

Mei Kwan (LKKAuto)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Monday, 12 February, 2018 11:20 AM
To: Vic (LKKAuto)
Cc: Admin A; KKLau; Olivia Lau (LKKAuto)
Subject: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

WITHOUT PREJUDICE

Mr Vic Alpeh
M/s LKK Auto Consultants Pte Ltd

Thank you for your email dated 2 February 2018.

Please let us have your proposed offer on 50/50 basis to enable us to take our clients' instruction.

We await your early reply to wrap up this long outstanding case.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Olivia Lau (LKKAuto)" <olivialau@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Date: 02/02/2018 04:13 PM
Subject: RE: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

Without Prejudice

Dear Aileen,

We refer further to our below email.

Please be informed that our principal had further reviewed the matter and is prepared to settle your client's claim at a 50/50 basis in a view to close the matter amicably.

We will forward our offer shortly.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)
Sent: Friday, 26 January, 2018 12:20 PM
To: Aileen Tan Lee Noi
Cc: KKLau; Admin A; Vic (LKKAuto); Olivia Lau (LKKAuto)
Subject: RE: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

Without Prejudice

Dear Aileen,

We refer to your below email and the contents were noted.

We had followed up with our principal as to date, we have not received any instructions yet.

We will get back for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Aileen Tan Lee Noi [<mailto:aileentan@cdge.com.sg>]
Sent: Friday, 26 January, 2018 11:11 AM
To: Vic (LKKAuto)
Cc: KKLau
Subject: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

WITHOUT PREJUDICE

Mr Vic Alpeh
M/s LKK Auto Consultants Pte Ltd

Kindly review subject case which has remained outstanding.

In your email dated 30 October 2017, you informed that you were still pending for approval/instruction from your Principal. You would follow up and get back to us. Despite repeated chasers [emails of 6 December 2017, 12 December 2017 and 5 January 2018], we have not to date received any reply.

Our taxi's sketch plan, scene photographs and damages sustained to both vehicles had supported our insured driver's version of the accident.

You informed in your email of 15 July 2014 that your Principal's instruction was to reject liability. This is not acceptable to us. In order to move forward, please arrange to let us have your Principal's consent by **8 February**

2018 to escalate this case to GIA for resolution.

We look forward to hearing from you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

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