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Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth. Print only when necessary.

From: Xie, Phoebe [<mailto:Phoebe.Xie@aig.com>]

Sent: Thursday, 19 June, 2014 3:07 PM

To: Vic

Cc: Ai Chin; Admin

Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Dear Vic,

Please reject & close file, thank you.

Phoebe Xie

AIG

Claims Service Executive

Claims Department | AIG

AIG Building, Tower 2, 78 Shenton Way #08-16 Singapore 079120

Tel +6419 1882

Phoebe.Xie@aig.com | www.aig.com.sg

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From: Vic [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, May 14, 2014 5:41 PM

To: Xie, Phoebe

Cc: Ai Chin; Admin; Vic

Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Dear Phoebe,

We refer to our below email.

Kindly advise further instructions.

Thank you.

Cc: Chan, Kian Meng; Admin A; Vic (LKKAuto)

Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Dear Mi Mi,

We refer further to our below email.

Please advise instruction as TP is chasing for settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Friday, 16 June, 2017 4:23 PM

To: Ahmad, Syaza

Cc: Chan, Kian Meng; Admin A; Vic (LKKAuto)

Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Importance: High

Dear Syaza,

We refer further to our below email.

TP repairer is checking for an update.

Please find the below adjusted breakdown of TP claim for your reference.

Cost of Repair (w/gst)	\$	2,996.00
Loss of Rental (\$100.58 x 2.5 days)	\$	251.45
Loss of Income (\$50 x 2.5 days)	\$	<u>125.00</u>
	<i>Subtotal</i>	\$ 3,372.45
	@ 50%	\$ 1,686.22
LTA Search Fee	\$	<u>5.35</u>
	TOTAL	\$ 1,691.57

Please advise as TP is chasing for settlement.

Otherwise, they will proceed to take further action.

Thank you.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Monday, 18 December, 2017 4:09 PM

To: Vic (LKKAuto)

Cc: Chan, Kian Meng; Admin A; Asher Sng (LKKAuto); Dally Amri, Mimi Zarina; Tan, Wilson-KL

Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Hi All

Matter is under the care of my colleague, Mr Wilson Tan.

Wilson: Fyna pls.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718| Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, December 06, 2017 2:31 PM

To: Tan, Bennie-WZ

Cc: Chan, Kian Meng; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto); Dally Amri, Mimi Zarina

Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Dear Bennie,

We refer to the below email.

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From: Tan, Wilson-KL [<mailto:Wilson-KL.Tan@aig.com>]
Sent: Thursday, 1 February, 2018 10:03 AM
To: Vic (LKKAuto); Wong, Justin
Cc: Admin A; Asher Sng (LKKAuto); Olivia Lau (LKKAuto)
Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Vic

Please proceed to negotiate this matter at 50% liability

Wilson Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | www.aig.com.sg

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, January 26, 2018 3:53 PM
To: Wong, Justin
Cc: Tan, Wilson-KL; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto); Olivia Lau (LKKAuto)
Subject: RE: Your Ref: 800667278_ACCIDENT INVOLVING VEHICLES SGA 5100Z AND SHC 3974J ON 01/07/2013

Dear Justin,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)
Sent: Friday, 26 January, 2018 12:20 PM
To: Aileen Tan Lee Noi
Cc: KKLau; Admin A; Vic (LKKAuto); Olivia Lau (LKKAuto)
Subject: RE: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

Without Prejudice

Dear Aileen,

We refer to your below email and the contents were noted.

We had followed up with our principal as to date, we have not received any instructions yet.

We will get back for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Aileen Tan Lee Noi [<mailto:aileentan@cdge.com.sg>]
Sent: Friday, 26 January, 2018 11:11 AM
To: Vic (LKKAuto)
Cc: KKLau
Subject: [GIA] Acc on 01.07.2013 invlg SHC3974J & SGA5100Z (AIG) CDGE Ref: T0713/SHC3974J/AT

WITHOUT PREJUDICE

Mr Vic Alpeh
M/s LKK Auto Consultants Pte Ltd

Kindly review subject case which has remained outstanding.

In your email dated 30 October 2017, you informed that you were still pending for approval/instruction from your Principal. You would follow up and get back to us. Despite repeated chasers [emails of 6 December 2017, 12 December 2017 and 5 January 2018], we have not to date received any reply.

Our taxi's sketch plan, scene photographs and damages sustained to both vehicles had supported our insured driver's version of the accident.

