

## Mei Kwan (LKKAuto)

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**From:** Vivian Lau (LKKAuto)  
**Sent:** Tuesday, 13 February, 2018 12:53 PM  
**To:** Ng, Hai-Chuan; Mei Kwan (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Your Ref: 8656266412SG, Our Ref: CC3/LCR17012267/M1wg3, ACCIDENT INVOLVING SLF 7844L & SHA7951J AT T2 DEPARTURE On 16/06/2017

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** HMK

Dear Hai Chuan,

Content noted with thanks.

Dear Mei Kwan,

Kindly reopen the file.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ng, Hai-Chuan [<mailto:Hai-Chuan.Ng@aig.com>]  
**Sent:** Tuesday, 13 February, 2018 11:04 AM  
**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Your Ref: 8656266412SG, Our Ref: CC3/LCR17012267/M1wg3, ACCIDENT INVOLVING SLF 7844L & SHA7951J AT T2 DEPARTURE On 16/06/2017

Please proceed to settle at 50% liability.

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**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]  
**Sent:** Tuesday, February 13, 2018 11:01 AM  
**To:** Ng, Hai-Chuan  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Your Ref: 8656266412SG, Our Ref: CC3/LCR17012267/M1wg3, ACCIDENT INVOLVING SLF 7844L & SHA7951J AT T2 DEPARTURE On 16/06/2017

Dear Hai Chuan,

We refer to the above matter.

As per instruction we rejected TP claim. TP appeal as follows;

Insurer of taxi that the counter claim was settled at 50%. Therefore, they are prepared to settle our claim at 50%.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vivian Lau (LKKAuto)

**Sent:** Wednesday, 22 November, 2017 5:32 PM

**To:** 'Ng, Hai-Chuan' <[Hai-Chuan.Ng@aig.com](mailto:Hai-Chuan.Ng@aig.com)>

**Cc:** Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: 8656266412SG, Our Ref: CC3/LCR17012267/M1wg3, ACCIDENT INVOLVING SLF 7844L & SHA7951J AT T2 DEPARTURE On 16/06/2017

Dear Hai Chuan,

We refer to the above matter.

As per instruction we rejected TP claim. TP appeal as follows;

Insurer of taxi that the counter claim was settled at 50%. Therefore, they are prepared to settle our claim at 50%.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

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**From:** Ng, Hai-Chuan [<mailto:Hai-Chuan.Ng@aig.com>]  
**Sent:** Thursday, 3 August, 2017 11:46 AM  
**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Zayyer (LKKAUTO) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Your Ref: 8656266412SG, Our Ref: CC3/LCR17012267/M1wg3, ACCIDENT INVOLVING SLF 7844L & SHA7951J AT T2 DEPARTURE On 16/06/2017

Dear Vivian,

Based on the TP video footage, OID vehicle is still within his own lane when the collision occurred.

To reject the TP claim.

Regards,

**Ng Hai Chuan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

[Hai-Chuan.Ng@aig.com](mailto:Hai-Chuan.Ng@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Thursday, August 03, 2017 11:12 AM

**To:** Ng, Hai-Chuan

**Cc:** Zayyer (LKKAUTO); Hsiao Tong (LKKAUTO)

**Subject:** Your Ref: 8656266412SG, Our Ref: CC3/LCR17012267/M1wg3, ACCIDENT INVOLVING SLF 7844L & SHA7951J AT T2 DEPARTURE On 16/06/2017

Your Ref: 8656266412SG

Our Ref: CC3/LCR17012267/M1wg3

Dear Hai Chuan

**ACCIDENT INVOLVING SLF 7844L & SHA7951J AT T2 DEPARTURE On 16/06/2017**

We refer to the above matter

Enclosed is the TP video for your perusal.

Based on the circumstances of both parties and available information in hand. Base on TP video, TP swerved into the 1st lane and collided with OID.

Kindly advice on your view/opinion/instruction for this claim.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

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