

**Vic**

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**From:** Grace Leong [grace\_leong@hotmail.com]  
**Sent:** Monday, 29 July, 2013 11:50 PM  
**To:** Vic  
**Subject:** Insurance claim - SGA5100Z and SHC3974J

Dear Vic,

I have received your letter today (29.7.2013) when your letter is dated 24.7.2013 giving me a deadline to reply by 1.8.2013.

A few points that I'd like to seek clarifications:

1. What happened if I did not receive this letter? Or for that matter, I am travelling overseas and unable to reply in time?

2. I do not understand the contents of the letter fully. I believe I have spoken to you before and informed that the relevant photographs have already been submitted to the workshop for onward submission to my insurer.

I maintain my stand that i have driven along AYE and exit at Merchant Road and keeping to my original lane (lane 2 of the 4 lanes on Merchant Road) consistently with the intention to turn right into New Bridge Road and keeping left in order to turn into Upper Pickering Street.

The traffic light to go straight has turned red when the right turn arrow is still green. The taxi in lane 3 cut into my lane abruptly and knocked into my left front door and causing a whole line of damage from the left front door all the way to the back including my rear tyre rim.

Appreciate if you could call me on my mobile at 92239600 to enlighten me further.

Thank you.

Regards,  
Grace

--- Sent with Outlook.com ---