

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 13 September, 2018 10:31 AM
To: calvin.er
Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A; CS A Team; 'Ng Wai Yin'; claims@transcab.com.sg
Subject: RE: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQI14004698/Kya3n2

Without Prejudice

Our Ref: CC3/EQI14004698/Kma3n2-1

Dear Calvin,

We refer to your below email.

Please be informed that there is no DV required for this matter.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: calvin.er [mailto:calvin.er@transcab.com.sg]
Sent: Thursday, 13 September, 2018 10:17 AM
To: Vic (LKKAUTO)
Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A; CS A Team; 'Ng Wai Yin'; claims@transcab.com.sg

Subject: RE: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQI14004698/Kya3n2

WITHOUT PREJUDICE

Dear Vic

Till date we still yet to receive your DV.

Please proceed to send us the DV with amount \$1,460.13.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Friday, 27 July, 2018 11:14 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'claims@transcab.com.sg' <claims@transcab.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Subject: RE: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQI14004698/Kya3n2

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Till date we still yet to receive your DV.

Please proceed to send us the DV with amount \$1,460.13.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]**Sent:** Wednesday, 18 July, 2018 1:55 PM**To:** 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>**Cc:** 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'claims@transcab.com.sg' <claims@transcab.com.sg>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>**Subject:** RE: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQ14004698/Kya3n2WITHOUT PREJUDICE

Dear Sir/Madam

Till date we still yet to receive your DV.

Please proceed to send us the DV with amount \$1,460.13.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]**Sent:** Tuesday, 26 June, 2018 3:56 PM**To:** 'Bevan Lim (LKK Auto)' <bevanlim@lkkauto.com>**Cc:** 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'yuqing.teo' <yuqing.teo@transcab.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>**Subject:** RE: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQ14004698/Kya3n2WITHOUT PREJUDICE

Dear Bevan

Please proceed to send us the DV with amount \$1,460.13.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: claims [<mailto:claims@transcab.com.sg>]

Sent: Saturday, 16 June, 2018 2:44 PM

To: 'Bevan Lim (LKK Auto)' <bevanlim@lkkauto.com>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'yuqing.teo' <yuqing.teo@transcab.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Subject: RE: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQI14004698/Kya3n2

Without Prejudice

Dear Bevan

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



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From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: Tuesday, 12 June 2018 11:37 AM

To: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'yuqing.teo' <yuqing.teo@transcab.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQI14004698/Kya3n2

Your Ref: **AAD1403-102**

Without Prejudice

Our Ref: CC3/EQ114004698/Kma3n2-1

Dear Waiyin,

As per our Telephone conversation earlier.

We understand there is injury claim.

We propose settlement as follow:

1. Cost of Repair (w/GST)	\$ 2,514.50
2. Loss of Rental (4days x \$98.44)	\$ 393.76
Total	\$ 2,908.26
@50%	\$ 1,454.13
LTA Search	\$ 6.00
Total	\$ 1,460.13

Kindly revert.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Bevan Lim (LKK Auto)

Sent: Monday, 9 April 2018 12:12 PM

To: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'yuqing.teo' <yuqing.teo@transcab.com.sg>; claims@transcab.com.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQ114004698/Kya3n2

Your Ref: **AAD1403-102**

Without Prejudice

Our Ref: CC3/EQ114004698/Kma3n2-1

Dear Sirs/Madam,

ACCIDENT INVOLVING SGH 6506T(EQ) & SLN 3249P ON 24/11/2017

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,514.50
2. Loss of Rental (4days x \$98.44)	\$ 393.76
3. Loss of Income(4days x \$50.00)	\$ 200.00
Total	\$ 3,108.26
@50%	\$ 1,554.13
LTA Search	\$ 6.00
Total	<u>\$ 1,560.13</u>

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Thin Thin (LKKAuto)

Sent: Monday, 9 April 2018 11:47 AM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'yuqing.teo' <yuqing.teo@transcab.com.sg>; claims@transcab.com.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQ14004698/Kya3n2

Dear Wai Yin,

The case is handled by Bevan.

By copy to Bevan,

FYNA. CC4/AIG18005598/mb3

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Monday, 9 April 2018 11:44 AM

To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'yuqing.teo' <yuqing.teo@transcab.com.sg>; claims@transcab.com.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQI14004698/Kya3n2

WITHOUT PREJUDICE

Dear All

Any update for this case?

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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From: Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]

Sent: Thursday, 22 February, 2018 11:23 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQI14004698/Kya3n2

Dear Wai Yin,

Noted with received.

We will look into the matter and will revert to you with our offer soon.

Dear Mei Kwan,

Please reopen the case with -1 and let me have the file for my further action.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Thursday, 22 February 2018 11:17 AM
To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: bazlin.ahmad@eqinsurance.com.sg
Subject: RE: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQI14004698/Kya3n2

WITHOUT PREJUDICE

Dear Jas

Enclosed is the GIA report and LOD for your action.

Original hard copy will pass to Kenneth's to bring back your office.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]
Sent: Monday, 19 February, 2018 4:00 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>
Subject: FW: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14 *** LKK REF - CC3/EQI14004698/Kya3n2

Dear Wai Yin,

Further to the below matter.

Please be informed that, we did not received any LOD with supporting documents from your good office up to date.

Therefore, we are unable to look into the matter.

Kindly post out your LOD with supporting documents to LKK office for our further action.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: Monday, 19 February 2018 2:49 PM
To: Admin A <admin-a@lkkauto.com>
Subject: EQ REF : DM14HO00420 ~SGH6506T - TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14

Dear LKK

We refer to the above subject, kindly advise.

Thank You.

Regards,
Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Monday, February 12, 2018 5:37 PM
To: Bazlin Ahmad
Cc: 'Jasmine Tan'; claims@transcab.com.sg
Subject: TCS REF: AAD1403-102--Accident involving SGH6506T & SHD5795R on 09.03.14

WITHOUT PREJUDICE

Dear Bazlin

We are making a claim against the owner of SGH 6506T.

Kindly let us know the latest claim settlement.

Thank You
Best Regards,
Ng Wai Yin

Finance Department
TEL: 6603 1265 Ext.308

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