

15/2010

NS. CASE OWNER:

Elaine Cheong / CC3/EQ1 400 4698, Kya3 n2

LKK:
IDAC:

ASSIGNMENT

Surveyor:

Kenneth

DOI:

10/3/14

Date / Time:

12/3/14

10/3/14

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No.:

SGH 65067

Name of Insured:

Au Kim Chin

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

9/3/14

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age: TOH CHIN WEI

Driver Tel No.: 81839592

Claim No.:

DM14/1420-EC

Policy No.:

DMPTA 3-003618

Make / Model:

HYUNDAI

Place of Accident:

DEPOT ROAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

(V/L: YES / NO Insured Liability:

% Final? Yes / No

SHD 579SR



INSRS:

WSP: TRANS, Cab
Tel:
Liability:
RMKS:

INSRS:

WSP:
Tel:
Liability:
RMKS:

INSRS:

WSP:
Tel:
Liability:
RMKS:

INSRS:

WSP:
Tel:
Liability:
RMKS:

Date/ Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Does driver got his/her owned vehicle? : (YES / NO)

Driver's Own Vehicle Number: Insurance Company:

SHD 579SR, X; SGH 65067-X

DATE / PIC

STAGE

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

4/14/14

20/1/14

22/1/14 4:39 called ASD 2 times not pickup.

22/1/14 5:15 called ASD. Ms Au Kim Chin. Dispute the liability. Mentioned that TP's was making illegal U-turn no video no photos.

want us to talk to her son.

25/1/14 10:10

called OI. spoke to Mr Tan. Inquire about the claim. Confirm the accident. Dispute the liability. He mentioned taxi was dragging out his left side.

✓ After picking up the taxi, taxi wanted to make U-turn. Sp, taxi encroached into his lane. So he collided into TP from sp, taxi behind. But no proof no witnesses. OI got video after the accident which recorded that taxi wants to pay the COI on his vehicle. He will forward the video to us by email or by post. Inquire OI, no will be affected. Pending video.

FINAL SETTLEMENT

Date:

Confirm with

Repair Cost: 2514.50 SS

1257.25

Final Liability

50 % (Agreed / Assessed)

BOLA S/N No.:

Loss of Rental: 393.76 SS

196.88

days

98-44x4

If NO or B/28, Ass. Lia:

Loss of Use: 200.00 SS

1600.00

(\$ 50 x 4 days)

Disbursement: 6.00

6.00

Legal Cost

SS

Total: 3114.26 SS

1560.13

Global Sum: SS

Survey Fee \$400/-

10/3/14 up to date

2/15/14 Q12 came down to office Pass the video recording to us. He mentioned that taxi was on his left side picking up the pass. Then it attempt to make a turn. So, taxi encroached into his lane. Then he swerved to the left but still collided into TP. After that TP continued to make a turn.

Then taxi driver admitted his fault. So, he did not ask the driver to sign on a admission note.

video file Pass it to Q12.

Based on TP version, indicator lit, SLOWLY MOVING BEFORE TURNING. IF Q1 WAS FOLLOWING BEHIND KNOWING THAT TP WAS AT THE JUNCTION INTENDING TO TURN RIGHT. Q1 FOR SURE WOULD SLOW DOWN AS WELL. IF THERE IS A COLLISION, DMG TO TAXI COULD NOT HAVE BEEN SO BADLY. ALSO POINT OF IMPACT ON Q1 SHOULD HAVE BEEN MORE AT THE CENTRAL FRONT INSTEAD OF AT THE FRONT RIGHT CORNER. I SUGGEST IN ORDER TO CONSIDER TAXI CLAIM

- (1) TO PRODUCE HIS P&G'S STATEMENT FOR OUR PERUSAL
- (2) TO MONITOR Q1'S COUNTERCLAIM AGAINST TP.

I DON'T KNOW WHETHER TP DRIVER HAS KNOWLEDGE OF VIDEO RECORDER TO PROVE HIS GUILTY CONSCIENCE BY Admitting to peng COR to our Q1 vehicle.

