

Along AI Kembangan mrt

I/We, the registered owner (driver) of vehicle registration no. SKL 3608J
have involved in the above accident.

I/We hereby authorize M/ LC AUTOMOTIVE, to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive third party claim to you and our solicitors _____ to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a solicitor and client basis.

¹ We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.
Thank you.

Yours truly,

Owner's Signature
(Company's stamp if applicable)

Name: Yeon Kwang Sim

NRIC No: S13948027

Date: _____

RELEASE VOUCHER

(Direct Asia Express Third Party Claim)

"We I, LC AUTOMOTIVE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of Direct Asia Insurance (Singapore) Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,500.00 (Repair Costs), S\$540.00 (Loss of Rental/Use), S\$7.45 (Disbursement) for vehicle no. SKL 3608J was damaged pursuant to the accident which occurred on 07/02/2018 (date) along KEMBANGAN MRT (location) involving vehicles no/s. SJZ 8013E.

This is pursuant to the inspection conducted on 26/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YEOW KENG SIANG ("the third party claimant") of vehicle no. SKL 3608J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify Direct Asia Insurance (Singapore) Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKL 3608J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of June (month) 2018 (year).



LWP

Signed by appointed surveyor

Signed by "the workshop" (with chop)



LC AUTOMOTIVE²⁰¹⁷

BLOCK 25 KAKI BUKIT ROAD 4 #05-26 SYNERGY @ KB Singapore 417800

Tel : (65) 69664526 HP: 92712214 Fax: (65) 69664526

Email :chris_chanbebe@hotmail.com

INVOICE

YEOW KENG SIANG
25 KAKI BUKIT ROAD 4
#05-26 SYNERGY @KB
Singapore 417800

Date: 13-Apr-18

Accident date: 07th FEBRUARY 2018

Final Bill For Vehicle No: SKL3608J MERCEDES BENZ E200 '12

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian Ling	\$4,500.00
Total	\$4,500.00

S/DLRS: FOUR THOUSAND AND FIVE HUNDRED ONLY



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. M4-0006529-2

Print Date/Time 22 Feb 2018 / 11:47:46

Receipt Date/Time 22 Feb 2018 / 11:47:46

Tax Invoice/Receipt

Receipt No. ITNET-00000-180222-000734

Previous Receipt No.

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SJZ8013E

As at 07 Feb 2018/08:30:00

Insurance Co: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

1. Insurance Enquiry - SJZ8013E

Enquiry Fee:	7.00	0.49	7.49
20180222114652310584			

Sub-Total	7.00	0.49	7.49
-----------	------	------	------

Total Before Rounding	7.00	0.49	7.49
-----------------------	------	------	------

Rounding Difference			0.04
---------------------	--	--	------

Total Amount Payable			7.45
----------------------	--	--	------

Paid By

20180222114701646	Direct Debit, eNETS Debit (Internet Banking)	7.45
-------------------	---	------

Total		7.45
-------	--	------

Cash Change		0.00
-------------	--	------

Tendered Amount		7.45
-----------------	--	------

Excess Refundable Amount		0.00
--------------------------	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt OK Save as PDF

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 June 2018 4:51 PM
To: 'Sharon Tan'
Cc: Admin A; Claim (claim@directasia.com)
Subject: RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/
DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3 | Mercedes 1.8

Without Prejudice

Hi Sharon,

We refer to the above matter.

Case has been settled at **\$5,047.45(all-in)** with Third Party repairer.

1. Cost of Repair	\$ 4,500.00
2. Loss of Use(6days x \$90.00)	\$ 540.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 5,047.45</u>

We will proceed to close file and submit all the relevant documents to your good office(via email) soonest.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [mailto:sharon.tan@directasia.com]

Sent: Sunday, 17 June 2018 3:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claim <claim@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 /
Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3 | Mercedes 1.8

WITHOUT PREJUDICE

Hi Ms Hsiao Tong,

We refer to your email dated 2/6/18.

We are agreeable with your recommendation. Please proceed to negotiate as such and keep us posted once there is a settlement.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 2 June, 2018 12:51 PM
To: Sharon Tan; Claim
Cc: Admin A
Subject: [EXT] RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3

Without Prejudice

Hi Sharon,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **LC AUTOMOTIVE** at **\$5,107.45(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 4,500.00
2. Loss of Use(6days x \$100.00)	\$ 600.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	<u>\$ 5,107.45</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 13 April 2018 7:38 AM
To: 'Sharon Tan' <sharon.tan@directasia.com>; Claim <claim@directasia.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3

Dear Sirs/Madam,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [<mailto:sharon.tan@directasia.com>]

Sent: Monday, 2 April 2018 11:34 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; Claim <claim@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3

Hi Ms Shu Pei,

We refer to the above matter.

Please update us on the development on this third party matter.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Tuesday, 27 February, 2018 7:19 PM

To: Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Sharon Tan; Roger Yap; Admin A; Hsiao Tong (LKKAuto)

Subject: [EXT] RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00 ****LKK REF:CC4/DAI18003578/Apb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SKL 3608J at M/s LC AUTOMOTIVE and the repairer would like to do direct settlement with Direct Asia Insurance.

Please be informed that estimate is not ready yet.

Please kindly advice liability soonest.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 23 February 2018 2:15 PM

To: 'Claim' <claim@directasia.com>; assignments <assignments@lkkauto.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Sharon Tan' <sharon.tan@directasia.com>; 'Roger Yap' <roger.yap@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [<mailto:claim@directasia.com>]

Sent: Friday, 23 February 2018 1:57 PM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Sharon Tan <sharon.tan@directasia.com>; Roger Yap <roger.yap@directasia.com>

Subject: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00

Dear Sir,

Please arrange to survey **SKL3608J** on a without prejudice basis.

