

Jas Khine (LKK Auto)

From: Jas Khine (LKK Auto)
Sent: Thursday, 29 October, 2015 7:33 PM
To: Elaine Cheong (elaine.cheong@eqinsurance.com.sg)
Cc: Olivia Lau
Subject: FW: Your Ref: DM14/420-EC ACCIDENT INVOLVING SGH 6506T & SHD 5795R ON 09/03/2014

Dear Elaine,

Please be informed that our surveyor had finalised the below matter case with TP's repairer since 21 August 2014.

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jas Khine (LKK Auto)
Sent: Monday, 12 October, 2015 4:54 PM
To: Elaine Cheong (elaine.cheong@eqinsurance.com.sg)
Cc: Olivia Lau
Subject: Your Ref: DM14/420-EC ACCIDENT INVOLVING SGH 6506T & SHD 5795R ON 09/03/2014

Your Ref: DM14/420-EC

Our Ref : CC3/EQ114004698/Kya3

Dear Elaine,

ACCIDENT INVOLVING SGH 6506T & SHD 5795R ON 09/03/2014

We refer to the above subject claim.

We received this assignment for third-party claim and have surveyed TP client vehicle since **10/03/2014** and offer made 50% of liability since **21/08/2014**.

To date, we still have not receive TP's Letter of Demand (LOD) with all its supporting claim documents such as the final repair bill/tax invoice, rental receipt and LTA search document.

At present, there is still no response for their supporting claim documents despite follow-ups made.

Since it has been almost 2 years outstanding and no effort of follow-up and further action being made by TP repairer, we would like to close file on our end and submit our wp report to your good-office.

In future, if TP would still want to pursue their claim, we will inform you for our further handling.

Please advise if we may proceed.

Thank you.

Best Regards,

Jas Khine | Case Handler

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