As per Q12 instruction, settle SA/LO.

Wait for injury claim.

ASS. REC. BY:

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s TIGAS Cab

of _____

Insured: _____

Policy No. _____

Claims No. _____

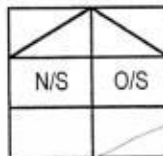
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHD 57P5R Yr Regn: 11, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Wish C.C. 1987

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 471121 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTD GT 20W00500295P

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 2 mm R/Bal. 4 mm

L/Bal. 2 mm L/Bal. 4 mm

D.O.A. 9/13/14 D.O.I. 10/3/14

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

21/8/14 L1 Day @ 2350L Confirmed Torsion (4 X 98.44 + 200)

Wait for injury claims.

Red (\$7680.50/7601)

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

\$ + RS. SI

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Add Fee:

☐ : Site Insp (\$ _____)
☐ : Interview (\$ _____)
☐ : Tech. Invs (\$ _____)
☐ : Weekend (\$ _____)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ114004698/Kra3		
22 GEMMILL LANESINGAPORE 069257		Date : 12-03-2014		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGH 6506T	Veh. Inspected	SHD 5795R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/03/2014	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/03/2014	Inspection Date	10/03/2014	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 42 SUNGEI KADUT ST 1 SINGAPORE 729346			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQI14004698/Kra3

Date: 13.03.2014

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD
Attn : Elaine

Dear Elaine,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 5795R

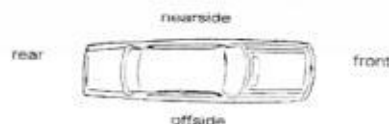
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 10.03.2014 at the premises of M/s Trans-cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	10,030.50
Revised Estimate Amount	: S\$	2,941.60
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear O/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

TRANS-CAB AUTO SERVICES PTE LTD

NO.42 SUNGEI KADUT STEET 1 SINGAPORE 729346

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD 5795R - EQ**Andrea***Not Authored
6/1 Sep @ 2350h*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

SHD 5795R - Andrea

JTDGJ20W005002958*

TOYOTA

WISH 2.0 BI-FUEL

09.03.2014

EQ

		PART		LIST
1	1	Rear Bumper	\$	Bt 585.36 ✓
2	1	Rear Bumper Side Retainer RH	\$	D17 68.76 —
3	1	Rear Bumper Side Support RH	\$	D17 104.76 —
4	1	Rear Bumper Reflectors RH	\$	B2 66.00 ✓
5	1	Rear Bumper Side Retainer LH	\$	Sn 68.76 X
6	1	Rear Bumper Side Support LH	\$	Sn 104.76 X
7	1	Rear Bumper Reflectors LH	\$	Sn 66.00 X
8	1	Rear End Panel Outer	\$	Bt 623.76 ✓
9	1	Rear End Panel Inner	\$	K 336.84 X
10	1	Rear End Panel Inner Trim	\$	Sn 263.84 X
11	1	Tailgate Lid	\$	R 1,480.44 X
12	1	Tailgate Lid Centre Logo Badge	\$	nn 66.82 —
13	1	Tailgate Lid Weatherstrip	\$	Sn 344.28 X
14	1	Tailgate lid outer chrome garnish	\$	Sn 214.48 X
15	1	Tailgate Lid Inner Garnish Top	\$	Sn 245.52 X
16	1	Rear fender RH	\$	R 1,216.32 X
17	1	Rear fender panel deck trim side RH	\$	Sn 738.00 X
TOTAL			\$	6,594.70
25%			\$	1,648.68
			\$	4,946.03

