

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, 23 February 2018 2:15 PM
To: 'Claim'; assignments
Cc: 'Derrick Quok'; 'Kenneth Lim'; 'Aaron Wang'; 'Sharon Tan'; 'Roger Yap'; Admin A
Subject: RE: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/
DOA: 07.02.2017 / Est:\$00:00

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [mailto:claim@directasia.com]
Sent: Friday, 23 February 2018 1:57 PM
To: assignments@lkkauto.com
Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Sharon Tan <sharon.tan@directasia.com>; Roger Yap <roger.yap@directasia.com>
Subject: Survey assignment: 75128/ST/WP/LC AUTOMOTIVE/OD: SJZ8013E/TP:SKL3608J/ DOA: 07.02.2017 / Est:\$00:00

Dear Sir,

Please arrange to survey **SKL3608J** on a without prejudice basis.

Please conduct direct motor survey at the workshop below and update us immediately if the repair cost is above \$10K.

LC AUTOMOTIVE
HP: 92712214

Please ensure your surveyor follows the NIMA protocol with vehicle being dismantled in front of your surveyor.

If the vehicle is not dismantled in front of your surveyor, then your surveyor should not sign any confirmation as NIMA protocol is not being followed.

Please let us have a copy of your surveyor's preliminary report of the damages and repair cost within 3 days from the date of inspection.

Best regards,
Claims Department

DirectAsia Insurance

Customer Service: +65 6665 5555



From: Sharon Tan

Sent: Friday, February 23, 2018 10:41 AM

To: Claim <claim@directasia.com>

Cc: 'Hsiao Tong (chewht@lkkauto.com)' <chewht@lkkauto.com>

Subject: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

Hi TF,

Please provide both parties report to LKK Auto Consultants PL.

ST

From: Sharon Tan

Sent: Friday, 23 February, 2018 10:28 AM

To: 'chan pick yuen'

Cc: 'Hsiao Tong (chewht@lkkauto.com)'; Claim

Subject: Claim: 75128/ST , Claimed Policy:MT/00020274/07 Comp V Plus, Policy Holder: Mr Norain Binte Anuar | Accident along Kembangan MRT station involving SJZ8013E (OI-75128/ST) & SKL3608J (DA-75127/SN) on 07/02/2018

WITHOUT PREJUDICE

Hi Ms Chris,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter.

Please quantify your client's claim with all documents to LKK Auto Consultants PL.

Hi Ms Hsiao Tong,

We refer to our tele-conversation moments ago.

As mentioned, LC Automotive and us are agreeable to appointed LKK Auto Consultants PL for SJE.

Please proceed to has engaged with workshop and we await your further advice.

Aside to TF,

Please note survey assignment.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]**Sent:** Friday, 23 February, 2018 10:04 AM**To:** Claim**Cc:** Sharon Tan; Roger Yap**Subject:** [EXT] Re: SKL3608J GIA REPORT

Dear All ,

Please let us have your reply ASAP . Thanks

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From: chan pick yuen <chris_chanbebe@hotmail.com>**Sent:** Thursday, February 22, 2018 5:49:32 PM**To:** claim@directasia.com**Cc:** Sharon Tan; roger.yap@directasia.com**Subject:** Fw: SKL3608J GIA REPORT

Dear Sir /Mdm ,

Enclosed is our client's GIA report .

Your insured cut in & liability is 100% in our favour .

Please confirm liability & your insured agree to bear his liability 100% .

We will arrange your panel surveyor to survey our client's car : SKL3608J & do direct settlement once get your confirmation .

Please check & revert to us asap . Thanks

Regards,

Chris Chan Pick Yuen

Workshop Manager

LC AUTOMOTIVE**HP: 92712214**

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