Please conduct direct motor survey at the workshop below and update us immediately if the repair cost is above \$10K.

LC AUTOMOTIVE
HP: 92712214

Please ensure your surveyor follows the NIMA protocol with vehicle being dismantled in front of your surveyor.

If the vehicle is not dismantled in front of your surveyor, then your surveyor should not sign any confirmation as NIMA protocol is not being followed.

Please let us have a copy of your surveyor's preliminary report of the damages and repair cost within 3 days from the date of inspection.

Best regards,
Claims Department

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Sharon Tan
Sent: Friday, February 23, 2018 10:41 AM
To: Claim <claim@directasia.com>
Cc: 'Hsiao Tong (chewht@lkkauto.com)' <chewht@lkkauto.com>
Subject: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Hi TF,

Please provide both parties report to LKK Auto Consultants PL.

ST

From: Sharon Tan
Sent: Friday, 23 February, 2018 10:28 AM
To: 'chan pick yuen'
Cc: 'Hsiao Tong (chewht@lkkauto.com)'; Claim
Subject: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

WITHOUT PREJUDICE

Hi Ms Chris,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

Please quantify your client's claim with all documents to LKK Auto Consultants PL.

Hi Ms Hsiao Tong,

We refer to our tele-conversation moments ago.

As mentioned, LC Automotive and us are agreeable to appointed LKK Auto Consultants PL for SJE.

Please proceed to has engaged with workshop and we await your further advice.

Aside to TF,

Please note survey assignment.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Friday, 23 February, 2018 10:04 AM

To: Claim

Cc: Sharon Tan; Roger Yap

Subject: [EXT] Re: SKL3608J GIA REPORT

Dear All ,

Please let us have your reply ASAP . Thanks

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From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, February 22, 2018 5:49:32 PM

To: claim@directasia.com

Cc: Sharon Tan; roger.yap@directasia.com

Subject: Fw: SKL3608J GIA REPORT

Dear Sir /Mdm ,

Enclosed is our client's GIA report .

Your insured cut in & liability is 100% in our favour .

Please confirm liability & your insured agree to bear his liability 100% .

We will arrange your panel surveyor to survey our client's car : SKL3608J & do direct settlement once get your confirmation .

Please check & revert to us asap . Thanks

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
HP: 92712214

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

DIRECT ASIA INSURANCE (SINGAPORE) PL

Ref : CC4/DAI18003578/Apb3q2

88 SOUTH BRIDGE ROAD
SINGAPORE 058716

Date : 22-06-2018



Code : DAI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJZ 8013E	Veh. Inspected	SKL 3608J
Policy No.		Coverage (\$)	0.00
Claim No.	75128	Excess (\$)	0.00
Assign From	SHARON	Assign Date	26/02/2018

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ E200 A	c.c	1796
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	WDD2074482F161061	Colour	WHITE
Odometer	62409	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/40 R18	PIRELLI	6 mm
L/H Front Tyre	235/40 R18	PIRELLI	6 mm
R/H Rear Tyre	235/40 R18	PIRELLI	6 mm
L/H Rear Tyre	235/40 R18	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	07/02/2018	Inspection Date	26/02/2018
Survey held at	LC AUTOMOTIVE BLOCK 10 SIN MING IND. ESTATE, SECTOR C #01-20 SINGAPORE 575645		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKL 3608J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT R/H FENDER	TO REPAIR SEE LABOUR	1,550.00	-
1	FRONT R/H FENDER COWLING	NOT NECESSARY	275.00	-
1	FRONT R/H HEADLAMP	CRACKED	2,957.00	2,957.00
1	FRONT BUMPER FOG LAMP	CRACKED	435.00	435.00
1	FRONT R/H WIPER NOZZLE	NOT NECESSARY	285.00	-
1	FRONT BUMPER	DEFORMED	2,250.00	1,765.00
1	FRONT BUMPER SIDE BRACKET	NECESSARY	158.00	120.00
1	FRONT R/H RIM	NOT NECESSARY	1,200.00	-
1	FRONT R/H TYRE	NOT NECESSARY	800.00	-
1	FRONT R/H WHEEL BEARING	NOT NECESSARY	385.00	-
1	FRONT R/H CONTROL ARM	NOT NECESSARY	747.00	-
1	FRONT R/H LOWER ARM	NOT NECESSARY	524.00	-
1	FRONT R/H SHOCK ABSORBER	NOT NECESSARY	580.00	-
4	FRONT BUMPER SENSOR @\$300.00	DENTED (1 PCS ONLY)	1,200.00	280.00
1	FRONT RH FOG LAMP COVER	NOT NECESSARY	185.00	-
	LESS 10% DISCOUNT		-	-555.70
			13,531.00	5,001.30
	<u>LABOUR</u>			
	TO REMOVE & RE-FIX FRONT UNDERCARRIAGE .	NOT NECESSARY	380.00	-
	TO CHECK WHEEL ALIGNMENT COMPUTER .	NOT NECESSARY	150.00	-
	TO CHECK WIRING SYSTEM.		100.00	30.00
	TOWING CHARGES.	NOT NECESSARY	100.00	-
	TUFF KOTE.	NOT NECESSARY	150.00	-
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT R/H FENDER .		800.00	250.00
	SPRAY PAINTING .		800.00	250.00
	TO PERFORM DIANOGSTIC TEST.		150.00	100.00
			2,630.00	630.00
	GRAND TOTAL		16,161.00	5,631.30

Report Ref No. CC4/DAI18003578/Apb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,500.00
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Report Ref No. CC4/DAI18003578/App3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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