Specical Nett

1	1 Set	Rear Bumper Parking Sensor	\$	Sn 300.00 X
2	1 Set	Rear Bumper Fastener Clip	\$	nn 30.00 —
3	1 Set	Rear end panel inner trim clip	\$	nn 36.00 X
4	1	CNG Sticker	\$	nn 15.00 —
5	2	Rear Windscreen Sealant	\$	nn 80.00 40SN
6	1	Rear Windscreen Inner Sponge Seal	\$	nn 60.00 30SN
7	1	Tailgate Lid Inner handle	\$	Sn 20.96 X
8	1	Rear windscreen weatherstrip seal	\$	nn 82.51 X
9	1	Tailgate Sticker "TRANS-CAB"	\$	nn 50.00 30SN

TRANS-CAB AUTO SERVICES PTE LTD

NO.42 SUNGEI KADUT STEET 1 SINGAPORE 729346

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD 5795R - EQ**Andrea**

10	1	Tailgate Sticker "TRANS-LINK"	\$	nn 50.00 305N-
11	1	Tailgate Sticker "6555-3333"	\$	nn 50.00 305N-
12	1	Rear fender panel deck trim side RH Clip	\$	nn 40.00 X

TOTAL	\$	814.47
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TOTAL PARTS	\$	5,760.50
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Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	1,680.00 700
To Rust-Proofing Of The Affected Areas.	\$	170.00 300
To Check Electrical Lighting Concerned.	\$	120.00 200
Putty And Spray Painting Of The Affected Portion.	\$	1,620.00 720
To Remove And Refit Rear W/ Screen Glass To Facilitate Bodywork Repair.	\$	nn 170.00 X
To Transfer Of Tailgate Fittings, Attachments And Perform Water Seepage Test.	\$	nn 170.00 X
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	170.00 800
To reinstall rear bumper parking sensor.	\$	170.00 500
	\$	4,270.00

TOTAL	\$	10,030.50
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REPAIR DAYS**6 DAYS**

4 days

Admin-A (LKK Auto)

From: Elaine Cheong [elaine.cheong@eqinsurance.com.sg]
Sent: Friday, 4 April, 2014 10:43 AM
To: Admin-A (LKK Auto)
Cc: KKLau; Kathy Lai
Subject: RE: Direct Settlement - Accident Involving SGH 6506T (OI : EQI - DM14/420-EC) & SHD 5795R (TP : LKK REF - CC3/EQI14004698/Kra3) on 09.03.2014
Attachments: OI SAS REPORT - SGH6506T.pdf

Dear Mei Kwan,

As requested, attached a copy of our insured's SAS report for your perusal.

Thank you and Best Regards,

Elaine Cheong
Senior Executive, Claims

EQ Insurance Company Limited
22 Gemmill Lane, Singapore 069257
DID : 6500 6772
Tel : 6223 9433
Fax : 6223 4190
Website: www.eqinsurance.com.sg

From: Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]
Sent: Friday, April 04, 2014 9:25 AM
To: Elaine Cheong
Cc: KKLau; Kathy Lai
Subject: RE: Direct Settlement - Accident Involving SGH 6506T (OI : EQI - TBA) & SHD 5795R (TP : LKK REF - CC3/EQI14004698/Kra3) on 09.03.2014

WITHOUT PREJUDICE

URGENT

Dear Elaine,

We refer to our below email.

Kindly let us have a copy of your insured's GIA report.

Thank You.

Best Regards,
Mei Kwan
LKK Auto Consultants Pte Ltd
DID: 6366 0055
FAX: 6741 4108
EMAIL: admin-a@lkkauto.com

From: Admin-A (LKK Auto)
Sent: Thursday, 13 March, 2014 4:26 PM
To: 'Elaine Cheong'
Cc: KKLau; Kathy Lai

Subject: Direct Settlement - Accident Involving SGH 6506T (OI : EQI - TBA) & SHD 5795R (TP : LKK REF - CC3/EQI14004698/Kra3) on 09.03.2014

WITHOUT PREJUDICE

Dear Ms. Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 5795R at Trans-cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Kathy and she can be contacted at DID: 6841 2928.

Thank You.

