

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 7 May, 2018 9:39 AM
To: Aileen Tan Lee Noi
Cc: Admin A; Olivia Lau (LKKAUTO); KKLau; Vic (LKKAUTO)
Subject: RE: [DV] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT
Attachments: img-306075403-0001.pdf

Without Prejudice

Dear Aileen,

We refer to your below email and to our telephone conversation earlier.

As spoken, we are yet to receive payment update from our principal.

We will follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Aileen Tan Lee Noi [mailto:aileentan@cdge.com.sg]

Sent: Monday, 7 May, 2018 9:19 AM

To: Vic (LKKAUTO)

Cc: Admin A; Olivia Lau (LKKAUTO); KKLau

Subject: [DV] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

WITHOUT PREJUDICE

Mr Vic Alpeh

M/s LKK Auto Consultants Pte Ltd

We refer to our email dated 6 March 2018 with attached DV.

Please advise when we can expect to receive payment. Thank you.

Best Regards
Aileen Tan

From: Aileen Tan Lee Noi <cdge/delgronotes>
To: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>, Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>, KKLau <kklau@lkkauto.com>, "Olivia Lau (LKKAuto)" <olivialau@lkkauto.com>
Date: 06/03/2018 08:32 AM
Subject: [DV] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

WITHOUT PREJUDICE

Mr Vic Alpeh
M/s LKK Auto Consultants Pte Ltd

We refer to your email dated 5 March 2018 with attachment.

Strictly without admission of liability and solely for quick amicable settlement, we accept your global offer of **\$S\$1,690.00**. Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Our duly completed DV is attached below for your attention.

Kindly arrange for your Principal to let us have payment within the next **seven (7) days**. Thank you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Olivia Lau (LKKAuto)" <olivialau@lkkauto.com>, Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 05/03/2018 04:51 PM
Subject: RE: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

Without Prejudice

Dear Aileen,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of **\$1,690.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)
Sent: Friday, 2 February, 2018 4:14 PM
To: Aileen Tan Lee Noi
Cc: KKLau; Admin A; Olivia Lau (LKKAuto); Vic (LKKAuto); Cecilia Lee Peng Geok
Subject: RE: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

Without Prejudice

Dear Aileen,

We refer further to our below email.

Please be informed that our principal had further reviewed the matter and is prepared to settle your client's claim at a 50/50 basis in a view to close the matter amicably.

We will forward our offer shortly.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)
Sent: Friday, 26 January, 2018 12:20 PM
To: Aileen Tan Lee Noi
Cc: KKLau; Admin A; Vic (LKKAuto); Olivia Lau (LKKAuto)

Subject: RE: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

Without Prejudice

Dear Aileen,

We refer to your below email and the contents were noted.

We had followed up with our principal as to date, we have not received any instructions yet.

We will get back for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Aileen Tan Lee Noi [<mailto:aileentan@cdge.com.sg>]

Sent: Friday, 26 January, 2018 11:11 AM

To: Vic (LKKAuto)

Cc: KKLau

Subject: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

WITHOUT PREJUDICE

Mr Vic Alpeh
M/s LKK Auto Consultants Pte Ltd

Kindly review subject case which has remained outstanding.

In your email dated 30 October 2017, you informed that you were still pending for approval/instruction from your Principal. You would follow up and get back to us. Despite repeated chasers [emails of 6 December 2017, 12 December 2017 and 5 January 2018], we have not to date received any reply.

Our taxi's sketch plan, scene photographs and damages sustained to both vehicles had supported our insured driver's version of the accident.

You informed in your email of 15 July 2014 that your Principal's instruction was to reject liability. This is not acceptable to us. In order to move forward, please arrange to let us have your Principal's consent by **8 February 2018** to escalate this case to GIA for resolution.

We look forward to hearing from you.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

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