

Our Ref : T 0617 / SHA 7951J / CL (J)  
Your Ref :  
Date : 08-Aug-17

A&G Asia Pacific Insurance Pte. Ltd  
CHARTIS Building  
#07-16, 78 Shenton Way  
Singapore 079120

CDGETaxi Claims Dept  
59 Loyang Drive  
4th Floor  
Singapore 508969  
Fax: 6214 1843

COMFORTDELGRO  
ENGINEERING

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Hotline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196900490

Attn : Motor Claims Department  
Dear Sir

WITHOUT PREJUDICE

ACCIDENT INVOLVING OUR TAXI SHA 7951J YOUR INSURED  
SLF 7844L OTHERS ON 16.06.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA 7951J which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your Insured driving : SLF 7844L we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair		S\$	4854.08
2	4 days Loss of Rental @\$	129.28 per day	S\$	517.12
3	Survey Report Fees	(Surveyed by LKK)	S\$	-
4	LTA Search Fees		S\$	5.35
5	GIA / Police Report Fees		S\$	-
6	Towing / Medical / Transportation Fees		S\$	-
Sub Total :			S\$	5,376.55

**HIRER'S CLAIM**

1	4 days Loss of Income @\$	80.00 per days	S\$	320.00
Total Claims			S\$	5,696.55

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill :  
b) LTA search slip/s of : SLF 7844L  
c) GIA / Police report/s of : SHA 7951J  
d) Letter of authority from owner / hirer / operator  
( ) Photocopy/s of Accident Scene Photo/s ( ) Hirer Income Tax  
( ) Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition please reply in writing within the next 2 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax : 6214 1843 Email : cecilialee@sparkcarcare.com

Workshops:  
Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Defu  
6 Defu Avenue 1  
Singapore 539537

Yishun  
Yishun Industrial Park A  
Singapore 768732

A member of

COMFORTDELGRO



## Vivian Lau (LKKAUTO)

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**From:** Vivian Lau (LKKAUTO)  
**Sent:** Wednesday, 16 August, 2017 3:30 PM  
**To:** 'Cecilia Lee Peng Geok'  
**Cc:** Zayyer (LKKAUTO); Hsiao Tong (LKKAUTO); Asher Sng (LKKAUTO)  
**Subject:** Your Ref: T0617 / SHA 7951J / CL(J), Our Ref: CC3/LCR17012267/M1wg3, Accident on 16/06/2017 involving SHA 7951J & SLF 7844L  
**Attachments:** Sketch Plan.pdf; SHA 7951J.MP4

WITHOUT PREJUDICE

Your Ref: T0617 / SHA 7951J / CL(J)  
Our Ref: CC3/LCR17012267/M1wg3

Dear Sir/Madam,

**Accident on 16/06/2017 involving SHA 7951J & SLF 7844L**

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on the circumstances our insured's vehicle is still within his own lane when your client swerved into the 1st lane.

We attached herewith our insured's accident report and your client's video footage for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****I 40 SHA7951J , SLF7844L****ON 16-Jun-17 13:30****TERMINAL 2 DEPARTURE HALL LOBBY DROP-OFF POINT**

I / We

**LIM KANG MENG**(Hirer) NRIC No.: **S1764975B**

and/or

(Relief) NRIC No.:

Taxi Number

**SHA7951J**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

**16-Jun-2017**Name of Hirer  
Hirer NRIC**LIM KANG MENG  
S1764975B**

Signature :



Address

**432C YISHUN AVENUE 1 #13-551  
763432**

Contact No.

**96202169**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 2,800.00 (Global Sum) for vehicle no. SHA 7951J that was damaged pursuant to the accident which occurred on 16/06/2017 (date) along T2 DEPARTURE (location) involving vehicle no/s SLF 7844L.