Best Regards,

Mei Kwan

LKK Auto Consultants Pte Ltd

DID: 6366 0055

FAX: 6741 4108

EMAIL: admin-a@lkkauto.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ114004698/Kra3

25 April 2014

AU KIM CHU
466 Sembawang Drive
#09-327
Singapore 752466

Dear Sir/Madam,

ACCIDENT INVOLVING SGH 6506T & SHD 5795R ON 09/03/2014

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 5/5/2014, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zayer
Case Handler
DID: 6749 9635
FAX: 6741 4108
Email: zayer@lkkauto.com

Case Handler
c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

Zayyer

From: Elaine Cheong [elaine.cheong@eqinsurance.com.sg]
Sent: Monday, 4 August, 2014 4:57 PM
To: Zayyer
Subject: RE: ACCIDENT INVOLVING SGH 6506T & SHD 5795R ON 9/3/2014 (DM14/420-EC)

Dear Zayer,

We refer to your email on 14.05.14.

Please proceed to negotiate settlement at 50:50.

Thank you and Best Regards,

Elaine Cheong
Senior Executive, Claims

EQ Insurance Company Limited
22 Gemmill Lane, Singapore 069257
DID : 6500 6772
Tel : 6223 9433
Fax : 6223 4190
Website: www.eqinsurance.com.sg

From: Zayyer [mailto:zayyer@lkkauto.com]
Sent: Wednesday, May 14, 2014 11:05 AM
To: elaine.cheong@eqinsurance.com.sg
Cc: Kathy Lai
Subject: ACCIDENT INVOLVING SGH 6506T & SHD 5795R ON 9/3/2014

Your Claim No: DM14/420-EC
Our Ref: CC3/EQI14004698/Kra3

Dear Elaine,

ACCIDENT INVOLVING SGH 6506T & SHD 5795R ON 9/3/2014

We refer to the below email and attached video.

Kindly be informed that this is a case of conflicting version where the insured reported that TP was on the left lane and cut into his lane to make U turn. So he could not stop in time and collided into TP.

However, TP reported that he was travelling straight intending to turn right. While he was manoeuvring to turn, he felt an impact from behind.

We had interviewed the insured driver pertaining to the accident. OID disputed on the liability and mentioned that it was TP who encroached into his lane to make U turn and thus caused the accident. There is no concrete evidence from OID. However, OID has a video taken while having a conversation with OI. As per video, TP driver mentioned that he will pay the cost of repair on OI's vehicle. Please see attached.

As above mentioned, kindly let us have your further instruction / comment.

Thanks and Best Regards
Zayer
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1
#01-25
Paya Ubi Industrial Park
Singapore 408933
DID: 6749 9635
Fax: 6741 4108

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Friday, 4 April, 2014 10:43 AM

To: Admin-A (LKK Auto)

Cc: KKLau; Kathy Lai

Subject: RE: Direct Settlement - Accident Involving SGH 6506T (OI : EQI - DM14/420-EC) & SHD 5795R (TP : LKK REF - CC3/EQI14004698/Kra3) on 09.03.2014

Dear Mei Kwan,

As requested, attached a copy of our insured's SAS report for your perusal.

Thank you and Best Regards,

Elaine Cheong
Senior Executive, Claims

EQ Insurance Company Limited
22 Gemmill Lane, Singapore 069257
DID : 6500 6772
Tel : 6223 9433
Fax : 6223 4190
Website: www.eqinsurance.com.sg

From: Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]

Sent: Friday, April 04, 2014 9:25 AM

To: Elaine Cheong

Cc: KKLau; Kathy Lai

Subject: RE: Direct Settlement - Accident Involving SGH 6506T (OI : EQI - TBA) & SHD 5795R (TP : LKK REF - CC3/EQI14004698/Kra3) on 09.03.2014

WITHOUT PREJUDICE

URGENT

Dear Elaine,

We refer to our below email.

Kindly let us have a copy of your insured's GIA report.

Thank You.