You informed in your email of 15 July 2014 that your Principal's instruction was to reject liability. This is not acceptable to us. In order to move forward, please arrange to let us have your Principal's consent by **8 February**

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 3974J

DATE : 1.07.2013

MAKE :

MODEL : HYUNDAI SONATA

Ally

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille <i>mc</i>		X \$	99.70
	Front Bumper Cover <i>down</i>		✓ \$	468.60
	Front Bumper Sponge <i>mc</i>		X \$	118.50
	Front Bumper Reinforcement <i>mc</i>		X \$	438.40
	Front Bumper Lip <i>mc</i>		X \$	52.10
	Front Bumper Protector (RH) <i>mc</i>		X \$	25.40
	Front Bumper Bracket (RH) <i>mc</i>		✓ \$	17.50
	Front Bumper Side Bracket <i>mc</i>		✓ \$	4.60
	Headlamp Support Panel Assy <i>mc</i>		✓ \$	889.60
	Headlamp (RH) <i>mc</i>		✓ \$	693.80
	Headlamp Halogen Bulb (RH) <i>mc</i>		✓ \$	12.00
	Front Fender (RH) <i>mc</i>		✓ \$	515.80
	Front Fender Shield (RH) <i>mc</i>		✓ \$	74.80
	Front Fender Retainer <i>mc</i>		✓ \$	3.00
	Wiper Container <i>mc</i>		X \$	51.60
	Wiper Container Motor <i>mc</i>		X \$	54.90
	Front Wheel Hub Cap(RH) <i>didn't / cut</i>		✓ \$	125.60
	SUB TOTAL			\$ 3,645.90
	LESS 20%			\$ 729.18
	DISCOUNTED TOTAL			\$ 2,916.72
	Front Fender Advertisement Logo (RH) <i>use</i>		✓ \$	100.00 Nett
	Labour Charge			600
	Panel Beating		\$	750.00
	Spray Painting Charge <i>2/7/2013 @ 11.20</i>		\$	400.00 <i>360</i>
	Wiring Charge <i>(MA)</i>		\$	50.00 <i>20</i>
	Tuff Kote		\$	100.00 <i>20</i>
	Towing Charge		\$	50.00
	FRT Wheel Alignment		\$	80.00
	Remove/Refix Radiator <i>mc</i>		\$	60 90.00
	Remove/Refix Aircon & Refill Gas <i>N/A</i>		\$	100 130.00
	TOTAL LABOUR			\$ 1,650.00
	ESTIMATE TOTAL			\$ 4,666.72

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

ISS. REC BY:

REF:

ASSIGNMENT

MA

From: _____ Date: 11/11

Veh No: SHC3974J Yr Regn: 02/07

Estimated Cost: _____

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

DD / TP / WS / TP RES / OD RES / EVA / INV / MV

(A) Truck / Trailer or

To Inspect Vehicle No: _____

Make: HYUNDAI SONATA c.c. 1991

at Workshop, m/s EDGE LY.

Colour Blue A/C: Insured / Std / NI / NA

of _____

Sp. Reading 987714 T/Radio: Insured / Std / NI / NA

Insured: _____

Eng/No: _____

Policy No. _____

C/No: KWHEH41V97A350539

Claims No. _____

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: _____

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh: _____

Modf: NI / S/Rim / STD A/Rim or

(Policy Condition)

		N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Tyre Size: F: 215/60/R16
R: _____

Bal. or Market Value: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

Front R/Bal. 8 u mm R/Bal. 5 u mm

GIA / PR Seen: _____ Consistent? : Yes or No

L/Bal. 2 wear like mm L/Bal. 5 Yoko mm

Est. Repairs: 3 days Res.: Yes or No

D.O.A. 1/7/03 D.O.I. 2/7/03

Lum Sum: 20 % 3 Val.: Yes or No

Survey held at _____

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or FRONT

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
19/06/11	MG APPROVED TO RESET TP CLAMP.
19/07/11	TO RESET TP CLAMP
	FINALIZED L/G @ 2.8K
	(RED: \$1,866.72 / 20%)

Reject Case	
By (staff)	: VIC
Approved by	: <u>[Signature]</u>
Date	: 15/07/11

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:				
1) _____	2) _____	IN _____	Basic & Add.	<table border="1"> <tr><td>_____</td></tr> <tr><td>_____</td></tr> <tr><td>_____</td></tr> <tr><td>_____</td></tr> </table>	_____	_____	_____	_____

3) _____	4) _____	OUT _____	____ S - RS. ____ SI					
5) _____	6) _____		Photos					
Final Report			Others					
			TOTAL					