This is pursuant to the inspection conducted on 21/06/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 7951J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 7951J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

08 MAR 2018

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)

MCF  


Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

GST REG. NO. M2-8921817-3

## TAX INVOICE

(COMPANY REG. NO.): 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
 SHA7951J

MAKE  
 HYUNDAI

MODEL  
 I-40

DATE OF REG  
 03.09.2015

CHASSIS CODE  
 KMHLB41UMGH077268

INV. NO/DATE  
 91321033 28.07.2017

JOB NO.  
 305050270

OILMETER READING

DATE/TIME IN  
 20.06.2017 10:20

Description : 3P 16.06.17

S/No	Part No.		Qty	Unit Price	Disc	Net
PART REQUISITION						
0001	04-01-0103-0745	140VC MOULDING-RR WIX GLA	1	60.00	20.00	48.00
0002	05-01-0199-0032	(ALL)WINDSCREEN ABRASIVE-3	2	23.00	0.00	46.00
0003	04-01-0103-0576	140V2 PANEL ASSY-QUARTER	1	2,020.10	20.00	1,616.08
0004	04-01-0103-0596	140VC PANEL ASSY-RR DR LH	1	1,351.10	20.00	1,080.88
0005	04-01-0103-0658	140VC CAP ASSY-WHEEL, RUB	1	150.70	20.00	120.56
0006	28-01-0103-2013	140V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
0007	28-01-0103-0003	(140)FRONT DOOR LOGO SONATA	1	75.00	0.00	75.00
SUB-TOTAL:				:		3,066.52

### JOB NATURE

0001	1.	PANEL BEATING- REAR	600.00	600.00
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ComfortDelGro Engineering Pte Ltd  
 A member of COMFORTDELGRO

Head Office:  
 205 Braddell Road  
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	91321033	4,854.08	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA7951J

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
03.09.2015

CHASSIS CODE  
KMHL841UMGU077268

INV. NO/DATE  
91321033 28.07.2017

JOB NO.  
305050270

ODOMETER READING

DATE/TIME IN  
20.06.2017 10:20

S/No	Part No.		Qty	Unit Price	%Disc	Net
0002	23-502	SPRAYPAINT ON AFFECTED AREA	400.00			400.00
0003	17-01	CHECK ALL LIGHTING	30.00			30.00
0004	20-204	REMOVE/REFIX UPHOLSTERY ASST REPAIR	40.00			40.00
0005	L	REMOVE/REFIX REAR WINDSCREEN	100.00			100.00
0006	20-05	RENEW ADVERTISEMENT STICKER-	300.00			300.00
SUB-TOTAL:				:		1,470.00

Items total	4,536.52
Add GST @ 7.000 %	317.56
Invoice amount	4,854.08

Issued by : KATHERINETAN 28.07.2017 14:41:19  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91321033	4,854.08	

Our Ref: CT17060601

Date: 07 July 2017



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/06/2017 @ 13:30 hrs
ALONG	TERMINAL 2 DEPARTURE HALL LOBBY DROP-OFF POINT
INVOLVING	SLF7844L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7951J** (the "Taxi"). The Taxi was hired to **LIM KANG MENG IC NO S1764975B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.



DATE	NAME OF DRIVER	MILEAGE READING							MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILE/
		2	9	3	3	9	6	FROM		TO				
16/06/2017	Lim Kary Mary	2	9	3	3	9	6	268.6	0730	2200				
17/06/2017	"	2	9	3	3	6	5	260	0700	2215				
18/06/2017	"	2	9	3	3	7	2	72.5	1030	1200				
19/06/2017	"	2	9	4	0	3	9	311.3	0700	2115				
20/06/17	Accident	14						N	1020	-				
23/06/17	Repair							N	-	1630				



## TP Insurer Enquiry

<b>ENQUIRY DETAILS</b>	
Accident Date	16/06/2017
NRIC/FIN or Co. Reg. No.	
Vehicle No.	SLF7844L

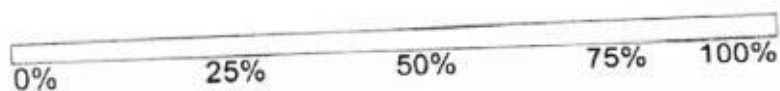
Policy Details								
Req. By	Req. Date	Search	Enq. Accident Date	TP Insurer	Tel No.	Period of Insurance	Status	Action
ROGER HOW [ComfortDelGro Engineering Pte Ltd]	16/06/2017 16:03	SLF7844L	16/06/2017			-	NOT FOUND	

**Note:**

- All submitted enquiry will be recorded and you can refer back from the History.

SHA79513

Text size + -



### Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLF7844L	16 Jun 2017 / 13:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK

Land Transport  Authority

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Last updated on 11 Jun 2017 at 12:47 AM

SHA79515