Best Regards,
Mei Kwan
LKK Auto Consultants Pte Ltd
DID: 6366 0055
FAX: 6741 4108

ACCIDENT AT DEPOT ROAD SHB5795R/SGH 6506T

- O/I SAID T/P WAS MAKING AN 'U' TURN FROM LEFT LANE AFTER PICKING UP A PASSENGER; T/P SAID THAT O/I HIT HIM FROM BEHIND WHILE MAKING RIGHT TURN AT 'T' JUNCTION.
- T/P CLAIMED O/I FOR DAMAGES. O/I ALSO INTENDING TO COUNTER CLAIM
- T/P SAID THAT HE HAD SLOWED DOWN AND PUT ON INDICATOR BEFORE TURNING,
- ITS DAMAGE WAS IMPACTED BY FAST VEHICLE (O/I) WITHOUT SIGN OF MOVING SLOWING DOWN BEFORE TRAFFIC JUNCTION WHICH IS NOT LOGICAL.
O/I SHOULD HAVE ALSO SLOWED DOWN HIS VEHICLE, IF SO, DAMAGE TO T/P SHOULD HAVE BEEN LIGHTER THAN WHAT PHOTOS HAVE SHOWN
- IF BASED ON T/P VERSION, POINT OF IMPACT SUSTAINED BY O/I VEHICLE SHOULD HAVE BEEN MORE ON CENTRAL PORTION RATHER THAN FOCUSING ON FRONT RIGHT CORNER.
- TAXI SAID THAT HE HAD A PASSENGER, ASK HIM TO PRODUCE EVIDENCE OF STATEMENT TO PROVE HIS INNOCENT.
- O/I HAD RECORDED CONVERSATION BETWEEN PARTIES INVOLVED TO SHOW THAT T/P HAD OFFERED TO PAY CASH MONEY FOR REPAIR WORKS TO O/I VEHICLE.

01-08-14

SPOKE TO ELAINE DURING
CPD TRAINING ORGANISED
BY ED.

Jas Khine (LKK Auto)

From: Jas Khine (LKK Auto)
Sent: Thursday, 29 October, 2015 7:33 PM
To: Elaine Cheong (elaine.cheong@eqinsurance.com.sg)
Cc: Olivia Lau
Subject: FW: Your Ref: DM14/420-EC ACCIDENT INVOLVING SGH 6506T & SHD 5795R ON 09/03/2014

Dear Elaine,

Please be informed that our surveyor had finalised the below matter case with TP's repairer since 21 August 2014.

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jas Khine (LKK Auto)
Sent: Monday, 12 October, 2015 4:54 PM
To: Elaine Cheong (elaine.cheong@eqinsurance.com.sg)
Cc: Olivia Lau
Subject: Your Ref: DM14/420-EC ACCIDENT INVOLVING SGH 6506T & SHD 5795R ON 09/03/2014

Your Ref: DM14/420-EC

Our Ref : CC3/EQI14004698/Kya3

Dear Elaine,

ACCIDENT INVOLVING SGH 6506T & SHD 5795R ON 09/03/2014

We refer to the above subject claim.

We received this assignment for third-party claim and have surveyed TP client vehicle since 10/03/2014 and offer made 50% of liability since 21/08/2014.

To date, we still have not receive TP's Letter of Demand (LOD) with all its supporting claim documents such as the final repair bill/tax invoice, rental receipt and LTA search document.

At present, there is still no response for their supporting claim documents despite follow-ups made.

Since it has been almost 2 years outstanding and no effort of follow-up and further action being made by TP repairer, we would like to close file on our end and submit our wp report to your good-office.

In future, if TP would still want to pursue their claim, we will inform you for our further handling.

Please advise if we may proceed.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI14004698/Kya3n2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 09-11-2015	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGH 6506T	Veh. Inspected	SHD 5795R
Policy No.	DMPPHQ13-003618	Coverage (\$)	0.00
Claim No.	DM14/420-EC	Excess (\$)	0.00
Assign From		Assign Date	10/03/2014
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA WISH (A)	c.c	1987
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	JTDGJ20W005002958	Colour	RED
Odometer	471121	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	2 mm
L/H Front Tyre	195/65 R15	FALKEN	2 mm
R/H Rear Tyre	195/65 R15	FALKEN	4 mm
L/H Rear Tyre	195/65 R15	FALKEN	4 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	09/03/2014	Inspection Date	10/03/2014
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 42 SUNGEI KADUT ST 1 SINGAPORE 729346		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 5795R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	BENT	585.36	585.36
1	REAR BUMPER SIDE RETAINER RH	DISTORTED	68.76	68.76
1	REAR BUMPER SIDE SUPPORT RH	DISTORTED	104.76	104.76
1	REAR BUMPER REFLECTORS RH	BROKEN	66.00	66.00
1	REAR BUMPER SIDE RETAINER LH	SERVICEABLE	68.76	-
1	REAR BUMPER SIDE SUPPORT LH	SERVICEABLE	104.76	-
1	REAR BUMPER REFLECTORS LH	SERVICEABLE	66.00	-
1	REAR END PANEL OUTER	BENT	623.76	623.76
1	REAR END PANEL INNER	TO REPAIR SEE LABOUR	336.84	-
1	REAR END PANEL INNER TRIM	SERVICEABLE	263.84	-
1	TAILGATE LID	TO REPAIR SEE LABOUR	1,480.44	-
1	TAILGATE LID CENTRE LOGO BADGE	NECESSARY	66.82	66.82
1	TAILGATE LID WEATHERSTRIP	SERVICEABLE	344.28	-
1	TAILGATE LID OUTER CHROME GARNISH	SERVICEABLE	214.48	-
1	TAILGATE LID INNER GARNISH TOP	SERVICEABLE	245.52	-
1	REAR FENDER RH	TO REPAIR SEE LABOUR	1,216.32	-
1	REAR FENDER PANEL DECK TRIM SIDE RH	SERVICEABLE	738.00	-
	LESS 25% DISCOUNT		-1,648.67	-378.87
			4,946.03	1,136.59
SPECIAL NETT ITEMS				
1	SET REAR BUMPER PARKING SENSOR (SN)	SERVICEABLE	300.00	-
1	SET REAR BUMPER FASTENER CLIP (SN)	NECESSARY	30.00	30.00
1	SET REAR END PANEL INNER TRIM CLIP (SN)	NOT NECESSARY	36.00	-
1	CNG STICKER (SN)	NECESSARY	15.00	15.00
2	REAR WINDSCREEN SEALANT (SN)	NECESSARY	80.00	40.00
1	REAR WINDSCREEN INNER SPONGE SEAL (SN)	NECESSARY	60.00	30.00
1	TAILGATE LID INNER HANDLE (SN)	SERVICEABLE	20.96	-
1	REAR WINDSCREEN WEATHERSTRIP SEAL (SN)	NOT NECESSARY	82.51	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAILGATE STICKER "TRANS-CAB" (SN)	NECESSARY	50.00	30.00
1	TAILGATE STICKER "TRANS-LINK" (SN)	NECESSARY	50.00	30.00
1	TAILGATE STICKER "6555-3333" (SN)	NECESSARY	50.00	30.00
1	REAR FENDER PANEL DECK TRIM SIDE RH CLIP (SN)	NOT NECESSARY	40.00	-
			814.47	205.00
	LABOUR			
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCUSIVE OF THE REPAIR OF REAR END PANEL INNER, TAILGATE LID AND REAR FENDER RH.		1,680.00	700.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		120.00	20.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		1,620.00	720.00
	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.	NOT NECESSARY	170.00	-
	TO TRANSFER OF TAILGATE FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.		170.00	80.00
	TO REINSTALL REAR BUMPER PARKING SENSOR.		170.00	50.00
			4,270.00	1,600.00
GRAND TOTAL			10,030.50	2,941.59
RECOMMENDED COST OF LUMP SUM REPAIRS. (TO ITS PRE-ACCIDENT CONDITION)				2,350.00

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KONG SENG CHEONG

Licensed Appraiser

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